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| **Bureau de la normalisationdes télécommunications** | **logo_F_** |
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 Genève, le 14 mai 2013

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| Réf.:Tél.:Fax:E-mail: | **Circulaire TSB 25**TSB Workshops/P.R.+41 22 730 6356+41 22 730 5853tsbworkshops@itu.int  | * Aux administrations des Etats Membres de l'Union;
* Aux Membres du Secteur UIT-T;
* Aux Associés de l'UIT-T;
* Aux établissements universitaires participant aux travaux de l'UIT-T
 |
|  |  | **Copie:**- Aux Présidents et Vice-Présidents des Commissions d'études de l'UIT-T;- Aux Directeurs du Bureau de développement des télécommunications et du Bureau des radiocommunications;- Au Bureau régional de l'UIT pour l'Afrique;- Aux Bureaux de zone de l'UIT de Dakar, de Yaoundé et de Harare;- A la Mission permanente du Burkina Faso à Genève |

|  |  |
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| Objet: | **Atelier de l'UIT intitulé "Etablir des critères de référence pour l'évaluation de la qualité de service des réseaux multimédias"Ouagadougou (Burkina Faso), 18 juillet 2013** |

Madame, Monsieur,

1 A l'aimable invitation de l'Autorité de Régulation des Communications Electroniques et des Postes (ARCEP) du Burkina Faso, l'UIT organise un atelier intitulé "**Etablir des critères de référence pour l'évaluation de la qualité de service des réseaux multimédias**", qui se tiendra à l'Hôtel Laïco Ouaga de Ouagadougou (Burkina Faso), le 18 juillet 2013.

Cet atelier sera immédiatement suivi de la cinquième réunion du Groupe régional pour l'Afrique de la Commission d'études 12 de l'UIT-T (CE12 RG-AFR) qui aura lieu le 19 juillet 2013. Ces deux manifestations seront précédées d'un atelier intitulé "**Bâtir un avenir durable par l'adoption de normes sur les TIC vertes**", qui se tiendra les 15 et 16 (matin) juillet 2013 et sera suivi de la quatrième réunion du Groupe régional pour l'Afrique de la Commission d'études 5 de l'UIT‑T (CE5 RG‑AFR) les 16 (après-midi) et 17 juillet 2013. Ces manifestations seront elles aussi accueillies par l'ARCEP et se tiendront au même endroit.

L'atelier s'ouvrira à 9 heures. L'enregistrement débutera à 8 heures.

2 L'atelier se déroulera en anglais et en français.

3 La participation est ouverte aux Etats Membres, aux Membres de Secteur, aux Associés de l'UIT et aux établissements universitaires participant aux travaux de l'UIT, ainsi qu'à toute personne issue d'un pays Membre de l'UIT qui souhaite contribuer aux travaux. Il peut s'agir de personnes qui sont aussi membres d'organisations internationales, régionales ou nationales. La participation à l'atelier est gratuite.

4 Cet atelier facilitera les discussions du Groupe régional de la CE 12 sur la qualité de service pour l'Afrique (CE12 RG-AFR); il permettra en effet d'avoir accès à des informations sur l'établissement de critères pour l'évaluation de la qualité de service des réseaux multimédias. Le Burkina Faso et d'autres pays présenteront leurs compétences techniques afin de faire avancer les travaux du Groupe CE12 RG-AFR et de la CE 12.

5 Un projet de programme pour l'atelier figure à l'**Annexe 1** ci-après. Une version mise à jour ainsi que les exposés et des informations utiles seront disponibles sur le site web de l'atelier à l'adresse <http://www.itu.int/en/ITU-T/Workshops-and-Seminars/qos/201307/Pages/default.aspx>. Ce site web sera mis à jour au fur et à mesure que des modifications seront apportées ou que de nouvelles informations seront disponibles.

6 Des informations relatives aux hôtels, aux transports, aux formalités de visa et aux normes sanitaires figurent à l'**Annexe 2**.

