
**Document WSIS-II/PC-2/CONTR/5-E
4 February 2005
Original: English**

International Telecommunication Academy

INTERNATIONAL TELECOMMUNICATION ACADEMY



ITA-GIS Recommendation

A.6
(01/05)

Measuring the Digital Divide in the Information Society

ITA-GIS Recommendation A.6

NOTES

ITA-GIS Recommendation A.6 had been prepared to be used by international organizations (UN and its structural bodies, including ECOSOC, DPI, UNDP, ITU and others), by governments of countries-members of the World Community, by banks and financial structures (World Bank, International Bank for Reconstruction and Development and others), by companies-suppliers of the infocommunication equipment, by operators and infocommunication services providers, by Academicians of ITA and other scientific Academies in order to promote and assist the development of the Information Society and its components – Information Societies of countries-members of the World Community.

You are welcome to forward your comments and suggestions to the following ITA addresses:

7a, 1-st Parkovaya str, Moscow, Russia, Phone: +7 095 165 0209, Fax: +7 095 165 1127,
E-mail: info@ita.org.ru.

Table of Contents

| | |
|---|----|
| ITA-GIS RECOMMENDATION A.6. MEASURING THE DIGITAL DIVIDE IN THE INFORMATION SOCIETY | 4 |
| APPENDIX 1/A.6. ITA METHOD OF MEASURING THE DIGITAL DIVIDE..... | 6 |
| 1.1. DETERMINATION OF THE INFOCOMMUNICATION VECTOR | 6 |
| 1.2. PLOTTING THE DISPERSION CURVE | 7 |
| 1.3. DETERMINATION OF THE DIGITAL DIVIDE INDICATOR | 9 |
| APPENDIX 2/A.6. MEASURING THE DIGITAL DIVIDE BASED ON THE INFOCOMMUNICATION VECTOR | 12 |
| APPENDIX 3/A.6. ICT AND ICV DISTRIBUTION..... | 18 |
| APPENDIX 4/A.6. DIGITAL DIVIDE IN TELEPHONE COMMUNICATION..... | 19 |
| APPENDIX 5/A.6. DIGITAL AND ECONOMIC DIVIDE | 22 |
| LITERATURE | 29 |

ITA-GIS Recommendation A.6

Measuring the Digital Divide in the Information Society

International Telecommunication Academy

notes that

a) fundamental documents "**Declaration of Principles**" and "**Plan of Actions**", adopted in December 2003 in Geneva on the World Summit on the Information Society (WSIS), where the results of the work of the first phase of the World Summit were summarized and it was declared the beginning of the preparation for the second phase, which would be concluded by the final session of the World Summit on the Information Society in 2005 in Tunis,

b) the significance of successful conducting the first phase and finale session of the World Summit on the Information Society in 2005;

supporting

a) the value of these documents by ITU Secretary General Mr. Y. Utsumi according to which "in the Declaration of Principles and Plan of Action first of the ICT prospects and not the problems arisen thereupon are under consideration",

b) an active and multiscaled work of the UN structure organizations (ITU, ECOSOC, UN ICT Task Force, UNDP, UNIDO, UNESCO, International banking group) in this field,

understanding

under the Digital Divide significant differences in the development and ICT introduction levels in developing and developed countries as well as in countries with transition economy,

taking into consideration

a) three methods of the comparative digital analysis of countries development UNDP, ITU and ITA methods,

admitting further

a) the significance of the harmonization of the infocommunication and social-economic relation development in the civil society,

b) a profound impact of information, knowledge, infocommunication technologies and services on a political, economic and social life;

c) considerably uneven distribution of incomes, technologies and services between world countries, between the rich and poor;

d) necessary prevention of further increasing the digital and economic divide for harmonization of social-economic relations,



e) the necessity of rendering the economic and infocommunication (technological) assistance by developed countries and business companies (donors) to developing countries (recipients) as an essential condition of the harmonization of social-economic relations in the epoch of Information Society,

recommends

heads of international, state-operated, public and private infocommunication organizations for using in the world statistics the developed ***method of measuring the Digital Divide*** between different groups of world countries (Appendix 1 – 5), based on indicators of the Digital and Economic Divide.



APPENDIX 1/A.6

ITA Method of Measuring the Digital Divide

The basic features of the International Telecommunication Academy (ITA) method of measuring the inequality between groups of countries including the Digital Divide are developed in the book [1] and in ITA Recommendations on the Global Information Society [2]. The more detailed description of the ITA method of measuring the Digital Divide is presented in the book [3]. Comparing the ITA method with the UNDP and ITU methods and numerous examples of measuring the Digital and Economic Divide are also brought in the book [3]. That is why the presentation of the ITA method corresponds to materials of the book [3].

The ITA method of measuring the Digital Divide can be applied for measuring it between groups of countries as well between particular countries. As any other measuring method the present method is based on the fact that the Digital Divide must be evaluated (in a form of a digit) on the purpose to characterize the condition of a country or a group of countries in a form of one digit – Digital Divide Indicator (DDI).

The ITA method is focused on using adequate to the considering task mathematical methods implying the application of statistic data on the development of countries of the World Community (information resources, incomes, etc.). As a result the ITA method provides *statistic values* of the DDI.

The ITA method of measuring the Digital Divide means a subsequent implementation of the following operations:

1. Determination of the Infocommunication Vector (ICV);
2. Plotting the ICV dispersion curve;
3. Determination of the Digital Divide Indicator (DDI).

1.1. Determination of the Infocommunication Vector

Infocommunication technologies (ICT) in any countries are a set of various technologies including telephony (fixed and mobile telephones), data communication (Internet), computers, broadband links, etc. That is why the ICT set is multiparametric because every ICT is a parameter, which characterizes the development level of infocommunication resources in a country. Each technology or parameter is specified by its density (or penetration) that determines the number of subscribers terminals per 100 inhabitants and that is measured in percentage or in decimal fractions.

Among various ICT those are considered that are widely applied and that have the data in reports (reference books) of the International Telecommunication Union (ITU), World Bank and other internationally accepted organizations. In this case under ICT parameters are meant the following:

- fixed telephone density – TD,
- mobile telephone density – MD,



- Internet-users density – IUD,
- Personal computers density – PCD,
- Broadband access subscriber terminals density – BD.

The concept of the *Infocommunication Vector* (ICV) and its length (module or norm) in n -dimensional space is introduced for the purpose to characterize the set of ICT n parameters by one digit. Let us denote through a_{ij} – i -parameter of j -country, where the number of parameters i experiences changes from 1 till n , and the number of countries j – from 1 till N . In this case the ICV length is determined according to the following formula

$$A_j = \sqrt{\frac{1}{n} \sum_{i=1}^n a_{ij}^2}. \quad (1)$$

The ICV length determines the rank of the j -country: the more A_j is, the higher the rank is. The highest rank equal to 1 is given to the country with the highest possible ICV length $A_{j\max}$. The distance between the ICV of two countries

$$C_{jk} = \sqrt{\frac{1}{n} \sum_{i=1}^n (a_{ij} - a_{ik})^2}, \quad (2)$$

gives a digital value distinguishing the ICV level in these countries.

Thus formulas (1) and (2) allow to bring the set of parameters to figures A_j or C_{jk} , which are enough to plot dispersion curves, i.e. to determine the ICV distribution among the World Community.

1.2. Plotting the Dispersion Curve

Dispersion curves (Lorenz Curves or Kendall-Stuart Curves) were introduced for characterizing the parameter distribution (income, ICT, etc.) inside a particular country or in the World Community [1, 3].

Fig. 1a provides a typical dispersion curve $Q(F)$ – curve OCA of a parameter Q (ICV, incomes, etc.) from the share of countries (or population) F . And the abscissa F , and ordinate Q are normalized *cumulative* (total, accumulative, integral) quantities. That is why they experience changes from 0 till 1. Lines OC and CA are a polygonal (rough) approximation of the dispersion curve. The dispersion curve can be placed between the two limiting positions:

- line OA – a line of an absolute equality AE, when all countries have an equal value of the parameter (ICT, income, etc.) and
- lines OB and BA – lines of an absolute inequality AI, when the majority of countries has nothing or the least share of the parameter and its absolute value is one or several countries.

