

Saint Vincent and the Grenadines Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	17.4384
Mobile-cellular subscriptions per 100 inhabitants	96.0657
Fixed (wired)-broadband subscriptions per 100 inhabitants	25.4103
Mobile-broadband subscriptions per 100 inhabitants	78.905
Households with a computer (%)	32.5472
Households with Internet access at home (%)	54.9252
Individuals using the Internet (%)	22.3943

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	St. Clair Scott
Please provide the exact title of the Head of the Regulatory Authority.	Chairman □ National Telecommunications Regulatory Commission
Name of the telecom/ICT regulator	Apollo Knights

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry for Finance, Economic Planning, Sustainable Development & Information Technology
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Level of Competition (Latest data available: 2016)

Cable modem	C*
Cable Television	C*
Data2012	C*
Domestic fixed long distance	C*
Fixed Satellite Services (FSS)	C*
Fixed Wireless Broadband	C*
GMPCS (FSS/MSS)2010	C*
IMT (3G, 4G, etc.)	C*
International Gateways	C*
International Fixed Long Distance	C*
Internet Services	C*
Leased Lines	C*
Wireless Local Loop	C*
Local Fixed Line Services	C*
Mobile	C*
Mobile Satellite Services (MSS)	C*
Paging2006	C
VSAT	C*
DSL	C*

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	NTRC - Commissioners
Legal document creating the regulator	Telecommunications Act (Cap 418) of the Revised Law of St. Vincent and the Grenadines of 2009
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Numbering fees, percentage: 4%, • Spectrum fees, percentage: 40%, • Regulated telecom operators • Regulated telecom operators percentage: 52%, percentage of operator revenue (turnover);, • Financial income, percentage: , • Other • Other, Source: Grant and Application fees, percentage: 4%,
Regulator also regulates other utilities	
Reporting requirements of the regulator	• Annual report to Sector Ministry
Year separate regulator created	2001

Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	St. Clair Scott
Please provide the exact title of the Head of the Regulatory Authority.	Chairman <input type="checkbox"/> National Telecommunications Regulatory Commission
Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head). [2013]	4
Is the Head of the Commission also responsible for day-to-day administrative matters?	No
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2010]	3 years
Please provide the total number of staff in the Regulatory Authority.	12

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R M*	M: NTRC
Entity in charge of interconnection rates	R Op M*	M: Agreements between Providers with NTRC's intervention
Entity in charge of price regulation	R	
Entity in charge of technical standards setting	R M*	M: NTRC
Entity in charge of radio frequency allocation and assignment	R M*	M: NTRC
Spectrum Monitoring and Enforcement	R M*	M: NTRC
Entity in charge of numbering	R M*	M: NTRC
Entity in charge of type approval	R M*	M: NTRC
Entity in charge of service quality monitoring	R M*	M: NTRC
Entity in charge of universal service/access	R M*	M: NTRC
Quality of service standards setting	R M*	M: NTRC
Entity in charge of enforcement of quality of service obligations	N M*	M: Ministry with responsibility for Information Technology
Broadcasting (sound transmission)	R M*	M: NTRC
Entity in charge of broadcasting content	S M*	M: Consumer Affairs
Entity in charge of Information Technology	S	
Entity in charge of Internet content	N	

S: Sector Ministry
 O: Other Ministry or Government body
 R: Regulatory Authority
 Op: Operator
 N: Not regulated
 M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2016)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition • Individual mobile cellular service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Broadband as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Schools ;, • Health centres ;, • Services for impaired/ elderly • Telecentres as part of universal service definition Explain: Technological Innovation in Telecommunications Sector,
Operators under universal access/service obligation	<ul style="list-style-type: none"> • All operators
Operators/service providers required to offer below-cost prices	No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2016)

Means of financing operator(s) universal access/service obligations	<ul style="list-style-type: none"> • Cross-subsidy between own services • Universal service funds
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain	
Operational Universal Service Fund	Yes
If Yes, when?	
Operators/ service providers required to contribute to USF	<ul style="list-style-type: none"> • All network/facilities-based operators • Fixed-line operators • Mobile operators
Means of calculating USF contribution amounts	<ul style="list-style-type: none"> • Percentage of total gross revenues (turnover) Percentage: 1,
USF financed by other sources	No
USF budget financing by source (in percentage)	<ul style="list-style-type: none"> • Other • Other percentage:, please specify:,
Regulator administrating USF	Yes
If No, name the entity responsible	

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted	<ul style="list-style-type: none"> • Symmetric
If asymmetric charging, how it was decided?	

Approach used to regulate interconnection prices (Latest data available: 2014)

Approach used to regulate fixed termination rates	LRIC
Approach used to regulate mobile termination rates	LRIC

LRIC: LRIC cost model
FDC: FDC cost model
B: Benchmarking
O: Other
N: None

NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Completed

Cost model used (or planned) to calculate costs/tariffs of NGN Services • LRIC model

NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services No

Regulations that govern the use of IP networks for Voice Services No

USO: Regulatory arrangements subject to universal service obligations
I: Regulatory interconnection arrangements with networks using switching circuits
B: Banning of services based on IP
No: No regulatory arrangements defined at present
O: Other