7 Malheureusement, en raison de restrictions budgétaires, l'UIT n'est pas en mesure d'accorder des bourses pour cet atelier.

8 Afin de permettre au TSB de prendre les dispositions nécessaires concernant l'organisation de l'atelier, je vous saurais gré de bien vouloir vous inscrire au moyen du formulaire en ligne disponible à l'adresse <http://www.itu.int/en/ITU-T/Workshops-and-Seminars/qos/201307/Pages/default.aspx> dès que possible, et **au plus tard le 4 juillet 2013**. **Veuillez noter que la préinscription des participants aux ateliers se fait exclusivement *en ligne*.**

9 Nous vous rappelons que, pour les ressortissants de certains pays, l'entrée et le séjour, quelle qu'en soit la durée, sur le territoire du Burkina Faso sont soumis à l'obtention d'un visa. Ce visa doit être demandé et obtenu auprès de l'ambassade du Burkina Faso dans votre pays ou, à défaut, dans le pays le plus proche de votre pays de départ. Vous trouverez des informations détaillées sur les formalités de visa à l'**Annexe 2**.

Veuillez agréer, Madame, Monsieur, l'assurance de ma considération distinguée.

Malcolm Johnson
Directeur du Bureau de la
normalisation des télécommunications

 **Annexes**: 3

 ANNEX 1
 (to TSB Circular 25)

**ITU Workshop on “Benchmarking QoS evaluation of Multimedia Networks”**

**(Ouagadougou, Burkina Faso, 18 July 2013)**

**Draft Programme**

|  |  |  |
| --- | --- | --- |
| **Session** | **Time** | **Item** |
| **Opening** | 9.00 - 9.45 | Opening Ceremony |
| **Session 1** | 9.45 - 10.45 | Overview of ITU-T Standardization and SG12 Activities* ITU-T Standardization Topics
* Overview of ITU-T Study Group 12 Activities
* Introduction to ITU Regional Group of SG12 for Africa
 |
|  | 10.45 -11.00 | Coffee Break |
| **Session 2** | 11.00 - 11.45 | Content and presentation of Recommendation E.MQoS |
| **Session 3** | 11.45 - 12.30 | Applicability for QoS assessment based on E.MQoS |
|  | 12.30 - 14.00 | Lunch |
| **Session 4** | 14.00 - 15.15 | Mobile Internet QoS evaluation, methodology and tools for 3G networksCountry case: Morocco |
|  | 15.15 - 15.45 | Coffee Break |
| **Session 5** | 15.45 - 16.30 | Broadband Network QoS evaluation |
| **Closing** | 16.30 - 17.00 | Conclusion and RemarksClosure of the workshop |

ANNEX 2
(to TSB Circular 25)

**GENERAL INFORMATION FOR PARTICIPANTS**

**1 Venue for the meetings**

Hotel Laïco
Ouagadougou, Burkina Faso
Tel.: (00 226) 50 49 98 00 /07
Fax: (00 226) 50 49 98 01/02

[www.laico-ouaga2000.com](http://www.laico-ouaga2000.com)

**2 Arrival, departure and transportation**

Upon receipt of participant flight details, arrangements will be made to meet participants at Ouagadougou International Airport and transport them to their respective hotels. Transportation will also be provided between the hotels and the seminar venue. The shuttle service is free of charge.

**3 Delegate registration**

Delegate registration will take place at the venue (Hotel Laïco).

**4 Working hours**

Working hours (provisional): 0800 to 1230 & 1430 to 1730 hours

Coffee breaks: 1030 & 1630 hours

Lunch break: 1300 hours

**5 Documentation**

Documents relating to the workshop will be provided at the venue, in electronic form during the training. Participants should therefore come equipped with a USB stick for downloading purposes, as well as a portable computer.

**6 Accommodation / hotels**

Preferential rates have been negotiated for seminar participants. A list of the selected hotels, together with the special rates, is attached as **Annex 3**.

