

**EURESCOM P905 (AQUAVIT)**  
**Audio and audiovisual quality**  
**for mobile services**

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# Outline

- ✓ **Personal Profile**
- ✓ **Framework and Objectives of AQUAVIT**
- ✓ **Test beds of AQUAVIT**
- ✓ **Test methods developed in AQUAVIT**
- ✓ **Results of Investigations**
- ✓ **Conclusions**



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# Personal Profile

## Harald Klaus

- ✓ Studied electrotechnical engineering at the Technical University of Berlin
- ✓ Research assistant for speech recognition applications and speech quality assessment
- ✓ Head of quality assessment of tele-services at T-Systems Nova Berkom in Berlin
- ✓ Rapporteur in ITU-T Study Group 12 for instrumental speech quality assessment methods
- ✓ Rapporteur in ETSI Technical Committee STQ



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*The EURESCOM Project P905*  
*(AQUAVIT)*

# Framework of EURESCOM P905

**AQUAVIT = Assessment of Quality for Audio-Visual Signals over IP and UMTS**

- ✓ Start: January 1999
- ✓ End: December 2000
- ✓ 3 Partners...



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# Objectives of AQUAVIT

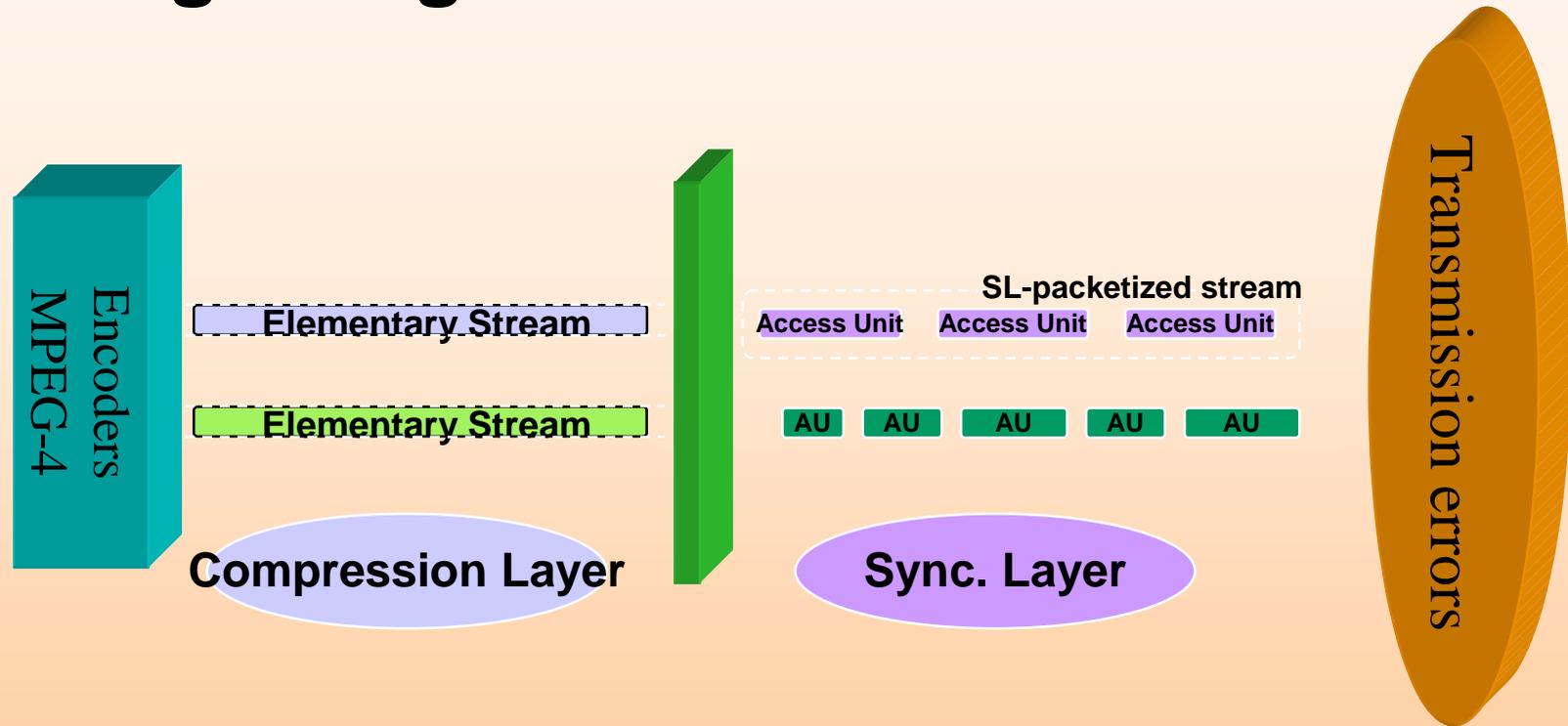
- ✓ Development of test beds for IP and UMTS
- ✓ Development of subjective and objective test methods
- ✓ Quality assessment of typical audio-video transmission scenarios for IP and UMTS
- ✓ Correlation between subjective and objective quality evaluations



