

ITU CWG WSIS&SDG Call for Inputs on the WSIS+20 Review: Response

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Implementation of the WSIS Process

4. What are the **main achievements** of the implementation of the WSIS process in the past 20 years?

The key achievements from the implementation of the WSIS (World Summit on the Information Society) process over the past 20 years are following:

Increased Global Connectivity:

Expansion of ICT infrastructure, particularly in developing countries, has significantly increased internet penetration and access to digital services, contributing to a more connected global society.

Bridging the Digital Divide:

Focused efforts through initiatives such as WSIS Action Line C2 (Information and Communication Infrastructure) have helped bridge the digital divide between urban and rural areas, providing access to underserved communities.

Growth of Multistakeholder Collaboration:

WSIS fostered global cooperation among governments, private sector, civil society, and international organizations. This collaboration has driven sustainable digital policies and improved ICT access.

Support for ICTs in Development:

Information and Communication Technologies (ICTs) have become pivotal in achieving the Sustainable Development Goals (SDGs). The WSIS process has contributed to integrating ICTs into areas such as education, healthcare, agriculture, and e-governance.

Capacity Building and Empowerment:

Programs focused on ICT literacy and capacity building have empowered individuals and organizations, especially in developing nations, enabling them to leverage ICT tools for personal and economic development.

Cybersecurity and Data Privacy Awareness:

The WSIS process has heightened awareness of the importance of cybersecurity, privacy, and data protection through initiatives like Action Line C5 (Building Confidence and Security in the Use of ICTs), promoting secure digital environments.

E-Government and Digital Inclusion:

E-government initiatives have expanded, providing more transparent and accessible public services, improving efficiency, and promoting digital inclusion.

These achievements demonstrate the important role of the WSIS process in shaping a more inclusive and sustainable digital society.

5. What are ITU's main contributions towards the implementation of the WSIS Process in 20 Years?

The ITU's contributions to the WSIS process over the past two decades are substantial. Here's a concise summary of its key roles:

Co-leading WSIS Action Lines: ITU has led or co-led Action Lines focusing on infrastructure, cybersecurity, and enabling environments, supporting global ICT development and policy frameworks.

Global Connectivity and Bridging the Digital Divide: ITU has driven efforts to expand broadband and mobile coverage, especially in underserved areas, and supported digital literacy through initiatives like the Broadband Commission for Sustainable Development.

Capacity Building and Digital Skills Development: The ITU Academy has provided training programs to enhance ICT literacy and skills, particularly in developing countries.

Cybersecurity Initiatives: ITU has led global efforts in cybersecurity, including the Global Cybersecurity Agenda (GCA) and national cybersecurity strategy development.

ICT for Development and SDGs Alignment: ITU has aligned WSIS goals with the SDGs, focusing on the transformative role of ICTs in sectors like education, healthcare, and agriculture.

Global Policy and Standardization Leadership: ITU has facilitated international ICT policy dialogue and standardization through forums like the World Telecommunication Standardization Assembly (WTSA) and Global Standards Symposium (GSS).

Promoting Digital Inclusion and Accessibility: ITU has advanced digital inclusion, especially for vulnerable groups, through initiatives like Connect 2030 Agenda and Girls in ICT Day.

Facilitating WSIS Forums and Dialogues: ITU organizes annual WSIS Forums for multi-stakeholder dialogue, knowledge-sharing, and progress reporting.

WSIS Stocktaking and Reporting: ITU leads the WSIS Stocktaking Process to collect and share data on ICT projects, best practices, and innovations.

Promoting Digital Innovation and Emerging Technologies: ITU has explored and promoted emerging technologies like 5G, AI, IoT, and digital twins to accelerate digital transformation.

Overall, ITU's efforts have been instrumental in advancing the WSIS process and addressing global ICT challenges.

6. The WSIS process stands as a strong example of global digital cooperation in action for over two decades now. How can we ensure that this inclusive multistakeholder model is sustained and further strengthened?

To sustain and strengthen the inclusive multistakeholder model of the WSIS process, several key actions are recommended:

Strengthen Multistakeholder Governance by promoting balanced representation and empowering regional stakeholders, including underrepresented groups.

