

EGTI/EGH Meetings 2024

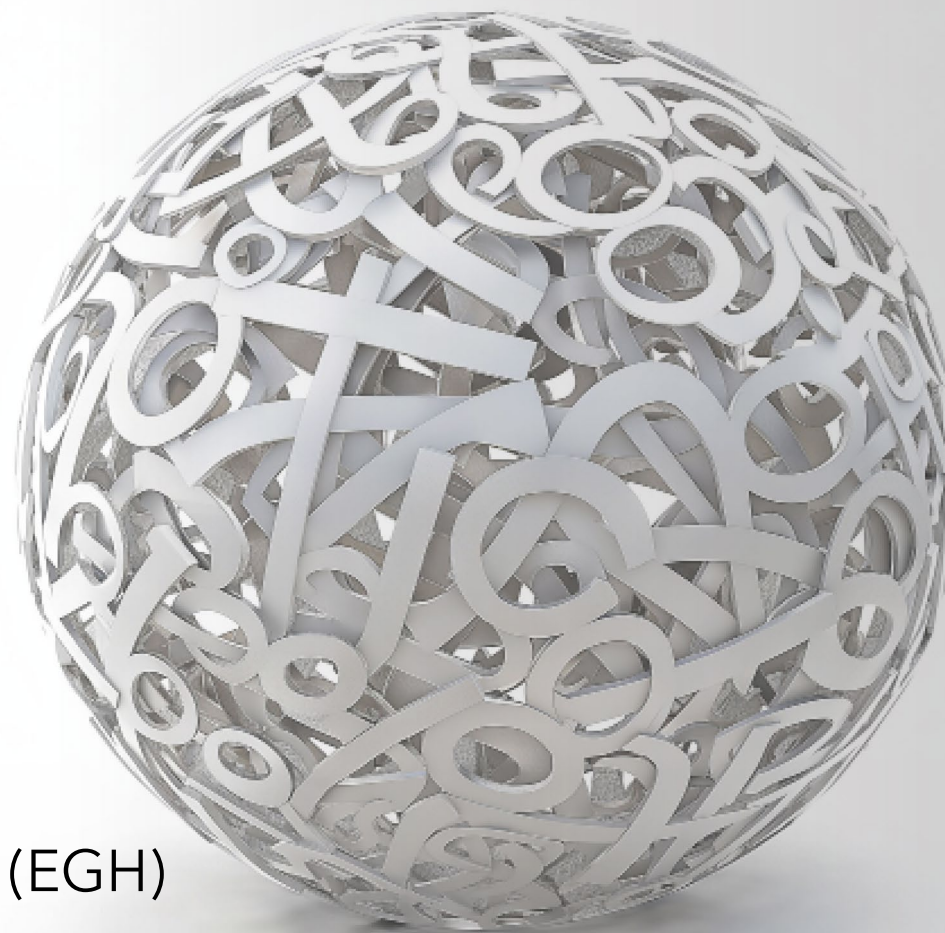
Summary and conclusions

12th Meeting of the
Expert Group on ICT Household Indicators (EGH)

September 2024

itu.int/egti2024

itu.int/egh2024





Report of EGH subgroup

Measuring ICT skills using household surveys

Summary

The subgroup chair presented its recommendations to adapt wording of ICT skills indicators and to assess **overall skill level** of individuals

ITU secretariat presented results of its 2024 household short questionnaire which included questions on ICT skill levels by skill area for the first time

The subgroup recommended:

1. Adapting the wording of ICT skills indicators and dropping two indicators from the set of skills indicators
2. Overall ICT skill levels for individuals should also be reported
3. Interested countries to investigate the possibility of using a reduced set of indicators by comparing results against the full set

EGH members noted the importance of measuring digital skills and agreed that more countries should collect these data

Conclusion

EGH agreed to the recommendations of the subgroup

EGH agreed to close the subgroup

- Recognizing that the subgroup will likely be reopened in the future as ICT skills continue to evolve
- Keeping ICT skills measurement as a discussion topic in the EGH Forum



Experience sharing

Designing survey questions on ICT use

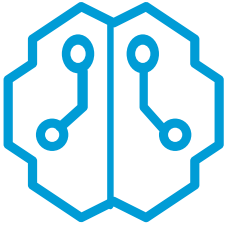
Summary

Kerry Scott (York University) presented the Evidence for Digital Transformation (EDiT) team's work on designing questions on ICT use to maximize respondent comprehension

During the discussion, EGH members thanked Ms Scott for her presentation and pointed to recent country experiences

Conclusion

EGH encouraged members to share their experiences and discuss on the EGH Forum



Experience sharing

Measuring use of artificial intelligence (AI)

Summary

Eurostat presented its experience with designing new questions to measure the use of artificial intelligence by individuals

During the discussion, EGH members thanked Eurostat for its presentation and pointed to recent country experiences

Conclusion

EGH members proposed to start a new subgroup on measuring use of AI by individuals



Experience sharing

Country experiences

Summary

Telecommunications Regulatory Authority of Côte d'Ivoire (ARCTI) presented its collection of ICT data through an annual ICT household survey, including funding sources, methodology and recent results

Gambia Bureau of Statistics presented its experience in working with the World Bank to collect ICT statistics and to include ICT statistics questions in its census

During the discussion, EGH members thanked both for its presentations

Conclusion

EGH encouraged members to continue to share their experiences and discuss on the EGH Forum



Report of joint EGH/EGTI subgroup ICT Development Index (IDI)

Summary

The subgroup chairs presented the work of the subgroup including development of a new framework to consider candidate indicators for the IDI

The subgroup agreed to:

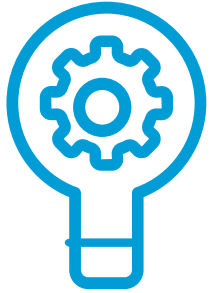
1. Continue to use universal and meaningful connectivity as the underpinning conceptual framework of the IDI
2. Adopt the candidate indicators framework

EGH and EGTI noted the importance of this work in guiding future updates of the IDI

Conclusion

EGH and EGTI agreed to **extend the mandate of the subgroup**

- To comprehensively assess candidate indicators
- To work toward possible recommendations of indicators for the next update of the IDI



2024 EGH

Future work

Subgroups

Joint EGH/EGTI subgroup on the ICT Development Index (mandate extended)

Measuring use of artificial intelligence through household surveys

Keep discussion topics

Review of household long questionnaire

Relevance of household Internet access

Measuring e-waste

New discussion topics

Measuring ICT skills

Improving survey questions to increase respondent comprehension