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# Testbeds

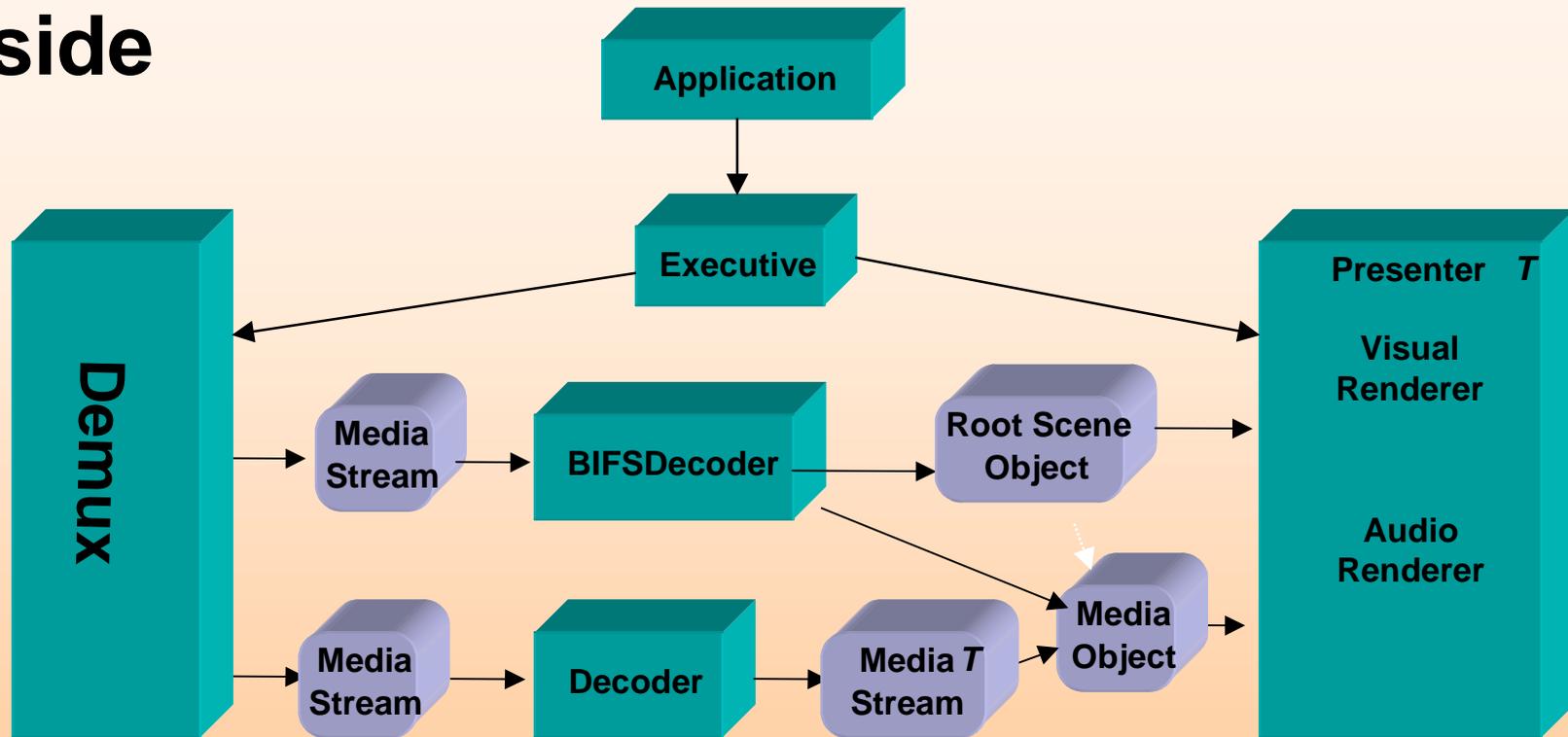
## Coding of signals for UMTS on send side