Enhance Collaboration between the private sector, public institutions, and civil society to co-develop solutions, share best practices, and foster continuous dialogue.

Implement Continuous Feedback Mechanisms to regularly assess and adapt WSIS Action Lines to emerging technologies.

Increase Inclusivity in Decision-Making by supporting marginalized communities through financial aid and policies that close the digital divide.

Align WSIS Goals with SDGs by using ICT solutions to support education, gender equality, economic growth, and climate action.

Leverage Emerging Technologies like AI and IoT for inclusive development while promoting ethical use.

Enhance Digital Literacy by expanding ICT education and skills development, especially in low-income countries.

Develop a Global Digital Trust Framework to ensure secure ICT use, focusing on cybersecurity, transparency, and privacy.

Improve Coordination between WSIS and other global digital agendas to avoid duplication and foster synergies.

Maintain Multistakeholder Platforms like WSIS Forums for open dialogue and innovation.

Focus on Sustainable Funding by engaging the private sector, governments, and international bodies to secure long-term resources for ICT projects.

These actions aim to keep WSIS adaptable, inclusive, and impactful for future digital cooperation.

7. What are the challenges that remain in the implementation of the WSIS process?

The WSIS process highlights some critical challenges. Here's a summary of the issues and the importance of addressing them:

Digital Divide: Unequal access to technology due to infrastructure gaps and affordability issues continues to limit participation, especially in rural areas and among those with lower digital literacy.

Inclusion of Marginalized Groups: Barriers faced by women, youth, indigenous peoples, and persons with disabilities need to be addressed to enhance inclusivity and effective participation.

Coordination Across Stakeholders: Inconsistent coordination among governments, private sector, civil society, and international organizations can lead to inefficiencies and fragmented efforts.

Cybersecurity and Trust Issues: The growing digital landscape requires robust cybersecurity measures and global standards to build trust and protect against cyber threats.

Regulatory and Policy Gaps: Rapid technological advancements outpace existing regulations, creating governance challenges, particularly for emerging technologies.

Sustainable Development Alignment: Aligning ICT initiatives with SDGs requires better data, metrics, and resources to measure and track impact effectively.

Capacity Building and Skills Development: There is a need for scalable and sustainable training programs to develop digital skills and address the shortage of ICT professionals.

Sustainability of WSIS Forums: The forums need improved resources, participation, and accessibility to remain relevant and effective in fostering dialogue.

Addressing these challenges is crucial for the WSIS process to fully achieve its goals and promote a more inclusive, secure, and sustainable digital society.

WSIS Action Lines

8. Which specific Action Lines have had the most significant impact, and why?

The WSIS Action Lines that have had the most significant impact are often those that address fundamental aspects of ICT development and access. Here are some of the most impactful Action Lines and their contributions:

Action Line C2: Information and Communication Infrastructure

Impact: This Action Line focuses on developing and improving ICT infrastructure, which is foundational for digital inclusion and economic development. Significant advancements have been made in expanding global broadband networks, improving connectivity in underserved areas, and supporting infrastructure projects that enable digital access.

Why: Infrastructure development is crucial because it directly impacts the availability and quality of ICT services. Enhanced infrastructure facilitates greater connectivity, reduces digital divides, and supports other ICT-related initiatives.

Action Line C5: Building Confidence and Security in the Use of ICTs

Impact: This Action Line addresses cybersecurity and digital trust, which are essential for the safe and reliable use of ICTs. Efforts in this area include the development of global cybersecurity frameworks, national strategies, and initiatives to enhance data protection and user confidence.

Why: Security and trust are critical for the growth of the digital economy. Effective cybersecurity measures and a trustworthy digital environment encourage wider adoption of technology and protect users from threats.

Action Line C6: Enabling Environment

Impact: This Action Line emphasizes the creation of policies, regulatory frameworks, and environments that support ICT growth and innovation. It includes aspects such as ICT policies, governance, and enabling conditions for digital entrepreneurship and development.

Why: A conducive policy environment is vital for fostering ICT investment, innovation, and development. Proper regulatory frameworks ensure that ICT growth is sustainable, equitable, and aligned with broader development goals.

Action Line C7: ICT Applications – E-Government

Impact: E-Government applications have transformed how governments interact with citizens and provide public services. This Action Line focuses on using ICTs to improve government efficiency, transparency, and accessibility.