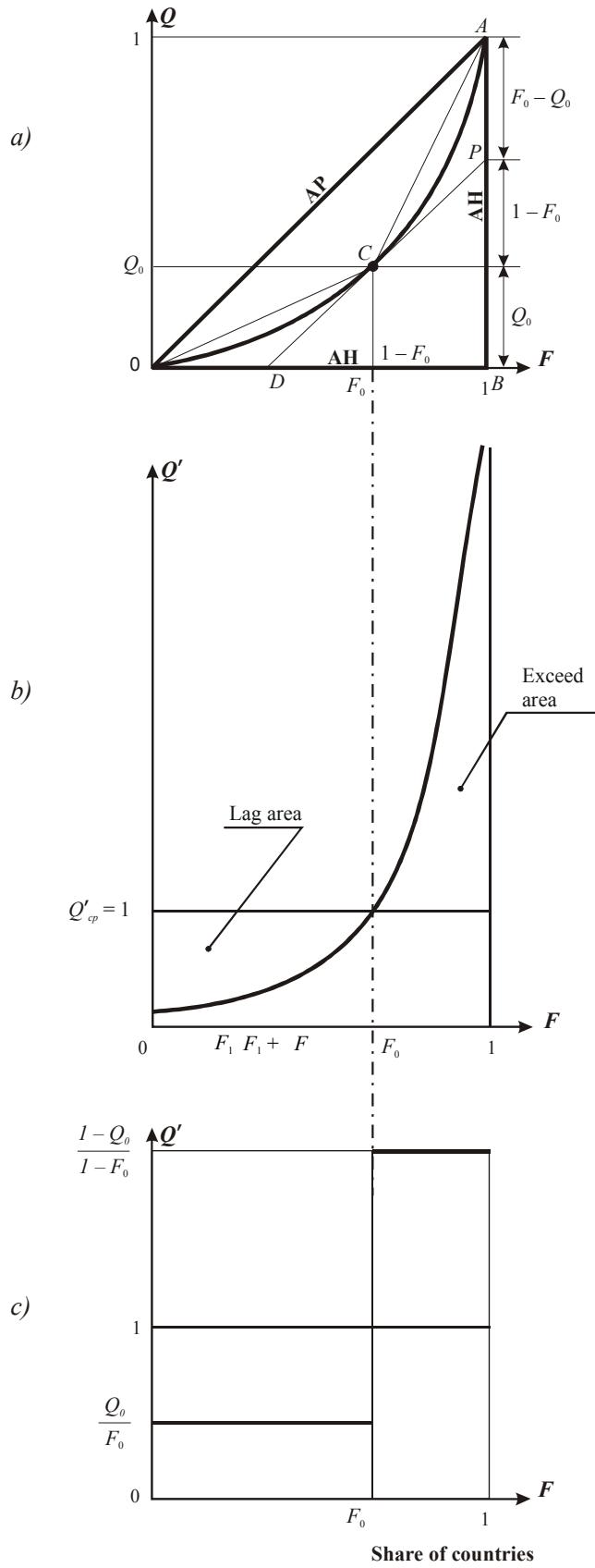


Fig. 1. Dispersion curve (a), the first derivative of dispersion curve – parameter density (b), approximation of parameter density (c).



The dispersion curve should be plotted the following way:

1. Making up a table of ranged ICV values A_j , starting with the country with the maximal value of the parameter and finishing with the country with the minimal value of the parameter. This table represents discrete values of the non-normalized first derivative of the dispersion curve. Dividing all the values by the maximal value we will get the value of the normalized first derivative of the dispersion curve. Let us express them through V'_j , $j = \overline{1, N}$.
2. Making up the table of the dispersion curve according to the next formula:

$$V(k) = \sum_{i=1}^k V'_i, \quad (3)$$

when $V'_i > V'_{i-1}$ and $k = \overline{1, N}$. The dispersion curve $V(k)$ is a non-normalized function with the maximal value

$$V_{\max} = V(N) = \sum_{i=1}^N V'_i. \quad (4)$$

3. Normalizing the dispersion curve $Q(k) = V(k)/V_{\max}$, $k = \overline{1, N}$, and introducing a new normalized variable

$$F = k/N, \quad (5)$$

we will get a normalized dispersion curve $Q(F) = V(F)/V_{\max}$.

4. Plotting a graph of the dispersion curve $Q(F)$ and its first derivative $Q'(F)$.

1.3. Determination of the Digital Divide Indicator

Determination of the DDI is based on the analysis of the dispersion curve $Q(F)$ and its first derivative $Q'(F)$.

The dispersion curve has an interesting point C , which tangent is parallel to the line OA . The parameter density in this point equals the average value. Fig. 1b displays the first derivative of the dispersion curve $Q'(F)$, which coincides in form with the parameter distribution among countries. In the point C with coordinates (Q_0, F_0) the first derivative of the dispersion curve $Q'(F) = Q'_{cp} = 1$. This point C or *the division point* divides community of countries into two groups:

- Group H (the first one) or Group with the high development level ($F_0 \leq F \leq 1$);
- Group L (the second one) or Group with the high development level ($0 \leq F < F_0$).

For Group H the parameter density is $Q' > 1$, and for Group L the parameter density is $Q' < 1$.

That is why Group H is in the area of the exceeding parameter Q' , and group L – in the area of the lagging parameter Q' .



Fig. 1c pictures the approximation of the parameter density with its average values for both groups:

- for Group H the average value of the parameter density is

$$Q'_1 = \frac{1 - Q_0}{1 - F_0}, \quad (6)$$

- for Group L the average value of the parameter density is

$$Q'_2 = \frac{Q_0}{F_0}. \quad (7)$$

The Digital Divide Indicator (DDI) for two groups of countries H and L equals the ratio

$$\Delta_1 = \frac{Q'_1}{Q'_2}. \quad (8)$$

If there is no divide, then $\Delta_1 = 1$. If there is any divide, then $\Delta_1 > 1$.

But dividing the community of countries into two groups does not emphasize the divide between countries with a very high or very low development level sufficiently. For this purpose let us introduce four groups: H – Group with the High Level; UM – Group with the Upper Middle Level; LM – Group with the Low Middle Level; L – Group with the Low Level. Dividing the community of countries into four groups with the help of tangents is pictured in Fig. 2.

Straight lines $ST \parallel CA$ and $PR \parallel OC$. As a result the four groups are determined the following way:

- Group H : $F_1 \leq F \leq 1$;
- Group UM : $F_0 \leq F < F_1$;
- Group LM : $F_2 \leq F < F_0$;
- Group L : $0 \leq F \leq F_2$.

The average value of the parameter density in Group H correspondingly makes up:

$$Q'_1 = \frac{1 - Q_1}{1 - F_1}, \quad (9)$$

and for Group L makes up:

$$Q'_4 = \frac{Q_2}{F_2}. \quad (10)$$

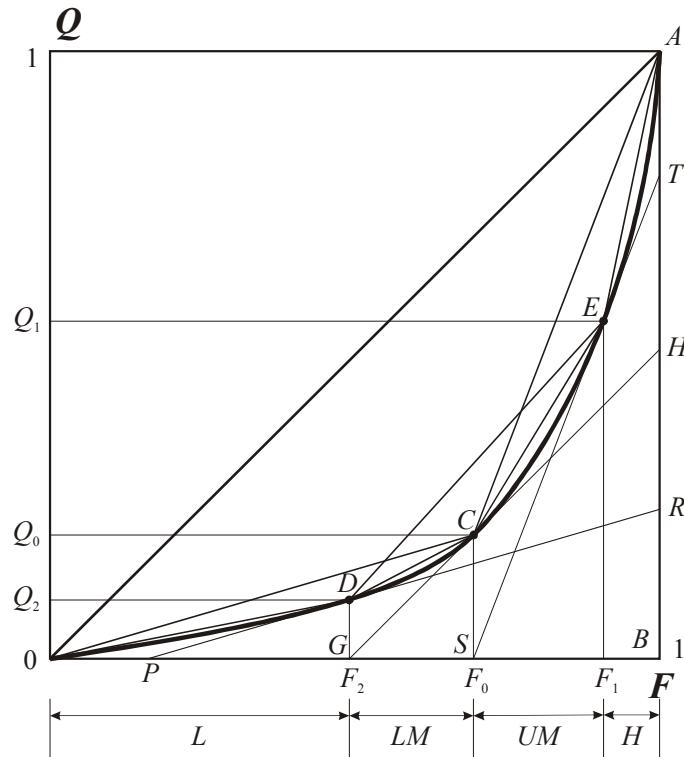


Fig.2. Dividing the community of countries into four groups: H , UM , LM , L

That is why the DDI for the four groups makes up

$$\Delta_2 = \frac{Q'_1}{Q'_4}. \quad (11)$$

Formulas (8) and (11) determine the Digital Divide Indicator. Let us consider concrete examples.