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# Testbeds (2)

## Decoding of signals for UMTS on receive side

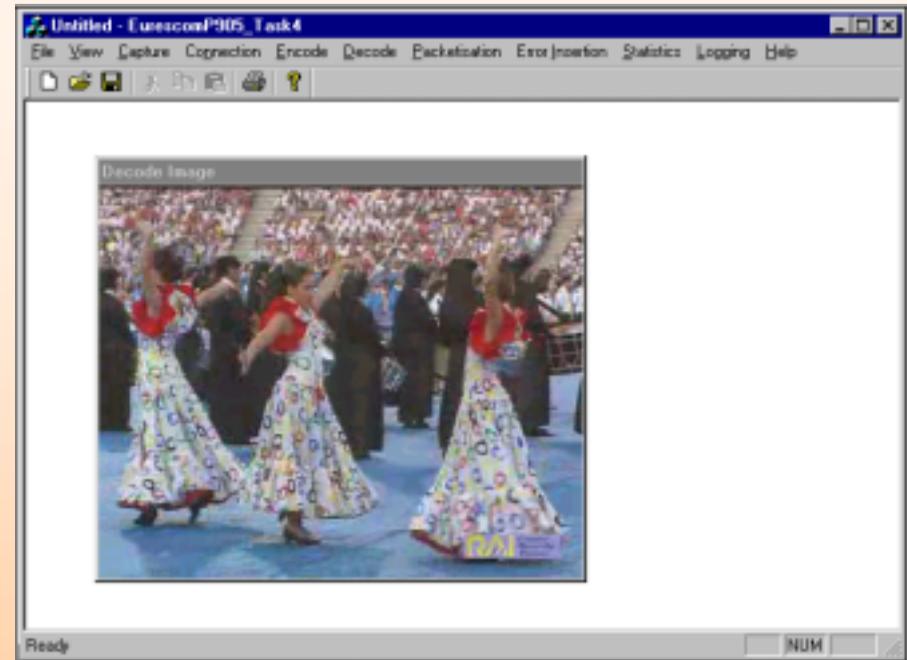


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# Testbeds (3)

## IP Testbed

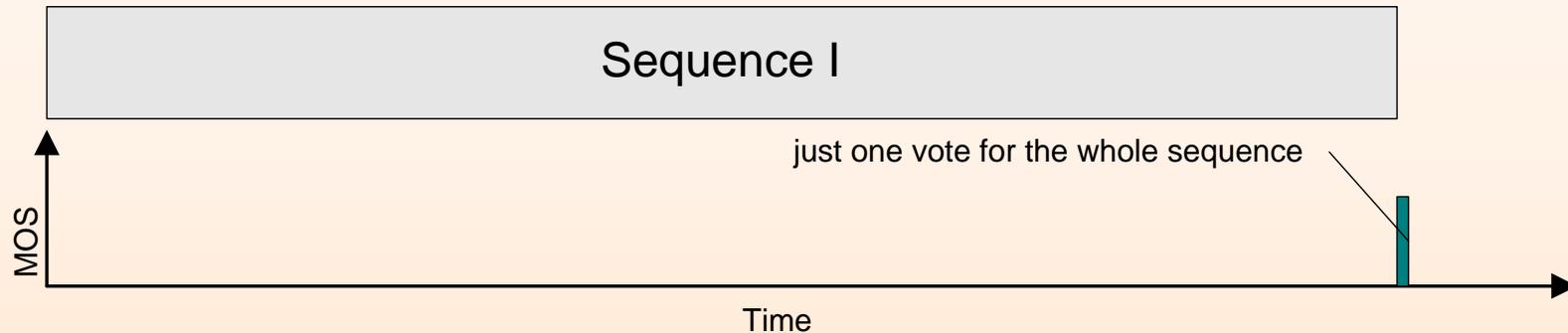
- ✓ Running on standard PCs in realtime
- ✓ Adjustable set of parameters for
  - ✓ Coding/Decoding
  - ✓ Bit rate
  - ✓ Bit and Frame Errors
  - ✓ Error distribution
- ✓ Windows user interface



