



ANABEL DEL CARMEN CISNEROS

Address: Eucalipto 1790 – Parada Robles
Buenos Aires, Exaltación de la Cruz, Argentina
(C6753ACC)

Cell: +54 9 1168015679

e-mail: anacisne@hotmail.com

Twitter: [@anacisne1](https://twitter.com/anacisne1)

<https://ar.linkedin.com/in/anabelcisneros>

I am a highly experienced telecommunications engineer with specialization in infrastructure and connectivity projects, especially for IDB and World Bank Group projects. Over the past 10 years, I have worked in the private and public ICT sectors, holding consultancy and management positions. My expertise lies in public policy development, technical planning, connectivity projects, business processes, regulatory frameworks for ICT, and auditing of telecommunications services.

Throughout my career, I have worked with various Telecom Operators and service providers, gaining extensive experience in managing technical and multidisciplinary teams. I am an active member of prominent organizations such as the International Telecommunication Union (ITU) and have actively participated in Internet governance forums like ICANN, LACNIC, and IGF. In fact, I have been leading the Internet Society Chapter in Argentina since 2018, contributing to the advancement of the internet and technology in my country.

One of my notable achievements was being selected as a Counselor for Argentina in ITU and elected as the Vice President of SG13 during the WTSA-20 of ITU-T. In this role, I dedicated my efforts to studying future networks with a focus on IMT-2020, cloud computing, and trusted network infrastructures.

Additionally, I serve as an advisor to the Technology Innovation Secretariat of the Argentine government, where I provide valuable insights into technology advancements and their implications. I am also a Terrestrial development network and technical advisor to the board of ARSAT SA, an Argentinian telecommunications company, and a board director of the National Space Agency: CONAE.

In my pursuit of promoting gender equality and inclusive projects, I am responsible for various gender equality activities through The Argentinean Gender + Tech Centre. I actively engage in conferences, tech forums, and assemblies at the national, regional, and international levels, advocating for internet access, radio-spectrum allocation, and connectivity projects. Furthermore, I have led the Argentine official delegation in international meetings within the ITU, specifically in Study Group 5 of ITU-R and Study Group 12 of ITU-T.

Notably, I headed the official delegation at the XXVI Meeting of the Permanent Consultative Committee II (PCC.II) CITEL / OAS, where I presented and discussed the positions of all American countries at the World Radiocommunication Conference in ITU (WRC-15). I also played a key role in the planning area of the former National Communications Committee, contributing to the definition of spectrum bands for 4G services in Argentina.

Throughout my career, I have held positions of responsibility and have been entrusted with key roles such as the Special Rapporteur on issues of fraud and non-compliance practices and the Rapporteur on issues of ICT Quality of Service in the Permanent Consultative Committee of CITELE (PCC.I). Additionally, I was elected Vice Chairman of the Advisory Group of The ITU Radiocommunication (GAR).

In summary, my career has been dedicated to driving the advancement of ICT infrastructure, promoting gender equality, and ensuring inclusive projects that deliver future-fit connectivity. With my vast experience, technical expertise, and active involvement in international organizations, I am committed to shaping the telecommunications industry for a better future.

WORK EXPERIENCE

Current occupation

Public Sector, Argentina

ARSAT SA

2020-Current

- ✓ 2023 Terrestrial development network Manager
- ✓ 2022 Technical Board advisor
- ✓ 2020-2022 Board Director

ARSAT is the telecommunications company of the Argentine State that provides data transmission, telephony and television services through ground, air and space infrastructure.

Creator of the Arsat gender and technology programme, first program in the company, and technical coordinator of the Gender in Technology Center of the Argentinean Public Innovation Secretariat.

CONAE

2020-Current

- ✓ Board Director

Argentine National Space Agency with competence to propose policies for the promotion and execution of activities in the space area for peaceful purposes in the productive, scientific, educational fields and for the creation of innovative national technologies, throughout the Argentine territory.

Internet Society - Argentina Chapter – Non Profit Organisation

2018-Current

- ✓ President

The Internet Society supports and promotes the development of the Internet as a global technical infrastructure, a resource to enrich people's lives.

Our work aligns with our goals for the Internet to be open, globally-connected, secure, and trustworthy. We seek collaboration with all those who share these goals.

I am responsible for:

Leading ISOC Argentine Chapter and setting the working plan for the period 2018-2022.
Setting the actions to make a difference for the Internet development in our community, and across the country.

Increasing the membership in the organisation and spreading the voice, mission and vision of Internet Society organisation.