APPENDIX 2/A.6

Measuring the Digital Divide based on the Infocommunication Vector

Tab. 1 provides values of the ICV length A for 182 countries. The basic data on the ICV are brought in the ITU materials [4], the corresponding calculations in [3]. Ranking the countries as it was mentioned in the previous Appendix was accomplished in accordance with the values A : the higher it is, the lower the number of a country is. The leading place is taken by Luxemburg with an absolute value $A = 0,75$ and with the relative value (maximal) equal to 1. In Tab. 1 countries are divided into four groups H , UM , LM and L . The first group includes industrially developed countries (countries of Group 7, EU countries), a number of small and insular countries, countries of the Central Europe with the transition economy; the second Group is comprised of countries of the Eastern Europe with the transition economy and developing countries.

Table 1. Value of ICV length A , length of differential vector C
and their distribution among 182 countries in 2003
Statistic data source: ITU [7] Calculations: ITA

| | Country | A | C | F |
|----------------------------------|------------------|-------|-------|-------|
| <i>High ICV Level (H)</i> | | | | |
| 1 | Luxembourg | 0,750 | 0,000 | 1,000 |
| 2 | Sweden | 0,715 | 0,137 | 0,995 |
| 3 | Iceland | 0,712 | 0,188 | 0,989 |
| 4 | Norway | 0,689 | 0,110 | 0,984 |
| 5 | Switzerland | 0,688 | 0,126 | 0,978 |
| 6 | Taiwan, China | 0,686 | 0,146 | 0,973 |
| 7 | Denmark | 0,677 | 0,129 | 0,967 |
| 8 | Hong Kong, China | 0,675 | 0,156 | 0,962 |
| 9 | Finland | 0,613 | 0,202 | 0,956 |
| 10 | Singapore | 0,610 | 0,224 | 0,951 |
| 11 | Germany | 0,604 | 0,182 | 0,945 |
| 12 | Netherlands | 0,603 | 0,199 | 0,940 |
| 13 | Italy | 0,599 | 0,241 | 0,934 |
| 14 | United States | 0,596 | 0,290 | 0,929 |
| 15 | United Kingdom | 0,591 | 0,180 | 0,923 |
| 16 | Korea (Rep.) | 0,586 | 0,272 | 0,918 |
| 17 | Australia | 0,584 | 0,220 | 0,912 |
| 18 | Austria | 0,582 | 0,218 | 0,907 |
| 19 | Israel | 0,563 | 0,254 | 0,901 |
| 20 | Ireland | 0,553 | 0,210 | 0,896 |
| 21 | Czech Republic | 0,539 | 0,310 | 0,890 |
| 22 | Slovenia | 0,537 | 0,262 | 0,885 |
| 23 | Japan | 0,529 | 0,252 | 0,879 |
| 24 | Spain | 0,529 | 0,288 | 0,874 |
| 25 | Canada | 0,517 | 0,344 | 0,868 |



| | Country | A | C | F |
|------------------------------------|-----------------------|-------|-------|-------|
| 26 | New Zealand | 0,517 | 0,295 | 0,863 |
| 27 | France | 0,514 | 0,249 | 0,857 |
| 28 | Portugal | 0,511 | 0,321 | 0,852 |
| 29 | Belgium | 0,507 | 0,271 | 0,846 |
| 30 | Cyprus | 0,493 | 0,296 | 0,841 |
| 31 | Malta | 0,488 | 0,278 | 0,835 |
| 32 | Macao, China | 0,483 | 0,310 | 0,830 |
| Upper Middle ICV Level (UM) | | | | |
| 33 | Greece | 0,459 | 0,356 | 0,824 |
| 34 | United Arab Emirates | 0,421 | 0,389 | 0,819 |
| 35 | Estonia | 0,418 | 0,359 | 0,813 |
| 36 | Barbados | 0,408 | 0,395 | 0,808 |
| 37 | Slovak Republic | 0,395 | 0,398 | 0,802 |
| 38 | Hungary | 0,395 | 0,393 | 0,797 |
| 39 | Croatia | 0,387 | 0,377 | 0,791 |
| 40 | Seychelles | 0,382 | 0,406 | 0,786 |
| 41 | Bahrain | 0,382 | 0,405 | 0,780 |
| 42 | Lithuania | 0,376 | 0,421 | 0,775 |
| 43 | Latvia | 0,372 | 0,426 | 0,769 |
| 44 | Qatar | 0,354 | 0,413 | 0,764 |
| 45 | Antigua & Barbuda | 0,352 | 0,456 | 0,758 |
| 46 | Kuwait | 0,332 | 0,457 | 0,753 |
| 47 | Bahamas | 0,314 | 0,490 | 0,747 |
| 48 | Poland | 0,304 | 0,463 | 0,742 |
| 49 | Malaysia | 0,304 | 0,490 | 0,736 |
| 50 | Jamaica | 0,303 | 0,496 | 0,731 |
| 51 | St. Kitts and Nevis | 0,293 | 0,544 | 0,725 |
| 52 | Chile | 0,277 | 0,491 | 0,720 |
| 53 | French Polynesia | 0,271 | 0,486 | 0,714 |
| 54 | Mauritius | 0,256 | 0,497 | 0,709 |
| 55 | Bulgaria | 0,253 | 0,522 | 0,703 |
| 56 | Turkey | 0,251 | 0,520 | 0,698 |
| 57 | New Caledonia | 0,250 | 0,543 | 0,692 |
| 58 | Brunei Darussalam | 0,246 | 0,517 | 0,687 |
| 59 | Romania | 0,220 | 0,543 | 0,681 |
| 60 | Serbia and Montenegro | 0,212 | 0,556 | 0,676 |
| Lower Middle ICV Level (LM) | | | | |
| 61 | Trinidad & Tobago | 0,198 | 0,558 | 0,670 |
| 62 | South Africa | 0,196 | 0,576 | 0,665 |
| 63 | Costa Rica | 0,194 | 0,589 | 0,659 |
| 64 | Saudi Arabia | 0,194 | 0,561 | 0,654 |
| 65 | Grenada | 0,189 | 0,607 | 0,648 |
| 66 | Uruguay | 0,188 | 0,574 | 0,643 |
| 67 | Dominica | 0,187 | 0,597 | 0,637 |
| 68 | St. Lucia | 0,187 | 0,602 | 0,632 |
| 69 | Bosnia | 0,184 | 0,590 | 0,626 |
| 70 | Albania | 0,184 | 0,607 | 0,621 |
| 71 | Brazil | 0,181 | 0,574 | 0,615 |
| 72 | Belarus | 0,180 | 0,620 | 0,610 |