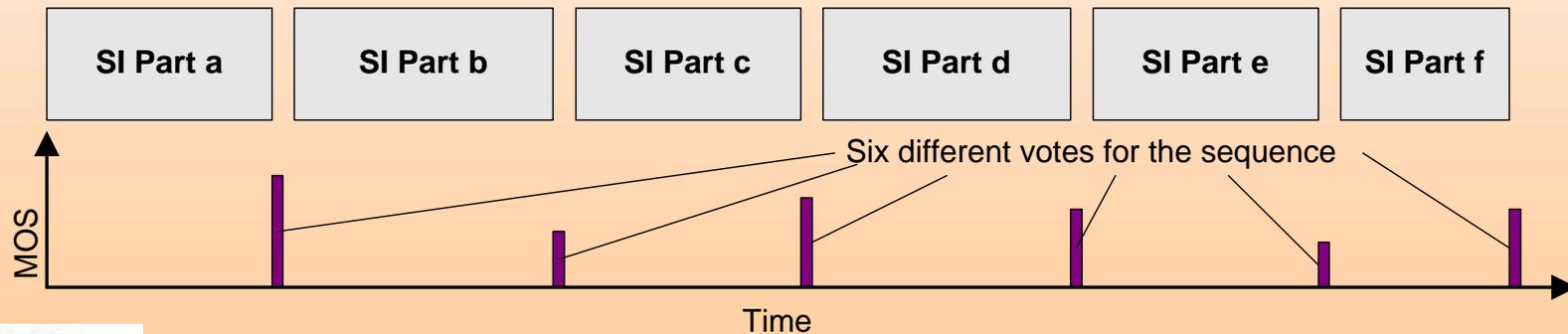
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# Subjective test methods