Why: E-Government initiatives enhance public service delivery, reduce bureaucratic inefficiencies, and increase citizen engagement. They play a crucial role in modernizing governance and making public services more accessible and efficient.

Action Line C4: Capacity Building

Impact: Capacity Building addresses the need for education and training in ICT skills, essential for empowering individuals and communities to participate effectively in the information society. This includes initiatives to enhance digital literacy and professional skills.

Why: Building digital skills is fundamental for enabling people to use ICTs effectively, participate in the digital economy, and drive innovation. It ensures that individuals and organizations can leverage technology for personal and professional growth.

These Action Lines have had a significant impact because they address critical areas of ICT development, from infrastructure and security to policy and capacity building. By focusing on these aspects, WSIS has contributed to broader goals of digital inclusion, economic growth, and sustainable development.

9. Considering that the WSIS outcomes have demonstrated their relevance and applicability to new and emerging areas, how can the implementation of the WSIS principles and corresponding WSIS Action Lines be enhanced to effectively address these topics?

To enhance the implementation of WSIS principles and Action Lines in addressing new and emerging areas, several strategies can be employed:

Integrate Emerging Technologies:

Approach: Update WSIS Action Lines to incorporate the latest technologies such as AI, blockchain, 5G, and IoT. Develop specific guidelines and frameworks for their integration.

Impact: This ensures that WSIS principles remain relevant and applicable to current technological advancements, facilitating their effective deployment and addressing related challenges.

Strengthen Multistakeholder Collaboration:

Approach: Enhance collaboration between governments, private sector, civil society, and academia to address emerging issues. Establish specialized working groups or forums focused on new technology areas.

Impact: Diverse perspectives and expertise will lead to more comprehensive and effective solutions, fostering innovation and addressing complex, cross-cutting issues.

Focus on Cybersecurity and Data Privacy:

Approach: Expand Action Line C5 to address emerging cybersecurity threats and data privacy concerns associated with new technologies. Promote the development of international standards and frameworks for secure technology use.

Impact: Improved cybersecurity measures and data protection will build trust in digital systems and support the safe adoption of emerging technologies.

Adapt Capacity Building Initiatives:

Approach: Develop training programs and educational resources that focus on new technologies and their applications. Collaborate with educational institutions and industry leaders to provide relevant skill development opportunities.

Impact: By aligning capacity building with emerging trends, individuals and organizations will be better equipped to leverage new technologies effectively.

Promote Inclusive Innovation:

Approach: Ensure that the benefits of emerging technologies are accessible to all, including marginalized and underserved communities. Implement policies and programs that promote digital inclusion and equitable access.

Impact: Inclusive innovation ensures that technological advancements contribute to broad-based development and do not exacerbate existing inequalities.

Enhance Data Collection and Measurement:

Approach: Develop new metrics and indicators to assess the impact of emerging technologies on WSIS goals and SDGs. Improve data collection methods to track progress and inform policy adjustments.

Impact: Better data will enable more informed decision-making and help measure the effectiveness of WSIS implementations in new contexts.

Update Policy Frameworks:

Approach: Regularly review and update policy frameworks to address new challenges and opportunities presented by emerging technologies. Engage stakeholders in the policy development process to ensure relevance and effectiveness.

Impact: Updated policies will ensure that regulatory environments are supportive of innovation and aligned with current technological realities.

Leverage Global Partnerships:

Approach: Strengthen partnerships with international organizations, tech companies, and research institutions to address global challenges and share best practices.

Impact: Global partnerships can provide valuable resources, expertise, and collaborative opportunities to tackle complex issues and drive progress.

By implementing these strategies, the WSIS principles and Action Lines can be more effectively applied to address new and emerging areas, ensuring that they continue to support the development of an inclusive, secure, and innovative information society.

10. Have you any suggestions and inputs on the WSIS+20 Review Action Lines, highlighting key milestones, challenges and emerging trends beyond 2025 prepared by the WSIS Action Line facilitators.