| | Country | <i>A</i> | <i>C</i> | <i>F</i> |
|---------------------------------|--------------------|----------|----------|----------|
| 73 | Suriname | 0,180 | 0,586 | 0,604 |
| 74 | Lebanon | 0,167 | 0,587 | 0,599 |
| 75 | TFYR Macedonia | 0,164 | 0,615 | 0,593 |
| 76 | Mexico | 0,160 | 0,593 | 0,588 |
| 77 | Argentina | 0,157 | 0,601 | 0,582 |
| 78 | China | 0,154 | 0,608 | 0,577 |
| 79 | Paraguay | 0,152 | 0,628 | 0,571 |
| 80 | Panama | 0,151 | 0,611 | 0,566 |
| 81 | Dominican Rep. | 0,151 | 0,619 | 0,560 |
| 82 | Thailand | 0,150 | 0,612 | 0,555 |
| 83 | Venezuela | 0,146 | 0,613 | 0,549 |
| 84 | Russia | 0,144 | 0,624 | 0,544 |
| 85 | Belize | 0,144 | 0,610 | 0,538 |
| 86 | Jordan | 0,141 | 0,618 | 0,533 |
| 87 | St. Vincent | 0,141 | 0,630 | 0,527 |
| 88 | Botswana | 0,136 | 0,629 | 0,522 |
| 89 | Colombia | 0,129 | 0,631 | 0,516 |
| 90 | Morocco | 0,124 | 0,649 | 0,511 |
| 91 | Iran (I.R.) | 0,123 | 0,655 | 0,505 |
| 92 | Tunisia | 0,119 | 0,636 | 0,500 |
| 93 | Ukraine | 0,117 | 0,661 | 0,495 |
| 94 | Gabon | 0,114 | 0,658 | 0,489 |
| 95 | El Salvador | 0,114 | 0,642 | 0,484 |
| 96 | Ecuador | 0,113 | 0,642 | 0,478 |
| 97 | Oman | 0,110 | 0,645 | 0,473 |
| 98 | Cape Verde | 0,107 | 0,647 | 0,467 |
| 99 | Philippines | 0,101 | 0,662 | 0,462 |
| 100 | Maldives | 0,101 | 0,649 | 0,456 |
| 101 | Fiji | 0,100 | 0,652 | 0,451 |
| 102 | Guyana | 0,099 | 0,670 | 0,445 |
| 103 | Bolivia | 0,093 | 0,664 | 0,440 |
| 104 | Moldova | 0,091 | 0,674 | 0,434 |
| 105 | Georgia | 0,088 | 0,667 | 0,429 |
| 106 | Namibia | 0,085 | 0,668 | 0,423 |
| 107 | Peru | 0,084 | 0,674 | 0,418 |
| 108 | Palestine | 0,084 | 0,668 | 0,412 |
| 109 | Azerbaijan | 0,080 | 0,678 | 0,407 |
| 110 | Egypt | 0,080 | 0,678 | 0,401 |
| 111 | Armenia | 0,078 | 0,694 | 0,396 |
| 112 | Guatemala | 0,077 | 0,678 | 0,390 |
| <i>Low ICV Level (L)</i> | | | | |
| 113 | Kazakhstan | 0,073 | 0,692 | 0,385 |
| 114 | Libya | 0,071 | 0,701 | 0,379 |
| 115 | Syria | 0,064 | 0,705 | 0,374 |
| 116 | Tonga | 0,062 | 0,701 | 0,368 |
| 117 | S. Tome & Principe | 0,057 | 0,716 | 0,363 |
| 118 | Mauritania | 0,055 | 0,706 | 0,357 |
| 119 | Mongolia | 0,055 | 0,696 | 0,352 |
| 120 | Marshall Islands | 0,052 | 0,710 | 0,346 |



| | Country | A | C | F |
|-----|-------------------|-------|-------|-------|
| 121 | Swaziland | 0,051 | 0,700 | 0,341 |
| 122 | Congo | 0,047 | 0,715 | 0,335 |
| 123 | Algeria | 0,042 | 0,712 | 0,330 |
| 124 | Kyrgyzstan | 0,042 | 0,720 | 0,324 |
| 125 | Gambia | 0,042 | 0,711 | 0,319 |
| 126 | Zimbabwe | 0,040 | 0,716 | 0,313 |
| 127 | Equatorial Guinea | 0,039 | 0,717 | 0,308 |
| 128 | Cote d'Ivoire | 0,039 | 0,716 | 0,302 |
| 129 | Viet Nam | 0,039 | 0,717 | 0,297 |
| 130 | Turkmenistan | 0,039 | 0,729 | 0,291 |
| 131 | Indonesia | 0,039 | 0,714 | 0,286 |
| 132 | Honduras | 0,037 | 0,714 | 0,280 |
| 133 | Samoa | 0,035 | 0,724 | 0,275 |
| 134 | Uzbekistan | 0,035 | 0,726 | 0,269 |
| 135 | Togo | 0,035 | 0,720 | 0,264 |
| 136 | Sri Lanka | 0,035 | 0,716 | 0,258 |
| 137 | Senegal | 0,034 | 0,718 | 0,253 |
| 138 | Cameroon | 0,033 | 0,723 | 0,247 |
| 139 | Vanuatu | 0,031 | 0,721 | 0,242 |
| 140 | Papua New Guinea | 0,031 | 0,733 | 0,236 |
| 141 | Cuba | 0,031 | 0,728 | 0,231 |
| 142 | Nicaragua | 0,030 | 0,720 | 0,225 |
| 143 | India | 0,028 | 0,725 | 0,220 |
| 144 | Kenya | 0,027 | 0,727 | 0,214 |
| 145 | Lesotho | 0,024 | 0,730 | 0,209 |
| 146 | Bhutan | 0,023 | 0,731 | 0,203 |
| 147 | Djibouti | 0,022 | 0,729 | 0,198 |
| 148 | Solomon Islands | 0,022 | 0,737 | 0,192 |
| 149 | Ghana | 0,020 | 0,732 | 0,187 |
| 150 | Tajikistan | 0,019 | 0,738 | 0,181 |
| 151 | Benin | 0,018 | 0,734 | 0,176 |
| 152 | Yemen | 0,018 | 0,733 | 0,170 |
| 153 | Sudan | 0,018 | 0,734 | 0,165 |
| 154 | Pakistan | 0,017 | 0,735 | 0,159 |
| 155 | Uganda | 0,016 | 0,737 | 0,154 |
| 156 | Nigeria | 0,014 | 0,737 | 0,148 |
| 157 | Cambodia | 0,014 | 0,739 | 0,143 |
| 158 | Tanzania | 0,014 | 0,738 | 0,137 |
| 159 | Zambia | 0,013 | 0,738 | 0,132 |
| 160 | Haiti | 0,013 | 0,739 | 0,126 |
| 161 | Mozambique | 0,012 | 0,739 | 0,121 |
| 162 | Mali | 0,012 | 0,740 | 0,115 |
| 163 | Burkina Faso | 0,010 | 0,741 | 0,110 |
| 164 | D.R. Congo | 0,009 | 0,743 | 0,104 |
| 165 | Comoros | 0,009 | 0,743 | 0,099 |
| 166 | Madagascar | 0,009 | 0,741 | 0,093 |
| 167 | Guinea-Bissau | 0,008 | 0,746 | 0,088 |
| 168 | Nepal | 0,008 | 0,744 | 0,082 |
| 169 | Guinea | 0,008 | 0,742 | 0,077 |



| | Country | A | C | F |
|-----|----------------------|-------|-------|-------|
| 170 | Rwanda | 0,008 | 0,743 | 0,071 |
| 171 | Malawi | 0,008 | 0,742 | 0,066 |
| 172 | Lao P.D.R. | 0,008 | 0,742 | 0,060 |
| 173 | Sierra Leone | 0,007 | 0,744 | 0,055 |
| 174 | Bangladesh | 0,006 | 0,744 | 0,049 |
| 175 | Angola | 0,006 | 0,744 | 0,044 |
| 176 | Burundi | 0,005 | 0,745 | 0,038 |
| 177 | Eritrea | 0,005 | 0,747 | 0,033 |
| 178 | Myanmar | 0,004 | 0,746 | 0,027 |
| 179 | Chad | 0,004 | 0,746 | 0,022 |
| 180 | Ethiopia | 0,003 | 0,747 | 0,016 |
| 181 | Central African Rep. | 0,002 | 0,748 | 0,011 |
| 182 | Niger | 0,002 | 0,748 | 0,005 |

ICV calculations are made according to the ITU data by using four parameters: TD, MD, IUD, PCD. The similar calculations are made according to the 1999 data. Fig. 3 provides ICV dispersion curves in 1999 and 2003, plotted in accordance with the methodology, give in the previous Appendix.