## Speech quality evaluation



a) ordinary way of voting



b) simulation of continuous voting



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# Subjective test methods

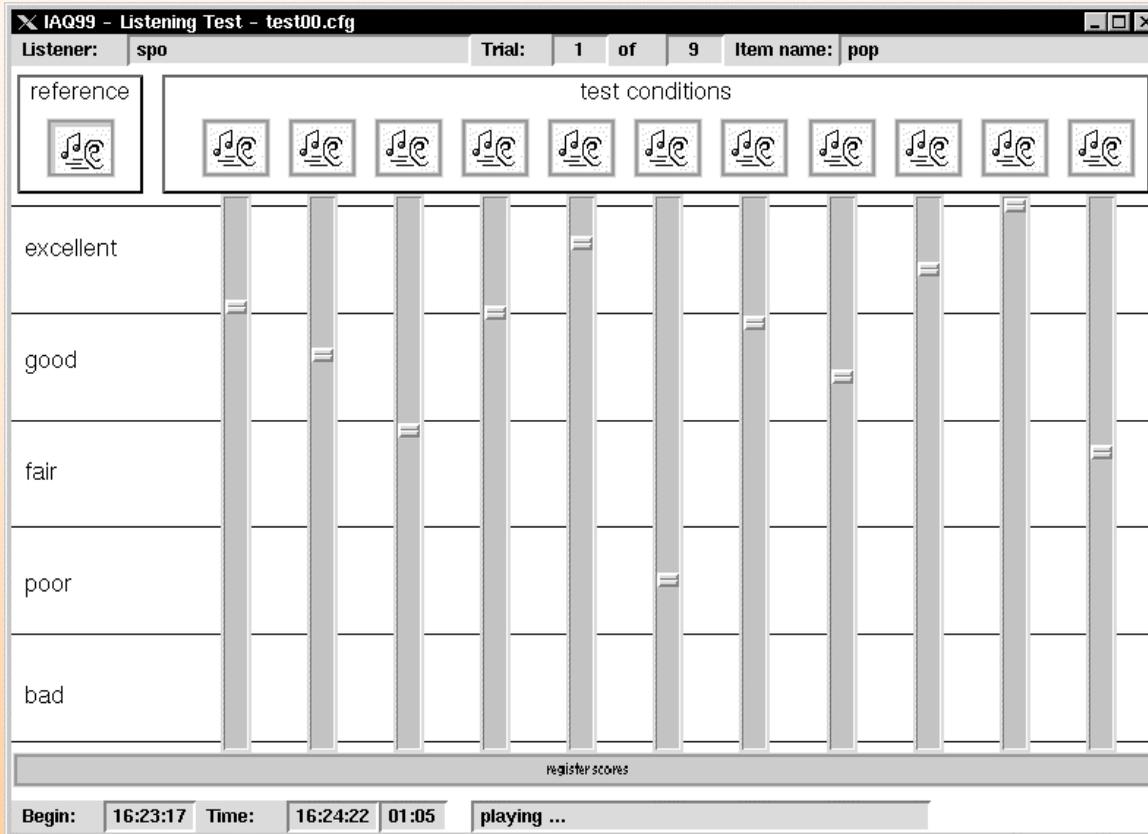
## Speech quality evaluation



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# Subjective test methods

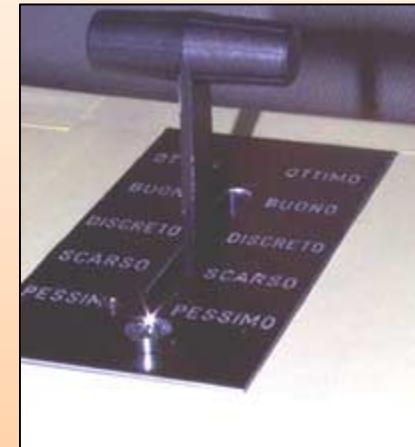
## Audio quality evaluation



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# Subjective test methods

## Video & A/V quality evaluation

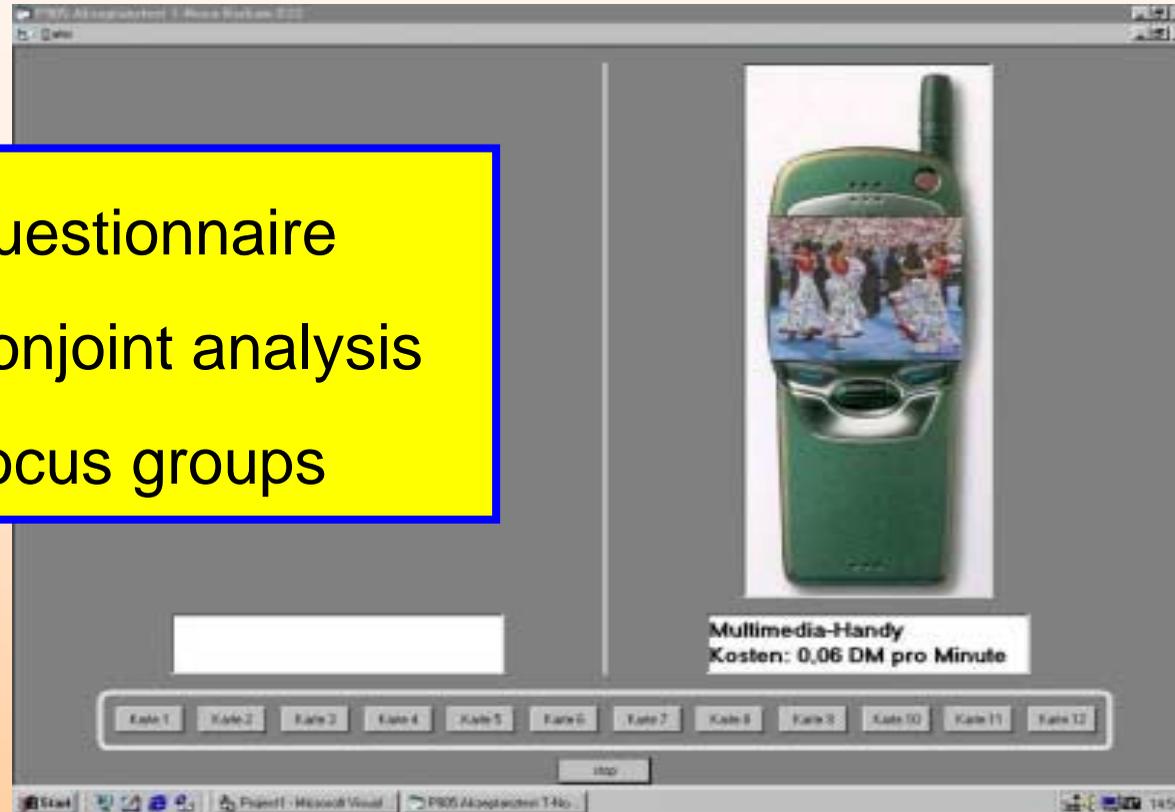


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# Subjective test methods

