

Iceland Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	40.6022
Mobile-cellular subscriptions per 100 inhabitants	126.137
Fixed (wired)-broadband subscriptions per 100 inhabitants	40.5556
Mobile-broadband subscriptions per 100 inhabitants	125.46
Households with a computer (%)	97.3
Households with Internet access at home (%)	97.86
Individuals using the Internet (%)	99.011

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Hrafnkell V. Gislason
Please provide the exact title of the Head of the Regulatory Authority.	Director General
Name of the telecom/ICT regulator	Post and Telecom Administration of Iceland

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Transport and Local Governments
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Level of Competition (Latest data available: 2018)

Cable modem	C*
Cable Television	C*
Data2012	C*
Domestic fixed long distance	C*
Fixed Satellite Services (FSS)	C*
Fixed Wireless Broadband	C*
GMPCS (FSS/MSS)2010	C*
IMT (3G, 4G, etc.)	C*
International Gateways	C*
International Fixed Long Distance	C*
Internet Services	C*
Leased Lines	C*
Wireless Local Loop	C*
Local Fixed Line Services	C*
Mobile	C*
Mobile Satellite Services (MSS)	C*
Paging2001	M
VSAT	C*
DSL	C*

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	Ministry
Legal document creating the regulator	Act on the Post and Telecom Administration, No. 69, 24 March 2003
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Award/auction of mobile licence, percentage:; • Award/auction of other licence, percentage:; • Licence fees, percentage:; • Numbering fees, percentage:; • Spectrum fees, percentage:; • Regulatory fees, percentage:; • Fines/penalties, percentage:; • Regulated telecom operators • Regulated telecom operators percentage:; percentage of operator revenue (turnover):;
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: Post,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Report to Legislature/Parliament • Annual report to Sector Ministry • Report to other Ministry
Year separate regulator created	1997

Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Hrafnkell V. Gislason
Please provide the exact title of the Head of the Regulatory Authority.	Director General
Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head). [2013]	5
Is the Head of the Commission also responsible for day-to-day administrative matters?	Yes
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2011]	5 years
Please provide the total number of staff in the Regulatory Authority.	25

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R	
Entity in charge of interconnection rates	R	
Entity in charge of price regulation	R M*	M: Wholesale
Entity in charge of technical standards setting	R M*	M: ETSI/ITU
Entity in charge of radio frequency allocation and assignment	R	
Spectrum Monitoring and Enforcement	R	
Entity in charge of numbering	R	
Entity in charge of type approval	R M*	M: R&TTE
Entity in charge of service quality monitoring²⁰¹⁵	R	
Entity in charge of universal service/access	R	
Quality of service standards setting²⁰¹⁵	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	R	
Entity in charge of broadcasting content	O M*	M: Media Commission

Entity in charge of Information Technology N

Entity in charge of Internet content2015 O

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists Yes

Universal access/service policy adopted Yes

Voice services included in Universal service/access definition • Fixed line private residential service as part of universal service definition

Internet services included in Universal service/access definition • Dial-up Internet access as part of universal service definition

Other services included in Universal service/access definition • Emergency services as part of universal service definition

Operators under universal access/service obligation • Incumbent fixed line operator(s)

Operators/service providers required to offer below-cost prices No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations • Universal service funds

Other financing mechanisms for the provision of Universal service Yes

If Yes, please explain Telecommunication Fund

Operational Universal Service Fund Yes

If Yes, when?

Operators/ service providers required to contribute to USF • All operators

Means of calculating USF contribution amounts • Percentage of net revenues Percentage: 0,10%,

USF financed by other sources No

USF budget financing by source (in percentage)

Regulator administrating USF Yes

If No, name the entity responsible

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted • Symmetric

If asymmetric charging, how it was decided? Market share, time to market, years in operation, SMP vs. others. etc

Approach used to regulate interconnection prices (Latest data available: 2014)

Approach used to regulate fixed termination rates B

Approach used to regulate mobile termination rates B

LRIC: LRIC cost model

FDC: FDC cost model

B: Benchmarking

O: Other

N: None

NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Implementation

Cost model used (or planned) to calculate costs/tariffs of NGN Services • FDHC model

NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services No O* O: NGN not under specific regulation, general market analysis applies

Regulations that govern the use of IP networks for Voice Services I

USO: Regulatory arrangements subject to universal service obligations

I: Regulatory interconnection arrangements with networks using switching circuits

B: Banning of services based on IP

No: No regulatory arrangements defined at present

O: Other