Past occupation

Federal Authority of Information and communications technology (AFTIC), Argentina 2015 – 2016

✓ National Director of International Affairs:

In charge of assisting the AFTIC board in international relationships, designed to enhance the representation of Argentina by public policies of the Information and communications technology (ICT).

Assisting the authorities in the National representation in international organisations and foreign governments concerning regulatory issues.

National Communications Commission (CNC) 2012 – 2015

✓ Control Manager:

In charge of technical and legal areas concerning Telecom's licensee and QoS KPI's cross-control, with 500 employees in charge. Responsible for the technical supervision of ICT services, economic and financial control of telecommunications licensees and indicators of the Telecommunications Sector the Republic of Argentina.

Development and implementation of Quality Control System Service (QoS) Managing and supervising customer care office (Telecom users)

✓ Engineering Vice Manager:

In charge of 7 technical areas, with 100 employees: radio authorizations, frequency allocation, space services, broadcasting, strategic planning, telecommunications resources assignment (Telecom licences, numbering plan, signalling points),

Design and implementation of internal processes and special projects.

✓ Telecommunications Planning - Engineering Sector:

Technical Consultants in projects related to telecommunications: Mobile Communications, Electromagnetic Spectrum optimization, Interconnection and Numbering.

Private Sector, Argentina

Telecom Consulting – Consultancy Tech Services 2016-2020

✓ Director

Specializing in projects related to Connectivity and infrastructure as mobile market Radiocommunications, Optical Fiber networks, GPON and modernization networks. Technical and regulatory advisor to SME's and academic board institutions.

Responsible for the strategy consulting division for managing client relationships and developing business in Latin America and South Cone markets, project coordination and resources/budget management, leading project teams, mentoring and overseas services.

Advisor in technology and telecom companies, ICT regulatory and government affairs and financial institutions on business and regulatory strategy matters.

Huawei Technologies Co. Ltd. 2010-2012

✓ AVS Product Manager

Chinese multinational high-tech company specialising in ICT research and development (R&D), production and marketing of equipment and provides network solutions for telecom operators.

Responsible for the analysis and promotion of the business related to the IPTV platform for major telecommunications operators (America Movil, Telecom Personal, Telefonica Argentina). Perform consulting and pre-sales to increase the income to the business related to LTE, NGN, OTT and VOD (Video on Demand) services.

Planex Technologies: Latin American Group provider of integrated technology solutions for information technology, communications and energy networks.

2009-2010

✓ Senior technical analyst

In charge of analysis and managing projects of Omniq-Radcom system (QoS Platform for traffic monitoring signalling protocols) for Telecom Argentina operator. Platform for traffic monitoring signalling protocols to Telecom Argentina. "End to End solution" designing for integration and implementation.

Telecom Personal: Telecom Operator, Telecom Argentina ownership, Provide Telephony Fix Service, Mobile Cell Services and Internet.

2006-2009

✓ Technical analyst

Technical specialist of Value Add Services platform (VAS) and mobile network Troubleshooting.
Coordination of interdisciplinary projects with technical, commercial and marketing areas.
Analysis and implementation of business processes to improve the network quality.
Responsible for Training and technical presentations.

Intercity SRL: Wireless Internet Service Provider (WISP) Local company specialising in integration and provision of services based on digital technologies and telecommunications.

2005-2006 (*Internship*)

✓ technical analyst

Analysis of new business for the company.
Coordinate technical evaluation of engineering projects.
Training and Workshops processes and user interfaces for enterprise applications systems.

Movicom BellSouth: Telecommunications operator providing mobile services (CDMA) From 2004 merged with Telefónica Móviles de Argentina.

2003-2005

✓ Junior technical analyst

Analysis of the needs of the local market.
Guidance SMEs and Local Government Accounts.
Responsible for technical communication with customers. Trading Consulting.

STUDIES

Telecommunication Engineer (1999 – 2005)

National University of Río Cuarto, Córdoba Province, Argentina.

ADDITIONAL STUDIES

Governance Program, Public Policy and Management (2015)

Training program for public sector leaders.

San Andres University, Buenos Aires, Argentina

LANGUAGE

Spanish: Native

English: B2 Upper Intermediate (oral – writing)

CUI –Buenos Aires University, Argentina

Escudo idiomas, International School

SPECIFIC TECHNICAL KNOWLEDGE

Project Management

Telecom and ICT Regulation

Telecom Key Performance indicators (KPIs)

Quality of Service (QoS) and Quality of Experience (QoE) Standards

Mobile Communications Services – IMT System

Radio spectrum management and planning

Value Add Services Platform for Mobile and Fixed networks

LTE technologies

Satellites Systems