## Acceptability tests

- Questionnaire
- Conjoint analysis
- Focus groups



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# Objective test methods

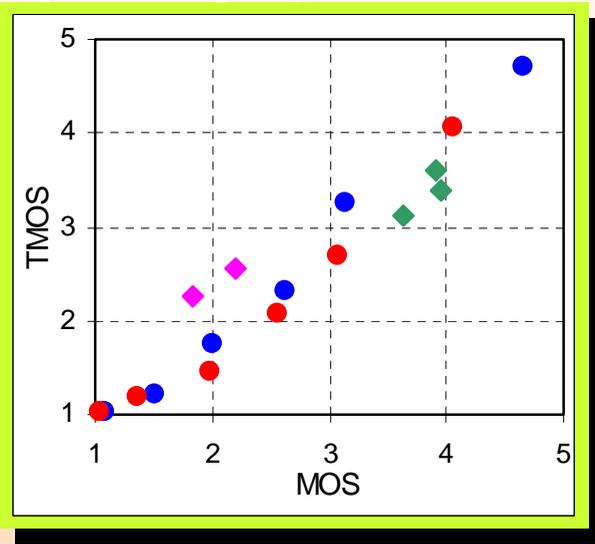
- ✓ TOSQA (Telecommunication objective speech quality assessment)
- ✓ PEAQ (Perceptual evaluation of audio quality)
- ✓ A new video quality assessment model developed by British Telecom



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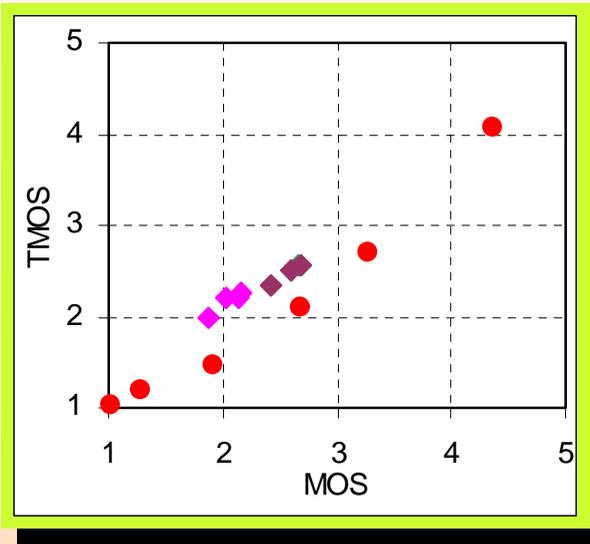
# Results of investigations

## Correlation of subjective and objective speech quality (TOSQA)



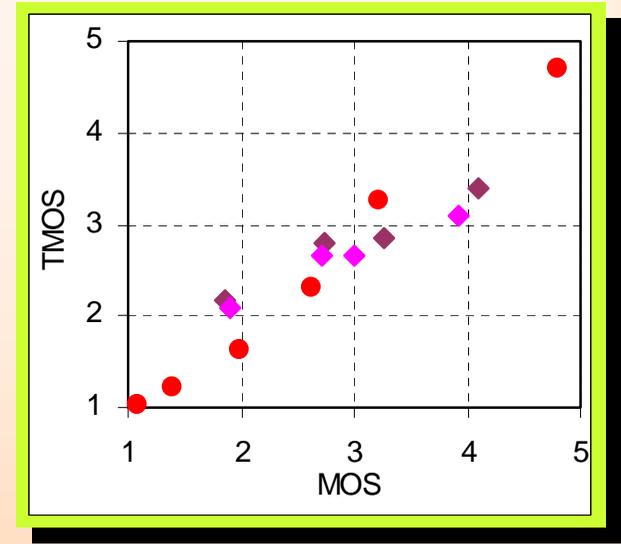
**Experiment 1**  
narrow band & wideband  
speech

