

Uganda Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	0.437412
Mobile-cellular subscriptions per 100 inhabitants	57.2726
Fixed (wired)-broadband subscriptions per 100 inhabitants	0.0275667
Mobile-broadband subscriptions per 100 inhabitants	33.6077
Households with a computer (%)	8.5
Households with Internet access at home (%)	10.7689
Individuals using the Internet (%)	23.7065

Regulatory Authority (Latest data available: 2009)

Please provide the name of the Head of the Regulatory Authority	Patrick Masambu
Please provide the exact title of the Head of the Regulatory Authority.	Executive Director
Name of the telecom/ICT regulator	Uganda Communications Commission

Policy Maker (Latest data available: 2009)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of ICT
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Level of Competition (Latest data available: 2009)

Cable modem	C*
Cable Television	N
Data	C*
Domestic fixed long distance	C*
Fixed Satellite Services (FSS)	C*
Fixed Wireless Broadband	C*
GMPCS (FSS/MSS)	C*
IMT (3G, 4G, etc.)	C*
International Gateways	C*
International Fixed Long Distance	C*
Internet Services	C*
Leased Lines	C*
Wireless Local Loop	C*
Local Fixed Line Services	C*
Mobile	C*
Mobile Satellite Services (MSS)	C*
Paging2005	C
VSAT	C*
DSL	C*

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2013)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2009]	Ministry of ICT
Legal document creating the regulator	The Communications Act 1997
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Licence fees, percentage: 3.3%, • Numbering fees, percentage: , • Spectrum fees, percentage: 54.4%, • Regulated telecom operators • Regulated telecom operators percentage: 16.4%, percentage of operator revenue (turnover): 1%, • Other • Other, Source: IDA Grant (for Universal Access projects), percentage: 19.3%,
Regulator also regulates other utilities	
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Report to Legislature/Parliament • Annual report to Sector Ministry
Year separate regulator created	1997

Structure Regulator (Latest data available: 2009)

Please provide the name of the Head of the Regulatory Authority	Patrick Masambu
Please provide the exact title of the Head of the Regulatory Authority.	Executive Director
Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head).	7
Is the Head of the Commission also responsible for day-to-day administrative matters?	No
What is the normal period of appointment for the members and the Head of the Regulatory Authority?	3 years
Please provide the total number of staff in the Regulatory Authority.	74

Regulatory Functions (Latest data available: 2009)

Entity in charge of licensing	R	
Entity in charge of interconnection rates	R Op	M: Model Interconnection Offer and rates are prescribed by the regulator
Entity in charge of price regulation	R	
Entity in charge of technical standards setting	R	
Entity in charge of radio frequency allocation and assignment	R	
Spectrum Monitoring and Enforcement	R	
Entity in charge of numbering	R	
Entity in charge of type approval	R	
Entity in charge of service quality monitoring	R	
Entity in charge of universal service/access	R	
Quality of service standards setting	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	R	
Entity in charge of broadcasting content	M*	M: Broadcasting Council
Entity in charge of Information Technology	M*	M: NITA
Entity in charge of Internet content2008	N	

S: Sector Ministry
 O: Other Ministry or Government body
 R: Regulatory Authority
 Op: Operator
 N: Not regulated
 M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2009)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition • Public mobile payphone service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Broadband as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Telecentres as part of universal service definition • Emergency services as part of universal service definition
Operators under universal access/service obligation	<ul style="list-style-type: none"> • Incumbent fixed line operator(s)
Operators/service providers required to offer below-cost prices	No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2009)

Means of financing operator(s) universal access/service obligations	<ul style="list-style-type: none"> • Universal service funds
Other financing mechanisms for the provision of Universal service	Yes
If Yes, please explain	1% levy is charged on all licensees' GAR
Operational Universal Service Fund	Yes
If Yes, when?	
Operators/ service providers required to contribute to USF	<ul style="list-style-type: none"> • All operators
Means of calculating USF contribution amounts	<ul style="list-style-type: none"> • Percentage of total gross revenues (turnover) Percentage:;
USF financed by other sources	Yes
USF budget financing by source (in percentage)	<ul style="list-style-type: none"> • Funding from international agencies percentage:;
Regulator administrating USF	Yes
If No, name the entity responsible	

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted	<ul style="list-style-type: none"> • Asymmetric
If asymmetric charging, how it was decided?	

Approach used to regulate interconnection prices (Latest data available: 2013)

Approach used to regulate fixed termination rates	LRIC
Approach used to regulate mobile termination rates	LRIC

LRIC: LRIC cost model
 FDC: FDC cost model
 B: Benchmarking
 O: Other
 N: None

NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Implementation

Cost model used (or planned) to calculate costs/tariffs of NGN Services • LRIC model

NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services USO

Regulations that govern the use of IP networks for Voice Services USO I

USO: Regulatory arrangements subject to universal service obligations

I: Regulatory interconnection arrangements with networks using switching circuits

B: Banning of services based on IP

No: No regulatory arrangements defined at present

O: Other