

# Implementation of automotive emergency response center (AERC)

Sep.14, 2021

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# I. About AIBLab

## AI platform-based application solution and services provider

**AIB Services**

AIBworks



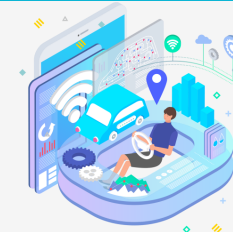
AIBFactory



AIBCity



Connected Car



**AIB Platform**

**AIB AI Platform**

**AIB IoT Platform**



## An artificial intelligence company founded in December 2018

**CEO** | Youngju Seo, Yongwoo Kim

**Employee** | 25 persons

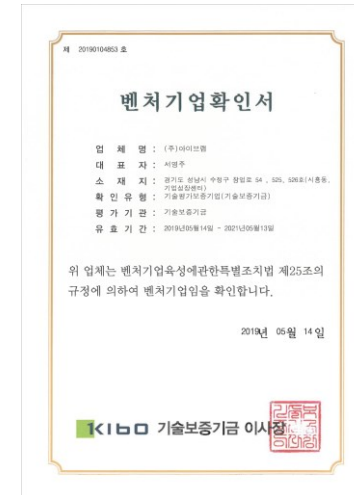
**Established** | December 2018

**Location** | 525-ho, 54, Changeop-ro, Sujeong-gu, Seongnam-si, Gyeonggi-do, Republic of Korea

**Customer**



**Partners**

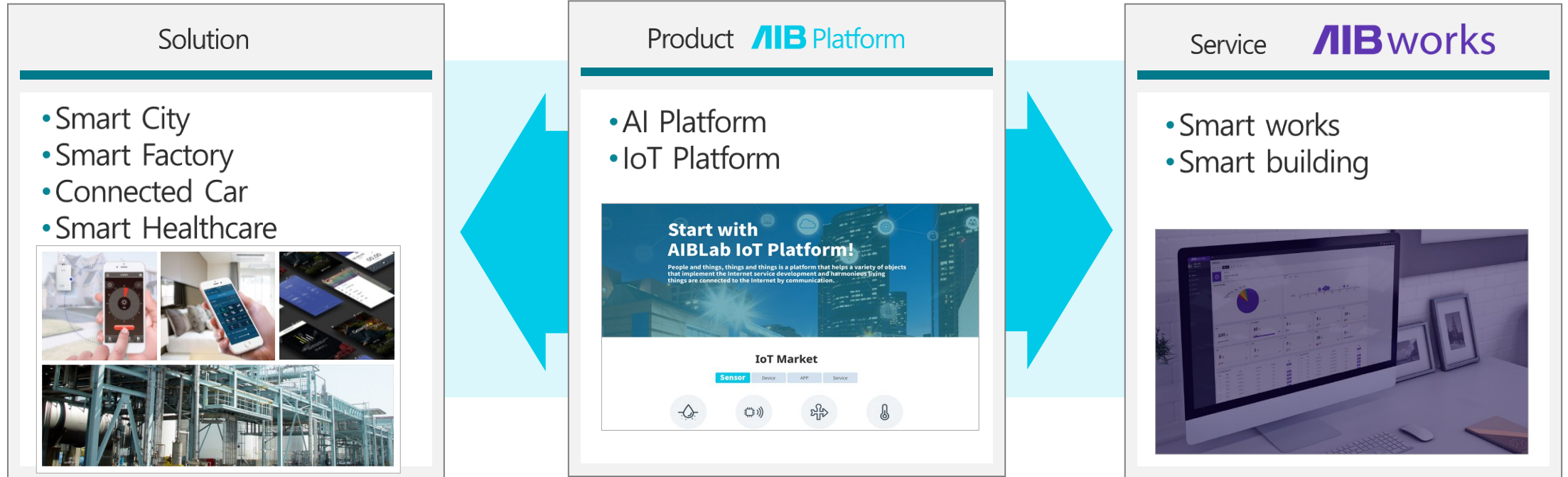


Venture business confirmation

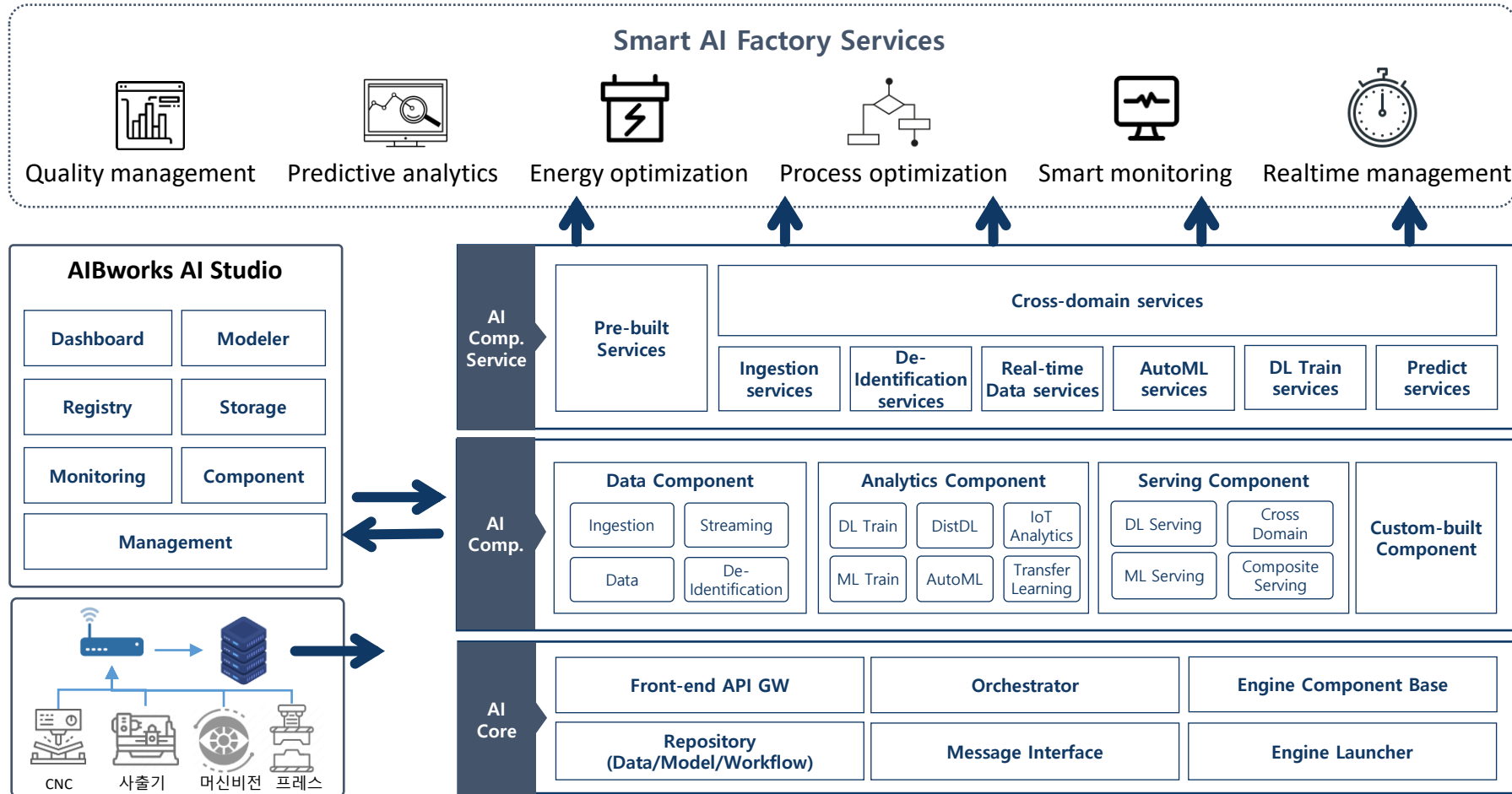


Company-affiliated research institute certificate

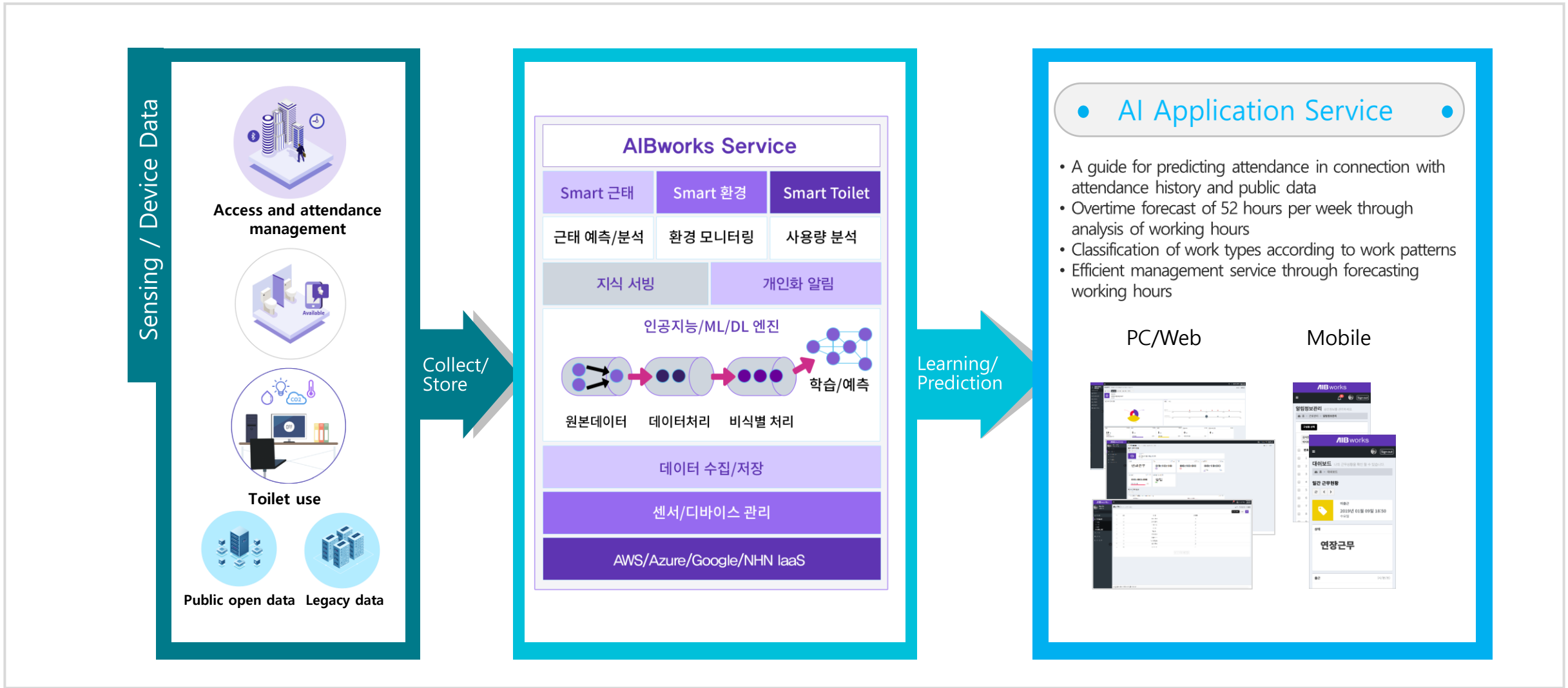
Performing various businesses such as artificial intelligence and IoT platform-based smart factory, smart city, and smart office



