

Jordan Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	3.2015
Mobile-cellular subscriptions per 100 inhabitants	87.6215
Fixed (wired)-broadband subscriptions per 100 inhabitants	3.93155
Mobile-broadband subscriptions per 100 inhabitants	87.6215
Households with a computer (%)	55.8062
Households with Internet access at home (%)	82.88
Individuals using the Internet (%)	66.7903

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Dr Eng Ghazi AlJbour
Please provide the exact title of the Head of the Regulatory Authority.	Chirman of the Board/CEO
Name of the telecom/ICT regulator	Telecommunications Regulatory Commission (TRC)

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Information & Communications Technology
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Level of Competition (Latest data available: 2018)

Cable modem	C*
Cable Television	C*
Data2009	C
Domestic fixed long distance	C*
Fixed Satellite Services (FSS)	C*
Fixed Wireless Broadband	C*
GMPCS (FSS/MSS)2009	C
IMT (3G, 4G, etc.)	C*
International Gateways	C*
International Fixed Long Distance	C*
Internet Services	C*
Leased Lines	C*
Wireless Local Loop	N
Local Fixed Line Services	C*
Mobile	C*
Mobile Satellite Services (MSS)	N
Paging2006	C
VSAT	N
DSL	C*

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2009]	Council of Ministers
Legal document creating the regulator	telecommunications law no. 13 of 1195
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Licence fees, percentage: 55.8%, • Spectrum fees, percentage: 42.6%, • Fines/penalties, percentage: 0.10%, • Other • Other, Source: Bank Interests, percentage: 1.30%,
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: Postal Services.,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Legislature/Parliament • Report to Government
Year separate regulator created	1995

Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Dr Eng Ghazi AlJbour
Please provide the exact title of the Head of the Regulatory Authority.	Chirman of the Board/CEO
Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head). [2009]	5
Is the Head of the Commission also responsible for day-to-day administrative matters?	Yes
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2009]	4 years
Please provide the total number of staff in the Regulatory Authority.	198

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R	
Entity in charge of interconnection rates	R	
Entity in charge of price regulation	R	
Entity in charge of technical standards setting	R	
Entity in charge of radio frequency allocation and assignment	R	
Spectrum Monitoring and Enforcement	R	
Entity in charge of numbering	R	
Entity in charge of type approval	R	
Entity in charge of service quality monitoring	R	
Entity in charge of universal service/access	R	
Quality of service standards setting	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	R M*	M: the regulator and audio visual authority
Entity in charge of broadcasting content	O M*	M: audio visual authority
Entity in charge of Information Technology	S R	
Entity in charge of Internet content	O M*	M: audio visual authority

S: Sector Ministry
 O: Other Ministry or Government body
 R: Regulatory Authority
 Op: Operator
 N: Not regulated
 M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Fixed line private residential service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Dial-up Internet access as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Telecentres as part of universal service definition • Emergency services as part of universal service definition • Services for impaired/ elderly • Directory services as part of universal service definition
Operators under universal access/service obligation	<ul style="list-style-type: none"> • Fixed-line operators
Operators/service providers required to offer below-cost prices	Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	<ul style="list-style-type: none"> • Cross-subsidy between own services
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain [2005]	still in the process of establishing a regime for sharing USO cost
Operational Universal Service Fund	No
If Yes, when? [2009]	end of 2009
Operators/ service providers required to contribute to USF	<ul style="list-style-type: none"> • All operators
Means of calculating USF contribution amounts	<ul style="list-style-type: none"> • Percentage of net revenues Percentage: ,
USF financed by other sources	Yes
USF budget financing by source (in percentage)	<ul style="list-style-type: none"> • Government budget percentage: Not currently set, but due to the approval of Council of Ministers, • Proceeds from telecommunication licence/concession payments percentage: Not currently set, but due to the approval of Council of Ministers, • Funding from international agencies percentage: Not currently set, but due to the approval of Council of Ministers, • Other • Other percentage: , please specify: Fines, Regulatory Fees, returns of the issuance and renewals of licences and permits, any other resources approved by the Council of Ministers, support provided to the fund by the Licensees on the issuance or renewal of their licences, from all operators (annually calculated),
Regulator administrating USF	Yes
If No, name the entity responsible	

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted	<ul style="list-style-type: none"> • Symmetric
If asymmetric charging, how it was decided?	Number of subscribers and revenues, network capital cost

Approach used to regulate interconnection prices (Latest data available: 2013)

Approach used to regulate fixed termination rates LRIC

Approach used to regulate mobile termination rates LRIC

LRIC: LRIC cost model
FDC: FDC cost model
B: Benchmarking
O: Other
N: None

NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Completed

Cost model used (or planned) to calculate costs/tariffs of NGN Services • LRIC model

NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services No

Regulations that govern the use of IP networks for Voice Services No

USO: Regulatory arrangements subject to universal service obligations
I: Regulatory interconnection arrangements with networks using switching circuits
B: Banning of services based on IP
No: No regulatory arrangements defined at present
O: Other