

Advancing Digital Inclusion Through Collaboration

Kristine Gyonjyan
Director, Union of Operators of Armenia

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Joint Initiatives & Priorities (2024–2025)

Projects Success Through Strong Partnerships

In partnership with ITU and others, we launched key initiatives:



**Rural Connectivity
Project**



**Armenia Emerging
Technologies Week**



**Child Online Protection
Initiative**

**Focus
areas:**

Accessibility

Inclusion

Digital safety



Rural Connectivity Project

Bridging the Digital Divide

Goal: Bridging the Digital Divide in Armenia

- Bringing High-Speed Internet to Underserved Rural Areas
- Provide equal opportunities to every citizen

Targeting communities where conventional private sector providers face challenges in meeting telecom service demand.

Activities:

- *Internet access*
- *Online education & telemedicine*
- *Community trainings in:*
 - Basic Digital Literacy
 - Internet Safety and Security
 - Communication and Collaboration Tools
 - Media Literacy and Critical Thinking
 - Digital Entrepreneurship and Economic Opportunities
 - Etc.



Logos: Ministry of High-Tech Industry of the Republic of Armenia, Union of Operators, ITU, Internet Society Foundation

ՀԱՄԱՅՆՔԱՅԻՆ ՓԱՆՑԵՐԻ ԾՐԱԳԻՐ
Community Networks project



Վիճակագրական տվյալները անհրաժեշտ են
Bridging Digital Divide in Underserved Areas!

Rural Connectivity Project

Impact

7 villages connected in Ararat region



Training Outcomes:

Participants aged **7–64**

362 participants

187 certificates provided



From Vision to Reality: Partnering for a Connected Armenia



Rural Connectivity Armenia Project

Bridging the Digital Divide

Invaluable Partnership We Made

State Bodies



MINISTRY OF HIGH-TECH INDUSTRY
OF THE REPUBLIC OF ARMENIA



International
Organization



Operators & Local
Community Authorities



Emerging Technologies Week

From Vision to Reality: Partnering for a Connected Armenia

Major platform bringing together:

- Government
- Private sector
- Academia
- International organizations

Key events:

- ITU Forum: *Future of Connectivity*
- ITU Workshop: *ICT Statistics & Quality of Service Assessment*



ITU Forum – Future of Connectivity

Held in Yerevan (March 2025)

Organized in partnership with :

- *ITU*
- *Ministry of High-Tech Industry*
- *Union of Operators of Armenia*

130+ participants from government, telecom, academia, research centers, etc.

Topics:

- 5G
- AI in telecom
- Network sustainability
- System automation
- Etc.



ITU Workshop on ICT Statistics and Quality Assessment

Focus:

- Measuring digital development

Topics:

- ICT data collection methods
- Quality of service evaluation
- Digital skills assessment

Participants:

- 20+ regulators, operators, statisticians

Result:

- Shared practices, better tracking of digital growth



Child Online Protection (COP)

Priority Area: *Safe digital environment for children*

Partners: *ITU, Ministry of High-Tech Industry, others*

Activities:

1. Roundtable: *“Internet Safety Through Children’s Eyes”*

Children shared views on:

- Online safety
- Role of parents, schools, and government

Outcome: *Declaration submitted to Armenian Government*



Roundtable:
*“Internet Safety
Through Children’s
Eyes”*



COP – Training & Awareness

2. Trainings:

130+ children and adults trained in:

- Digital safety
- Media literacy
- Critical thinking

The round table and the trainings widely covered in:

- TV
- Online media
- Social platforms



Conclusions & Next Steps

Collaboration is the key to sustainable digital development!

Proven value of:

- ✓ Joint planning
- ✓ Knowledge sharing

Union of Operators of Armenia is:

- ✓ Open to new partnerships
- ✓ Ready to expand existing projects
- ✓ Committed to regional cooperation





Thank you!

Kristine Gyonjyan
Director

Union of Operators of Armenia

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