To reserve the hotel of your choice, please complete the hotel reservation form (**Form 2 – Arrival and Transportation to Hotel**) for each member of your delegation and send it direct to the hotel, with a copy to Carole Kanmouni (carole.habiba@arcep.bf).

**7 Visas (entry formalities)**

Passport requirements

A valid passport is required for all persons entering Burkina Faso, with the exception of citizens of ECOWAS countries, for whom a simple national identity card will suffice.

Visa

All visitors with the exception of citizens of ECOWAS countries require a visa to enter Burkina Faso. Visas can be obtained from diplomatic or consular missions representing the Government of Burkina Faso in other countries.

Issuance of visas upon arrival

To enable the issuance of an entry visa upon their arrival at Ouagadougou International Airport, visitors arriving from countries in which there is no diplomatic or consular mission representing the Government of Burkina Faso, are requested to provide, no later than **15 June** **2013**, their name, date of birth, nationality and passport number to:

The Organizing Committee
Email: osi@arce.bf or ouatsi@arce.bf

Tel.: +226 70 21 41 53

Participants from all countries may obtain their visa upon arrival at Ouagadougou International Airport upon payment of 72 000 CFA francs (approximately USD 175) and presentation of two passport photos.

Customs formalities

Visitors entering Burkina Faso may bring with them a maximum of four litres of alcohol. Personal items in reasonable quantities (cameras, video cameras, watches, pens, cigarette lighters and cosmetics) may be imported tax-free. Other items (video recorders and other electronic goods) are subject to customs duties, to be paid on the spot. Illicit drugs may not be brought into Burkina Faso.

**8 Health**

All persons wishing to enter Burkina Faso must be in possession of a valid certificate of vaccination against yellow fever. Vaccination against hepatitis and cholera is recommended. Malaria is widespread in Burkina Faso, and the appropriate preventive measures are therefore also recommended.

Vaccination essential

• Yellow fever

Vaccination recommended

• Hepatitis A and B

• Diphtheria-tetanus-polio (DTP)

• Meningitis A+C+Y+W135

Participants are advised that free-of-charge first aid arrangements will be in place, with a full-time service located at the meetings venue. Cases of hospitalization and evacuation are to be handled by participants themselves in the following medical centres:

 **Hôpital national Yalgado OUEDRAOGO**

 Avenue de l'Oubritenga, opposite CNRST

 Tel.: (+226) 50 31 16 55/56

 **Clinique Philadelphie**

 404, Rue du Président Maurice YAMEOGO

 Tel.: (+226) 50 33 28 71

 E-mail: clinique-philidelphie@fasonet.bf

 **Clinique du Cœur**

 Avenue Pascal ZAGRE, Ouaga 2000

 Tel.: (+226) 50 39 74 74/75 75

 E-mail: clinique\_du\_coeur@fasonet.bf

**Clinique El Fateh – Suka**

 Tel.: (+226) 50 43 16 43/06 00

 E-mail: clinique.elfateh@suka.bf

**9 Currency / exchange rate**

The official currency is the *franc de la Communauté Financière Africaine* (FCFA). Banknote values are FCFA 10 000, 5 000, 2 000, 1 000 and 500, and coins are valued at FCFA 500, 250, 200, 100, 50, 25, 10 and 5. Burkina Faso belongs to the CFA franc zone. There is no limit on the amount of foreign currency or travellers cheques that visitors may bring into Burkina Faso. Commercial banks and hotels provide exchange facilities, and money may also be exchanged at the airport.

To obtain a list of agencies, visit the site [www.westernunion.com](http://www.westernunion.com).

Exchange rates are as follows:

USD 1 = FCFA 450 (Source: [www.xe.com](http://www.xe.com))

EUR 1 = FCFA 655.957

Automatic cash dispensers

Several local banks are equipped with automatic cash dispensers which accept Visa cards.

