

# International Telecommunication Union

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# Guidelines for a New approach using Telecommunications Management Network (TMN) 1st Edition 1999





The Guidelines for an Improvement of Maintenance are TMN oriented. They have been prepared to assist Least Developed Countries (LDCs) and Developing Countries to maximise the effectiveness of their maintenance effort within their Public Telecommunications Operator(s) (PTO) and thereby improve the Quality of their Telecommunications Services. They provide the basic principles of TMN based on ITU-T Recommendation M.3010 and tackle the problem of implementing the strategic approach for planning the improved maintenance based on the concept of TMN.

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