

# International Telecommunication Union

Geneva, 3 April 2002

Publication Notice

# No. 342-02

## **Internet Diffusion in South East Asia on CD-ROM Edition 2002**



The CD ROM contains a series of ITU Internet case studies carried out in South East Asia in 2001, as well as presentations and documents from the workshop "The Internet in South East Asia", which was held in Bangkok, Thailand, in November 2001. The CD ROM comes with a colour brochure that includes a summary of the workshop and a brief overview of the case studies.

Date of publication:	April 2002					
Language:	English only					
Hardware and software requirements:	PC with the Intel Pentium processor with 16 Mbytes memory (or higher) running MS Windows 95, 98, NT 4.0 or preferably Windows 2000, a hard disk with at least 10 Mbytes free space, a CD-ROM drive with ISO 9660 compatible device driver.					
Article number:	21394					
ISBN number:	92-61-09931-9					
Price in Swiss francs:	<b>Catalogue Price: CHF 50.–</b> Member States and Sector Members: -15% Least Developed Countries – University libraries: -80%					

#### CD-ROM: Price multiplier for multi-users at the same site

Number of authorized users	1	2-10	11-25	26-50	51-100	Other
Price multiplier	1	2	4	6	9	on request

Please complete and return the enclosed Subscription Form and Order Form, duly signed, to the ITU Sales and Marketing Division.

# **Internet Diffusion in South East Asia on CD-ROM Edition 2002**

The eight Internet Case Studies provide in-depth analysis of the development of the Internet in the following South East Asian countries: Laos, Cambodia, Vietnam, Indonesia, Philippines, Malaysia, Thailand, and Singapore (Singapore was carried out in 2000). The reports provide a detailed overview of the telecommunication and Internet sectors. This includes an overview of the sectors' history, their regulatory and policy framework, information on market players (government and private, national and foreign investors, development agencies etc.) and the telecommunication infrastructure. It also includes a market analysis and the latest data on fixed/mobile pricing, international connectivity, Internet subscribers/users. The Case Studies also show how ICT is being used in the main sectors of the economy (e-commerce), the government and the health and education sectors. They provide a methodological framework for analyzing the state of the Internet developments and make recommendations. The aim is to understand the factors that accelerate or retard the development of the Internet in different environments and, through comparative analysis, to advise policy makers and regulatory agencies on the appropriate courses of action.

In addition to these e-readiness reports, the CD-ROM also contains the results of the regional workshop that was organized to summarize and discuss the studies. This includes presentations and documents by speakers from all of the countries and covers commercial aspects of the Internet, Internet indicators and e-readiness assessments, applications of the Internet in the region, economic and social influences on Internet use and other topics.

# **GENERAL CONDITIONS OF SALE**

#### Prices

The prices quoted in Publication Notices, as well as in the ITU Catalogue of Publications and in the Lists of ITU-T and ITU-R Recommendations (distributed free of charge and visible on the ITU website at the following address: **www.itu.int/publications**) are in Swiss francs (CHF), and are subject to change without notice.

Discounts of 15% are granted to Member States and Sector Members participating in the work of ITU. A discount of 80% of the catalogue price on all ITU publications is granted to Administrations of the Least Developed Countries (LDCs), as well as to libraries of educational institutions (for online subscriptions and CD-ROM publications only). Please note that the minimum price for a publication bought from the Electronic Bookshop is twenty Swiss frances (CHF 20.–) and that there is no discount via this service.

All additional information concerning CD-ROMs, online Recommendations and the ITU Electronic Bookshop can be found in the Catalogue of Publications and its associated Lists of ITU-R and ITU-T Recommendations.

#### Methods of payment

All publications ordered from ITU must be paid for in advance. Payments can be made:

- a) by credit card: American Express, Eurocard/Mastercard, Visa;
- b) by bank transfer to the UBS SA, Geneva, Account ITU Geneva, No. CH 96 0024 0240 C876 5565 0;
- *c)* by cheque made payable to ITU;
- *d*) by international postal order;
- e) to the ITU postal cheque account: ITU Geneva, No. 12-50-3 (from within Switzerland);
- *f*) or by UNESCO coupon.

Payments normally should be made in Swiss francs (CHF). Payments may also be made in other currencies, freely convertible into CHF, provided that, when converted by the bank, the price of the service in CHF is covered. ITU does not accept Letters of Credit.

For faster order processing, we invite you to either pre-pay by credit card or take advantage of a new service by opening an ITU deposit account.

#### Forms of dispatch

The catalogue price includes the cost of dispatch by second-class mail or the means of carriage most advantageous to ITU. Dispatch can be requested in other forms: i.e. air mail (express and registered), DHL, Federal Express, TNT, UPS or diplomatic pouch. If one of these alternative methods is chosen, the dispatch cost will be added to the quote. Customs duties and other taxes or dues levied on imported goods are not borne by ITU. ITU accepts **no responsibility** for delay, loss or damage in shipment. Any discrepancy or claim must be communicated to ITU within one year of dispatch of the publication(s).

