

Saudi Arabia Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	15.9851
Mobile-cellular subscriptions per 100 inhabitants	122.573
Fixed (wired)-broadband subscriptions per 100 inhabitants	20.2413
Mobile-broadband subscriptions per 100 inhabitants	111.09
Households with a computer (%)	86.2
Households with Internet access at home (%)	94.5309
Individuals using the Internet (%)	93.31

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Dr. ABDULAZIZ ALRWAIIS
Please provide the exact title of the Head of the Regulatory Authority.	Governor
Name of the telecom/ICT regulator	Communications and Information Technology Commission (CITC)

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Communications and Information Technology
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Level of Competition (Latest data available: 2018)

Cable modem	N	
Cable Television	N	
Data2014	C	
Domestic fixed long distance	P*	P: 2008
Fixed Satellite Services (FSS)	C*	
Fixed Wireless Broadband	P*	P: 2005
GMPCS (FSS/MSS)2010	C*	
IMT (3G, 4G, etc.)	P*	P: 2004
International Gateways	P*	P: 2004
International Fixed Long Distance	P*	P: 2008
Internet Services	C*	
Leased Lines	P*	P: 2004
Wireless Local Loop	P*	P: 2004
Local Fixed Line Services	P*	P: 2008
Mobile	P*	P: 2004
Mobile Satellite Services (MSS)	C*	
Paging2006	M	
VSAT	C*	
DSL	P*	P: 2005

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2008]	The CITC board of directors
Legal document creating the regulator	The Council of Ministers Decision No. (74) dated 5/3/1422H
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Award/auction of other licence, percentage: 20, • Licence fees, percentage: 6, • Numbering fees, percentage: 1, • Spectrum fees, percentage: 71, • Regulatory fees, percentage: 1, • Fines/penalties, percentage: 1,
Regulator also regulates other utilities	
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Board of ICT regulator • Report to President/Head of State • Report to Legislature/Parliament • Annual report to Sector Ministry • Other Indicate: Annual Report to Council of Ministers & Majlis Ash-Shura,
Year separate regulator created	2001

Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Dr. ABDULAZIZ ALRWAIS
Please provide the exact title of the Head of the Regulatory Authority.	Governor
Regulator is a collegial body	No
If Yes, please provide the total number of members/commissioners (including the Head). [2007]	8
Is the Head of the Commission also responsible for day-to-day administrative matters? [2012]	Yes
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2008]	4 years renewable
Please provide the total number of staff in the Regulatory Authority.	441

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R M*	M: CITC
Entity in charge of interconnection rates	R M*	M: CITC
Entity in charge of price regulation	R M*	M: CITC
Entity in charge of technical standards setting	R M*	M: CITC
Entity in charge of radio frequency allocation and assignment	R M*	M: CITC
Spectrum Monitoring and Enforcement	R M*	M: CITC
Entity in charge of numbering	R M*	M: CITC
Entity in charge of type approval	R M*	M: CITC
Entity in charge of service quality monitoring	R M*	M: responsibility for quality monitoring is mainly under CITC mandate,
Entity in charge of universal service/access	R M*	M: CITC
Quality of service standards setting	R M*	M: CITC
Entity in charge of enforcement of quality of service obligations	R M*	M: CITC
Broadcasting (sound transmission)	R M*	M: General Commission for Audiovisual Media
Entity in charge of broadcasting content	R M*	M: saudi broadcasting corporation

Entity in charge of Information Technology

S R M*

M: CITC is the ICT regulator authority, one of its main tasks is to provide an attractive environment to enable information technology. For example, CITC annually organize the E-Commerce Forum which aims to promote using information technology to develop e-commerce industry and discuss the challenges with SMEs and other stakeholders. MCIT in its turn works to enable Digital Transformation to make people, businesses and government of Saudi Arabia (e.g. E-government) to take advantage of the opportunities of the digital age.

Entity in charge of Internet content

R M*

M: CITC

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists Yes

Universal access/service policy adopted Yes

Voice services included in Universal service/access definition

- Fixed line private residential service as part of universal service definition
- Individual mobile cellular service as part of universal service definition

Internet services included in Universal service/access definition

- Broadband as part of universal service definition

Other services included in Universal service/access definition

- Telecentres as part of universal service definition
- Schools ;,
- Health centres ;,
- Emergency services as part of universal service definition
- Services for impaired/ elderly
- Directory services as part of universal service definition
- Telecentres as part of universal service definition

Explain: The USF applies the technology and service neutrality concept. The services included in the definition are: Universal service to voice, Universal Access to voice, Universal Service to Broadband Internet, and Universal Access to Broadband Internet.,

Operators under universal access/service obligation

- None of the above, please explain: Facility-based Fixed or Mobile Service providers with an individual licensed in KSA,

Operators/service providers required to offer below-cost prices Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations

- Universal service funds

Other financing mechanisms for the provision of Universal service Yes

If Yes, please explain 1% OF THE OPREATORS NET REVENU

Operational Universal Service Fund Yes

If Yes, when? [2008] in 2009

Operators/ service providers required to contribute to USF

- None

Means of calculating USF contribution amounts

- Other Indicate: the Kingdom to support the USF's projects,

USF financed by other sources Yes

USF budget financing by source (in percentage)

- Other • Other percentage:, please specify: Government Subsidy,

Regulator administrating USF Yes

If No, name the entity responsible [2010] Universal Service Fund

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted • Symmetric

If asymmetric charging, how it was decided?

Approach used to regulate interconnection prices (Latest data available: 2012)

Approach used to regulate fixed termination rates LRIC B

Approach used to regulate mobile termination rates LRIC B

LRIC: LRIC cost model
FDC: FDC cost model
B: Benchmarking
O: Other
N: None

NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Implementation

Cost model used (or planned) to calculate costs/tariffs of NGN Services • Other please specify: Not determined yet,

NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services I

Regulations that govern the use of IP networks for Voice Services I

USO: Regulatory arrangements subject to universal service obligations
I: Regulatory interconnection arrangements with networks using switching circuits
B: Banning of services based on IP
No: No regulatory arrangements defined at present
O: Other