Topics

• Context
• TITI Model
• Towards the implementation of the eGovernment Vision
• Value proposition
• High Impact Projects Sample
• Discussion
**Context**

- **Cooperate in areas of common interest**
- **Avoid digital divide**
- **Help enterprises become more efficient; attract new economic partners**
- **Inform and provide better, faster and more user friendly services**
- **Facilitate adoption of new tools and processes**
TITI - Model

- **Transmit:** Transmission of information
- **Interact:** eMails, Discussion Groups, ...
- **Transact:** Online transactions including registration and authentication
- **Integrate:** All sources, all formats, life event driven, secure and traceable
Towards implementation of eGovernment vision

citizen / business portal

call centre portal

government interface

employee portal

web services transportation layer

departmental interface

departmental interface

common services

departmental interface

departmental interface

dept systems

dep portal

dep work-flow

dep systems

dep systems

dep work-flow

systems
Value Proposition

Program Management

Common & Shared Services
Vertical Applications
Strategic Services
Financing, Outsourcing, ...

eGovernment Framework

Technology Infrastructure
explore & innovate

explore
discover
define
plan

invent center involvement

exploratory workshop
rapid concept prototyping
scenario analysis
discovery engagement
roadmap definition
solution Planning
field involvement

briefing/training/seminar
facilities rental
Challenge
Need for a highly-reliable, consolidated, high-performance and cost efficient computing system for its 911 emergency center, capable to support high call volume without unscheduled downtime.

Solution
HP services enhanced the network and server architecture design to be 10 times faster than the original system.

Components
• Hardware, software and services included

Impact
• Ability to scale to handle a much higher volume of calls
• Faster deployment of emergency services
• Stable yet flexible platform for business-critical applications

“Anytime anyone has any problem, in their home, on the street, or in their car they’re calling 911… That’s why we invested millions of taxpayers’ money to make the finest system in the country.”

Richard M. Daley
Mayor, City of Chicago
Fingerprint Recognition System for the UK's Wiltshire Constabulary

Challenge
- Integrate Wiltshire’s 23 community based police stations, allowing greater access to business critical information

Why HP
- Ability to deliver a leading edge adaptive enterprise solution that includes hardware, services and software (Cogent CAPFIS)

Solution
- Provide a portal to access a customized view of job related information, including intelligence reports and details of recent crimes, new policies and procedures, closed circuit television images for review, and real-time or pre-recorded briefings.

Components
- HP Hardware and services

Impact
- Reduced overall paperwork and increased police time.
Fire Department of the future for Wilson, NC

Challenge
• Lack of readily available information and analysis for fire fighters

Why HP
• Technology and partnerships

Solution
• Implement GIS technology that give firefighters a strategic view of public-safety issues to improve operations and streamline planning efforts

Components
• HP hardware and services

Impact
• Improved decision making capability and response time
Smart ID Cards for Israeli Ministry of the Interior/Finance

Challenge
• Provide physical and digital identification for every Israeli citizen on one card

Why HP
• Technology, reputation and market leadership

Solution
• Provides digital identity to secure identification of individuals and prevent forgeries.

Components
• Hardware, software and services included

Impact
• A replicable HP solution designed for citizen id programs
Passport/ID card system for Ministry of Interior, Bulgaria

Challenge
• Prepare for integration with European Union, issue over 7 million citizens with secure identity documents, implement new nationwide infrastructure for capturing and processing relevant data

Why HP
• Superior technology, financial stability, fault tolerant solutions, superior project management and implementation capabilities

Solution
• A networked system that captures and processes data relating to applications for identity documents

Components
• Hardware (HP9000) and services