<https://www.itu.int/net4/wsis/forum/2024/Home/About#actionLines>

For the WSIS+20 Review, focusing on the WSIS Action Lines, key milestones, challenges, and emerging trends, here are some suggestions and inputs to consider:

Key Milestones

Advancements in ICT Infrastructure:

Milestone: Significant progress in global broadband expansion, particularly in underserved regions, and advancements in 5G deployment.

Suggestion: Continue to prioritize infrastructure development, especially in remote and rural areas, and promote initiatives for universal connectivity.

Enhanced Cybersecurity Measures:

Milestone: Development and adoption of international cybersecurity frameworks and national strategies to combat cyber threats.

Suggestion: Focus on improving global cooperation on cybersecurity and developing standards that address emerging threats such as cyber warfare and ransomware.

Increased Digital Inclusion:

Milestone: Growth in digital literacy programs and initiatives aimed at marginalized groups, including women, youth, and persons with disabilities.

Suggestion: Expand efforts to ensure that digital inclusion strategies are culturally and contextually relevant, and address barriers to access and participation.

Integration of Emerging Technologies:

Milestone: Widespread adoption of technologies such as AI, IoT, and blockchain, with increasing use in various sectors including healthcare, education, and governance.

Suggestion: Support research and policy development to address ethical, regulatory, and social implications of these technologies.

Challenges

Digital Divide and Access Issues:

Challenge: Persistent gaps in ICT access and digital skills, particularly in developing countries and among marginalized populations.

Suggestion: Enhance targeted programs to bridge the digital divide, focusing on affordability, infrastructure development, and digital skills training.

Cybersecurity and Privacy Concerns:

Challenge: Evolving cybersecurity threats and data privacy issues as technology advances.

Suggestion: Invest in robust cybersecurity measures and data protection regulations. Promote international collaboration to address cross-border cyber threats.

Policy and Regulatory Gaps:

Challenge: Outdated or fragmented policies and regulations that do not keep pace with technological advancements.

Suggestion: Regularly review and update policy frameworks to address emerging technologies and ensure alignment with WSIS goals and SDGs.

Sustainability of WSIS Initiatives:

Challenge: Ensuring the long-term sustainability and relevance of WSIS initiatives amid changing technological and geopolitical landscapes.

Suggestion: Strengthen mechanisms for monitoring, evaluation, and adaptation of WSIS initiatives to ensure their continued effectiveness and alignment with global trends.

Emerging Trends Beyond 2025

AI and Automation:

Trend: Increased integration of AI and automation in various sectors, leading to advancements in efficiency but also raising concerns about job displacement and ethical implications.

Suggestion: Develop frameworks for ethical AI use and strategies for reskilling the workforce to adapt to automation-driven changes.

Green ICT and Sustainability:

Trend: Growing focus on the environmental impact of ICTs and the development of green technologies and sustainable practices.

Suggestion: Promote initiatives that support the adoption of environmentally friendly technologies and practices within the ICT sector.

Digital Sovereignty and Governance:

Trend: Rising concerns about data sovereignty, digital governance, and the geopolitical implications of technology.

Suggestion: Foster international dialogue on digital sovereignty and governance to address issues related to data ownership, privacy, and cross-border data flows.

Decentralized Technologies:

Trend: Increased use of decentralized technologies such as blockchain for various applications, including financial transactions and supply chain management.

Suggestion: Explore regulatory approaches to support innovation.

WSIS Action Line for advancing the SDGs

11. How can the alignment between the WSIS Action Lines and SDGs be strengthened towards the achievement of the 2030 Agenda for Sustainable Development?

Strengthening the alignment between WSIS Action Lines and the Sustainable Development Goals (SDGs) is crucial for achieving the 2030 Agenda for Sustainable Development. Here are some strategies to enhance this alignment:

1. Integrate SDG Targets into WSIS Action Lines

Approach: Map specific SDG targets to relevant WSIS Action Lines. Ensure that the goals of WSIS Action Lines directly contribute to achieving these targets.

Impact: This alignment will ensure that WSIS initiatives are explicitly designed to support and measure progress toward SDGs, facilitating coherent implementation.

2. Develop Joint Monitoring and Evaluation Frameworks

Approach: Create integrated monitoring and evaluation frameworks that track progress on both WSIS Action Lines and SDGs. Include common indicators and metrics to assess the impact of ICT initiatives on sustainable development.