## AIBworks AI platform that combines IoT, big data, machine learning and domain knowledge



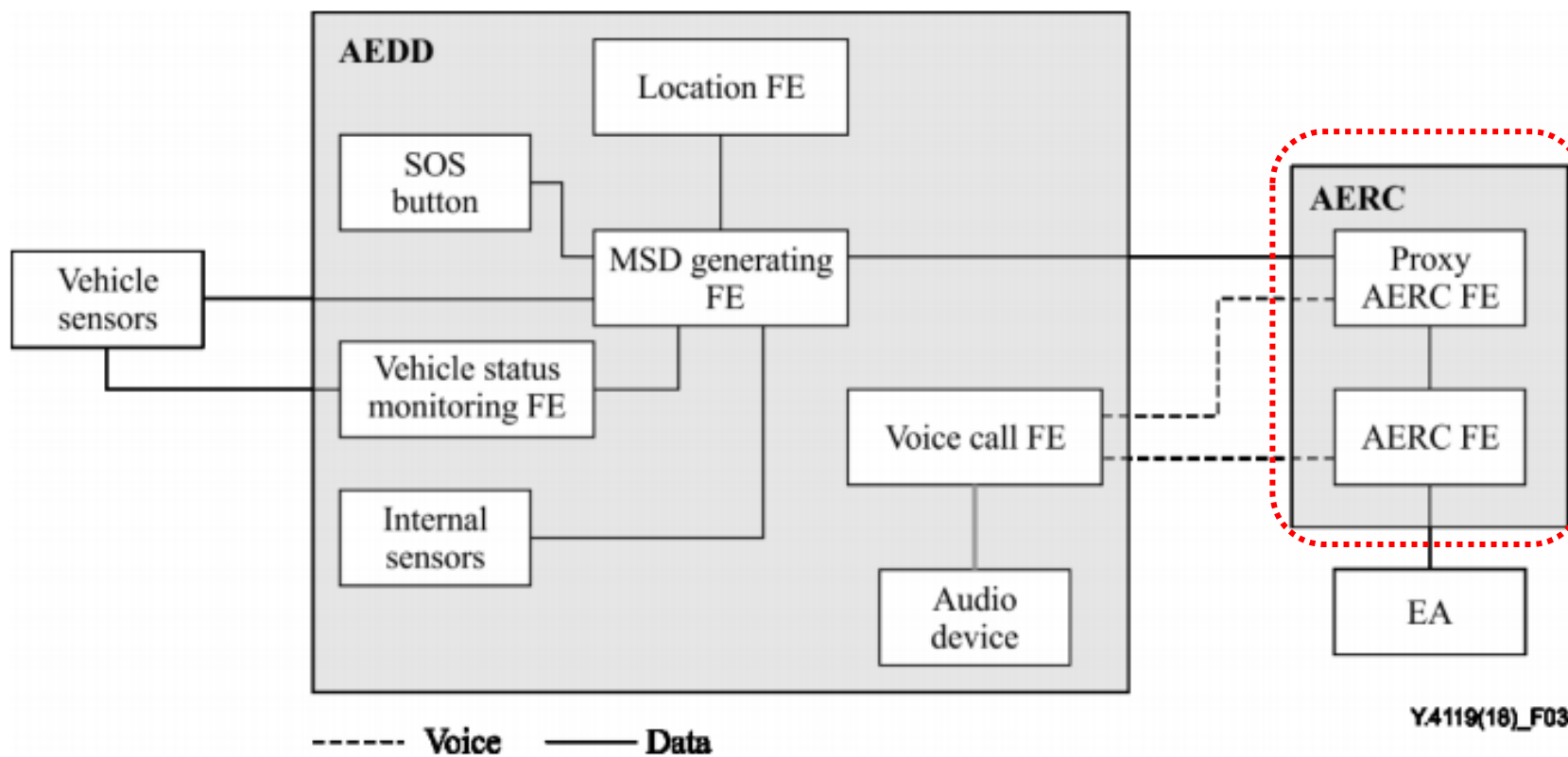
Collecting/storing a large amount of data using IoT platform,  
Provide artificial intelligence-based learning/prediction service