Western Union

There are several branches of Western Union in Ouagadougou.

Banks in Ouagadougou

**Banque centrale des Etats de l'Afrique de l'Ouest – BCEAO**Avenue Gamal A. Nasser
Tel.: (+226) 50 30 60 15/16

**Ecobank Burkina**42 avenue de Yatenga
Tel.: (+226) 50 31 11 11

**Bank of Africa**Avenue A. Sangoulé Lamizana
Tel.: (+226) 50 30 19 88

**United Bank of Africa UBA (**formerly **Banque Internationale du Burkina)**Rue de la Résistance du 17 Mai
Tel.: (+226) 50 31 42 39

**Coris Bank**Avenue N'Kwamé Krumah
Immeuble Coris Bank
Tel.: (+226) 50 30 68 14

**Banque Commerciale du Burkina – BCB**Avenue N'Kwamé Krumah
Tel.: (+226) 50 30 78 78

**Société Générale des Banques du Burkina – SGBB**Rue de l'hôtel de Ville
Tel.: (+226) 50 32 32 32

**Banque internationale pour le Commerce, l'Industrie et l'Agriculture du Burkina** – **BICIA-B**Avenue N'Kwamé Krumah
Tel.: (+226) 50 32 56 00

**Banque Régionale de Solidarité – BRS**Avenue Kwamé N'Krumah
Tel.: (+226) 50 49 60 00

**Banque pour l'Agriculture et le Commerce du Burkina Faso – BACB**Rue de l'Hôtel de ville
Tel.: (+226) 50 30 04 12

**Banque Sahélo saharienne pour l'investissement et le Commerce – BSIG**Avenue, Kwamé N'Krumah
Tel.: (+226) 50 32 84 01/04

**Atlantic Bank**Tel.: (+226) 50 49 24 46
Payment cards (credit/debit)

Diners Club, MasterCard and Visa are not universally accepted. It is worth checking with your bank that you will be able to pay for goods and other services with your card.

**10 Languages**

The official language of Burkina Faso is French. However, 90 per cent of the population speak native African languages belonging to the Sudanic family, the most widespread of which is Mooré, spoken by 55 per cent of the population. The various ethnic groups speak their own languages.

**11 Climate and clothing**

Burkina Faso's climate is tropical, hot and dry. There are two seasons: the dry season from November to May, and the rainy season from June to October.

The harmattan, a very dry wind which blows from the East, brings with it a very hot period from May to September, with temperatures ranging from 30 to 40°C. The average annual rainfall is 115 cm (45 inches) in the south-west, falling to 25 cm (10 inches) in the far north and north-east. The rainy season lasts four months in the north-east and six months in the south-east (from May to October). Lightweight clothing is recommended.

**12 Local time**

Burkina Faso is in the GMT time zone.

**13 Electricity**

The electric power supply is 220V AC, 50 Hz. Standard two-pin plugs are used.

**14 Contacts**

For any further information, please contact the organizing committee set up by ARCEP.

Name: OUATTARA Sibiri

Email: osi@arce.bf or ouatsi@arce.bf

Tel.: +226 70 21 41 53

**Going out in Ouagadougou**

Restaurants

**La Forêt**Avenue Bassawarga
Main dishes from FCFA 2 800
Open midday and evening

**Restaurant Akwaba**Avenue Kwame N'Krumah
Starters from FCFA 1 500 to 2 500
Main dishes from FCFA 2 500 to 4 000
Open midday and evening

**Maquis Le Pouvoir**Avenue Dimdolobsom
Main dishes from FCFA 1 000 to 2 000
Open from 1100 to 0100 hours

**Monopole Plus**Close to the Rue Agostino Neto
Main dishes from FCFA 3 000 to 4 500
Open from 0900 to 2200 hours

**Le Gondwana**Tel.: 50 36 11 24
Main dishes from FCFA 3 000 to 4 500
Open as from 1800 hours

**Restaurant de Chine**Avenue Houari Boumediene
Main dishes from FCFA 2 800 to 6 000
Open midday and evening (Wednesday to Monday)