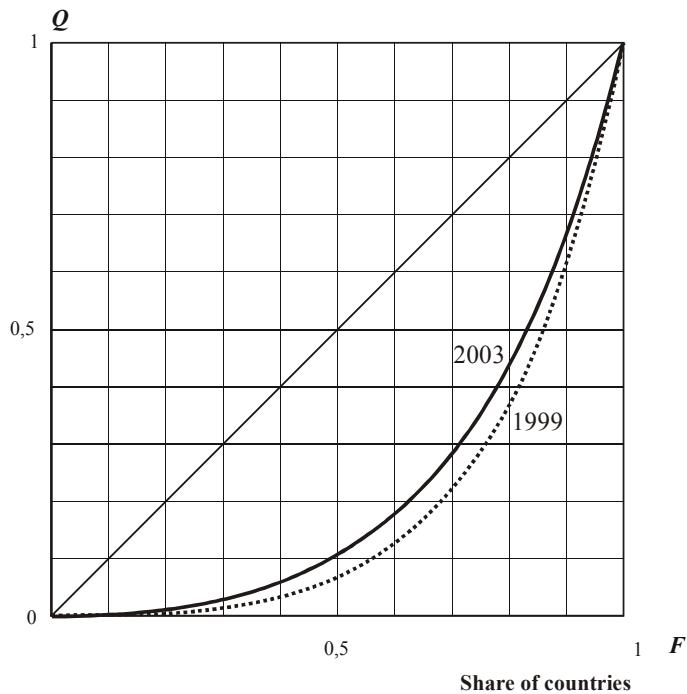


Fig. 3. Infocommunication Vector distribution (ICD) (dispersion curve) $Q(F)$ in 1999 and 2003

As it appears from Tab. 1 during the four years - from 1999 till 2003 – the ICV level has been increasing 1,33 times (as the ratio $A = 0,75/0,565$), i.e. the ICV increase makes up about 7% a year. Luxembourg's leading position was mainly promoted by two parameters: a very high mobile density $MD = 1,061$ or 106% and a high fixed telephone density $TD = 0,797$ or 80%. It is also to note, that Luxembourg takes the first place in the world according to the



GNP per capita, equal to 42,3 thousand US dollars. At the same time it is to stress that Luxembourg is a small country with a little territory; it is an advantage in comparison with big countries.

Tab. 2 provides numerical values of main parameters of dispersion curves, characterizing the values of the Digital Divide calculated in accordance with the described above methodology.

Table 2. ICV dispersion curves figures in 1999 and 2003

| Years | 1999 | 2003 | Changes, % |
|--|------|------|------------|
| Digital Divide Indicator, Δ_1 | 8,1 | 6,4 | 26 |
| Divide between limiting groups – Digital Divide Indicator, Δ_2 | 38,9 | 22,8 | 71 |
| Gini coefficient, K_G | 0,59 | 0,55 | 7 |

Comparing the ICV dispersion curves in 1999 and 2003 (Fig. 3), it is to emphasize, that during the four years there has been a little improvement of the ICT distribution among countries of the World Community, that is illustrated in Tab.2. The divide estimation according to the levels of limiting Groups H and L (for "the very rich" and "the very poor") by dividing countries into four groups leads to essentially high values of the DDI in comparison with the two-group division of countries.



APPENDIX 3/A.6

ICT and ICV Distribution

Fig. 4 provides the estimated ICV dispersion curve and dispersion curves of its parameter components during 2003. It is to underline, that Fig. 4 also pictures the GNP per capita dispersion curves during the same year.

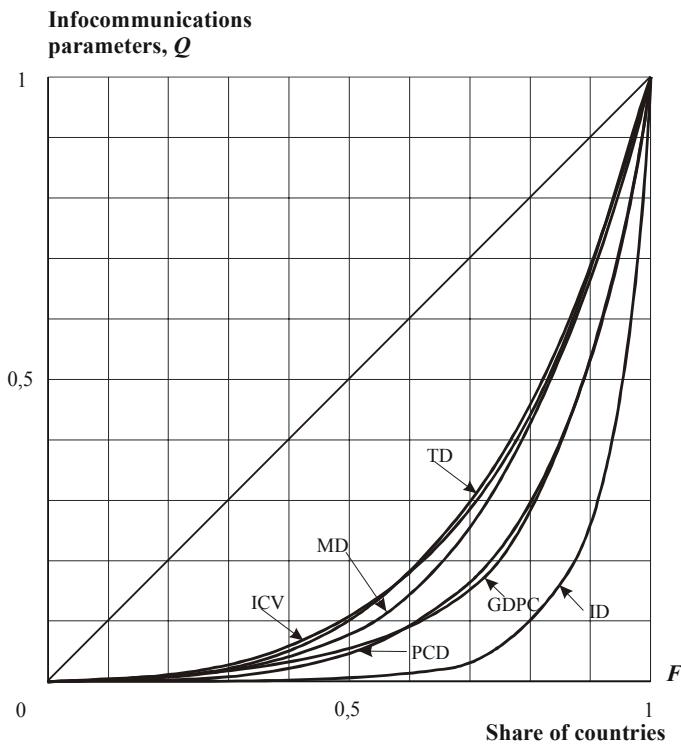


Fig. 4. ICT, ICV and GNP per capita dispersion curves 2003 г.

Fig. 4 stresses, that the higher technologies are the more uneven they are distributed among countries.

APPENDIX 4/A.6

Digital Divide in Telephone Communication

Under *telephone communication* it is meant such communication, which is accomplished by fixed telephones (FT) as well as by mobile (cellular) telephones (MT), i.e. telephone communication – it is a set (for calculations only) of fixed and mobile telephone communication FMT. Let us consider that the number of subscriber terminals (or the number of users) FMT is equal to the total number of FT+MT. Such an approach has been used in ITU reports (reference books) recently.

Basing on the ITU data [5] a table for 206 countries was charted, which comprised of the following indices: the number of fixed telephones (FT), the number of mobile telephones (MT), the total number of telephones (FMT), the total density of telephones (FMD). The list was ranged according to the total density of telephones FMD. The normalized density of telephones (norm. FMD) V' , non-normalized dispersion V and dispersion curve Q were evaluated in compliance with the posed above methodology. The interval between the neighboring countries makes up $1 / 206 = 0,0049$. The derivative of the dispersion curve Q' is evaluated in accordance with the common rules of differentiation from Q .

Fig. 5 provides a plotted according to the given methodology graph, which represents a dispersion curve of the telephone communication distribution in 2002, plotted in compliance with the data.

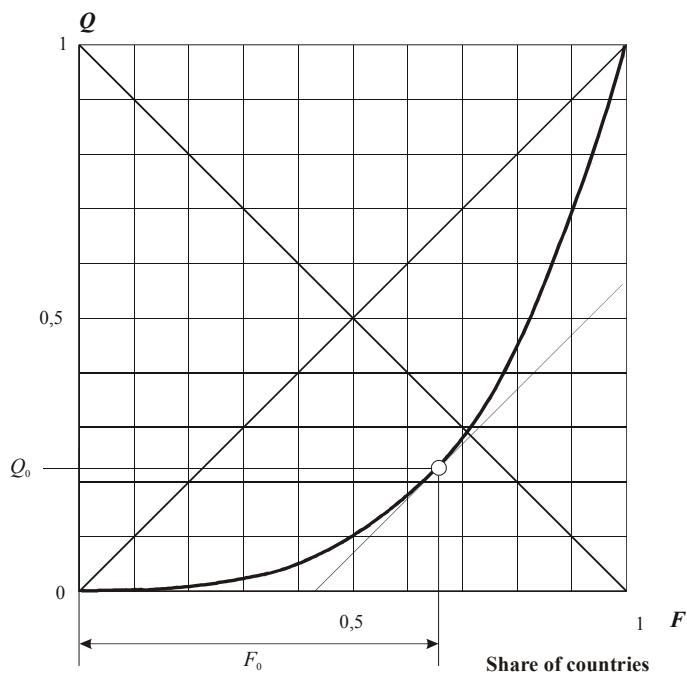


Fig. 5. Dispersion curve of telephone communication distribution (fixed and mobile telephones FMT) in the world in 2003



Fig. 5 detects, that by the two-group model of an analyzing group of countries the Digital Divide Indicator between the first and the second group is $\Delta_1 = Q'_1 / Q'_2 = 7$, the Gini coefficient is $K_G = 0,56$.

For the four-group models from parameters of two other tangency points it can be determined that the coefficient of divide makes up $\Delta_2 = 35$.

