

The Digital Administration Code (D.A.C.)

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- Why a Digital Administration Code
- D.A.C and its rules
 - the administrative action
 - Legislative Decree of February 28, 2005, no. 42, establishing a public system of connectivity
 - Presidential Decree of February 11, 2005, concerning certified electronic mail
- What is D.A.C. a toolbox

The digital information

- training
- management
- storage
- transmission
- access
- usability

The Digital Code users

- Central public administrations
- Autonomus local authorities
- Public service managers
- Private citizens
- Legal and security services



Rights citizens and business

- Use of technologies
- Participation in administrative processes
- On-line payments
- Certified electronic mail
- Quality of services
- Computer literacy
- e-Democracy
- Information register of administrative procedure for business



Governance of e-Government

- ICT is tecnology and organization
- Government cannot decided up on the organization of each administration
- Governance of e-Government is the use of ICT with partecipation and trasparent decision making of public management
- Standing Conference on Technological Innovation in regions and autonomous local authorities
- Standing Committee on Technological Innovation in central administration



The electronic document

Law 241/1990, article 22 "administrative document: any graphic, film, electromagnetic representation"

Legislative Decree no. 82, March 7, 2005, article 1, c. 1, lett. P

"an electronic representation of legally relevant actions, facts or data"



Electronic signatures

- The electronic signature
- The qualified signature
- The digital signature
 - Signature certifiers



Legal value of electronic signatures

Electronic signature – freely valuable

Qualified and digital signature



The electronic document management

- Training
- Management
- Protocol
- Storage



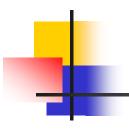
The electronic mail in Public Administrations

- Undersigned by digital or qualified signature
- Provided with a protocol
- Forwarded by certified electronic mail
- Possible check of mail source



The certified electronic mail

- Legal value (article 45)
- Institutional mail boxes
- Certified mail boxes



Public Administrations Data

Ownership

Usability

Databank of national interest

Web sites

Characteristics

Content

Forms



Access to on line Public Administrations services

- Electronic Id. card (CIE)
- National card of services (CNS)
- Pin/Password
- Sending applications to Public Administrations