



Geneva, 3 April 2002

Publication Notice

No. 331-02

Towards Universal Access: Strategic Approaches in Four Developing Countries Edition 2002



via ITU Website

This publication reports the results of the project “Advancement of National Policies for Universal Access”. This project was undertaken in the framework of the Memorandum of Understanding (MoU) between the Canadian International Development Agency (CIDA) and ITU. Burkina Faso, Bolivia, Malawi and Nepal participated in the project.

Date of publication:	English: available French and Spanish: forthcoming
Language:	English, French and Spanish
Paper format:	About 36 pages – A4 (21 × 29.7 cm)
Electronic format:	Word for Windows™ – Adobe Acrobat™ PDF
Article number:	English: 21327 French: 21328 Spanish: 21329
ISBN number:	English: 92-61-09891-6 French: 92-61-09892-4 Spanish: 92-61-09893-2
Price in Swiss francs:	Catalogue Price: CHF 28.– Member States and Sector Members: –15% Least Developed Countries: –80% <i>Electronic Bookshop: CHF 28.– (No discount)</i>

GENERAL CONDITIONS OF SALE

■ Prices

The prices quoted in Publication Notices, as well as in the ITU Catalogue of Publications and in the Lists of ITU-T and ITU-R Recommendations (distributed free of charge and visible on the ITU website at the following address: www.itu.int/publications) are in Swiss francs (CHF), and are subject to change without notice.

Discounts of 15% are granted to Member States and Sector Members participating in the work of ITU. A discount of 80% of the catalogue price on all ITU publications is granted to Administrations of the Least Developed Countries (LDCs), as well as to libraries of educational institutions (for online subscriptions and CD-ROM publications only). Please note that the minimum price for a publication bought from the Electronic Bookshop is twenty Swiss francs (CHF 20.–) and that there is no discount via this service.

All additional information concerning CD-ROMs, online Recommendations and the ITU Electronic Bookshop can be found in the Catalogue of Publications and its associated Lists of ITU-R and ITU-T Recommendations.

■ Methods of payment

All publications ordered from ITU must be paid for in advance. Payments can be made:

- a) by credit card: American Express, Eurocard/Mastercard, Visa;
- b) by bank transfer to the UBS SA, Geneva, Account ITU Geneva, No. CH 96 0024 0240 C876 5565 0;
- c) by cheque made payable to ITU;
- d) by international postal order;
- e) to the ITU postal cheque account: ITU Geneva, No. 12-50-3 (from within Switzerland);
- f) or by UNESCO coupon.

Payments normally should be made in Swiss francs (CHF). Payments may also be made in other currencies, freely convertible into CHF, provided that, when converted by the bank, the price of the service in CHF is covered. ITU does not accept Letters of Credit.

For faster order processing, we invite you to either pre-pay by credit card or take advantage of a new service by opening an ITU deposit account.

■ Forms of dispatch

The catalogue price includes the cost of dispatch by second-class mail or the means of carriage most advantageous to ITU. Dispatch can be requested in other forms: i.e. air mail (express and registered), DHL, Federal Express, TNT, UPS or diplomatic pouch. If one of these alternative methods is chosen, the dispatch cost will be added to the quote. Customs duties and other taxes or dues levied on imported goods are not borne by ITU. ITU accepts **no responsibility** for delay, loss or damage in shipment. Any discrepancy or claim must be communicated to ITU within one year of dispatch of the publication(s).

■ Return of publications

Where a publication found to be faulty is returned to ITU, the latter's responsibility shall be limited to replacement of the publication and payment of the costs arising from such replacement. Any publication returned to ITU as unwanted must reach it within two (2) months from the date of its dispatch to the customer, subject to ITU's prior agreement. A minimum charge of fifty Swiss francs (CHF 50.–) will normally be invoiced to the customer by ITU for return of the publication to stock.

In the case of electronic publications (CD-ROM and online), these general conditions shall apply, subject to the specific derogation provisions contained in the Licence Agreements. The placing of an order implies full acceptance of these general conditions of sale.

None of the provisions of these general conditions of sale shall be interpreted as constituting a derogation or renunciation of the privileges, immunities and facilities enjoyed by ITU in accordance with the international agreement applicable to it, in particular the Headquarters Agreement concluded with the Swiss Federal Council on 22 July 1971, as well as the Swiss law or any other relevant national legislation.

**Please note that orders cannot be taken over the telephone.
They should be sent by telefax or electronic mail.**

Towards Universal Access: Strategic Approaches in Four Developing Countries Edition 2002

Customer's billing address (please PRINT or type)					
Name of the Company or Institution					
Division / Department			Name of Contact Person		
Street / Post Office Box					
City, State			ZIP / Post Code		
Country					
Phone number		Telefax number		Electronic mail	

Order Form

Preferred form of shipment	Customer's shipping address (if different from above)
<input type="checkbox"/> Surface mail (free of charge) <input type="checkbox"/> UPS _____ (Int. Acc. #) <input type="checkbox"/> Airmail <input type="checkbox"/> DHL _____ (Int. Acc. #) <input type="checkbox"/> TNT _____ (Int. Acc. #) <input type="checkbox"/> Federal Express _____ (Int. Acc. #)	<div style="border-bottom: 1px solid black; height: 20px;"></div> <div style="border-bottom: 1px solid black; height: 20px;"></div> <div style="border-bottom: 1px solid black; height: 20px;"></div> <div style="border-bottom: 1px solid black; height: 20px;"></div> <div style="display: flex; justify-content: space-between;"> City, State, ZIP / Post Code Country </div>

Method of payment	
<input type="checkbox"/> Cheque or money order of _____ Swiss francs enclosed <input type="checkbox"/> Please charge _____ Swiss francs to my credit card account	<input type="checkbox"/> Bank transfer of _____ Swiss francs to UBS SA, Geneva <input type="checkbox"/> American Express <input type="checkbox"/> Eurocard / Mastercard <input type="checkbox"/> Visa
Card number <div style="border: 1px solid black; width: 150px; height: 15px; display: flex; flex-direction: row-reverse;"> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> </div>	Expiry date <div style="border: 1px solid black; width: 50px; height: 15px; display: flex; flex-direction: row-reverse;"> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> <div style="width: 10px; height: 10px;"></div> </div> Card-holder _____

Please send me					
Article number	Publication title	Lang. code	Unit price	Quantity	Total CHF

I confirm this order	
Your order reference _____ Date _____	Name of signatory _____ Signature _____

Please sign and return the completed Order Form to:

ITU
Sales and Marketing Division
Place des Nations
CH-1211 Geneva 20 – Switzerland

Telefax: +41 22 730 51 94
E-mail: sales@itu.int