



The Mozambique Communications Regulator Authority

1. To cultivate an innovation-driven culture in regulatory approaches, regulators need to foster a mindset that embraces experimentation, encourages collaboration, and values diverse perspectives. They must also develop new skillsets, including data analysis, digital literacy, and adaptive management, while also being open to change and embracing a growth mindset.

2. To balance market innovation with digital inclusion and achieve broader social and economic policy goals, regulatory mandates should become more agile, flexible, and adaptive. Regulatory capacity needs to be strengthened through cross-government collaboration, digital skill development, and a focus on future-proofing regulations. Decision-making processes should prioritize inclusive policy-making, broader engagement with people, and open democracy initiatives. To enhance regulatory responsiveness to emerging digital business models and evolving risks, several institutional mechanisms can be implemented. These include regulatory sandboxes for testing innovative business models, dynamic and diverse partnerships with various stakeholders, leveraging emerging technologies for regulatory delivery, and strengthening international regulatory cooperation.

3. Communications Regulatory Authorities can leverage several technology tools to enhance transparency, stakeholder engagement, and public trust in regulatory processes. These include AI, algorithms, open data, social media, and blockchain technology, which can facilitate timely information gathering, analysis, and engagement with stakeholders.
4. Regulators can leverage regional and international cooperation to foster harmonized regulatory approaches, knowledge exchange, and capacity-building by establishing cross-border agreements, sharing best practices, and providing technical assistance. This can lead to more efficient and effective regulation, promoting innovation and economic growth within the digital ecosystem.