

Universal Service Financing Efficiency Toolkit

Readiness

Overarching policy, strategy, agenda in place (e.g. national development plan,
digital agenda, universal services and access (UAS) strategy, donor/partner
policy, or others)?
Have the champions for the UAS strategy implementation and therefore for
building and using an monitoring and evaluation (M&E) system been identified?
They may be from government, parliament, civil society, donors, and others.
What is motivating those who champion building an M&E system—a political
reform agenda, pressures from donors?
Have M&E managers within the institution been identified and trained?
Have M&E tools been agreed, and has training been provided?
Is M&E budgeted?
Does the monitoring system have clear ownership, management, maintenance,
and credibility?
Data collection standards and evaluation methodologies have been agreed and
include assurance that data collection will be reliable, valid, credible, and timely.



Learn more: www.itu.int/UASFinancingToolkit