$\rho = 96.6\%$



**Experiment 2a**  
Only narrow band  
speech

$\rho = 95.4\%$



**Experiment 2b**  
Only wideband  
speech

$\rho = 98.2\%$

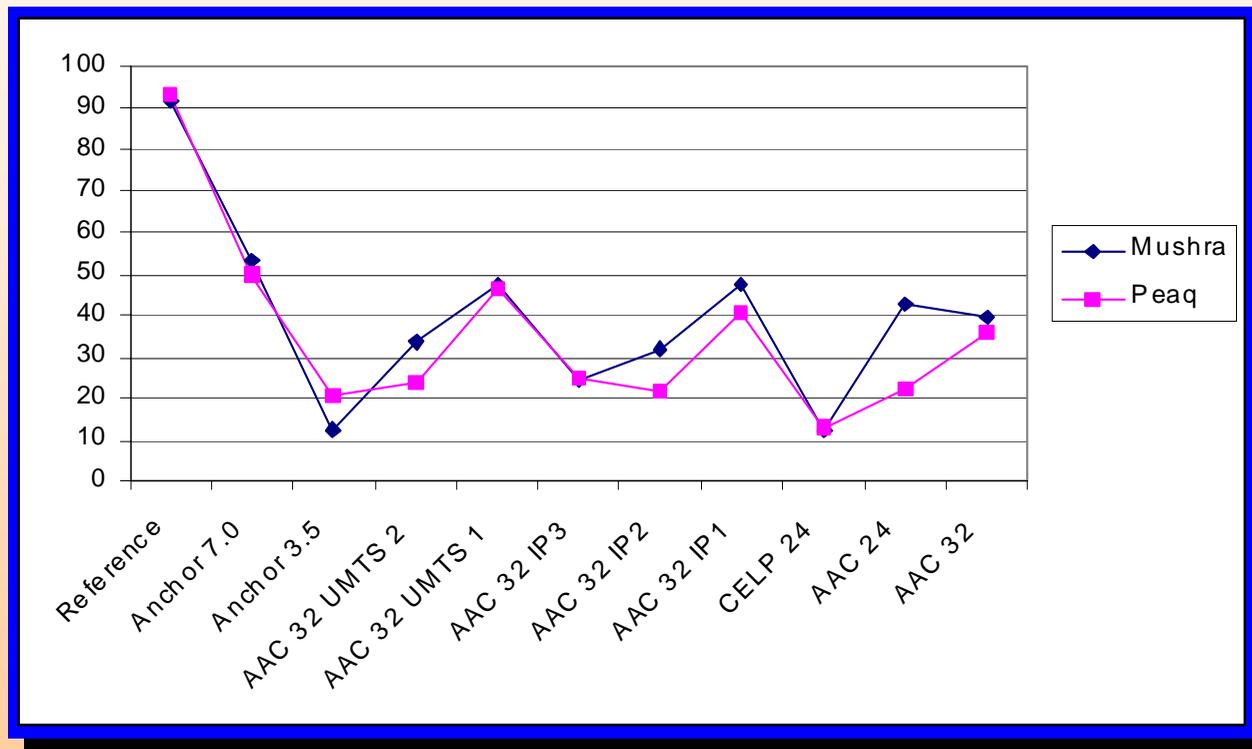


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# Results of investigations

## Subjective test results - audio quality

Low quality conditions (average of all sequences)