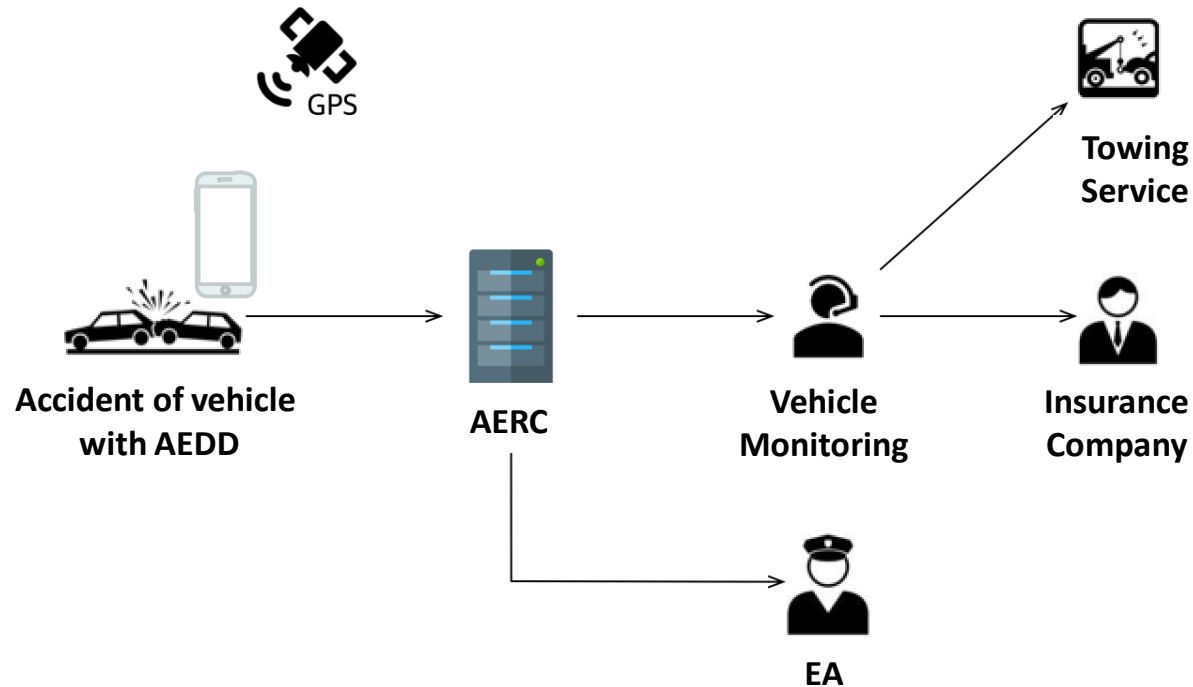
## II. AERC Implementation

# Capability Framework of the IoT based Automotive Emergency Response System(AERS)



Y.4119(16)\_F03

## Automotive Emergency Response System Overview



### Features

- Solutions capable of testing with terminals for AERS standard-based test items(TTA)
- Supports communication with terminals according to CoAP, the communication method defined in MSD protocol
- Connection with the callback system, accident handling through ARS conversion and connection to a counselor
- Possible to link with external control system according to Proxy PSAP application
- Establishment of TTA AERS interoperability test solution

## Automotive Emergency Response System Flows

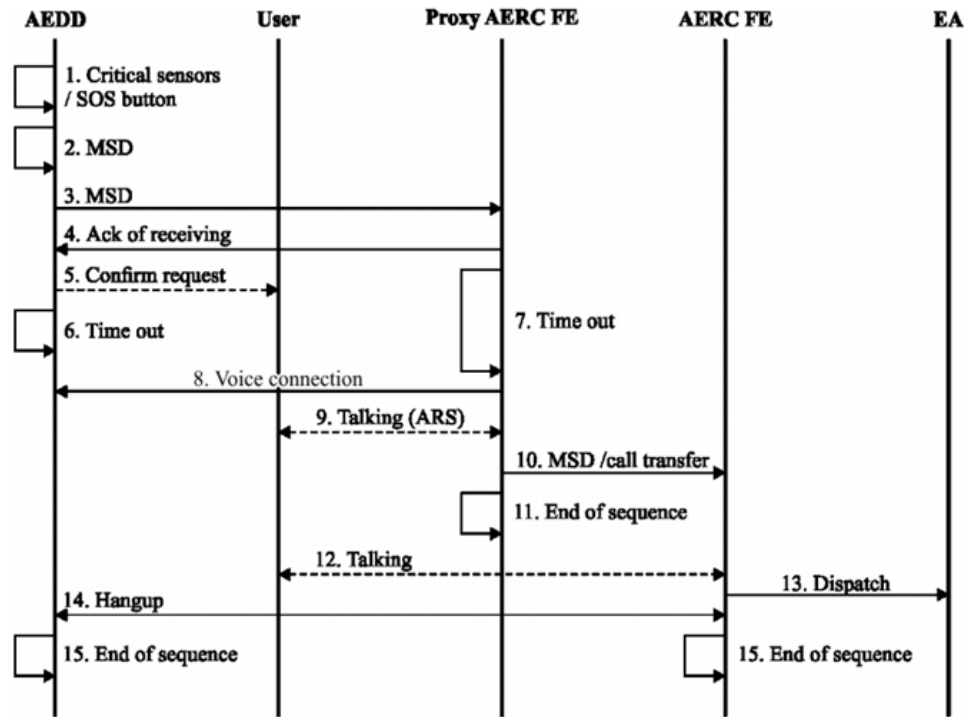


Figure 4 – AERS workflow in case of EA dispatch request

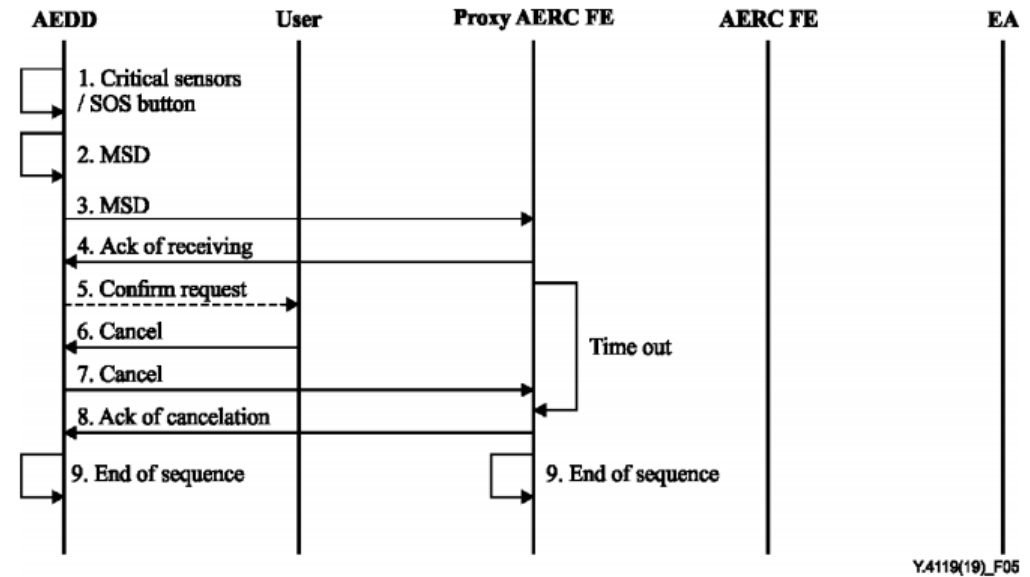


Figure 5 – AERS workflow in case of user cancellation using AEDD

## Proxy AERC FE(PSAP) : Real-time location tracking support



### Accident location tracking

- Supports accident status, callback information, and accident information detailed inquiry function based on MSD (minimum accident information) received from the terminal
- Test completed using various terminals
  - Analysis of MSD information
  - Determining the accuracy of the accident location
  - Determining whether a callback is processed

## Proxy AERC FE(PSAP) : Accident Information List

사고 목록 (10)

Search:

Queue ID	Token No	차장번호	전화번호	사고 일시	위도	경도	공백	위치	상세	다운로드
4tlznor9myo	3e3fa501fbadec3	ABCDEF01234567890	01051102271	2019-07-19 15:03:30	37.3835716	127.1203232	X	위치	상세	다운로드
4tlzn3wztllic	109a496c	1HGBH41JXMN109186	01028372796	2019-07-19 15:05:36	37.3836594	127.1203842	X	위치	상세	다운로드
4tlzn3erzrc4	c8be9333	1HGBH41JXMN109186	01028372796	2019-07-19 15:05:35	37.3836594	127.1203842	X	위치	상세	다운로드
4tlzn2w9hekg	401ca292	1HGBH41JXMN109186	01028372796	2019-07-19 15:05:35	37.3836594	127.1203842	X	위치	상세	다운로드
4tlzn1x14b28	b2fb239f	1HGBH41JXMN109186	01028372796	2019-07-19 15:05:35	37.3836594	127.1203842	X	위치	상세	다운로드
4tlzn1a8wgow	d46e3ce6	1HGBH41JXMN109186	01028372796	2019-07-19 15:05:33	37.3836594	127.1203842	X	위치	상세	다운로드
4tlzleakcxkw	fa103b756012b8af	ABCDEF01234567890	01051102271	2019-07-19 15:03:24	37.3835793	127.1203766	X	위치	상세	다운로드
4tlz28h6eqs	567ca02d0912991a	ABCDEF01234567890	01051102271	2019-07-19 15:02:47	37.3835754	127.1204453	X	위치	상세	다운로드
4tlzdl1s8zy8	77c3b2a1	WM9VDS DSPYA123456	01028372796	2019-07-19 14:52:46	37.4032021	127.1049881	X	위치	상세	다운로드
4tlxr8ahcwmc	fc1ce33a	WM9VDS DSPYA123456	01028372796	2019-07-19 13:36:39	37.4032021	127.1049881	X	위치	상세	다운로드

Previous 1 Next

### Accident Information

- Incident handling information
- accident time
- Accident location information and location movement
- Detailed inquiry of minimum accident information
- Support for storage of minimum accident information
- Support search and filter function

## Proxy AERC FE(PSAP) : Detailed Accident Information

MSD 상세 정보

CBOR Encode

```
82019818011a5d315d32f4f4f5f412714142434445463031323334353637383930821a08058a831a1b46ed881a5d315d32821a08058a831a1b46ed881a5d315d32821a08058a831a1b46ed881a5d315d32016b303130353131303232373103f5f4f4f4f4f4f4
```

CBOR Decode

```
[
  1,
  [
    1,
    1563516210,
    false,
    false,
    true,
    false,
    18,
    "ABCDEF01234567890",
    [
      [
        134580867,
        457633160
      ],
      1563516210,
      [
        [
          134580867,
          457633160
        ],
        1563516210,
        [
          134580867,
          457633160
        ]
      ]
    ]
  ]
]
```

MSD Structure

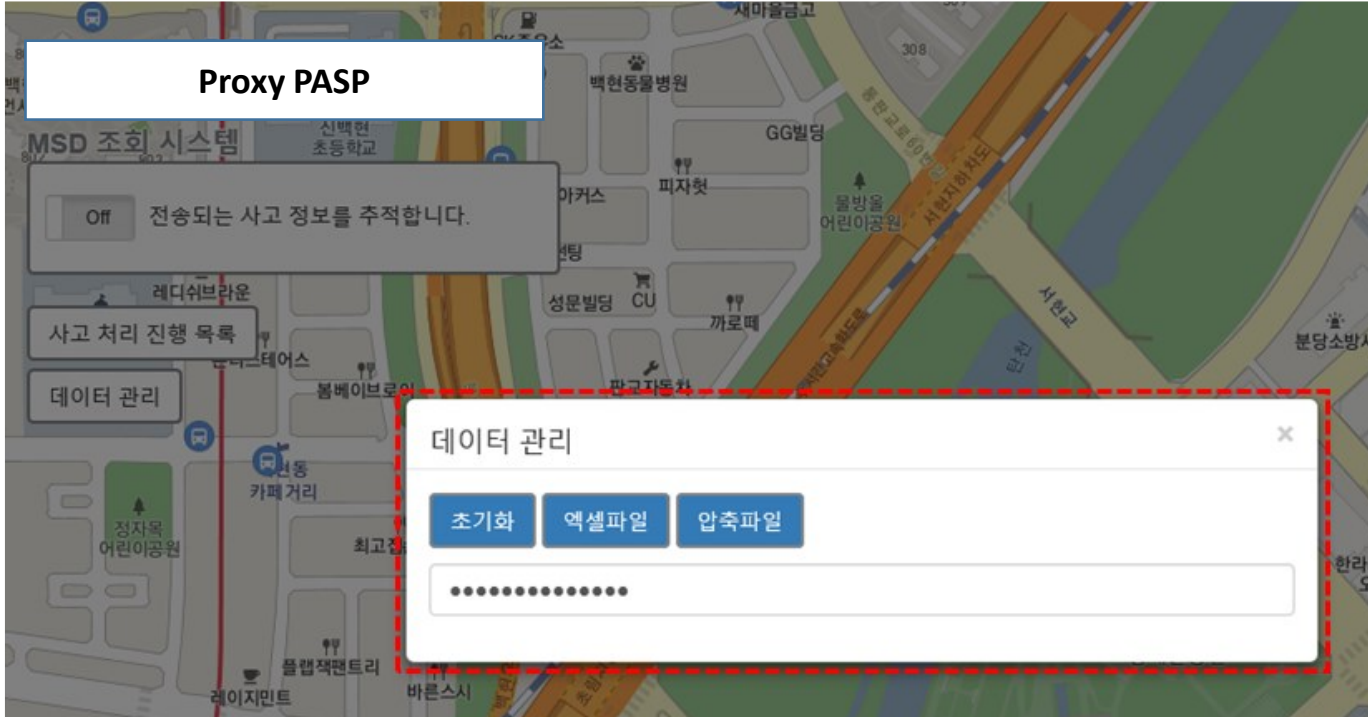
```
{
  "msdVersion": 1,
  "msdStructure": {
    "messageIdentifier": 1,
    "timestamp": 1563516210,
    "controlType": {
      "automaticActivation": 0,
      "testCall": 0,
      "positionTrusted": 1,
      "cancelRequest": 0
    },
    "vehicleType": 18,
    "vehicleIdentificationNumber": {
      "isowmi": [
        "A",
        "B",
        "C"
      ],
      "isovds": [
        "D",
        "E",
        "F",
        "0",
        "1",
        "2"
      ]
    }
  }
}
```