Impact: Improved tracking and reporting will provide a clearer picture of how ICT investments contribute to SDGs and allow for better coordination and adjustments.

3. Foster Multi-Stakeholder Partnerships

Approach: Strengthen partnerships among governments, private sector, civil society, and international organizations to align efforts and resources. Facilitate dialogue and collaboration on projects that address both WSIS Action Lines and SDGs.

Impact: Collaborative approaches can pool resources, share best practices, and drive more impactful and sustainable outcomes.

4. Promote Inclusive Digital Development

Approach: Ensure that WSIS initiatives focus on inclusivity by targeting marginalized groups and underserved regions. Develop programs that address digital divides and promote equitable access to technology.

Impact: Inclusive development will contribute to SDG targets related to reducing inequalities, fostering economic growth, and improving education and health outcomes.

5. Enhance Policy Coherence

Approach: Align national and international ICT policies with the SDGs. Encourage the adoption of policies that integrate both WSIS Action Line objectives and SDG targets.

Impact: Coherent policies will ensure that ICT strategies and investments are supportive of broader development goals and can lead to more effective implementation.

6. Support Capacity Building and Skills Development

Approach: Prioritize capacity-building initiatives that address both WSIS and SDG goals, focusing on skills development in areas such as digital literacy, e-governance, and sustainable technology use.

Impact: Building relevant skills and capacities will empower individuals and institutions to leverage ICT for sustainable development and effectively contribute to the SDGs.

7. Leverage Data and Technology for SDG Monitoring

Approach: Use advanced technologies and data analytics to monitor progress on both WSIS Action Lines and SDGs. Develop tools and platforms that facilitate data collection and analysis relevant to both frameworks.

Impact: Enhanced data capabilities will provide insights into the effectiveness of ICT initiatives in achieving SDGs and allow for more informed decision-making.

8. Promote Innovation for Sustainable Solutions

Approach: Encourage innovation in ICT solutions that address SDG challenges. Support research and development of technologies that contribute to sustainable development goals, such as clean energy, health solutions, and education.

Impact: Innovative solutions can drive progress in key areas, accelerating the achievement of SDGs and showcasing the transformative potential of ICT.

9. Raise Awareness and Advocate for Integration

Approach: Advocate for the integration of WSIS principles and SDG targets within global and local agendas. Raise awareness about the role of ICT in achieving sustainable development and promote best practices for alignment.

Impact: Increased awareness and advocacy will foster greater commitment and action towards aligning WSIS and SDGs, driving collective efforts toward the 2030 Agenda.

Future Vision and WSIS beyond 2025

12. How can we further strengthen multistakeholder platforms such as the WSIS Forum as the platform for digital development and IGF as the platform for governance and policy issues?

Strengthening multistakeholder platforms like the WSIS Forum and the Internet Governance Forum (IGF) is crucial for advancing digital development and addressing governance and policy issues. Here are some strategies to enhance their effectiveness:

1. Enhance Inclusivity and Representation

Approach: Expand participation to include a broader range of stakeholders, particularly from marginalized and underrepresented groups, such as smaller organizations, youth, and local communities.

Impact: Increased diversity will ensure that multiple perspectives are considered, leading to more comprehensive and equitable outcomes.

2. Improve Coordination and Collaboration

Approach: Foster better coordination between the WSIS Forum and IGF, and other relevant platforms and organizations. Develop joint initiatives or collaborative projects that address overlapping issues.

Impact: Improved coordination will reduce duplication of efforts, streamline processes, and leverage synergies between platforms.

3. Strengthen Regional and National Engagement

Approach: Create regional and national hubs or chapters of the WSIS Forum and IGF to address local issues and ensure that global discussions are informed by regional contexts.

Impact: Regional and national engagement will ensure that local perspectives and needs are incorporated into global discussions, making the platforms more relevant and actionable.

4. Enhance Capacity Building and Training

Approach: Provide training and capacity-building programs for stakeholders on how to effectively engage with and contribute to these platforms. Focus on areas such as policy development, digital literacy, and advocacy.

Impact: Strengthened capacity will enable more effective participation and contribution, enhancing the quality of discussions and outcomes.

