UN Public Administration Programme

Division for Public Administration and Development Management
UN Department of Economic and Social Affairs

METER

METER is an online, interactive tool to assist governments and decision makers at any level throughout the world in developing, monitoring, refining and improving the context within which information and communication technologies are used to transform government; in a sense in creating the context for e-government.

Pillars of Meter

Pillars of METER

METER consists of five main pillars, or building blocks, considered as key to the establishment of a supportive enabling environment for e-government. The pillars are: commitment, legal, vision and policy, organization, and technology. Within each pillar there are a number of sub-themes and related statements identifying essential factors, choices and challenges likely to influence a government's capability to effectively harness technology as an enabling force for government transformation.

Commitment

METER - Version 2.0 - Windows Internet Explorer
http://www.unpanmeter.org/course/course13084.html
Google
METER - Version 2.0
Page
Tools
UNPANMETER
METER, as an advisory tool for decision makers, is a work-in-progress. Its interactive nature allows for feedback from users based on policy and implementation issues related to e-government.
Users are encouraged to provide their views, comments and suggestions on the scope, depth, and usefulness, as well as the user-friendliness of the tool. This will help UNDESA further enhance and fine-tune this tool to better meet the needs and requirements of its users.
Commitment
Assess your government on the level of commitment from your citizens, private sector, and political parties.
Vision and Policy
Organization
Technology
Done
Internet
100%

Commitment

Sub-themes contained within this section are:

- C1 Access to training resources
- C2 Commitment to high quality, on-line access
- C3 Innovation capability
- C4 Partnership development

Legal

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Commi
Legal
Assess your government on the legal environment and privacy and protection laws.
and Policy
Organization
Technology
Done
Internet
100%

Legal

Sub-themes contained within this section are:

- L1 Regulatory framework
- L2 Security and privacy

Vision and Policy

Vision and Policy

Sub-themes contained within this section are:

- P1 Citizen and business engagement
- P2 Governance
- P3 Information as an asset
- P4 Standards development and review
- P5 Alignment
- P6 Leaders, champions, and leadership

Organization

Organization

Sub-themes contained within this section are:

- O1 Procurement
- O2 Public value
- O3 Data capture, management and use

Technology

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Commitment
Legal
Vision and Policy
Technology
Assess your government on telecommunications and the internet.
Done
Internet
100%

Technology

Sub-themes contained within this section are:

- T1 Access to computer equipment
- T2 Access to the Internet
- T3 Standard system management practices
- T4 Integrating systems and data
- T5 Reliability of the telecommunication infrastructure
- T6 Use of ICT resources

Summary

METER2 addresses issues related to technological and organizational changes, the adoption of policies, laws and regulations, and the vision and commitment of government. All these elements constitute essential building blocks in establishing an enabling environment which is conducive to the provision of appropriate e-services and e-solutions to the citizens.

METER2 enables governments to identify their perceived strengths, as well as the areas that need to be further developed within their national e-government enabling environment; and thus assists governments to concentrate their use of their respective available resources towards bridging the existing gaps and providing better services. METER2 is an interactive tool that can be used by the academia, NGOs, national, regional and local government bodies to help shape the national eGovernment enabling environment, its structure and content.

Thank You