### Accident Information Details

- Based on MSD standard specification (Minimum set of data structure for automotive emergency response system, Y.4467/Y.4468)
- Analysis of transmission data in CoAP data format
  - CBOR-encoded data analysis
  - CBOR decoding data analysis
  - MSD Incident Information Data Analysis



## Proxy AERC FE(PSAP) : Accident Information Management



### Accident Information Management Support

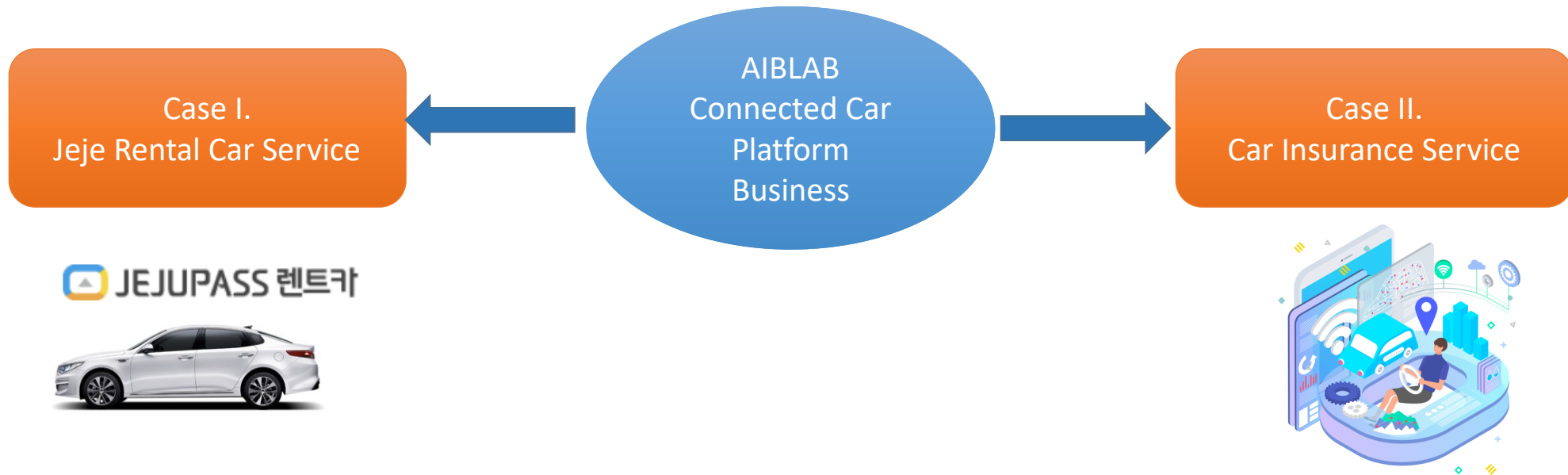
- Based on MSD standard specification (Minimum set of data structure for automotive emergency response system, Y.4467/Y.4468)
- MSD data storing function
- Accident information export (Excel format)
- Accident information reset
- Email notification to manager