5. Utilize Technology for Engagement and Accessibility

Approach: Leverage technology to facilitate remote participation, virtual meetings, and online collaboration tools. Ensure that the platforms are accessible to stakeholders with varying levels of digital access and skills.

Impact: Improved technological solutions will make it easier for a wider range of stakeholders to participate and engage with the platforms, regardless of geographical or logistical barriers.

6. Promote Transparency and Accountability

Approach: Increase transparency in the decision-making processes and outcomes of the WSIS Forum and IGF. Implement mechanisms for accountability, such as regular reporting and feedback mechanisms.

Impact: Greater transparency and accountability will build trust among stakeholders and ensure that the platforms are effectively addressing the issues they are designed to tackle.

7. Focus on Actionable Outcomes

Approach: Ensure that discussions and deliberations on the platforms lead to actionable outcomes, such as policy recommendations, best practices, or collaborative projects. Develop mechanisms to track and report on the implementation of these outcomes.

Impact: Actionable outcomes will enhance the practical impact of the platforms, demonstrating their value and effectiveness in addressing digital development and governance issues.

8. Foster Innovation and Adaptability

Approach: Encourage innovative approaches and solutions within the platforms, and adapt to emerging trends and challenges. Support pilot projects and experimentation to explore new ideas and models.

Impact: Innovation and adaptability will keep the platforms relevant and responsive to evolving digital landscapes and emerging issues.

9. Strengthen Funding and Resource Allocation

Approach: Secure sustainable funding and resources for the platforms to ensure their long-term viability and effectiveness. Explore diverse funding sources and partnerships to support their activities.

Impact: Adequate funding and resources will enable the platforms to operate effectively, support stakeholder engagement, and drive impactful initiatives.

10. Encourage Regular Review and Feedback

Approach: Implement.

13. How can the implementation of the WSIS process and the Pact for the Future and its Global Digital Compact be aligned to achieve shared goals?

Aligning the implementation of the WSIS process and the Pact for the Future, including its Global Digital Compact, involves harmonizing their objectives, strategies, and actions to achieve shared goals. Here are strategies to ensure effective alignment:

1. Establish Clear Linkages and Shared Objectives

Approach: Identify and articulate the common objectives between the WSIS process and the Global Digital Compact. Ensure that their goals, such as promoting digital inclusion, enhancing infrastructure, and fostering innovation, are clearly aligned.

Impact: Clear linkages will ensure that both frameworks are working towards the same outcomes, avoiding duplication and maximizing impact.

2. Develop Integrated Action Plans

Approach: Create joint action plans that incorporate the goals and initiatives of both the WSIS process and the Global Digital Compact. Define specific actions, responsibilities, and timelines to ensure coordinated efforts.

Impact: Integrated action plans will streamline efforts and resources, ensuring that initiatives are complementary and supportive of shared goals.

3. Foster Multistakeholder Engagement

Approach: Engage a diverse range of stakeholders from governments, private sector, civil society, and international organizations in both the WSIS process and the Global Digital Compact. Facilitate dialogue and collaboration between these groups.

Impact: Multistakeholder engagement will ensure broad support and input, enhancing the effectiveness and inclusiveness of both frameworks.

4. Coordinate Policy and Regulatory Frameworks

Approach: Align national and international policies and regulations with the objectives of both the WSIS process and the Global Digital Compact. Promote coherent policy frameworks that support digital development and governance.

Impact: Coordinated policies will create a supportive environment for implementing shared goals and addressing cross-cutting issues.

5. Implement Joint Monitoring and Evaluation

Approach: Develop a unified monitoring and evaluation framework to track progress on both the WSIS process and the Global Digital Compact. Use common indicators and metrics to assess achievements and impact.

Impact: A joint monitoring framework will provide a comprehensive view of progress, identify gaps, and inform adjustments to ensure alignment with shared objectives.

6. Promote Innovation and Best Practices

Approach: Encourage the exchange of best practices and innovative solutions between the WSIS process and the Global Digital Compact. Support pilot projects and collaborative initiatives that address common challenges.

Impact: Sharing best practices and promoting innovation will enhance the effectiveness of both frameworks and contribute to achieving their goals.

7. Support Capacity Building and Knowledge Sharing

Approach: Align capacity-building efforts with the priorities of both the WSIS process and the Global Digital Compact. Provide training, resources, and knowledge-sharing platforms to support implementation.

