

Jamaica Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	12.3966
Mobile-cellular subscriptions per 100 inhabitants	101.027
Fixed (wired)-broadband subscriptions per 100 inhabitants	9.70258
Mobile-broadband subscriptions per 100 inhabitants	51.1888
Households with a computer (%)	36.4315
Households with Internet access at home (%)	52.8918
Individuals using the Internet (%)	55.0721

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Joseph Matalon
Please provide the exact title of the Head of the Regulatory Authority.	Chairman
Name of the telecom/ICT regulator	Office of Utilities Regulation

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Science, Energy and Technology
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Level of Competition (Latest data available: 2018)

Cable modem	C
Cable Television2014	P
Data2014	C
Domestic fixed long distance	C
Fixed Satellite Services (FSS)	C
Fixed Wireless Broadband	C
GMPCS (FSS/MSS)2010	N
IMT (3G, 4G, etc.)	C
International Gateways	C
International Fixed Long Distance	C
Internet Services	C
Leased Lines	C
Wireless Local Loop	C
Local Fixed Line Services	C
Mobile	C
Mobile Satellite Services (MSS)	C
Paging2004	C
VSAT	C
DSL	C

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	The Legislature
Legal document creating the regulator	Office of Utilities Regulation Act
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Regulatory fees, percentage; • Other • Other, Source: Processing fees for licences, percentage;
Regulator also regulates other utilities	<ul style="list-style-type: none"> • Yes If Yes, specify utilities regulated: Electricity, Transportation (road, rail and ferry), Water and Sewage.,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Report to Government
Year separate regulator created	1995

Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Joseph Matalon
Please provide the exact title of the Head of the Regulatory Authority.	Chairman
Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head). [2013]	3
Is the Head of the Commission also responsible for day-to-day administrative matters? [2017]	Yes
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2010]	Three years
Please provide the total number of staff in the Regulatory Authority.	71

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	S	
Entity in charge of interconnection rates	R Op M*	M: Regulator sets rate for dominant fixed line operator and dominant mobile operators. Non dominant operators set their own rates.
Entity in charge of price regulation	R Op M*	M: The Regulator has the authority to regulate the retail rates of dominant operators. Operators that have not been declared dominant set their own rates.
Entity in charge of technical standards setting	R	
Entity in charge of radio frequency allocation and assignment	O M*	M: Spectrum Management Authority
Spectrum Monitoring and Enforcement	O M*	M: Spectrum Management Authority
Entity in charge of numbering	R	
Entity in charge of type approval	O M*	M: Spectrum Management Authority
Entity in charge of service quality monitoring ²⁰¹⁵	R Op	
Entity in charge of universal service/access	S O M*	M: The Sector Minister is responsible for determining the Universal Service obligation and the designation of a universal service provider(s). An entity called the Universal Service Fund has been established to collect, manage and disburse the funds from the universal service levy
Quality of service standards setting ²⁰¹⁵	R Op	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	O M*	M: Broadcasting Commission
Entity in charge of broadcasting content	O M*	M: Broadcasting Commission

Entity in charge of Information Technology N

Entity in charge of Internet content2015 N

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists Yes

Universal access/service policy adopted Yes

Voice services included in Universal service/access definition • Voice telephony services

Internet services included in Universal service/access definition • Broadband as part of universal service definition

Other services included in Universal service/access definition • Telecentres as part of universal service definition
• Emergency services as part of universal service definition
• Services for impaired/ elderly
• Telecentres as part of universal service definition Explain:
Development of local content, connectivity services to educational institutions, public libraries and post offices.,

Operators under universal access/service obligation • Obligations allocated on competitive basis

Operators/service providers required to offer below-cost prices No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations • Universal service funds

Other financing mechanisms for the provision of Universal service No

If Yes, please explain

Operational Universal Service Fund Yes

If Yes, when? [2008] June 1, 2005

Operators/ service providers required to contribute to USF • None of the above, please identify: Operators that terminate international traffic,

Means of calculating USF contribution amounts • Set amount (flat rate) Amount(in local currency): US\$0.03 for international calls terminated by fixed line operators and US\$ 0.02 for international calls terminated by mobile operators,

USF financed by other sources No

USF budget financing by source (in percentage)

Regulator administrating USF No

If No, name the entity responsible [2010] Universal Access Fund Company

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted • Symmetric

If asymmetric charging, how it was decided?

Approach used to regulate interconnection prices (Latest data available: 2014)

Approach used to regulate fixed termination rates B

Approach used to regulate mobile termination rates LRIC

LRIC: LRIC cost model
 FDC: FDC cost model
 B: Benchmarking
 O: Other
 N: None

NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Implementation

Cost model used (or planned) to calculate costs/tariffs of NGN Services • None

NGN - Regulation of IP networks (Latest data available: 2015)

Regulations that govern the use of IP networks for Data Services O* O: Each carrier is required, upon request, to permit interconnection of its public network with the public network of any other carrier for the provision of telecommunications services.

Regulations that govern the use of IP networks for Voice Services O* O: Each carrier is required, upon request, to permit interconnection of its public network with the public network of any other carrier for the provision of telecommunications services.

USO: Regulatory arrangements subject to universal service obligations
 I: Regulatory interconnection arrangements with networks using switching circuits
 B: Banning of services based on IP
 No: No regulatory arrangements defined at present
 O: Other