

# Armenia Profile (2018)

## Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	16.0761
Mobile-cellular subscriptions per 100 inhabitants	121.259
Fixed (wired)-broadband subscriptions per 100 inhabitants	11.7709
Mobile-broadband subscriptions per 100 inhabitants	75.8693
Households with a computer (%)	64.6
Households with Internet access at home (%)	64.7001
Individuals using the Internet (%)	64.7449

## Regulatory Authority (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Robert Nazaryan
Please provide the exact title of the Head of the Regulatory Authority.	Chairman of the Public Services Regulatory Commission
Name of the telecom/ICT regulator	Public Services Regulatory Commission

## Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Transport, Communication and Information Technologies
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## Level of Competition (Latest data available: 2018)

Cable modem	C
Cable Television	C
Data2015	C
Domestic fixed long distance	C
Fixed Satellite Services (FSS)	C
Fixed Wireless Broadband	C
GMPCS (FSS/MSS)2005	C
IMT (3G, 4G, etc.)	C
International Gateways	C
International Fixed Long Distance	C
Internet Services	C
Leased Lines	C
Wireless Local Loop	C
Local Fixed Line Services	C
Mobile	C
Mobile Satellite Services (MSS)	C
Paging2005	M
VSAT	C
DSL	C

M: Monopoly  
P: Partial competition (year when competition was introduced)  
C: Full competition (year when competition was introduced)  
N: N/A

### Institutional Details (Latest data available: 2018)

Regulator autonomous in decision making	Yes
<b>Who is responsible for approving the budget of the Regulator?</b>	
Legal document creating the regulator	Law on Regulatory Body For Public Services, Law on Electronic Communications
Sources of regulator's budget and % financed from each source	• Regulatory fees, percentage: 100,
Regulator also regulates other utilities	
Reporting requirements of the regulator	• Other Indicate: Annually publishes its Activity Report for the previous year in the printed mass media.,
Year separate regulator created	2006

### Structure Regulator (Latest data available: 2018)

Please provide the name of the Head of the Regulatory Authority	Robert Nazaryan
Please provide the exact title of the Head of the Regulatory Authority.	Chairman of the Public Services Regulatory Commission
Regulator is a collegial body	Yes
If Yes, please provide the total number of members/commissioners (including the Head). [2013]	5
Is the Head of the Commission also responsible for day-to-day administrative matters?	Yes
<b>What is the normal period of appointment for the members and the Head of the Regulatory Authority?</b>	
Please provide the total number of staff in the Regulatory Authority.	118

### Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R	
Entity in charge of interconnection rates	R	
Entity in charge of price regulation	R	
Entity in charge of technical standards setting	S	
Entity in charge of radio frequency allocation and assignment	S	
Spectrum Monitoring and Enforcement	S R M*	M: Monitoring function is carried out by the Sector Ministry, while enforcement function is carried out by the Regulatory Authority.
Entity in charge of numbering	R	
Entity in charge of type approval	O	
Entity in charge of service quality monitoring	R	
Entity in charge of universal service/access	S R M*	M: Universal Service/Access policy goals are defined by the Sector Ministry, while actual policy implementation is carried out by the Regulatory Authority.
Quality of service standards setting	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	S O M*	M: The responsibilities and duties for carrying out this function are shared between the Ministry of Transport, Communication and IT and the National Commission for Television and Radio
Entity in charge of broadcasting content	S O M*	M: The responsibilities and duties for carrying out this function are shared between the Ministry of Transport, Communication and IT and the National Commission for Television and Radio.
Entity in charge of Information Technology	S	

<b>Entity in charge of Internet content</b>	S
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S: Sector Ministry  
O: Other Ministry or Government body  
R: Regulatory Authority  
Op: Operator  
N: Not regulated  
M: If more than one entity or another body is involved in this function, please explain

### Universal Service - services covered and operator obligations (Latest data available: 2018)

<b>Definition of universal service/access exists</b>	Yes
<b>Universal access/service policy adopted</b>	No
<b>Voice services included in Universal service/access definition</b>	
<b>Internet services included in Universal service/access definition</b>	
<b>Other services included in Universal service/access definition</b>	• Emergency services as part of universal service definition
<b>Operators under universal access/service obligation</b>	• Network/facilities-based operators • No obligations in place
<b>Operators/service providers required to offer below-cost prices</b>	No

### Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

<b>Means of financing operator(s) universal access/service obligations</b>	• Cross-subsidy between own services
<b>Other financing mechanisms for the provision of Universal service</b>	No
<b>If Yes, please explain</b>	
<b>Operational Universal Service Fund</b>	No
<b>If Yes, when?</b>	
<b>Operators/ service providers required to contribute to USF</b>	
<b>Means of calculating USF contribution amounts</b>	
<b>USF financed by other sources</b>	
<b>USF budget financing by source (in percentage)</b>	
<b>Regulator administrating USF</b>	
<b>If No, name the entity responsible</b>	

### Interconnection issues (Latest data available: 2018)

<b>Interconnection charging principle adopted</b>	• Symmetric
<b>If asymmetric charging, how it was decided?</b>	

### Approach used to regulate interconnection prices (Latest data available: 2014)

<b>Approach used to regulate fixed termination rates</b>	B
<b>Approach used to regulate mobile termination rates</b>	B

LRIC: LRIC cost model  
FDC: FDC cost model  
B: Benchmarking  
O: Other  
N: None

### NGN (Latest data available: 2018)

Stage of introduction of NGN system by operators • Completed

Cost model used (or planned) to calculate costs/tariffs of NGN Services • None

### NGN - Regulation of IP networks (Latest data available: 2018)

Regulations that govern the use of IP networks for Data Services |

Regulations that govern the use of IP networks for Voice Services |

USO: Regulatory arrangements subject to universal service obligations  
I: Regulatory interconnection arrangements with networks using switching circuits  
B: Banning of services based on IP  
No: No regulatory arrangements defined at present  
O: Other