Fig. 6 pictures graphs of six dispersion functions of the following time periods 1982, 1992, 1996, 1999, 2002 and 2003, i.e. there is a period of 20 years, beginning with the Maitland Commission report [6] up to the ITU reports [4, 5, 7]. Tab. 3 provides digital characteristics of the dispersion curves represented in Fig. 6. Tab. 3 makes evident, that the Digital Divide Δ_1 estimated by the telephone communication has been decreasing during 20 years from 14,6 (1999) up to 7 (2003), i.e. there was a 2,1 decrease in the period.

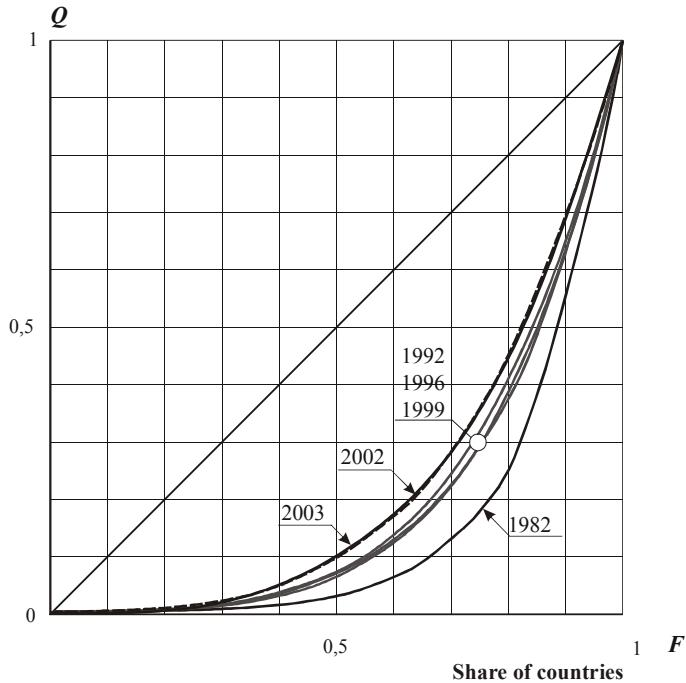


Fig. 6. Telephone communication dispersion curve (fixed and mobile telephones FMT) in the world during the period of 1982 - 2003

Table 3. Characteristics of telephone communication dispersion curves during the period of 1982–2002

| Years | 1982 | 1992 | 1996 | 1999 | 2002 | 2003 |
|--------------------------------------|------|------|------|------|------|------|
| Number of countries | 111 | 202 | 206 | 168 | 206 | 182 |
| Digital Divide Indicator, Δ_1 | 14,5 | 9,3 | 8,5 | 9,1 | 7 | 6,4 |
| Gini coefficient, K_G | 0,71 | 0,62 | 0,6 | 0,62 | 0,56 | 0,55 |



It should be certainly mentioned, that such a result was the consequence of a long work carried out by governments of countries and by the International Telecommunication Union. Besides, a great contribution was made by the Maitland Commission report, which drew attention of governments and the international community on the misery of the telephone communication situation in developing countries.



APPENDIX 5/A.6

Digital and Economic Divide

Admitting the existence of the Digital Divide between developing and developed countries and the necessity of its reduction it is to emphasize that the *Digital Divide* is first of all a consequence of an *Economic Divide* [1, 2, 3]. Applying the developed ITU and World Bank methodology and data let us determine the Economic Divide

Fig. 7 provides a graph of the dispersion curve of the GNP per capita in 2003 plotted according with the developed method and the data provided in [3]. The number of countries makes up 182. The inequality (divide) coefficient $\Delta_1 = 12,3$, the Gini coefficient is $K_G = 0,68$. As it is evident from Fig. 7, the GNP per capita distribution is very uneven.

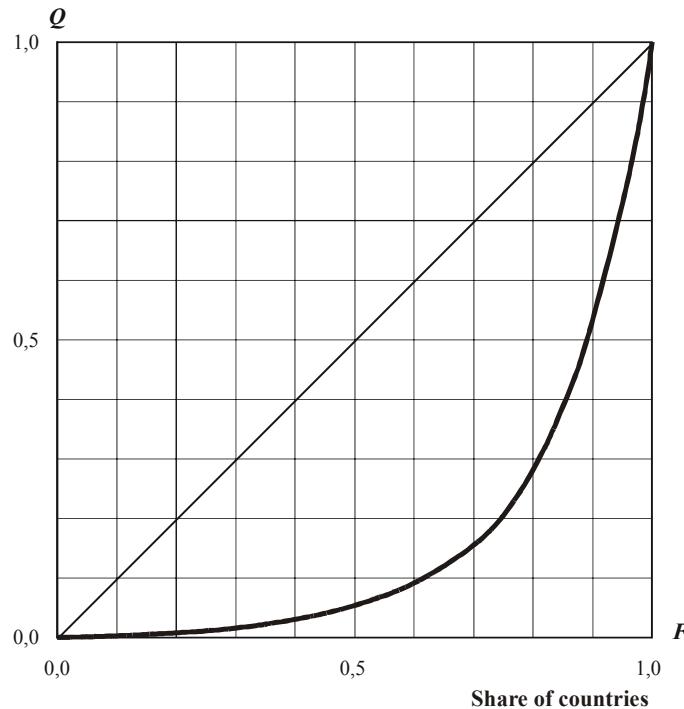


Fig. 7. Dispersion curve of Gross domestic product per capita (GNP per capita) in 2003
Statistic data source: ITU [7]. Calculation: ITA

Tab. 4 provides the distribution of 182 countries regarding to the level of the GNP per capita. There is also a four-group division H, UM, LM, L .



Tab. 4. GNP per capita distribution in 2003
Statistic data source: ITU [7] Calculations: ITA

| | Country | GDP per capita (US\$) | $Q(F)$ | F |
|--|----------------------|-----------------------|--------|-------|
| <i>High GDP per capita Level (H)</i> | | | | |
| 1 | Luxembourg | 47 255 | 1,000 | 1,000 |
| 2 | Norway | 42 149 | 0,959 | 0,995 |
| 3 | Switzerland | 36 738 | 0,923 | 0,989 |
| 4 | United States | 36 223 | 0,891 | 0,984 |
| 5 | Denmark | 32 033 | 0,860 | 0,978 |
| 6 | Japan | 31 324 | 0,832 | 0,973 |
| 7 | Ireland | 31 041 | 0,805 | 0,967 |
| 8 | Qatar | 28 295 | 0,778 | 0,962 |
| 9 | Sweden | 26 864 | 0,753 | 0,956 |
| 10 | Iceland | 26 617 | 0,730 | 0,951 |
| 11 | United Kingdom | 26 369 | 0,707 | 0,945 |
| 12 | Netherlands | 25 866 | 0,684 | 0,940 |
| 13 | Austria | 25 393 | 0,662 | 0,934 |
| 14 | Finland | 25 314 | 0,640 | 0,929 |
| 15 | Germany | 24 122 | 0,618 | 0,923 |
| 16 | France | 24 057 | 0,597 | 0,918 |
| 17 | Hong Kong, China | 24 014 | 0,576 | 0,912 |
| 18 | Belgium | 23 681 | 0,556 | 0,907 |
| 19 | Canada | 23 417 | 0,535 | 0,901 |
| 20 | Italy | 21 024 | 0,515 | 0,896 |
| 21 | Singapore | 20 894 | 0,497 | 0,890 |
| 22 | Australia | 20 230 | 0,479 | 0,885 |
| <i>Upper Middle GDP per capita Level (UM)</i> | | | | |
| 23 | United Arab Emirates | 18 919 | 0,461 | 0,879 |
| 24 | French Polynesia | 16 613 | 0,445 | 0,874 |
| 25 | Spain | 16 091 | 0,430 | 0,868 |
| 26 | Israel | 15 619 | 0,416 | 0,863 |
| 27 | Bahamas | 15 442 | 0,403 | 0,857 |
| 28 | Macao, China | 15 249 | 0,390 | 0,852 |
| 29 | Kuwait | 15 140 | 0,376 | 0,846 |
| 30 | New Zealand | 14 820 | 0,363 | 0,841 |
| 31 | Cyprus | 14 194 | 0,350 | 0,835 |
| 32 | New Caledonia | 13 940 | 0,338 | 0,830 |
| 33 | Taiwan, China | 12 471 | 0,326 | 0,824 |
| 34 | Brunei Darussalam | 12 447 | 0,315 | 0,819 |
| 35 | Greece | 12 084 | 0,305 | 0,813 |
| 36 | Portugal | 11 800 | 0,294 | 0,808 |
| 37 | Bahrain | 11 312 | 0,284 | 0,802 |
| 38 | Argentina | 11 180 | 0,274 | 0,797 |
| 39 | Slovenia | 11 020 | 0,264 | 0,791 |
| 40 | Korea (Rep.) | 10 014 | 0,255 | 0,786 |
| 41 | Malta | 9 839 | 0,246 | 0,780 |
| 42 | Barbados | 9 500 | 0,238 | 0,775 |
| 43 | Antigua & Barbuda | 9 103 | 0,230 | 0,769 |



