

CURRICULUM VITAE

Aysel KANDEMİR



Personal Information

Name Aysel KANDEMİR
Date of Birth 01/12/1970
Current Position Acting Vice President of Information and Communication Technologies
Authority and Head of Consumer Rights Department
Languages Turkish (native), English (fluent), French (slight)
Contacts Bilgi Teknolojileri ve İletişim Kurumu
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Marital Status Married with 2 children

Education

Master Degree Hacettepe University, Institute of Social Sciences, Faculty of
Law on Cognitive Law, 2011
University Ankara Middle East Technical University, Electrical and
Electronics Engineering, 1993
Certificates

- ITU Cable and Wireless College, Coventry, UK, 1994
- International Scientific Interchange Master Programme in
University of Colorado, USA
Telecommunication-Network Management, Fiber Optic
Networks, Data Communication, 1996
- Institut de Formation Alcatel CIT, Lannion- France SEA
ME WE-3 Training, 1998
- Submarine Fiber Optic Networks, Alcatel, Portland
Oregon, 1998
- Global Resources, MBA Powerpack MBA Programme
for Managers (USA) 2005
- Detecon Consulting (Germany), Certificate Training on
Numbering and Number Portability, Carrier Selection
and Carrier Preselection,

- OECD Certificate Training on International Relations, Protocol and Management Skills, 2005
- Certificate Training on Rules and Technics for Granting Concession, Tendering and Negotiation Technics for Tenders and Agreement, University of Turkey Chambers and Stock Exchange Union, 2006
- ITU Online Training Negotiation Skills for Regulators, 2006
- Ankara Middle East Technical University, Certificate Training on International Negotiation Technics for Managers, 2006
- Istanbul Sabancı University, International Negotiation Technics, Protocol and Diplomatic Writing, 2008

Professional Experience

July 2016-Present

Acting Vice President of Information and Communication Technologies Authority (ICTA)

December 2015-Present

Head of Consumer Rights Department, ICTA

• **Responsibilities**

Responsible for regulations in protecting consumers rights

- Data protection and privacy
- Quality of Service
- Consumer Complaints Handling
- Regulation for protecting consumer rights (Letter of Appreciation from Chairman of the Board of ICTA, 2016)

December 2015-2013

Chief ICT Expert, International Relations Department, ICTA

- Coordinator, United Nations Internet Governance Forum 2014 İstanbul,
- Delegate in ITU Council meetings representing Administration of Turkey
- Delegate in ITU WTDC-2014
- Delegate in ITU PP-14
- Delegate in UPU CA meeting
- Delegate in Com-ITU meetings

Responsibilities

Overall coordination of Turkey's position and attendance in ITU, UPU, CEPT and other international meetings for ICTA
Preparation and draft on contributions to the meetings
Research reports on numbering, number portability, IP telephony services, authorization in electronic communications,

June 2010-August 2003

Telecommunications/ICT Expert, ICTA

- **Coordinator for Numbering Group in ICTA**
- **Chairman of National Numbering Committee** in Turkey where all operators are represented
- **Coordinator for Number Portability Project in Turkey**
- Coordinator for technical issues in ITU Plenipotentiary Conference in 2006, Antalya
- **Responsible and delegate for (WG NNA) Numbering Naming Addressing Working Group** in CEPT ECC
- **Responsible and delegate for ITU SG-2**

Responsibilities

Drafting regulation and implementation of numbering administration and management;

Planning, implementation and dealing with regulation issues and regulatory projects on telecommunications issues, drafting law, ordinance, communiqué etc. related with telecommunications regulation, negotiating, drafting and applying concession contracts for telecommunication licenses, management of numbering resources, preparing tender documents for telecommunication licenses and procurement projects, taking part in the tender commissions, auditing operators, performing national and international research studies and projects on telecommunications, representing the Authority at national and international meetings.

February 2003-2001

Telecommunication Expert, International Relations Department

Responsibilities

- Drafting and negotiating memorandum of understandings (MoU), agreements, bilateral and/or multilateral international conventions, treaties and agreements involved.
- OECD Regulatory Reform Project for Turkey (Certificate of success and appreciation from Prime Ministry of Turkey)
- Coordination of activities for ITU-T
- Delegate in World Telecommunication Policy Forum 2002 and overall coordination for Turkey
- ITU IP Telephony Expert Group Member
- Coordinator and delegate for ITU WTDC-2002, Istanbul (Certificate of Success and Appreciation from President of Authority of ICTA)
- Delegate on Numbering Conference 2001 in London

2001-1993

Chief Engineer, Turk Telekom

Responsibilities

Responsible for International Submarine Cable Systems

Responsible engineer for Construction and Maintenance Agreements of submarine system (ITUR, KAFOS, SEA ME WE3)

Coordinator for ITU WRC-2000 and RA-2000 held in Turkey

- Terrestrial and Submarine Fiber Optic Cable Systems Feasibility Studies, Planning, Tendering and Construction
- Construction and Maintenance Agreements and Data Gathering and Marketing
- Coordination and Presenting Turk Telekom in ITU TELECOM 99
- Overall coordination and delegate in ITU WRC-2000/RA-2000, İstanbul (Certificate of success and appreciation from Minister of Transport and Communications)

Related Chairmanship and Key Discussion Leader

- Chairman of Numbering Committee in Turkey
- Rapporteur for Q.19/1 ITU-D SG-1, 2010-2012
- Key discussion leader on numbering issue and legislations for accession to EU
- Delegation for ITU-T SG2
- Expert Group Member on Independent Expert Group on ITU IP Telephony, 2001
- ICTA Expert Thesis on Numbering and Number Portability, 2004
- Speaker and overall coordination for ECC WGNNA Istanbul, Turkey, 2006
- Speaker and Delegate for EU Accession Screening Subcommittee on Media and Communication on Numbering, Number Portability, Carrier Selection and Carrier Pre-selection, Brussel, June and July 2006
- Delegate in ECC WGNNA, Germany, 2005
- Speaker at IIR Number Portability Conference in Dubai, 2008
- Speaker at EU National Accession Programme (NATP), Ohrid, Macedonia Numbering, Number Portability and Authorisation 2008
- Speaker in Tehran/Iran for numbering and number portability within the framework of Memorandum of Understanding with Iran Administration, 2008
- Speaker at Lisbon on numbering and number portability, Portugal within NATP Programme, 2006
- EU ONP Committee ENUM Working Group Delegate, Belgium