# **Online Open Consultations on**

# **“Building an enabling environment for access to the Internet”**

**ITU COUNCIL WORKING GROUP  
ON INTERNATIONAL INTERNET-RELATED PUBLIC POLICY ISSUES   
(CWG-INTERNET)**

*(February- September 2016)*

## **USEFUL INFORMATION AND INSTRUCTIONS**

### **Information on the Online Open Consultations**

The online open consultations are held throughout the period between two successive meetings of the CWG-Internet. This process gives an opportunity to all stakeholders from all nations to express their views with regards to the topic(s) under discussion. As responses to the online open consultations can contain lengthy attachments, **submitters are kindly requested to additionally provide a short summary** **(2-3 paragraphs)** **of their responses as part of their submission, for the benefit of all readers**.

### **Information on the Physical Open Consultations** A physical open consultation meeting is organized **30 days** after the end of the online open consultation. **Discussions during the physical consultation meeting are based on the responses received during the online consultation process, which are consolidated in a single document by the ITU Secretariat.** During this physical meeting, respondents to the online consultation have the opportunity to present their submitted views and to have a fruitful discussion with the other participants, including Members of the CWG-Internet. For those not in the position to participate on site, **remote participation is also available upon request**.

**Information on the details of the physical open consultation meeting will be published in advance on the** [**ITU Website**](https://staging.itu.int/en/council/cwg-internet/Pages/open-consultations.aspx)**.**

### **Topic of discussion**

Following the instructions of Council [Resolution 1344](https://staging.itu.int/md/S15-CL-C-0112/en) (Mod. 2015), the [ITU Council Working Group on International Internet-related Public Policy Issues (CWG-Internet)](https://staging.itu.int/en/council/cwg-internet/Pages/consultation-feb2016.aspx) decided on 18 February 2016 **to hold an open consultation (online and physical) on the following topic**:

***“Building an enabling environment for access to the Internet***

1. *What are the elements of an enabling environment to promote Internet connectivity?*
2. *What are the elements of an enabling environment to promote an affordable Internet?*
3. *What are the elements of an enabling environment to promote the quality of access to the Internet?*
4. *What are the elements of an enabling environment to build confidence and security in the use of the Internet?*
5. *What is the role of Governments in building an enabling environment?”*

### **How to submit your input (accessible format)**

You can include your responses to the questions into the following space and send it back to [InternetPublicViews@itu.int](mailto:InternetPublicViews@itu.int) including your Full Name, Title, Organization you are representing and Country. Your response will then be published on the ITU Website: <http://www.itu.int/en/council/cwg-internet/Pages/consultation-feb2016.aspx>

**The extended deadline for submissions is: 22 September 2016**

## **QUESTIONNAIRE**

### **Question 1: Internet connectivity**

**What are the elements of an enabling environment to promote Internet connectivity?**

Answer to question 1: [Add your input in this section]

Fundamental elements to promote internet connectivity is Telecommunication Infrastructure which consists of three basic elements; backbone, backhaul, and access. In urban area, which use terrestrial telecommunication infrastructure, bottle neck in speed and quality is found due to the limited access capacity that can not serve the high demand of internet usage. In the other hand, rural areas where small amount internet user are found, lack of backbone/backhaul infrastructure availability becomes the case. Based on that condition, different treatment is needed between urban and rural area in developing infrastructure.

### **Question 2: Affordable Internet**

**What are the elements of an enabling environment to promote an affordable Internet?**

Answer to question 2: [Add your input in this section]

Competition between service providers gives affordable internet tariff and services choices to the subscriber. Furthermore, open access and network sharing can decrease telecommunication cost significantly which could impact to the decrease in internet tariff. However, Government needs to ensure that competition does not cause a reduction in quality and equal treatment between the network owner and the network user in open access and network sharing schemes.

### **Question 3: Quality of access to the Internet**

**What are the elements of an enabling environment to promote the quality of access to the Internet?**

Answer to question 3: [Add your input in this section]

The Basic Elements to promote the quality of access to the internet are telecommunication access availability and consumer protection law to ensure internet services provider fullfill their commitment mentioned in The Service Level Agreement

### **Question 4: Confidence and security in the use of the Internet**

**What are the elements of an enabling environment to build confidence and security in the use of the Internet?**

Answer to question 4: [Add your input in this section]

Consumer protection law and Electronic Transaction law can build confidence and security of in internet usage. The presence of these regulations can provide safety feeling for consumers which guarantees legal protection for consumer rights.

### **Question 5: Role of Governments**

**What is the role of Governments in building an enabling environment?**

Answer to question 5: [Add your input in this section]

Government’s role in building of enabling environment is by creating fair competition among service providers such as creating Asymmetric interconnection, open access, network sharing, spectrum sharing policies. Government also have to play role in building infrastructure in noncommercial areas funding, for enabling universal service obligation.

### **Question 6: Contact Details**

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