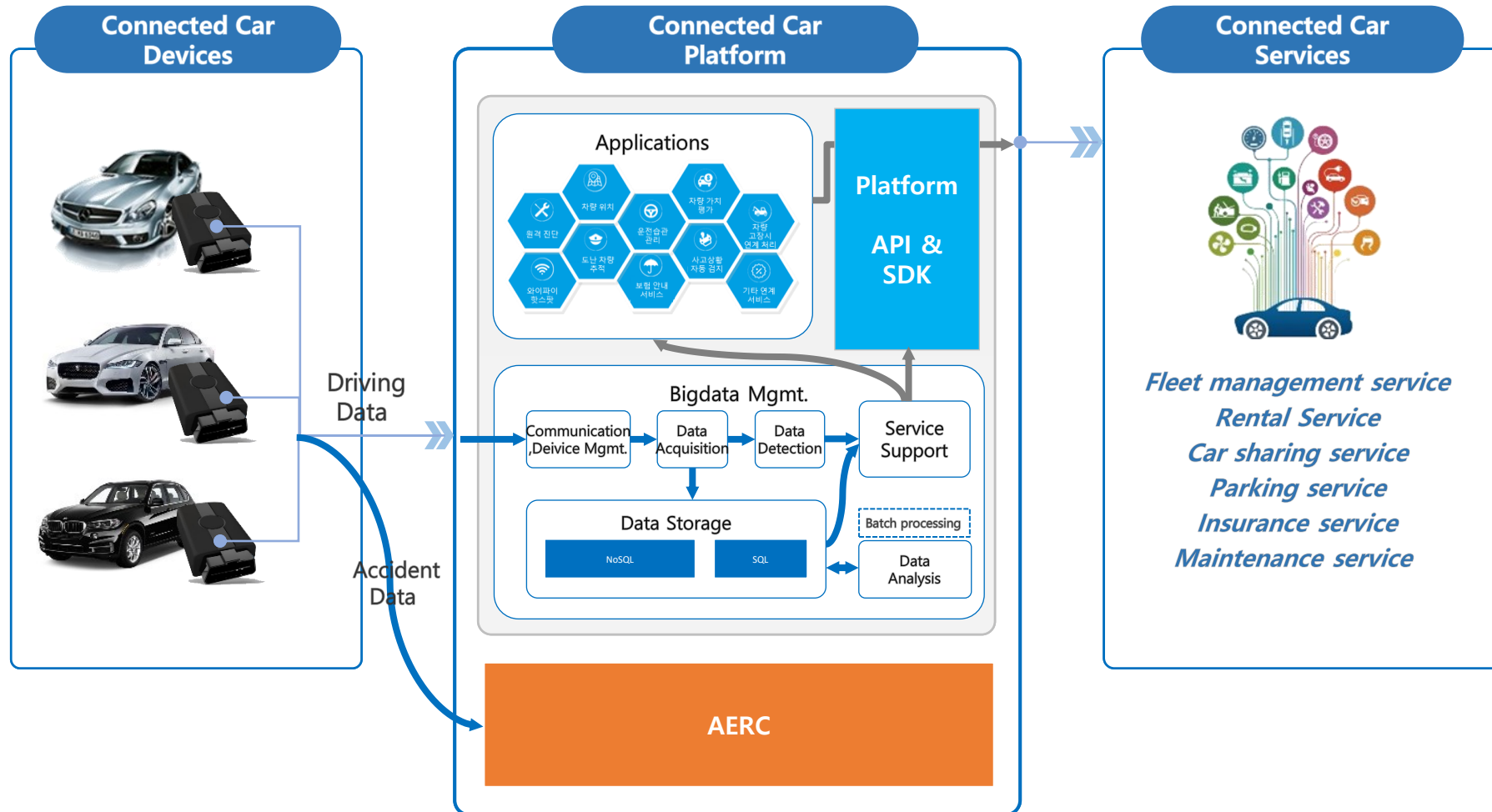
# AERC Monitoring System

# III. Business Application Cases in S. Korea

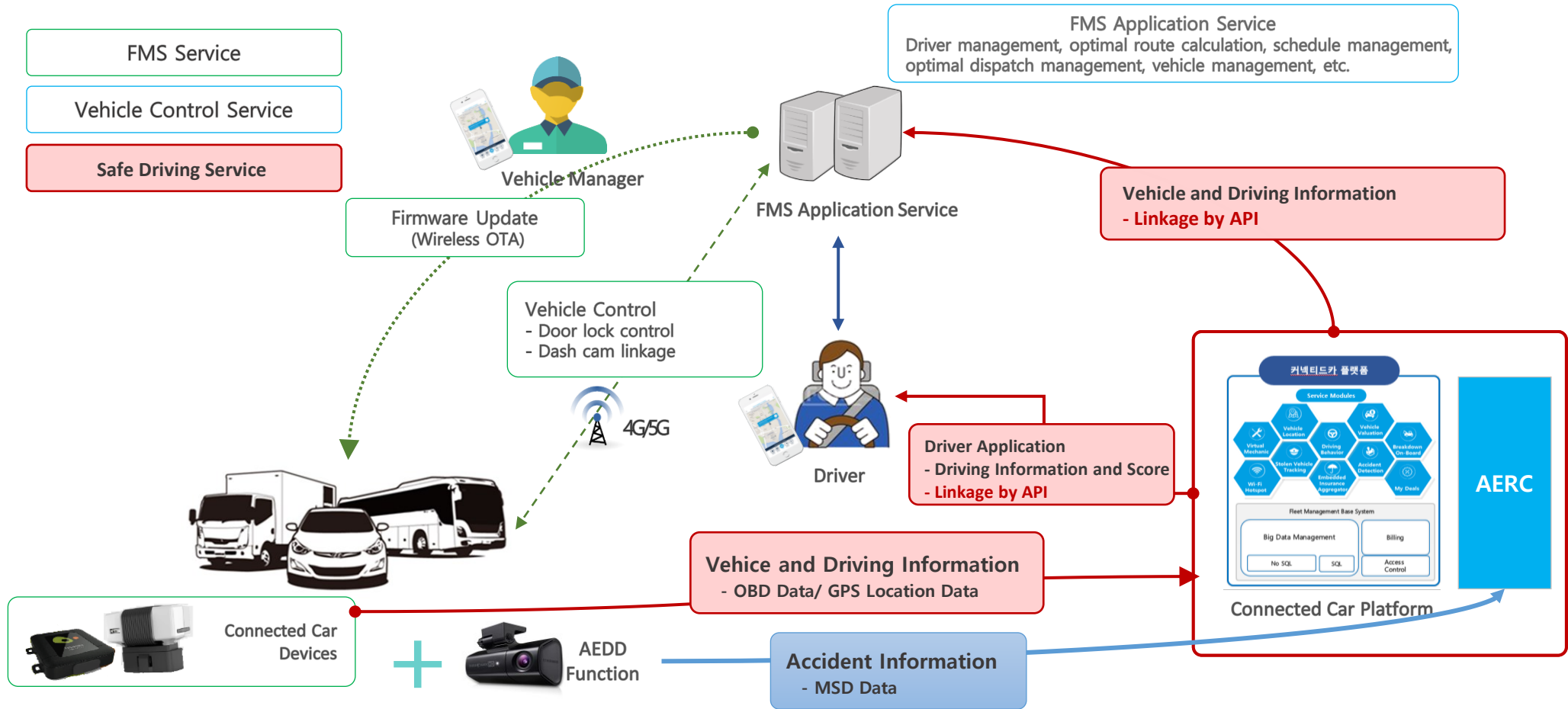
## Business Applications



# Possessing Core Technology and Experience for Connected Car Service



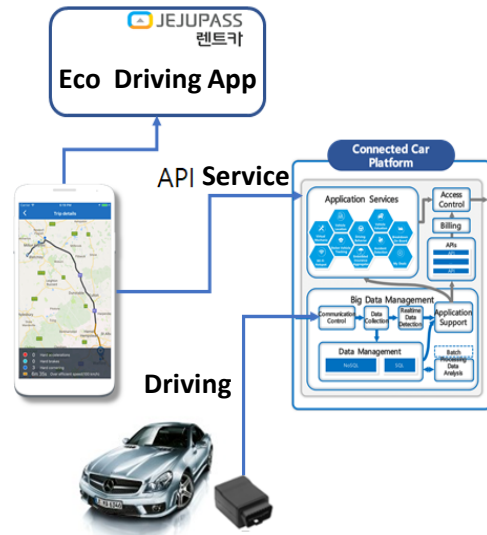
# Connected Car Platform Service



# Case I. Jeju Rental Car Service

## Jeju Rental Car Service

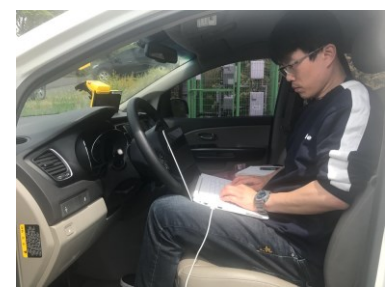
Jeju is a representative tourist destination in Korea, providing various rental car service providers. Connected car service verification through MOU with Jemapass, which has a high market share in Jeju (2019)



