

Venezuela Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	19.2033
Mobile-cellular subscriptions per 100 inhabitants	71.7661
Fixed (wired)-broadband subscriptions per 100 inhabitants	8.73127
Mobile-broadband subscriptions per 100 inhabitants	54.5292
Households with a computer (%)	45.6891
Households with Internet access at home (%)	33.5053
Individuals using the Internet (%)	72

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	CNEL. JORGE ELIESER MÁRQUEZ MONSALVE
Please provide the exact title of the Head of the Regulatory Authority.	DIRECTOR GENERAL
Name of the telecom/ICT regulator	COMISIÓN NACIONAL DE TELECOMUNICACIONES (CONATEL)

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministerio del Poder Popular para Educación Universitaria, Ciencia y Tecnología
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Level of Competition (Latest data available: 2015)

Cable modem	C*
Cable Television	C*
Data2012	N
Domestic fixed long distance	C*
Fixed Satellite Services (FSS)	C*
Fixed Wireless Broadband	C*
GMPCS (FSS/MSS)2008	N
IMT (3G, 4G, etc.)	C*
International Gateways	C*
International Fixed Long Distance	C*
Internet Services	C*
Leased Lines	C*
Wireless Local Loop	C*
Local Fixed Line Services	C*
Mobile	C*
Mobile Satellite Services (MSS)	C*
Paging2005	C
VSAT	C*
DSL	C*

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2008]	El Consejo Directivo de la Comisión Nacional de Telecomunicaciones
Legal document creating the regulator	Decreto N° 1.826 publicado en G.O. N° 34.801
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Spectrum fees, percentage: 17.8, • Other • Other, Source: contribución especial, percentage: 82.2,
Regulator also regulates other utilities	
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public
Year separate regulator created	1991

Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	CNEL. JORGE ELIESER MÁRQUEZ MONSALVE
Please provide the exact title of the Head of the Regulatory Authority.	DIRECTOR GENERAL
Regulator is a collegial body	No
If Yes, please provide the total number of members/commissioners (including the Head). [2005]	8
Is the Head of the Commission also responsible for day-to-day administrative matters? [2008]	Yes
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2008]	De libre nombramiento y remoción
Please provide the total number of staff in the Regulatory Authority. [2005]	590

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R Op
Entity in charge of price regulation	S R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R
Entity in charge of type approval	R
Entity in charge of service quality monitoring	R
Entity in charge of universal service/access	S R
Quality of service standards setting	R
Entity in charge of enforcement of quality of service obligations	S O R Op
Broadcasting (sound transmission)	R
Entity in charge of broadcasting content	S R M*
	M: MINISTERIO DEL PODER POPULAR PARA LA COMUNICACIÓN Y LA INFORMACIÓN
Entity in charge of Information Technology	S O R
Entity in charge of Internet content	S R

S: Sector Ministry
 O: Other Ministry or Government body
 R: Regulatory Authority
 Op: Operator
 N: Not regulated
 M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2015)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition • Individual mobile cellular service as part of universal service definition • Public mobile payphone service as part of universal service definition
Internet services included in Universal service/access definition	• Dial-up Internet access as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Telecentres as part of universal service definition • Telecentres as part of universal service definition Explain: Proyectos de Red de Acceso, Red de Transporte y Red de Ultima Milla,
Operators under universal access/service obligation	• All operators
Operators/service providers required to offer below-cost prices	Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2015)

Means of financing operator(s) universal access/service obligations	• Universal service funds
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain	
Operational Universal Service Fund	Yes
If Yes, when? [2008]	2007 y 2008
Operators/ service providers required to contribute to USF	<ul style="list-style-type: none"> • All operators • All service-based providers
Means of calculating USF contribution amounts	• Percentage of total gross revenues (turnover) Percentage: ,
USF financed by other sources	No
USF budget financing by source (in percentage)	
Regulator administrating USF	Yes
If No, name the entity responsible	

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted	• Symmetric
If asymmetric charging, how it was decided?	

Approach used to regulate interconnection prices (Latest data available: 2014)

Approach used to regulate fixed termination rates	LRIC
Approach used to regulate mobile termination rates	LRIC

LRIC: LRIC cost model
FDC: FDC cost model
B: Benchmarking
O: Other
N: None

NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Other, please specify: Mas del 82% de su plante se encuentra operativa en NGN.,

Cost model used (or planned) to calculate costs/tariffs of NGN Services • None

NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services No

Regulations that govern the use of IP networks for Voice Services No

USO: Regulatory arrangements subject to universal service obligations
I: Regulatory interconnection arrangements with networks using switching circuits
B: Banning of services based on IP
No: No regulatory arrangements defined at present
O: Other