**Le Verdoyant**Avenue Dimdolobsom
Main dishes from FCFA 2 800 to 4 500
Open midday and evening (Thursday to Tuesday)

**Baratapas**Rue Commerce
Salads from FCFA 800 to 1 500 / Tapas from FCFA 500 to 3 000
Open from 1000 to 2400 hours (Tuesday to Sunday)

**Restaurant l'Eau Vive**Rue de l'Hôtel Ville
Starters from FCFA 1 300 to 3 800
Main dishes from FCFA 3 800 to 5 900
Open midday and evening (Monday to Saturday)

**Le Coq Bleu**Rue Patrice Lumumba, corner of Avenue Kwame N'Krumah
Main dishes from FCFA 3 500
Open midday and evening (Wednesday to Monday)

**Diwan al Mokhtar**Tel.: 50 33 57 75

**La Rochelle**Tel.: 50 30 58 66

**Le Belvédère**Tel.: (+226) 50 33 64 21

**Le Tiébélé**Tel.: (+226) 50 31 29 14

**Appalousa**Tel.: (+226) 50 30 72 01

**Le duplex**Tel.: (+226) 50 37 56 56

**Le Monomotapa**Tel.: (+226) 50 37 60 99

**L'Orient**Tel.: (+226) 50 36 15 09

Delicatessens

**Chez Simon**Avenue Kwamé Krumah
Tel.: (+226) 50 33 21 46

**Paradis des meilleurs vins**Avenue Kwamé Krumah
Tel.: (+226) 50 30 63 64

**Les délices de Sesska**Route de Fada
Tel.: (+226) 50 36 61 28

**Pâtisserie de Koulouba**Located in Koulouba
Tel.: (+226) 50 30 77 17

**Les p'tits délices**Tel.: (+226) 50 39 96 66

Tourist attractions in Ouagadougou

-Bangr-Weogho botanical and zoological gardens

-Palais Mooro Naba

-Ouagadougou art and handicrafts village (VOA)

-Gounghin centre for women's art and handicrafts

-Bronze works in Nioghsin and/or at the Place du Grand Lion

-Loango granite sculptures garden

-Bazoulé sacred crocodile pond

-Manéga Museum

Shops

Marina Market; Orca; Cado Déco; Free Way; Burkina pas Cher; Scimas; Wrangler

ANNEX 3
(to TSB Circular 25)

