

Vanuatu Profile (2018)

Various statistics (Latest data available: 2017)

Fixed-telephone subscriptions per 100 inhabitants	1.57998
Mobile-cellular subscriptions per 100 inhabitants	79.8627
Fixed (wired)-broadband subscriptions per 100 inhabitants	1.59119
Mobile-broadband subscriptions per 100 inhabitants	43.9554
Households with a computer (%)	22.4239
Households with Internet access at home (%)	29.4499
Individuals using the Internet (%)	25.7198

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Dalsie Green Baniala
Please provide the exact title of the Head of the Regulatory Authority.	CEO/Regulator
Name of the telecom/ICT regulator	Telecommunications and Radiocommunications Regulator of Vanuatu

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Office of the Chief Information Officer (OGCIO)
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Level of Competition (Latest data available: 2018)

Cable modem	N
Cable Television	N
Data2014	N
Domestic fixed long distance	C
Fixed Satellite Services (FSS)	C
Fixed Wireless Broadband	C
GMPCS (FSS/MSS)2008	N
IMT (3G, 4G, etc.)	C
International Gateways	N
International Fixed Long Distance	C
Internet Services	C
Leased Lines	C
Wireless Local Loop	C
Local Fixed Line Services	C
Mobile	C
Mobile Satellite Services (MSS)	C
Paging	
VSAT	C
DSL	N

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2008]	AUSAID
Legal document creating the regulator	Telecommunications and Radiocommunications Regulations Act No.30 of 2009
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Licence fees, percentage: 6, • Spectrum fees, percentage: 15, • Regulated telecom operators • Regulated telecom operators percentage: 53, percentage of operator revenue (turnover): 2.5, • Other • Other, Source: Australian Grant through World Bank, percentage: 25,
Regulator also regulates other utilities	• No
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Government • Annual report to Sector Ministry
Year separate regulator created	2008

Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Dalsie Green Baniala
Please provide the exact title of the Head of the Regulatory Authority.	CEO/Regulator
Regulator is a collegial body	No
If Yes, please provide the total number of members/commissioners (including the Head). [2008]	4
Is the Head of the Commission also responsible for day-to-day administrative matters? [2008]	Yes
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2011]	3 years
Please provide the total number of staff in the Regulatory Authority.	18

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R	
Entity in charge of interconnection rates	Op	
Entity in charge of price regulation	R	M: Specifically for the telecommunications sector
Entity in charge of technical standards setting	R	
Entity in charge of radio frequency allocation and assignment	R	
Spectrum Monitoring and Enforcement	R	
Entity in charge of numbering	R	
Entity in charge of type approval	R	
Entity in charge of service quality monitoring	N	
Entity in charge of universal service/access	R	
Quality of service standards setting	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	R	M: Specifically spectrum allocation and management

Entity in charge of broadcasting content	N
Entity in charge of Information Technology	O
Entity in charge of Internet content	N

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Voice telephony services • Individual mobile cellular service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Broadband as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Telecentres as part of universal service definition • Schools : Ability to obtain broadband data services, • Health centres : Ability to obtain broadband data services,
Operators under universal access/service obligation	<ul style="list-style-type: none"> • All operators
Operators/service providers required to offer below-cost prices	Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	<ul style="list-style-type: none"> • Universal service funds • Pay or play
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain [2015]	Tax incentives for UAP projects
Operational Universal Service Fund	Yes
If Yes, when? [2008]	September 2008
Operators/ service providers required to contribute to USF	<ul style="list-style-type: none"> • All operators
Means of calculating USF contribution amounts	<ul style="list-style-type: none"> • Percentage of net revenues Percentage: Discretion of Regulator but up to 4%, • Other Indicate: Vanuatu also uses Pay and Play Approach,
USF financed by other sources	Yes
USF budget financing by source (in percentage)	<ul style="list-style-type: none"> • Funding from international agencies percentage: 76, • Other • Other percentage: 24, please specify: TRR Voluntary contribution,
Regulator administrating USF	Yes
If No, name the entity responsible	

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted	<ul style="list-style-type: none"> • Symmetric
If asymmetric charging, how it was decided?	

Approach used to regulate interconnection prices (Latest data available: 2014)

Approach used to regulate fixed termination rates	B
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Approach used to regulate mobile termination rates B

LRIC: LRIC cost model
FDC: FDC cost model
B: Benchmarking
O: Other
N: None

NGN (Latest data available: 2014)

Stage of introduction of NGN system by operators • Implementation

Cost model used (or planned) to calculate costs/tariffs of NGN Services • None

NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services USO

Regulations that govern the use of IP networks for Voice Services USO I

USO: Regulatory arrangements subject to universal service obligations
I: Regulatory interconnection arrangements with networks using switching circuits
B: Banning of services based on IP
No: No regulatory arrangements defined at present
O: Other