

Lesotho Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	0.395005
Mobile-cellular subscriptions per 100 inhabitants	113.831
Fixed (wired)-broadband subscriptions per 100 inhabitants	0.273345
Mobile-broadband subscriptions per 100 inhabitants	58.9788
Households with a computer (%)	8.85755
Households with Internet access at home (%)	30.42
Individuals using the Internet (%)	29

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Mr. Tseliso 'Mokela
Please provide the exact title of the Head of the Regulatory Authority.	Chief Executive Officer
Name of the telecom/ICT regulator	Lesotho Communications Authority

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Communications
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Level of Competition (Latest data available: 2018)

Cable modem	N
Cable Television	N
Data2012	C*
Domestic fixed long distance	M
Fixed Satellite Services (FSS)	C*
Fixed Wireless Broadband	C*
GMPCS (FSS/MSS)2010	C
IMT (3G, 4G, etc.)	C*
International Gateways	C*
International Fixed Long Distance	C*
Internet Services	C*
Leased Lines	M
Wireless Local Loop	C*
Local Fixed Line Services	M
Mobile	C*
Mobile Satellite Services (MSS)	N
Paging2003	C
VSAT	C*
DSL	M

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2009]	Parliament
Legal document creating the regulator	Lesotho Telecommunications Act 2000
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Licence fees, percentage: 3%, • Spectrum fees, percentage: 33%,
Regulator also regulates other utilities	<ul style="list-style-type: none"> • Yes If Yes, specify utilities regulated: Posts and Broadcasting.,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Board of ICT regulator
Year separate regulator created	2000

Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Mr. Tseliso 'Mokela
Please provide the exact title of the Head of the Regulatory Authority.	Chief Executive Officer
Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head). [2012]	5
Is the Head of the Commission also responsible for day-to-day administrative matters?	No
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2010]	3 years
Please provide the total number of staff in the Regulatory Authority.	36

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R
Entity in charge of type approval	R
Entity in charge of service quality monitoring	R
Entity in charge of universal service/access	R
Quality of service standards setting	R
Entity in charge of enforcement of quality of service obligations	R
Broadcasting (sound transmission)	R
Entity in charge of broadcasting content	R
Entity in charge of Information Technology	S
Entity in charge of Internet content	N

S: Sector Ministry
 O: Other Ministry or Government body
 R: Regulatory Authority
 Op: Operator
 N: Not regulated
 M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	• Voice telephony services
Internet services included in Universal service/access definition	• Broadband as part of universal service definition
Other services included in Universal service/access definition	• Telecentres as part of universal service definition • Telecentres as part of universal service definition Explain: Telebureaus,
Operators under universal access/service obligation	• Incumbent fixed line operator(s) • Mobile operators
Operators/service providers required to offer below-cost prices	Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	• Universal service funds
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain	
Operational Universal Service Fund	Yes
If Yes, when? [2008]	2008
Operators/ service providers required to contribute to USF	• Incumbent fixed-line operator(s) • Mobile operators
Means of calculating USF contribution amounts	• Percentage of net revenues Percentage: 3.5%,
USF financed by other sources	Yes
USF budget financing by source (in percentage)	• Other • Other percentage: 25%, please specify: 25% of Regulators' surplus,
Regulator administrating USF	No
If No, name the entity responsible [2012]	The fund is disbursed per Universal Service Fund Committee. Regulatory Agency

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted	• Symmetric
If asymmetric charging, how it was decided?	PREVIOUS COSTING STRUCTURE OF OPERATORS

Approach used to regulate interconnection prices (Latest data available: 2014)

Approach used to regulate fixed termination rates	B
Approach used to regulate mobile termination rates	B

LRIC: LRIC cost model
 FDC: FDC cost model
 B: Benchmarking
 O: Other
 N: None

NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Completed

Cost model used (or planned) to calculate costs/tariffs of NGN Services • LRIC model

NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services USO | O* O: governed by communications Act 2012

Regulations that govern the use of IP networks for Voice Services USO | O* O: governed by communications Act 2012

USO: Regulatory arrangements subject to universal service obligations

I: Regulatory interconnection arrangements with networks using switching circuits

B: Banning of services based on IP

No: No regulatory arrangements defined at present

O: Other