

Question 1

How can regulators cultivate an innovation-driven culture in regulatory work and decision-making?

There is a need to rethink regulation. Traditional regulatory approaches must evolve into approaches that promote innovation and take into account the realities of the market. Preference must be given to *ex post* regulation, which allows innovations to develop freely at first, and only oversees them afterwards. We should therefore promote regulatory measures such as:

- Sandboxing
- Experimental licences or authorizations
- Public consultations
- General policies before establishing more specific regulatory texts

What new skillsets do they need today?

Regulators today need expertise in related fields such as electronic transactions, personal data protection, cybersecurity, cybercrime, the regulation of digital platforms, virtual and delocalized networks and satellite networks.

What new mindsets do they need today?

More agility, adaptability and proactivity are needed in order to move towards a regulatory approach that focuses more on supporting stakeholders rather than strictly supervising them.

Question 2

How mandates should evolve: multisectoral models, such as those used in Côte d'Ivoire, may be more effective as they make it possible to manage pipes and content alike, broadening the mandate of regulators.

Moving towards co-regulation and collaborative regulation would be appropriate in order to address issues that may involve regulators from several sectors.

Institutional mechanisms

- Forecasting;
- Co-regulation;
- Collaborative regulation—this entails close cooperation with various institutions in the ecosystem.

Question 3

Artificial Intelligence (AI) in particular can help adapt and contextualize our approaches.

The goal is to make regulation data-driven. This means using all the tools available to make informed decisions based on reliable and well-substantiated data.

In order to improve transparency, stakeholder engagement and public trust, we must first and foremost inform the public and involve them in the regulatory process. When the public is informed, they can react, and their reactions can guide our decisions. Regulations are there for the benefit of consumers and the public.

Question 4

- Harmonization by incentivizing the adoption of best practices
- Sharing of experience through colloquiums, regulators' forums, etc.
- Our ability to promote certain innovations can be strengthened by the presidency of associations such as ARTAC.