

El Salvador Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	13.7263
Mobile-cellular subscriptions per 100 inhabitants	146.913
Fixed (wired)-broadband subscriptions per 100 inhabitants	7.66679
Mobile-broadband subscriptions per 100 inhabitants	55.7989
Households with a computer (%)	15.743
Households with Internet access at home (%)	17.0647
Individuals using the Internet (%)	33.8207

Regulatory Authority (Latest data available: 2015)

Please provide the name of the Head of the Regulatory Authority	Blanca Noemí Coto Estrada
Please provide the exact title of the Head of the Regulatory Authority.	Superintendenta General
Name of the telecom/ICT regulator	Superintendencia de Electricidad y Telecomunicaciones

Policy Maker (Latest data available: 2012)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Superintendencia General de Electricidad y Telecomunicaciones (SIGET)
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Level of Competition (Latest data available: 2015)

Cable modem	C
Cable Television	C
Data2012	C
Domestic fixed long distance	C
Fixed Satellite Services (FSS)	C
Fixed Wireless Broadband	C
GMPCS (FSS/MSS)2009	C*
IMT (3G, 4G, etc.)	C
International Gateways2012	C
International Fixed Long Distance	C
Internet Services	C
Leased Lines	C
Wireless Local Loop2012	C
Local Fixed Line Services	C
Mobile	C
Mobile Satellite Services (MSS)	C
Paging2005	C
VSAT2012	C
DSL	C

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2015)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2009]	Junta Directiva
Legal document creating the regulator	Decreto Legislativo No. 808
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Award/auction of other licence, percentage: 3%, • Licence fees, percentage: 6%, • Spectrum fees, percentage: 42%, • Financial income, percentage: 2%, • Other • Other, Source:, percentage: 47%,
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated:.
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Board of ICT regulator
Year separate regulator created	1996

Structure Regulator (Latest data available: 2015)

Please provide the name of the Head of the Regulatory Authority	Blanca Noemí Coto Estrada
Please provide the exact title of the Head of the Regulatory Authority.	Superintendenta General
Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head). [2009]	5
Is the Head of the Commission also responsible for day-to-day administrative matters?	No
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2009]	7 años
Please provide the total number of staff in the Regulatory Authority. [2012]	146

Regulatory Functions (Latest data available: 2015)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R
Entity in charge of type approval	O R
Entity in charge of service quality monitoring	R
Entity in charge of universal service/access	N
Quality of service standards setting	N
Entity in charge of enforcement of quality of service obligations	N
Broadcasting (sound transmission)	R
Entity in charge of broadcasting content	Op
Entity in charge of Information Technology	N
Entity in charge of Internet content	N

S: Sector Ministry
 O: Other Ministry or Government body
 R: Regulatory Authority
 Op: Operator
 N: Not regulated
 M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2007)

Definition of universal service/access exists	No
Universal access/service policy adopted	No
Voice services included in Universal service/access definition	• Fixed line public payphone service as part of universal service definition
Internet services included in Universal service/access definition	
Other services included in Universal service/access definition	• Emergency services as part of universal service definition
Operators under universal access/service obligation	• Obligations allocated on competitive basis
Operators/service providers required to offer below-cost prices	No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2015)

Means of financing operator(s) universal access/service obligations	• Direct subsidy from government • Universal service funds
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain	
Operational Universal Service Fund	No
If Yes, when?	
Operators/ service providers required to contribute to USF	• None of the above, please identify: Operadores que adquieren porciones del Espectro Radioeléctrico en subastas.,
Means of calculating USF contribution amounts	• Other Indicate: 98.5 % de la venta del Espectro Radioeléctrico.,
USF financed by other sources	Yes
USF budget financing by source (in percentage)	
Regulator administrating USF	No
If No, name the entity responsible [2002]	Fondo de Inversión Nacional en Electricidad y Telefonía, FINET.

Interconnection issues (Latest data available: 2017)

Interconnection charging principle adopted	• Symmetric
If asymmetric charging, how it was decided?	Número de abonados y de Tráfico cursado en el año en revisión

Approach used to regulate interconnection prices (Latest data available: 2013)

Approach used to regulate fixed termination rates	FDC B
Approach used to regulate mobile termination rates	FDC B

LRIC: LRIC cost model
 FDC: FDC cost model
 B: Benchmarking
 O: Other
 N: None

NGN (Latest data available: 2017)

Stage of introduction of NGN system by operators • Other, please specify:.,

Cost model used (or planned) to calculate costs/tariffs of NGN Services • FDHC model

NGN - Regulation of IP networks (Latest data available: 2017)

Regulations that govern the use of IP networks for Data Services No

Regulations that govern the use of IP networks for Voice Services No

USO: Regulatory arrangements subject to universal service obligations

I: Regulatory interconnection arrangements with networks using switching circuits

B: Banning of services based on IP

No: No regulatory arrangements defined at present

O: Other