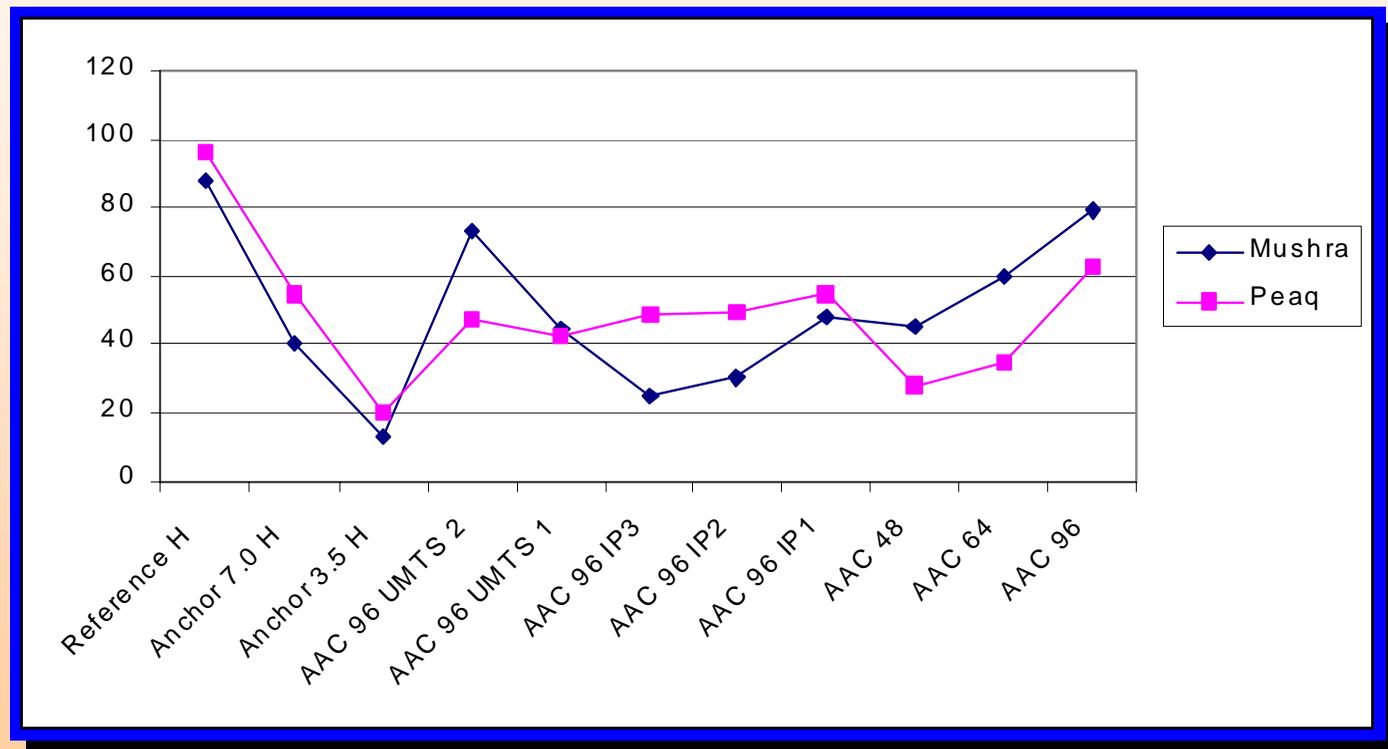


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# Results of investigations

## Subjective test results - audio quality

High quality conditions (average of all sequences)



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# *Results of investigations*

## *Acceptability test results*

- ✓ **Quality and cost are the equally important main factors to the population questioned.**
- ✓ **Benefit of mobility does not compensate for any deficit in quality.**



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# Conclusions

- ✓ **AQUAVIT developed a bundle of improved subjective quality methods for assessment of**
  - ✓ **Speech quality (narrowband and wideband)**
  - ✓ **Audio quality (intermediate and high quality)**
  - ✓ **Video and A/V quality (intermediate and high q.)**
- ✓ **All tests use the same set of material**
- ✓ **Results of all tests can be directly used for comparisons**



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# User-centred Quality Engineering.

## Quality assessment at T-Systems Nova.

**New test services of T-System Nova are based on AQUAVIT methods and results**

### Consulting

- Test concepts and test design
- Quality Monitoring and Reporting
- Process Optimization

### Speech, audio and A/V quality measures

- According to international recommendations and standards
- Optimized, efficient test procedures
- Tests with representative user groups
- Intrusive and non-intrusive measurement methods
- Measurements with Head-and-Torso simulators (HATS)



### Our Labs

- High quality according to ITU requirements
- for auditory and instrumental quality assessment
- for recordings using HATS
- for speech and audio production

==!"§=Systems=

T-Systems Nova Berkom  
Harald Klaus  
Head of Quality Assessment



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