

WEBINAR

# ITU Regulatory data collection

17 March 2026, online



# The ITU Regulatory Survey

The Regulatory Survey tracks the latest trends in ICT and digital policy and regulation worldwide.

The survey covers a wide range of information related to:

- national regulatory authorities,
- regulatory governance and processes;
- Telecom regulations such as in the areas of competition, interconnection, quality of service, infrastructure sharing, number portability, sector structure, spectrum management and foreign ownership;
- Digital strategies such as broadband plans, national digital agendas, data and digital application policies



# Data Collection

- The first ITU regulatory survey was introduced in 1995
- The regulatory data is collected biennially from ICT National Regulatory Authorities (NRAs) or ICT Ministries (in countries with no separate authority) of ITU Member States using the dedicated online questionnaire.
- For every edition, the survey is adapted to reflect the changing regulatory and market environment and include questions on new trends.
- The survey is sent out in early February and remains open until the end of April every other year (next edition in 2028).



# Structure of the Questionnaire

The 2026 Survey is divided in **11 Sections**:

Section 1: Contact information

Section 2: Legislative frameworks

Section 3: The Regulatory Institution

Section 4: Regulatory Issues and Processes

Section 5: Universal Service/Access and Digital strategies

Section 6: Sector Structure

Section 7: Inclusive and resilient connectivity

Section 8: Cybersecurity

Section 9: IP Telephony

Section 10: Future Plans

Section 11: Questions and feedback



# New online platform in 2026





**ITU World Telecommunication/ICT and Digital Regulatory Survey**  
**ITU Tariff Policies Survey**

SIGN IN

  
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ADD NOTES

### Survey details

Published

Series: ITU WORLD TELECOMMUNICATION/ICT AND DIGITAL REGULATORY SURVEY

Survey name \* 2026 Language English

Configure email

#### TOC

- 1 Contact Information

**Add chapter +**

1 Contact Information

**Add section +**

1.1 Please provide the name and contact details of the person who is completing this survey.

1.1.1 Question \* Code \* Type \*

First Name	trSurveyRespondant_FirstNa...	Free Text
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# Completing the Questionnaire

To facilitate the completion of the questionnaire, administrations may wish to note the following:

- Access the questionnaire using the survey invitation link provided by ITU.
- Multiple users from the same administration may access the survey and contribute to different sections.
- Responses can be saved progressively, allowing administrations to complete the questionnaire over multiple sessions.
- Once all sections have been completed, please ensure the questionnaire is formally submitted in the platform.
- For technical assistance or questions related to the questionnaire, please contact [treg@itu.int](mailto:treg@itu.int).



# Validated regulatory Data is made available on the ITU Datahub



[Data explorer](#) [Indicator catalogue](#) [Data query](#) [About](#) [Login](#)

Select an indicator or dashboard



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## The world's richest source of ICT statistics and regulatory information

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Indicators Dashboards

Connectivity	>	ICT Regulator	>	Regulatory Authority - Institutional structure
Affordability	>	Dispute resolution	>	Regulatory Authority - Procedures for appointment and removal of Head/Commissioners
Governance	>	Enforcement & Appeals	>	Regulatory roadmaps
Markets	>	Regulatory autonomy	>	
Sustainability	>	Regulatory mandates	>	
Trust	>	Collaborative regulation	>	
		Legal frameworks	>	

# The Regulatory and policy data is used for

- **ITU Research and analysis**
  - Global Digital Regulatory Outlook
  - National reviews of digital regulation
  - Econometric studies on the impact of regulation on the economy
- Collaboration with other **international and intergovernmental organizations** such as the World Bank, WTO, UNCTAD, WEF, GSMA, etc.
- Shared with **Academic institutions**
- Made available to **Member States institutions**
- Featured by **Regulatory associations**



# ITU policy & regulatory benchmarks are also built from data collected

[G5 Accelerator](#)

[gen5.digital/](https://gen5.digital/)



**G5 Accelerator**

*The collaborative decision-making powerhouse*

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## Is your digital policy environment ready for the next wave of change?

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**ICT Regulatory Tracker**



**G5 Benchmark**



**Digital Policy  
Readiness  
Framework**



# Q&A

## Frequently Asked Questions



- **How can administrations access responses from previous editions?**  
Administrations may contact the ITU team to request their responses from previous survey editions.
- **Can multiple users contribute to the questionnaire?**  
Yes. Multiple users from the same administration may access the questionnaire and contribute simultaneously.
- **Can users see who made specific edits in the questionnaire?**  
Users are able to view changes made by colleagues; however, the platform does not identify which specific user made individual edits.
- **Are translated versions of the questionnaire available?**  
Translated versions of the questionnaire can be provided for reference. The online platform itself is currently available in one language to ensure consistency, comparability, and accuracy of responses across countries.

For technical issues or further assistance, please contact [treg@itu.int](mailto:treg@itu.int)

Thank you for your collaboration 🙏

Contact us: [treg@itu.int](mailto:treg@itu.int)