| | Country | GDP per capita (US\$) | $Q(F)$ | F |
|---|---------------------|-----------------------|--------|-------|
| 44 | Seychelles | 8 647 | 0,222 | 0,764 |
| 45 | Saudi Arabia | 8 571 | 0,214 | 0,758 |
| 46 | Oman | 8 097 | 0,207 | 0,753 |
| 47 | St. Kitts and Nevis | 7 450 | 0,200 | 0,747 |
| 48 | Trinidad & Tobago | 7 166 | 0,193 | 0,742 |
| 49 | Czech Republic | 6 852 | 0,187 | 0,736 |
| 50 | Hungary | 6 486 | 0,181 | 0,731 |
| <i>Lower Middle GDP per capita Level (LM)</i> | | | | |
| 51 | Mexico | 6 252 | 0,176 | 0,725 |
| 52 | Iran (I.R.) | 5 876 | 0,170 | 0,720 |
| 53 | Croatia | 5 125 | 0,165 | 0,714 |
| 54 | Venezuela | 5 105 | 0,161 | 0,709 |
| 55 | Lebanon | 4 988 | 0,156 | 0,703 |
| 56 | Poland | 4 902 | 0,152 | 0,698 |
| 57 | Estonia | 4 732 | 0,148 | 0,692 |
| 58 | Chile | 4 413 | 0,144 | 0,687 |
| 59 | Slovak Republic | 4 404 | 0,140 | 0,681 |
| 60 | Grenada | 4 348 | 0,136 | 0,676 |
| 61 | Equatorial Guinea | 4 289 | 0,132 | 0,670 |
| 62 | St. Lucia | 4 201 | 0,128 | 0,665 |
| 63 | Costa Rica | 4 064 | 0,125 | 0,659 |
| 64 | Lithuania | 3 977 | 0,121 | 0,654 |
| 65 | Mauritius | 3 957 | 0,118 | 0,648 |
| 66 | Malaysia | 3 870 | 0,114 | 0,643 |
| 67 | Panama | 3 812 | 0,111 | 0,637 |
| 68 | Uruguay | 3 640 | 0,108 | 0,632 |
| 69 | Gabon | 3 611 | 0,105 | 0,626 |
| 70 | Latvia | 3 597 | 0,102 | 0,621 |
| 71 | Libya | 3 484 | 0,098 | 0,615 |
| 72 | Dominica | 3 256 | 0,095 | 0,610 |
| 73 | Jamaica | 3 206 | 0,093 | 0,604 |
| 74 | Belize | 3 128 | 0,090 | 0,599 |
| 75 | St. Vincent | 3 028 | 0,087 | 0,593 |
| 76 | Botswana | 2 939 | 0,085 | 0,588 |
| 77 | Turkey | 2 722 | 0,082 | 0,582 |
| 78 | Brazil | 2 603 | 0,080 | 0,577 |
| 79 | Dominican Rep. | 2 586 | 0,077 | 0,571 |
| 80 | Russia | 2 370 | 0,075 | 0,566 |
| 81 | South Africa | 2 293 | 0,073 | 0,560 |
| 82 | Maldives | 2 258 | 0,071 | 0,555 |
| 83 | El Salvador | 2 203 | 0,069 | 0,549 |
| 84 | Tunisia | 2 152 | 0,067 | 0,544 |
| 85 | Peru | 2 124 | 0,065 | 0,538 |
| 86 | Romania | 2 107 | 0,064 | 0,533 |
| 87 | Fiji | 2 068 | 0,062 | 0,527 |
| 88 | Thailand | 2 044 | 0,060 | 0,522 |
| 89 | Bulgaria | 1 992 | 0,058 | 0,516 |



| | Country | GDP per capita (US\$) | Q(F) | F |
|-------------------------------------|-----------------------|-----------------------|-------|-------|
| 90 | Guatemala | 1 939 | 0,056 | 0,511 |
| 91 | Marshall Islands | 1 893 | 0,055 | 0,505 |
| 92 | Colombia | 1 874 | 0,053 | 0,500 |
| 93 | Suriname | 1 860 | 0,051 | 0,495 |
| 94 | Algeria | 1 787 | 0,050 | 0,489 |
| 95 | Jordan | 1 742 | 0,048 | 0,484 |
| 96 | TFYR Macedonia | 1 705 | 0,047 | 0,478 |
| Low GDP per capita Level (L) | | | | |
| 97 | Namibia | 1 523 | 0,045 | 0,473 |
| 98 | Cuba | 1 518 | 0,044 | 0,467 |
| 99 | Kazakhstan | 1 485 | 0,043 | 0,462 |
| 100 | Serbia and Montenegro | 1 451 | 0,041 | 0,456 |
| 101 | Belarus | 1 438 | 0,040 | 0,451 |
| 102 | Samoa | 1 428 | 0,039 | 0,445 |
| 103 | Cape Verde | 1 407 | 0,038 | 0,440 |
| 104 | Albania | 1 332 | 0,036 | 0,434 |
| 105 | Tonga | 1 322 | 0,035 | 0,429 |
| 106 | Egypt | 1 260 | 0,034 | 0,423 |
| 107 | Bosnia | 1 232 | 0,033 | 0,418 |
| 108 | Morocco | 1 218 | 0,032 | 0,412 |
| 109 | Syria | 1 185 | 0,031 | 0,407 |
| 110 | Swaziland | 1 130 | 0,030 | 0,401 |
| 111 | Vanuatu | 1 113 | 0,029 | 0,396 |
| 112 | Ecuador | 1 076 | 0,028 | 0,390 |
| 113 | Turkmenistan | 988 | 0,027 | 0,385 |
| 114 | Honduras | 980 | 0,026 | 0,379 |
| 115 | Philippines | 969 | 0,025 | 0,374 |
| 116 | Paraguay | 967 | 0,025 | 0,368 |
| 117 | Congo | 967 | 0,024 | 0,363 |
| 118 | China | 963 | 0,023 | 0,357 |
| 119 | Bolivia | 935 | 0,022 | 0,352 |
| 120 | Djibouti | 894 | 0,021 | 0,346 |
| 121 | Palestine | 873 | 0,020 | 0,341 |
| 122 | Sri Lanka | 863 | 0,020 | 0,335 |
| 123 | Indonesia | 860 | 0,019 | 0,330 |
| 124 | Guyana | 828 | 0,018 | 0,324 |
| 125 | Ukraine | 827 | 0,017 | 0,319 |
| 126 | Bhutan | 734 | 0,017 | 0,313 |
| 127 | Angola | 715 | 0,016 | 0,308 |
| 128 | Cote d'Ivoire | 711 | 0,016 | 0,302 |
| 129 | Georgia | 673 | 0,015 | 0,297 |
| 130 | Cameroon | 670 | 0,014 | 0,291 |
| 131 | Armenia | 623 | 0,014 | 0,286 |
| 132 | Solomon Islands | 611 | 0,013 | 0,280 |
| 133 | Yemen | 513 | 0,013 | 0,275 |
| 134 | Senegal | 506 | 0,012 | 0,269 |
| 135 | Azerbaijan | 497 | 0,012 | 0,264 |



