

Austria Profile (2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	42.4279
Mobile-cellular subscriptions per 100 inhabitants	123.535
Fixed (wired)-broadband subscriptions per 100 inhabitants	28.3533
Mobile-broadband subscriptions per 100 inhabitants	87.9503
Households with a computer (%)	85.3733
Households with Internet access at home (%)	88.7924
Individuals using the Internet (%)	87.7105

Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Mr. Nikolaus Schaller (TKK), Mr. Johannes Gungl (RTR-GmbH, telecommunications division), Mr. Michael Ogris (KommAustria), Mr. Oliver Stribl (RTR-GmbH, media division)
Please provide the exact title of the Head of the Regulatory Authority.	Mr. Nikolaus Schaller, Chairperson of the Telecom-Control-Commission, Mr. Johannes Gungl, CEO of the Austrian Regulatory Authority for Broadcasting and Telecommunication, telecommunications and postal services division, Mr. Michael Ogris, Chairperson of the Austrian Communications Authority (see question 3.12), Mr. Oliver Stribl, CEO of the Austrian Regulatory Authority for Broadcasting and Telecommunication, media division
Name of the telecom/ICT regulator	Austrian Regulatory Authority for Broadcasting and Telecommunications (RTR-GmbH)

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Transport, Innovation and Technology (Bundesministerium für Verkehr, Innovation und Technologie)
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Level of Competition (Latest data available: 2018)

Cable modem	C*
Cable Television	C*
Data2014	C*
Domestic fixed long distance	C*
Fixed Satellite Services (FSS)	N
Fixed Wireless Broadband	C*
GMPCS (FSS/MSS)2010	N
IMT (3G, 4G, etc.)	C*
International Gateways	C*
International Fixed Long Distance	C*
Internet Services	C*
Leased Lines	C*
Wireless Local Loop	C*
Local Fixed Line Services	C*
Mobile	C*
Mobile Satellite Services (MSS)	C*
Paging2006	C
VSAT	C*

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	RTR Supervisory Board
Legal document creating the regulator	Telecommunications Act 1997, Telecommunications Act 2003, KOG
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Government appropriation, percentage: 25, • Regulated telecom operators • Regulated telecom operators percentage: 75, percentage of operator revenue (turnover): 0.18, • Financial income, percentage: 0.28,
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: Post.,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Report to Legislature/Parliament • Annual report to Sector Ministry • Report to other Ministry • Other Indicate: reports according to communication survey ordinance, postal survey ordinance,
Year separate regulator created	1997

Structure Regulator (Latest data available: 2018)

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Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head). [2013]	3
Is the Head of the Commission also responsible for day-to-day administrative matters?	No
What is the normal period of appointment for the members and the Head of the Regulatory Authority? [2010]	5 years
Please provide the total number of staff in the Regulatory Authority.	122

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	S R
Entity in charge of radio frequency allocation and assignment	S R
Spectrum Monitoring and Enforcement	S
Entity in charge of numbering	R
Entity in charge of type approval	S
Entity in charge of service quality monitoring²⁰¹⁵	R

Entity in charge of universal service/access	S R
Quality of service standards setting2015	S
Entity in charge of enforcement of quality of service obligations	R
Broadcasting (sound transmission)	R
Entity in charge of broadcasting content	R
Entity in charge of Information Technology	N
Entity in charge of Internet content2015	N

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Voice telephony services • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Dial-up Internet access as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Directory services as part of universal service definition • Telecentres as part of universal service definition Explain: fixed line service is not restricted to residential customers,
Operators under universal access/service obligation	<ul style="list-style-type: none"> • Incumbent fixed line operator(s)
Operators/service providers required to offer below-cost prices	Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	<ul style="list-style-type: none"> • Other Explain: private agreement between universal service provider and largest 10 other telco providers,
Other financing mechanisms for the provision of Universal service	Yes
If Yes, please explain	Financing contributions by telecom companies for USO, individual related financial contributions for access and usage paid by the state
Operational Universal Service Fund	No
If Yes, when? [2010]	If requested, if net costs exist and they are representing an unfair burden to the USP.
Operators/ service providers required to contribute to USF	
Means of calculating USF contribution amounts	
USF financed by other sources	
USF budget financing by source (in percentage)	
Regulator administrating USF	
If No, name the entity responsible	

Interconnection issues (Latest data available: 2018)

Interconnection charging principle adopted	<ul style="list-style-type: none"> • Symmetric
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If asymmetric charging, how it was decided?

Approach used to regulate interconnection prices (Latest data available: 2014)

Approach used to regulate fixed termination rates LRIC O* O: Pure LRIC

Approach used to regulate mobile termination rates LRIC O* O: Pure LRIC

LRIC: LRIC cost model
FDC: FDC cost model
B: Benchmarking
O: Other
N: None

NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Completed

Cost model used (or planned) to calculate costs/tariffs of NGN Services • Other please specify: Retail Minus, Pure LRIC for termination,

NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services No

Regulations that govern the use of IP networks for Voice Services I O* O: Reference Interconnection Offer (RIO) for voice services

USO: Regulatory arrangements subject to universal service obligations
I: Regulatory interconnection arrangements with networks using switching circuits
B: Banning of services based on IP
No: No regulatory arrangements defined at present
O: Other