LIST OF HOTELS

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Hotel** | **Type of room** | **Pricein FCFA** | **Distance from meeting venue** | **Remarks** |
| **HOTEL LAÏCO \*\*\*\*\* OUAGA 200** Av. Zagré Pascal01BP 1603 Tel. +(226) 50 49 98 00Fax. +(226) 50 49 98 01reservations@laico-ouaga2000.com | Single or doubleJunior suiteDiplomatic suite | 84 031 (x)136 374 (x)180 900 (x) | N/A | Tourist tax: FCFA 1180 per person/nightMunicipal tax: FCFA 2950 per person (single payment) |
| **JOLY HOTEL\*\*\*\***Tel.: +(226) 50 37 62 57Fax: +(226) 50 37 62 59 Email: info@jolyhotel.bf / jolyhotel.ouaga2000@fasonet.bf **10 mins from airport** | SingleDoubleJunior suite | 50 000 (x)65 000 (x)80 000 (x) | 5 min | Tourist tax: FCFA 1180 per person/nightMunicipal tax: FCFA 2360 per person (single payment) |
| **AZALAI HOTEL INDEPENDANCE \*\*\*\***Email: independance@azalailhotels.com Fax: +(226) 50 30 60Fax: +(226) 50 30 60 63 | SingleSingle with bath | 60 000 (x)65 000 (x) | 30 min | Tourist tax: FCFA 1180 per person/nightMunicipal tax: FCFA 2360 per person (single payment) |
| **PALM BEACH \*\*\*\***Av. Kwame N'Krumah 01 BP 5557Ouagadougou 01Tel: +(226) 50 31 09 91 / 50 31 68 29 / 50 30 69 79Fax: +(226) 50 31 68 39 | StandardPrestigeJunior suite | 35 000 (✓)50 000 (✓)75 000 (✓) | 25 min | Tourist tax: FCFA 1180 per person/nightMunicipal tax: FCFA 2360 per person (single payment) |
| **SPLENDID HOTEL\*\*\*\***Av.Kwamé N'Krumah 01 BP 1715Ouagadougou 01Tel.:+(226) 50 31 72 78/79/82Reservations:+(226) 50 31 24 54Fax : +(226) 50 31 72 91**3 mins from airport** | Single splendid ISingle splendid IIDouble splendid IDouble splendid II | 46 750 (✓)55 250 (x)56 750 (x)65 250 (x) | 25 min | Tourist tax: FCFA 1180 per person/nightMunicipal tax: FCFA 2360 per person (single payment) |
| **PACIFIC HOTEL** \*\*\*Av Léo-Frobénius - 01 BP 5818 OuagadougouTel: +(226) 50 31 30 37 / 50 31 32 42 / 50 30 65 42Fax: +(226) 50 31 30 39**5mins from airport** **pacifichotel@fasonet.bf** | SingleDoubleSuite | 42 00046 00080 000 | 25 min | Tourist tax: FCFA 1000 per person/nightMunicipal tax: FCFA 1500 per person (single payment) |
| **RELAX HOTEL \*\*\***Av. de la Nation01 BP 567Ouagadougou 01Tel: +(226) 50 31 32 31 / 50 31 32 33 Fax: +(226) 50 30 89 08**relax.hotel@fasonet.bf**[**www.groupe-soyaf.com**](http://www.groupe-soyaf.com/) | SingleDouble | 25 000 (x)30 000 (x) | 30 min | Tourist tax: FCFA 1000 per person/nightMunicipal tax: FCFA 1500 per person (single payment) |
| **PALACE HOTEL\*\*\*\*\* OUAGA 2000** 01BP 1603 Tel. +(226) 50 / 49 98 00Fax. +(226) 50 / 49 98 01 | Single or doubleJunior suite | 50 000 (✓)70 000 (✓)130 000 (✓) | 2 min | Tourist tax: FCFA 1180 per person/nightMunicipal tax: FCFA 2950 per person (single payment) |

(x) = without breakfast

(✓) = with breakfast

**FORM 1 – ARRIVAL AND TRANSPORTATION TO HOTEL**

(to TSB Circular 25)

|  |  |  |
| --- | --- | --- |
|  | **ITU Workshop on “Benchmarking QoS evaluation of Multimedia Networks” - Ouagadougou, Burkina Faso, 18 July 2013**  |  |
|  |  |  |
| **To ensure transfer to and from the airport, participants are requested to complete and return this form to Marguerite OUEDRAOGO / BONANE, by 28 June 2013 at the latest by e-mail ouedma@arce.bf Tel: + 226 70 24 43 95** |

Family name…………………………………………………………………………………………

First name……………………………………………………………………………………………

Job Title ……………………………………………………………………………………………..

Organization……………………………………………………………… Country …………..........

Telephone : :……………………………………………….

Email:………………………………………………………

Hotel where you are residing:

Hotel Name ……………………………………………………………

Address …………………………………………………………

**Transportation will be provided from the airport to the hotels and to the meeting venue. Please provide your arrival and departure flight information to facilitate arrangements for transportation.**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Date of Arrival |  |  | Time of Flight Arrival |  | FLIGHT NO. |  |
| Date ofDeparture |  |  | Time of Flight Departure |  | FLIGHT NO. |  |

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