| | Country | GDP per capita (US\$) | $Q(F)$ | F |
|-----|----------------------|-----------------------|--------|-------|
| 136 | India | 494 | 0,011 | 0,258 |
| 137 | Nicaragua | 470 | 0,011 | 0,253 |
| 138 | Mongolia | 439 | 0,011 | 0,247 |
| 139 | Viet Nam | 429 | 0,010 | 0,242 |
| 140 | Pakistan | 428 | 0,010 | 0,236 |
| 141 | Sudan | 426 | 0,009 | 0,231 |
| 142 | Benin | 413 | 0,009 | 0,225 |
| 143 | Nigeria | 409 | 0,009 | 0,220 |
| 144 | Kenya | 391 | 0,008 | 0,214 |
| 145 | Guinea | 381 | 0,008 | 0,209 |
| 146 | Haiti | 380 | 0,008 | 0,203 |
| 147 | Mauritania | 365 | 0,007 | 0,198 |
| 148 | Bangladesh | 352 | 0,007 | 0,192 |
| 149 | Zambia | 338 | 0,007 | 0,187 |
| 150 | Moldova | 337 | 0,006 | 0,181 |
| 151 | S. Tome & Principe | 331 | 0,006 | 0,176 |
| 152 | Lesotho | 330 | 0,006 | 0,170 |
| 153 | Lao P.D.R. | 328 | 0,006 | 0,165 |
| 154 | Mali | 318 | 0,005 | 0,159 |
| 155 | Kyrgyzstan | 315 | 0,005 | 0,154 |
| 156 | Comoros | 303 | 0,005 | 0,148 |
| 157 | Togo | 301 | 0,004 | 0,143 |
| 158 | Tanzania | 282 | 0,004 | 0,137 |
| 159 | Madagascar | 277 | 0,004 | 0,132 |
| 160 | Gambia | 270 | 0,004 | 0,126 |
| 161 | Central African Rep. | 265 | 0,003 | 0,121 |
| 162 | Uzbekistan | 257 | 0,003 | 0,115 |
| 163 | Cambodia | 254 | 0,003 | 0,110 |
| 164 | Uganda | 243 | 0,003 | 0,104 |
| 165 | Nepal | 237 | 0,003 | 0,099 |
| 166 | Burkina Faso | 220 | 0,002 | 0,093 |
| 167 | Mozambique | 217 | 0,002 | 0,088 |
| 168 | Chad | 212 | 0,002 | 0,082 |
| 169 | Rwanda | 210 | 0,002 | 0,077 |
| 170 | Ghana | 209 | 0,002 | 0,071 |
| 171 | Sierra Leone | 199 | 0,001 | 0,066 |
| 172 | Malawi | 192 | 0,001 | 0,060 |
| 173 | Tajikistan | 188 | 0,001 | 0,055 |
| 174 | Guinea-Bissau | 173 | 0,001 | 0,049 |
| 175 | Niger | 165 | 0,001 | 0,044 |
| 176 | Myanmar | 148 | 0,001 | 0,038 |
| 177 | Eritrea | 146 | 0,001 | 0,033 |
| 178 | D.R. Congo | 143 | 0,000 | 0,027 |
| 179 | Papua New Guinea | 111 | 0,000 | 0,022 |
| 180 | Ethiopia | 96 | 0,000 | 0,016 |
| 181 | Burundi | 89 | 0,000 | 0,011 |
| 182 | Zimbabwe | 65 | 0,000 | 0,005 |

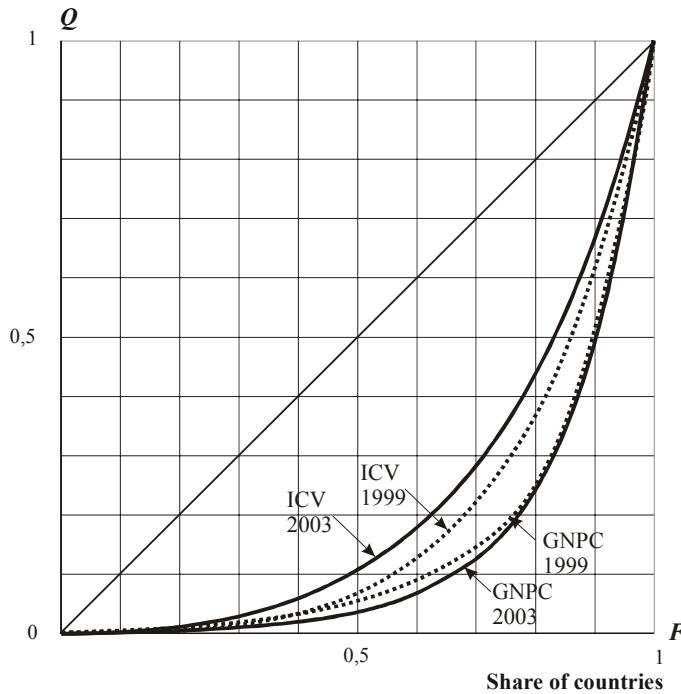


Fig. 8. Dispersion curve of infocommunication vector (ICV) and Gross national product per capita during the time period of 1999 and 2003

----- 1999
— 2003

Fig. 8 illustrates graphs of GNP per capita dispersion curves during the time periods of 1999 and 2003 plotted according to [3]. Practically all the curves overlap, i.e. during 4 years the Economic Divide hasn't changed practically. Tab. 5 provides characteristics of dispersion curves (Fig. 7). Comparing the data on the Divide of Tab. 3 and Tab. 5, it is evident, that the Digital Divide has been decreasing 1,5 times from 9,3 up to 6,4 during 12 years, and the Economic Divide is twice more than the Digital Divide by 2003 .

Table 5. Characteristics of GNP per capita dispersion curves

| Year | 1992 | 1996 | 1999 | 2002 | 2003 |
|-----------------------------------|------|------|------|------|------|
| Divide between groups, Δ_0 | 14,1 | 15,1 | 13,3 | 13,4 | 12,3 |
| Gini coefficient, K_G | 0,71 | 0,72 | 0,69 | 0,69 | 0,68 |

Fig. 8 provides graphs of ICV as well GNP per capita dispersion curves during the period of 1999 and 2003. As it is evident from Fig. 8, the ICV dispersion curves have been removing to the diagonal during three years, and the GNP per capita dispersion curves have practically remained unchanged. It also follows from Fig. 8, that the ICV distribution is more even (more democratic) than the GNP per capita distribution, i.e. ICT are more available in developing countries than economic resources. It can be explained by the fact that the equipment prices and service tariffs are reducing with time. It leads to the deeper ICV distribution.



Table 6. Digital and Economic Divide

| Years | | 1999 | 2003 |
|------------------|------------|-------------|-------------|
| Digital Divide, | Δ_1 | 8,1 | 6,4 |
| | K_G | 0,59 | 0,55 |
| Economic Divide, | Δ_1 | 13,3 | 12,3 |
| | K_G | 0,69 | 0,68 |

For the purpose of obviousness Tab. 6 provides main parameters of the Digital and Economic Divide – Divide Δ_1 and Gini coefficient K_G plotted in accordance with the data of Tab. 3 and 5. Tab. 6 asserts that the Economic Divide is deeper than the Digital Divide. Furthermore, the reduction of the Digital Divide, as it was already mentioned above, made up 29%, while the economic Divide remained practically unchanged.

Thus, the represented methodology of measuring the Digital Divide based on applying of mathematical instruments namely dispersion curves, practically made it possible to determine (measure) the Digital as well as Economic Divide.



Literature

1. **Varakin L.E.** Distribution of Incomes, Technologies and Services. – M.: ITA, 2002.
2. **Recommendations** of International Telecommunication Academy on the Global Information Society. – Moscow: ITA, 2003.
3. **Varakin L.E.** Digital Divide in the Global Information Society. *Theory And Practice of Measurements*. Second edition, added. – M.: ITA, 2004.
4. **ICT – Free Statistics Home Page.** // www.itu.int. – Geneva: ITU, 2004.
5. **Birth of Broadband.** ITU Internet Reports. – Geneva: ITU, September 2003.
6. **The Missing Link.** Report of the Independent Commission for World-Wide Telecommunications Development. – Geneva: ITU, December 1984.
7. **World Telecommunication Development Report.** Access Indicators for the Information Society – Geneva: ITU, 2003.