

Syrian Arab Republic Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	16.1699
Mobile-cellular subscriptions per 100 inhabitants	98.374
Fixed (wired)-broadband subscriptions per 100 inhabitants	7.84393
Mobile-broadband subscriptions per 100 inhabitants	14.6716
Households with a computer (%)	51.8909
Households with Internet access at home (%)	45.01
Individuals using the Internet (%)	34.2534

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Dr. Ali Zafir
Please provide the exact title of the Head of the Regulatory Authority.	Minister of communications and technology, Chairman of Council of Commissioners
Name of the telecom/ICT regulator	Syrian Telecom Regulatory Authority (SyTRA)

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Communications and Technology
---	---

Level of Competition (Latest data available: 2018)

Cable modem	N	
Cable Television	N	
Data2005	M	
Domestic fixed long distance	M	
Fixed Satellite Services (FSS)	N	
Fixed Wireless Broadband	N	
GMPCS (FSS/MSS)2005	M	
IMT (3G, 4G, etc.)	P*	P: 2008
International Gateways	M	
International Fixed Long Distance	M	
Internet Services	P*	P: 2005
Leased Lines	P*	P: 2005
Wireless Local Loop	N	
Local Fixed Line Services	N	
Mobile	P*	P: 2001
Mobile Satellite Services (MSS)	N	
Paging2005	M	
VSAT	P*	P: 2010
DSL	P*	P: 2005

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator?	
Legal document creating the regulator	Telecom Law, Number 18 year 2010
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Licence fees, percentage; • Numbering fees, percentage; • Spectrum fees, percentage; • Regulated telecom operators • Regulated telecom operators percentage:, percentage of operator revenue (turnover): 0.5%,
Regulator also regulates other utilities	
Reporting requirements of the regulator	• Report to Board of ICT regulator
Year separate regulator created	2011

Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Dr. Ali Zafir
Please provide the exact title of the Head of the Regulatory Authority.	Minister of communications and technology, Chairman of Council of Commissioners
Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head). [2013]	7
Is the Head of the Commission also responsible for day-to-day administrative matters?	No
What is the normal period of appointment for the members and the Head of the Regulatory Authority?	
Please provide the total number of staff in the Regulatory Authority.	130

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R	
Entity in charge of interconnection rates	R	
Entity in charge of price regulation	R	
Entity in charge of technical standards setting	R	
Entity in charge of radio frequency allocation and assignment	R	
Spectrum Monitoring and Enforcement	R	
Entity in charge of numbering	R	
Entity in charge of type approval	R	
Entity in charge of service quality monitoring	R	
Entity in charge of universal service/access	S R M*	M: The sector ministry sets US policies and list of services. The regulator manages the US fund through a joint committee with the ministry
Quality of service standards setting	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	O	
Entity in charge of broadcasting content	O	
Entity in charge of Information Technology	N	
Entity in charge of Internet content	O	

S: Sector Ministry
 O: Other Ministry or Government body
 R: Regulatory Authority
 Op: Operator
 N: Not regulated
 M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Voice telephony services • Fixed line public payphone service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Dial-up Internet access as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Emergency services as part of universal service definition • Directory services as part of universal service definition
Operators under universal access/service obligation	<ul style="list-style-type: none"> • Incumbent fixed line operator(s)
Operators/service providers required to offer below-cost prices	No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	<ul style="list-style-type: none"> • Cross-subsidy between own services • Universal service funds
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain	
Operational Universal Service Fund	Yes
If Yes, when? [2015]	2016
Operators/ service providers required to contribute to USF	<ul style="list-style-type: none"> • Mobile operators • ISPs
Means of calculating USF contribution amounts	<ul style="list-style-type: none"> • Percentage of net revenues Percentage: 0.5% for mobile operators, • Other Indicate: per subscriber fee for ISPs,
USF financed by other sources	No
USF budget financing by source (in percentage)	<ul style="list-style-type: none"> • Levies on subscribers percentage: , • Other • Other percentage: , please specify: ,
Regulator administrating USF	
If No, name the entity responsible	

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted	<ul style="list-style-type: none"> • Symmetric
If asymmetric charging, how it was decided?	

Approach used to regulate interconnection prices (Latest data available:)

Approach used to regulate fixed termination rates

Approach used to regulate mobile termination rates

LRIC: LRIC cost model
FDC: FDC cost model
B: Benchmarking
O: Other
N: None

NGN (Latest data available: 2007)

Stage of introduction of NGN system by operators • Planning

Cost model used (or planned) to calculate costs/tariffs of NGN Services

NGN - Regulation of IP networks (Latest data available: 2007)

Regulations that govern the use of IP networks for Data Services No

Regulations that govern the use of IP networks for Voice Services No

USO: Regulatory arrangements subject to universal service obligations
I: Regulatory interconnection arrangements with networks using switching circuits
B: Banning of services based on IP
No: No regulatory arrangements defined at present
O: Other