

# Advancing Digital Inclusion Through Collaboration

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# Joint Initiatives & Priorities (2024–2025)

**Projects Success Through Strong Partnerships** 

## In partnership with ITU and others, we launched key initiatives:



Rural Connectivity
Project



Armenia Emerging Technologies Week



Child Online Protection Initiative

Focus areas:

Accessibility

Inclusion

Digital safety









# **Rural Connectivity Project**

**Bridging the Digital Divide** 

### Goal: Bridging the Digital Divide in Armenia

- Bringing High-Speed Internet to Underserved Rural Areas
- Provide equal opportunities to every citizen

Targeting communities where conventional private sector providers face

challenges in meeting telecom service demand.

#### **Activities:**

- Internet access
- Online education & telemedicine
- Community trainings in:
  - Basic Digital Literacy
  - Internet Safety and Security
  - Communication and Collaboration Tools
  - Media Literacy and Critical Thinking
  - Digital Entrepreneurship and Economic Opportunities
  - Etc.





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Bridging Digital Divide in Underserved Areas!



# **Rural Connectivity Project**

**Impact** 

## 7 villages connected in Ararat region

Need assessment

**Approach** 

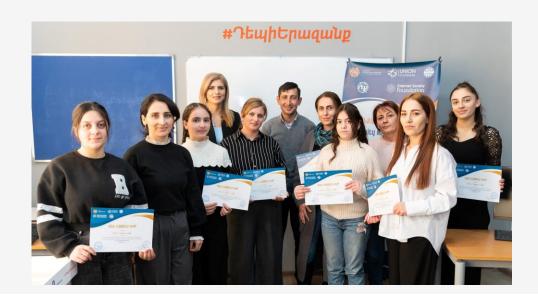
Community outreach & engagement

Capacitybuilding Training Outcomes:

Participants aged **7–64** 

362 participants

187 certificates provided



# From Vision to Reality: Partnering for a Connected Armenia



# **Rural Connectivity Armenia Project**

**Bridging the Digital Divide** 

## **Invaluable Partnership We Made**

**State Bodies** 

**International Organization** 

Operators & Local Community Authorities



















# **Emerging Technologies Week**

From Vision to Reality: Partnering for a Connected Armenia

## Major platform bringing together:

- > Government
- Private sector
- Academia
- International organizations

## **Key events:**

- > ITU Forum: Future of Connectivity
- ➤ ITU Workshop: ICT Statistics & Quality of Service Assessment





# **ITU Forum – Future of Connectivity**

## Held in Yerevan (March 2025)

Organized in partnership with:

- > ITU
- Ministry of High-Tech Industry
- Union of Operators of Armenia

**130+ participants** from government, telecom, academia, research centers, etc.

#### **Topics:**

- 5G
- Al in telecom
- Network sustainability
- System automation
- Etc.



# ITU Workshop on ICT Statistics and Quality Assessment

#### **Focus:**

> Measuring digital development

## **Topics**:

- > ICT data collection methods
- Quality of service evaluation
- Digital skills assessment

## **Participants:**

➤ 20+ regulators, operators, statisticians

### **Result:**

Shared practices, better tracking of digital growth





# **Child Online Protection (COP)**

**Priority Area:** Safe digital environment for

children

**Partners:** ITU, Ministry of High-Tech

*Industry, others* 

#### **Activities:**

1. Roundtable: "Internet Safety Through Children's Eyes"

Children shared views on:

- Online safety
- Role of parents, schools, and government

**Outcome**: Declaration submitted to Armenian Government





## **Roundtable:**

"Internet Safety
Through Children's
Eyes"



# **COP – Training & Awareness**

## 2. Trainings:

130+ children and adults trained in:

- Digital safety
- Media literacy
- Critical thinking

The round table and the trainings widely covered in:

- TV
- Online media
- Social platforms









# **Conclusions & Next Steps**

# Collaboration is the key to sustainable digital development!

## **Proven value of:**

- √ Joint planning
- ✓ Knowledge sharing

# **Union of Operators of Armenia is:**

- ✓ Open to new partnerships
- ✓ Ready to expand existing projects
- ✓ Committed to regional cooperation





# Thank you!

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Director

**Union of Operators of Armenia** 

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