Impact: Strengthened capacity and knowledge sharing will empower stakeholders to effectively contribute to shared goals and address digital development challenges.

8. Leverage Global and Regional Platforms

Approach: Utilize global and regional platforms, such as the WSIS Forum and regional digital forums, to promote the objectives of both frameworks. Facilitate discussions, workshops, and collaborative projects within these platforms.

Impact: Leveraging existing platforms will enhance visibility, coordination, and collaboration, supporting the achievement of shared goals.

9. Ensure Continuous Review and Adaptation

Approach: Implement mechanisms for regular review and adaptation of strategies and actions related to both the WSIS process and the Global Digital Compact. Solicit feedback from stakeholders and adapt to emerging trends and challenges.

Impact: Continuous review and adaptation will ensure that both frameworks remain relevant and effective in achieving their.

14. What are the key emerging digital trends and topics to be considered by ITU in the WSIS+20 review and future vision beyond 2025?

For the WSIS+20 review and future vision beyond 2025, ITU should consider the following key emerging digital trends and topics:

1. Artificial Intelligence (AI) and Machine Learning

Trend: AI and machine learning are rapidly advancing and being integrated into various sectors, including healthcare, finance, and education.

Considerations: Address ethical implications, promote responsible AI practices, and ensure equitable access to AI technologies. Develop frameworks for AI governance and transparency.

2. 5G and Beyond

Trend: The rollout of 5G networks is enabling faster data speeds, lower latency, and new applications such as smart cities and autonomous vehicles.

Considerations: Focus on addressing infrastructure gaps, ensuring universal access, and exploring the potential of 5G to drive economic and social development.

3. Internet of Things (IoT)

Trend: IoT is expanding with the proliferation of connected devices across various sectors, including agriculture, transportation, and urban management.

Considerations: Develop standards and protocols for interoperability, data privacy, and security. Address the challenges of managing large volumes of data generated by IoT devices.

4. Blockchain and Decentralized Technologies

Trend: Blockchain technology is being used for secure transactions, digital identities, and supply chain management.

Considerations: Explore the potential of blockchain for enhancing transparency and security while addressing regulatory and scalability challenges.

5. Digital Inclusion and Equity

Trend: Ensuring that all individuals, including marginalized and underserved communities, have access to digital technologies and skills.

Considerations: Develop strategies to bridge the digital divide, promote digital literacy, and ensure that digital transformation benefits all sectors of society.

6. Cybersecurity and Data Privacy

Trend: Increasing concerns about cybersecurity threats and data privacy as digital technologies become more pervasive.

Considerations: Strengthen global cooperation on cybersecurity, develop robust data protection frameworks, and promote best practices for securing digital infrastructures.

7. Green ICT and Sustainability

Trend: Growing emphasis on reducing the environmental impact of ICT and promoting sustainable practices in technology deployment.

Considerations: Support initiatives for energy-efficient technologies, promote the use of renewable energy in ICT infrastructure, and address the e-waste challenge.

8. Digital Health and Telemedicine

Trend: The rise of digital health solutions and telemedicine, accelerated by the COVID-19 pandemic, is transforming healthcare delivery.

Considerations: Focus on expanding access to digital health services, ensuring interoperability of health data systems, and addressing privacy and security concerns.

9. Digital Sovereignty and Governance

Trend: Growing discussions on digital sovereignty, data localization, and national control over digital infrastructure.

Considerations: Explore frameworks for balancing national interests with global digital integration and promote international cooperation on digital governance.

10. Quantum Computing

Trend: Emerging quantum computing technologies have the potential to revolutionize data processing and encryption.

Considerations: Monitor developments in quantum computing, address potential implications for cybersecurity, and explore its applications and impacts on various sectors.

11. Augmented Reality (AR) and Virtual Reality (VR)

Trend: AR and VR technologies are expanding in areas such as education, entertainment, and remote collaboration.

Considerations: Develop standards for AR/VR applications, address accessibility and usability issues, and explore the potential for these technologies to enhance learning and engagement.

12. Digital Literacy and Skills Development

Trend: The need for ongoing digital skills development to keep pace with technological advancements and ensure effective use of digital tools.