

# Greece Profile (2018)

## Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	47.0294
Mobile-cellular subscriptions per 100 inhabitants	115.667
Fixed (wired)-broadband subscriptions per 100 inhabitants	37.6523
Mobile-broadband subscriptions per 100 inhabitants	81.9889
Households with a computer (%)	70.5
Households with Internet access at home (%)	70.96
Individuals using the Internet (%)	72.9521

## Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Professor Konstantinos Masselos
Please provide the exact title of the Head of the Regulatory Authority.	President
Name of the telecom/ICT regulator	Hellenic Telecommunications and Post Commission (EETT)

## Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Digital Policy, Telecommunications and Media
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## Level of Competition (Latest data available: 2018)

Cable modem	N
Cable Television	N
Data2012	C*
Domestic fixed long distance	C*
Fixed Satellite Services (FSS)	C*
Fixed Wireless Broadband	C*
GMPCS (FSS/MSS)2010	P*
IMT (3G, 4G, etc.)	C
International Gateways	C*
International Fixed Long Distance	C*
Internet Services	C*
Leased Lines	C*
Wireless Local Loop	C*
Local Fixed Line Services	C*
Mobile	C*
Mobile Satellite Services (MSS)	C*
Paging2005	P
VSAT	C*
DSL	C*

M: Monopoly  
P: Partial competition (year when competition was introduced)  
C: Full competition (year when competition was introduced)  
N: N/A

### Institutional Details (Latest data available: 2018)

<b>Regulator autonomous in decision making</b>	Yes
<b>Who is responsible for approving the budget of the Regulator? [2007]</b>	The regulator's collegial body. The whole financial year of EETT and all transactions are examined at the end of the year by the Supreme Finance Controlling Committee of the State.
<b>Legal document creating the regulator</b>	Law 2075 / 1992 "Organisation and operation of telecommunications"
<b>Sources of regulator's budget and % financed from each source</b>	<ul style="list-style-type: none"> <li>• Licence fees, percentage: 3.4%,</li> <li>• Numbering fees, percentage: 9.3%,</li> <li>• Spectrum fees, percentage: 34.1%,</li> <li>• Fines/penalties, percentage: 21.4%,</li> <li>• Regulated telecom operators • Regulated telecom operators percentage: 18.2%, percentage of operator revenue (turnover);</li> <li>• Financial income, percentage: 7.8%,</li> <li>• Other • Other, Source: domain names, percentage: 5.5%,</li> </ul>
<b>Regulator also regulates other utilities</b>	• Yes If Yes, specify utilities regulated: Postal Services,
<b>Reporting requirements of the regulator</b>	<ul style="list-style-type: none"> <li>• Report to Legislature/Parliament</li> <li>• Other Indicate: Annual Report to the Committee for Institutions and Transparency of the Greek Parliament,</li> </ul>
<b>Year separate regulator created</b>	1992

### Structure Regulator (Latest data available: 2018)

<b>Please provide the name of the Head of the Regulatory Authority</b>	Professor Konstantinos Masselos
<b>Please provide the exact title of the Head of the Regulatory Authority.</b>	President
<b>Regulator is a collegial body</b>	Yes
<b>If Yes, please provide the total number of members/commissioners (including the Head). [2013]</b>	9
<b>Is the Head of the Commission also responsible for day-to-day administrative matters?</b>	Yes
<b>What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2011]</b>	Per four years
<b>Please provide the total number of staff in the Regulatory Authority.</b>	202

