

Moldova Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	27.3498
Mobile-cellular subscriptions per 100 inhabitants	88.014
Fixed (wired)-broadband subscriptions per 100 inhabitants	15.3787
Mobile-broadband subscriptions per 100 inhabitants	72.759
Households with a computer (%)	51.1095
Households with Internet access at home (%)	50.5352
Individuals using the Internet (%)	76.1245

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Andrei Muntean - Deputy Director, Marian Pocaznoi - Deputy Director
Please provide the exact title of the Head of the Regulatory Authority.	Director
Name of the telecom/ICT regulator	National Regulatory Agency for Electronic Communications and Information Technology

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Economy and Infrastructure
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Level of Competition (Latest data available: 2018)

Cable modem	N
Cable Television	C
Data2014	C
Domestic fixed long distance	C*
Fixed Satellite Services (FSS)	N
Fixed Wireless Broadband	N
GMPCS (FSS/MSS)2010	N
IMT (3G, 4G, etc.)	C
International Gateways	C
International Fixed Long Distance	C*
Internet Services	C
Leased Lines	N
Wireless Local Loop	N
Local Fixed Line Services	C*
Mobile	C*
Mobile Satellite Services (MSS)	N
Paging2006	C
VSAT	N
DSL	N

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	Regulator itself
Legal document creating the regulator	Law no.842 (from 25.02.2000), which had modified Law of Telecommunication no.520 (from 07.07.1995), repealed by in force Electronic communication Law no.241 (from 15.11.2007).
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Numbering fees, percentage: 11.2, • Regulatory fees, percentage: 88.8,
Regulator also regulates other utilities	• No
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Government
Year separate regulator created	2000

Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Andrei Muntean - Deputy Director, Marian Pocaznoi - Deputy Director
Please provide the exact title of the Head of the Regulatory Authority.	Director
Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head). [2013]	3
Is the Head of the Commission also responsible for day-to-day administrative matters?	Yes
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2011]	4 years
Please provide the total number of staff in the Regulatory Authority.	64

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R	
Entity in charge of interconnection rates	R	
Entity in charge of price regulation	R	
Entity in charge of technical standards setting	S R	
Entity in charge of radio frequency allocation and assignment	R	
Spectrum Monitoring and Enforcement	S O R M*	M: http://cnfr.md/
Entity in charge of numbering	S R M*	M: Sector Ministry approves the NNP, regulation, allocation is done by the Regulatory Authority
Entity in charge of type approval	S	
Entity in charge of service quality monitoring²⁰¹⁵	R	
Entity in charge of universal service/access	S R M*	M: Sector Ministry defines policy Regulatory Authority creates the USF, designates US operators, etc.
Quality of service standards setting²⁰¹⁵	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	O R M*	M: Broadcasting Council, www.cca.md
Entity in charge of broadcasting content	O M*	M: Broadcasting Council, www.cca.md

Entity in charge of Information Technology

S R M*

M: Ministry of Economy and Infrastructure,
<http://mei.gov.md/en>

Entity in charge of Internet content2015

N

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists Yes

Universal access/service policy adopted No

Voice services included in Universal service/access definition

- Fixed line private residential service as part of universal service definition
- Fixed line public payphone service as part of universal service definition

Internet services included in Universal service/access definition

- Dial-up Internet access as part of universal service definition

Other services included in Universal service/access definition

- Emergency services as part of universal service definition
- Services for impaired/ elderly
- Directory services as part of universal service definition

Operators under universal access/service obligation

- No obligations in place

Operators/service providers required to offer below-cost prices Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations

- Cross-subsidy between own services

Other financing mechanisms for the provision of Universal service No

If Yes, please explain [2004]

Currently a Pilot Project of Universal Access is being implemented in one district. Operators were asked to provide fixed and mobile services at special conditions.

Operational Universal Service Fund No

If Yes, when? [2012] 2012-2013

Operators/ service providers required to contribute to USF

- None

Means of calculating USF contribution amounts

USF financed by other sources

USF budget financing by source (in percentage)

Regulator administrating USF Yes

If No, name the entity responsible

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted

- Symmetric

If asymmetric charging, how it was decided? Size of revenues

Approach used to regulate interconnection prices (Latest data available: 2014)

Approach used to regulate fixed termination rates LRIC

Approach used to regulate mobile termination rates LRIC

LRIC: LRIC cost model
FDC: FDC cost model
B: Benchmarking
O: Other
N: None

NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Completed

Cost model used (or planned) to calculate costs/tariffs of NGN Services • None

NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services No

Regulations that govern the use of IP networks for Voice Services No

USO: Regulatory arrangements subject to universal service obligations
I: Regulatory interconnection arrangements with networks using switching circuits
B: Banning of services based on IP
No: No regulatory arrangements defined at present
O: Other