

Sri Lanka Profile (2018)

Various statistics (Latest data available: 2018)

| | |
|---|---------|
| Fixed-telephone subscriptions per 100 inhabitants | 11.6175 |
| Mobile-cellular subscriptions per 100 inhabitants | 115.061 |
| Fixed (wired)-broadband subscriptions per 100 inhabitants | 7.21059 |
| Mobile-broadband subscriptions per 100 inhabitants | 58.7724 |
| Households with a computer (%) | 27.2055 |
| Households with Internet access at home (%) | 24.36 |
| Individuals using the Internet (%) | 34.1133 |

Regulatory Authority (Latest data available: 2014)

| | |
|---|---|
| Please provide the name of the Head of the Regulatory Authority | Mr. Anusha Palpita |
| Please provide the exact title of the Head of the Regulatory Authority. | Director General |
| Name of the telecom/ICT regulator | Telecommunications Regulatory Commission of Sri Lanka |

Policy Maker (Latest data available: 2014)

| | |
|---|--------------------------|
| Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs | Presidential Secretariat |
|---|--------------------------|

Level of Competition (Latest data available: 2009)

| | |
|-----------------------------------|---|
| Cable modem | P |
| Cable Television | P |
| Data | P |
| Domestic fixed long distance | P |
| Fixed Satellite Services (FSS) | P |
| Fixed Wireless Broadband | P |
| GMPCS (FSS/MSS)2008 | P |
| IMT (3G, 4G, etc.) | P |
| International Gateways | P |
| International Fixed Long Distance | M |
| Internet Services | P |
| Leased Lines | P |
| Wireless Local Loop | P |
| Local Fixed Line Services | M |
| Mobile | P |
| Mobile Satellite Services (MSS) | P |
| Paging2006 | P |
| VSAT | P |
| DSL | P |

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2014)

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|--|--|
| Regulator autonomous in decision making | Yes |
| Who is responsible for approving the budget of the Regulator? [2009] | Telecommunications Regulatory Commission of Sri Lanka |
| Legal document creating the regulator | Sri Lanka Telecommunications (Amendment)Act No 27 of 1996 2 |
| Sources of regulator's budget and % financed from each source | <ul style="list-style-type: none"> • Licence fees, percentage; • Numbering fees, percentage; • Spectrum fees, percentage; • Regulated telecom operators • Regulated telecom operators percentage:, percentage of operator revenue (turnover);, |
| Regulator also regulates other utilities | |
| Reporting requirements of the regulator | <ul style="list-style-type: none"> • Report to President/Head of State • Other Indicate: Presidential Secretariat, |
| Year separate regulator created | 1996 |

Structure Regulator (Latest data available: 2014)

| | |
|---|--------------------|
| Please provide the name of the Head of the Regulatory Authority | Mr. Anusha Palpita |
| Please provide the exact title of the Head of the Regulatory Authority. | Director General |
| Regulator is a collegial body | Yes |
| If Yes, please provide the total number of members/commissioners (including the Head). [2009] | 5 |
| Is the Head of the Commission also responsible for day-to-day administrative matters? | Yes |
| What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2009] | 3 years |
| Please provide the total number of staff in the Regulatory Authority. | 202 |

Regulatory Functions (Latest data available: 2014)

| | |
|---|---|
| Entity in charge of licensing | R |
| Entity in charge of interconnection rates | R |
| Entity in charge of price regulation | R |
| Entity in charge of technical standards setting | R |
| Entity in charge of radio frequency allocation and assignment | R |
| Spectrum Monitoring and Enforcement | R |
| Entity in charge of numbering | R |
| Entity in charge of type approval | R |
| Entity in charge of service quality monitoring | R |
| Entity in charge of universal service/access | R |
| Quality of service standards setting | R |
| Entity in charge of enforcement of quality of service obligations | R |
| Broadcasting (sound transmission) | O |
| Entity in charge of broadcasting content | O |
| Entity in charge of Information Technology | O |
| Entity in charge of Internet content | O R Op M: coordinate with all relevant entities |

S: Sector Ministry
 O: Other Ministry or Government body
 R: Regulatory Authority
 Op: Operator
 N: Not regulated
 M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2014)

| | |
|--|--|
| Definition of universal service/access exists | Yes |
| Universal access/service policy adopted | Yes |
| Voice services included in Universal service/access definition | <ul style="list-style-type: none"> • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition • Individual mobile cellular service as part of universal service definition |
| Internet services included in Universal service/access definition | <ul style="list-style-type: none"> • Dial-up Internet access as part of universal service definition • Broadband as part of universal service definition |
| Other services included in Universal service/access definition | <ul style="list-style-type: none"> • Telecentres as part of universal service definition • Emergency services as part of universal service definition • Services for impaired/ elderly • Directory services as part of universal service definition |
| Operators under universal access/service obligation | <ul style="list-style-type: none"> • Fixed-line operators • Mobile operators |
| Operators/service providers required to offer below-cost prices | Yes |

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2014)

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|--|--|
| Means of financing operator(s) universal access/service obligations | <ul style="list-style-type: none"> • Direct subsidy from government • Universal service funds |
| Other financing mechanisms for the provision of Universal service | Yes |
| If Yes, please explain [2009] | Payphone subsidy scheme |
| Operational Universal Service Fund | Yes |
| If Yes, when? | |
| Operators/ service providers required to contribute to USF | <ul style="list-style-type: none"> • Fixed-line operators |
| Means of calculating USF contribution amounts | <ul style="list-style-type: none"> • Other Indicate: All external gateway operators who terminate international calls should pay 0.0380US\$ per minute to the Commission, |
| USF financed by other sources | No |
| USF budget financing by source (in percentage) | |
| Regulator administrating USF | Yes |
| If No, name the entity responsible | |

Interconnection issues (Latest data available: 2017)

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|--|---|
| Interconnection charging principle adopted | <ul style="list-style-type: none"> • Symmetric |
| If asymmetric charging, how it was decided? | |

Approach used to regulate interconnection prices (Latest data available: 2012)

| | |
|---|-----|
| Approach used to regulate fixed termination rates | FDC |
| Approach used to regulate mobile termination rates | FDC |

LRIC: LRIC cost model
FDC: FDC cost model
B: Benchmarking
O: Other
N: None

NGN (Latest data available: 2017)

Stage of introduction of NGN system by operators • Completed

Cost model used (or planned) to calculate costs/tariffs of NGN Services • FDHC model

NGN - Regulation of IP networks (Latest data available: 2016)

Regulations that govern the use of IP networks for Data Services 2014 No

Regulations that govern the use of IP networks for Voice Services I

USO: Regulatory arrangements subject to universal service obligations
I: Regulatory interconnection arrangements with networks using switching circuits
B: Banning of services based on IP
No: No regulatory arrangements defined at present
O: Other