### Regulatory Functions (Latest data available: 2018)

<b>Entity in charge of licensing</b>	R	
<b>Entity in charge of interconnection rates</b>	R M*	M: For SMP operators interconnection rates may be subject to definition or approval by the regulatory authority. Non SMS operators can define their own interconnection terms.
<b>Entity in charge of price regulation</b>	R M*	M: At a wholesale level
<b>Entity in charge of technical standards setting</b>	S	
<b>Entity in charge of radio frequency allocation and assignment</b>	S	
<b>Spectrum Monitoring and Enforcement</b>	R	
<b>Entity in charge of numbering</b>	S R M*	M: The sector ministry adopts the numbering plan based on recommendation of the regulatory authority. The regulatory authority is responsible for managing the numbering resources.
<b>Entity in charge of type approval</b>	R	
<b>Entity in charge of service quality monitoring</b>	R M*	M: For specific issues such as number portability KPI's
<b>Entity in charge of universal service/access</b>	S R M*	M: The sector ministry is responsible for adopting all relevant decision based on recommendations by the regulatory authority
<b>Quality of service standards setting</b>	R M*	M: For specific issues

<b>Entity in charge of enforcement of quality of service obligations</b>	R	
<b>Broadcasting (sound transmission)</b>	R	
<b>Entity in charge of broadcasting content</b>	O M*	M: NCRTV
<b>Entity in charge of Information Technology</b>	N	
<b>Entity in charge of Internet content</b>	N	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

### Universal Service - services covered and operator obligations (Latest data available: 2018)

<b>Definition of universal service/access exists</b>	Yes
<b>Universal access/service policy adopted</b>	Yes
<b>Voice services included in Universal service/access definition</b>	<ul style="list-style-type: none"> <li>• Voice telephony services</li> <li>• Fixed line private residential service as part of universal service definition</li> <li>• Fixed line public payphone service as part of universal service definition</li> </ul>
<b>Internet services included in Universal service/access definition</b>	• Dial-up Internet access as part of universal service definition
<b>Other services included in Universal service/access definition</b>	<ul style="list-style-type: none"> <li>• Emergency services as part of universal service definition</li> <li>• Services for impaired/ elderly</li> <li>• Directory services as part of universal service definition</li> </ul>
<b>Operators under universal access/service obligation</b>	• None of the above, please explain: Obligations are allocated on the bases of a designation procedure following a public call.,
<b>Operators/service providers required to offer below-cost prices</b>	Yes

### Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

<b>Means of financing operator(s) universal access/service obligations</b>	• Other Explain: The compensation mechanism is based on sectoral funding.,
<b>Other financing mechanisms for the provision of Universal service</b>	Yes
<b>If Yes, please explain [2017]</b>	Under a Public Consultation
<b>Operational Universal Service Fund</b>	No
<b>If Yes, when? [2007]</b>	Upon request of the Universal Service Provider
<b>Operators/ service providers required to contribute to USF</b>	
<b>Means of calculating USF contribution amounts</b>	
<b>USF financed by other sources</b>	
<b>USF budget financing by source (in percentage)</b>	
<b>Regulator administrating USF</b>	Yes
<b>If No, name the entity responsible</b>	

### Interconnection issues (Latest data available: 2018)

<b>Interconnection charging principle adopted</b>	• Symmetric
<b>If asymmetric charging, how it was decided?</b>	All of the above

## Approach used to regulate interconnection prices (Latest data available: 2014)

**Approach used to regulate fixed termination rates**      LRIC

**Approach used to regulate mobile termination rates**      LRIC

LRIC: LRIC cost model

FDC: FDC cost model

B: Benchmarking

O: Other

N: None

## NGN (Latest data available: 2018)

**Stage of introduction of NGN system by operators**      • Implementation

**Cost model used (or planned) to calculate costs/tariffs of NGN Services**      • LRIC model

## NGN - Regulation of IP networks (Latest data available: 2018)

**Regulations that govern the use of IP networks for Data Services 2014**      O\*

**Regulations that govern the use of IP networks for Voice Services**      USO | O\*      O: wholesale access

USO: Regulatory arrangements subject to universal service obligations

I: Regulatory interconnection arrangements with networks using switching circuits

B: Banning of services based on IP

No: No regulatory arrangements defined at present

O: Other