



JANET UMUTESI-BIO

Janet Umutesi works at the Rwanda Utilities Regulatory Authority (RURA) as the Senior Manager in charge of Quality Assurance.

She holds a Bachelor's Degree in Social Sciences and Social Administration (2006) from the National University of Rwanda (UR) and an Executive Master's Degree in E-governance (Governing by ICTs) from the École Polytechnique Fédérale de Lausanne (EPFL), Switzerland (2011).

She is a former Advisor to the Regulatory Board of RURA, a multi-sectoral Regulator for public utilities including ICTs, Energy, Transport, Water and Sanitation; as Advisor to the Regulatory Board, she proficiently guided the Regulatory Board, which is the Governance and decision making organ of the Authority, in most matters concerning the regulated sectors.

Before joining RURA, Janet worked at the Ministry of Infrastructure as advisor to the Minister of State in charge of Energy and Communications with the responsibility of handling different issues on behalf of the Minister.

With a positive, proactive, self-motivated and results-driven management style, she has been nominated to participate in different ITU meetings and events and she is currently ITU's Direct Focal Point for Rwanda.

She served as the Vice-Chair of the ITU Council Working Group on WSIS & SDGs for the African Region. The Working Group facilitates membership input and guidance on the ITU implementation of relevant WSIS outcomes and to elaborate proposals to the Council that may be necessary for adapting ITU to its role in building the information society. Janet has also represented RURA and the Country in other International gatherings.

She has excellent interpersonal, communication and negotiation skills and the ability to develop and maintain mutually beneficial internal and external relationships. She has a great attitude and able to perform under high pressure and challenging working environment.