#### Return of publications

Where a publication found to be faulty is returned to ITU, the latter's responsibility shall be limited to replacement of the publication and payment of the costs arising from such replacement. Any publication returned to ITU as unwanted must reach it within two (2) months from the date of its dispatch to the customer, subject to ITU's prior agreement. A minimum charge of fifty Swiss francs (CHF 50.–) will normally be invoiced to the customer by ITU for return of the publication to stock.

In the case of electronic publications (CD-ROM and online), these general conditions shall apply, subject to the specific derogation provisions contained in the Licence Agreements. The placing of an order implies full acceptance of these general conditions of sale.

None of the provisions of these general conditions of sale shall be interpreted as constituting a derogation or renunciation of the privileges, immunities and facilities enjoyed by ITU in accordance with the international agreement applicable to it, in particular the Headquarters Agreement concluded with the Swiss Federal Council on 22 July 1971, as well as the Swiss law or any other relevant national legislation.

#### Please note that orders cannot be taken over the telephone. They should be sent by telefax or electronic mail.



Union Internationale des Télécommunications International Telecommunication Union Unión Internacional de Telecomunicaciones



# PROTECTION OF RIGHTS, LICENCE AGREEMENT AND DISCLAIMER OF WARRANTY

1. In order to preserve and protect its rights, the International Telecommunication Union (ITU) fully retains all titles and rights on its computer programs, data and accompanying written material (hereinafter the "product") and does not sell any rights related thereto; it grants, however, the right to use the product by means of a product licence not implying in any way any sale of the original product or any copy thereof.

2. By the present licence, ITU grants you a non-exclusive right to use and display this copy of the product transmitted to you herewith, your use thereof constituting your agreement with the terms and conditions of the present notice.

3. This product is the subject of copyright. Unauthorized copying of the product is expressly forbidden. You may make one copy of the ITU product solely for backup purposes. You must reproduce and include the copyright notice on the backup copy. This product is for the number of authorized users indicated in your order.

4. You may not duplicate the product for distribution, or create derivative works based on the product. In no event may you transfer, assign, rent, lease or otherwise dispose of the product.

5. The product and accompanying written materials are provided "as is" without warranty of any kind. ITU does not warrant, guarantee or make any representations regarding the use, or the results of use, of the product in terms of correctness, accuracy, reliability, currentness, or otherwise. ITU shall not be held liable for any direct, indirect, consequential or incidental damages arising out of the use of or inability to use this product.

## © ITU 2002

#### All rights reserved

### SUBSCRIPTION FORM CD-ROM

#### Internet Diffusion in South East Asia on CD-ROM Edition 2002

Number of authorized users	1	2-10	11-25	26-50	51-100	Other	
Price multiplier	1	2	4	6	9	on request	
disclaimer of warranty" not	tice, unde	erstand it	i, and ag	ree to b	e bound	by its terms	
conditions. Mr/Ms/Name of the company (p							
Mr/Ms/Name of the company (p							

Please complete and send, duly signed, this **Subscription Form**, together with the **Order Form** overleaf, to the ITU Sales and Marketing Division.

# **Internet Diffusion in South East Asia on CD-ROM Edition 2002**

Customer's billing address (pl	ease PRINT or type)							
Name of the Company or Institution								
Division / Department		Name of Contact Perso	on			Irder Foi		
Street / Post Office Box						2		
City, State		ZIP / Post Code						
Country								
Phone number	er Telefax number Electronic mail							
Preferred form of shipment		Customer's ship	ping add	lress (if dif	ferent from	above)		
Surface mail (free of charge)	UPS							
Airmail	(Int. Acc. #)	Name of the Company	or Institutio	n				
	TNT	Division / Department						
(Int. Acc. #)	(Int. Acc. #)	Street / Post Office Box	<b>K</b>					
(Int. Acc. #)		City, State, ZIP / Post C	Code		Country			
Method of payment								
Cheque or money order of	Cheque or money order of Swiss francs enclosed Bank transfer of Swiss francs							
Please charge Swi	to UBS SA, Geneva    Please charge Swiss francs to my credit card account American Express Eurocard / Mastercard Visa							
Card number	d number Expiry date Card-holder							
Please send me								
Article number	Publication title		Lang. code	Unit price	Quantity	Total CHF		
I confirm this order								
Your order reference	Name of sig	gnatory						
Date	Signature							

Please sign and return the completed Order Form with the Subscription Form to: ITU Sales and Marketing Division Place des Nations CH-1211 Geneva 20 – Switzerland