**AIBLab:**  
Connected car platform technology and service



**JEMAPASS:**  
Tourism information platform, rental service



MOU and Pilot Test(2019)

## Connected Car Devices

### ❖ 3G OBD device

#### CaAmp



- **Dimension** : 43 x 64 x 25 mm
- **Weight** : 52 g ( including battery )
- **Certification**: FCC, CE, GCF, e-Mark, IC, PTCRB & Telco cert.
- **Program module** : Loading on flash memory, Wire/Wireless upgrade, device management by single & group
- **GPS accuracy** : 2.0 m CEP
- **Movement sensing** : 3 axis acceleration sensor
- **Data** : GPS location info, ODB data, acceleration sensing
- **Event detection** : programmable event detection, driving pattern, location, car shock

### ❖ 4G LTE + WiFi OBD device

#### DASAN Connected Car Device



- **Dimension** : 98 x 63.5 x 22 mm
- **Certification** : KC
- **Program module** : Loading on flash memory, Wire/Wireless upgrade,
- **GPS accuracy** : auto mode 2.5m CEP / SBAS mode 2.0 m CEP, external D-GPS receiver module connection
- **Movement sensing** : acceleration sensor
- **Data** : GPS location info by 1 sec, OBD data
- **Event detection** : programmable event detection, driving pattern, location, car shock
- **Etc** : Linux open platform, API support for 3rd party developer

### ❖ 4G LTE + WiFi OBD Device : All-in-one Connected Car Device

- OBD + LTE + GPS + WiFi + G-sensor



#### ● Device Specification & Features

- LTE Cat 4 multi-mode (no CA)
- GPS Chip Athena built-in
- OS : Linux
- OBD Protocol : CAN, KWP2000, OBD-II
- Standard Application
  - OBD-II Standard Sensor Check
  - OBD-II Standard DTC information Check
  - FMS Server Access Support

#### ● Option

- External DGPS Athena available
- Internal Battery(900mAh)
- 1x1 802.11 a/b/g/n/ac Wi-Fi
- BT 4.1
- G-sensor
- Voice codec

- Design reliability of All-In-One type (LTE+OBD Module+GPS)
- Quad (4) core CPU performance
- ARM Coretex A7 1.2 Ghz
- QDSP6 691 MHz (Turbo) : Modem
- Coretex M3 100 MHz : Power
- Coretex M3 48/72 MHz : OBD
- Wide OBD Protocol support K-Line : ISO
- 9141-2 KWP2000 : ISO 14230-4 CAN : ISO11898-2
- Linux Open Platform 3rd Party developing API support
- Communication Security Support 128bit Security Algorithm (AS128)

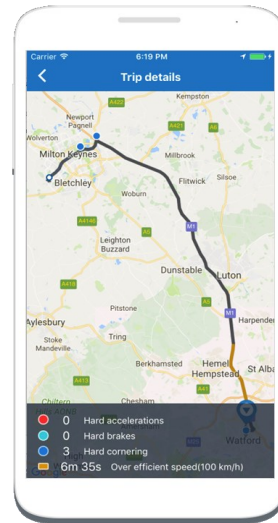
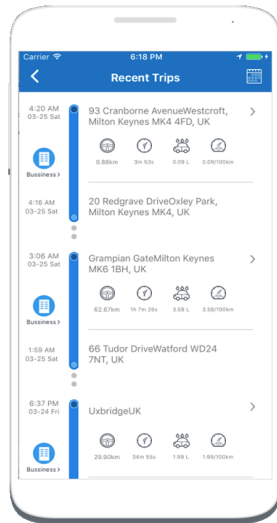


## Service Applications



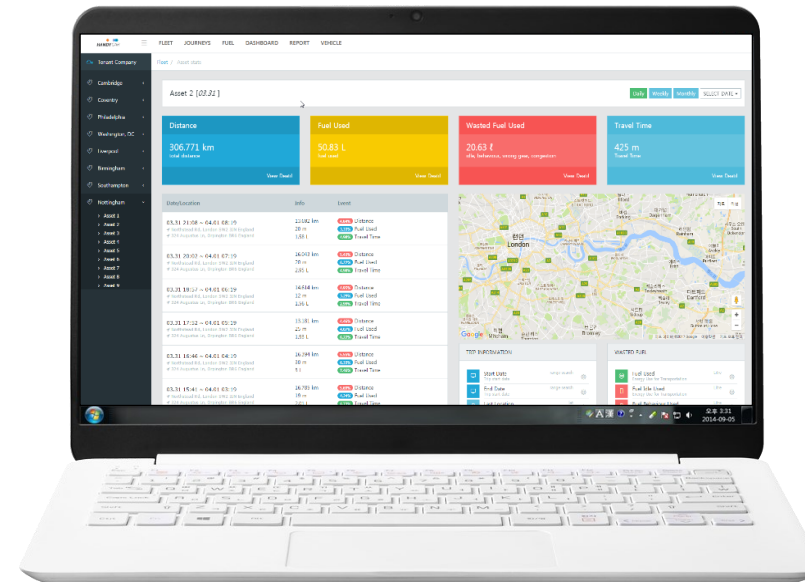
### Driver Mobile App

- Location Service
- Safe Driving Assist

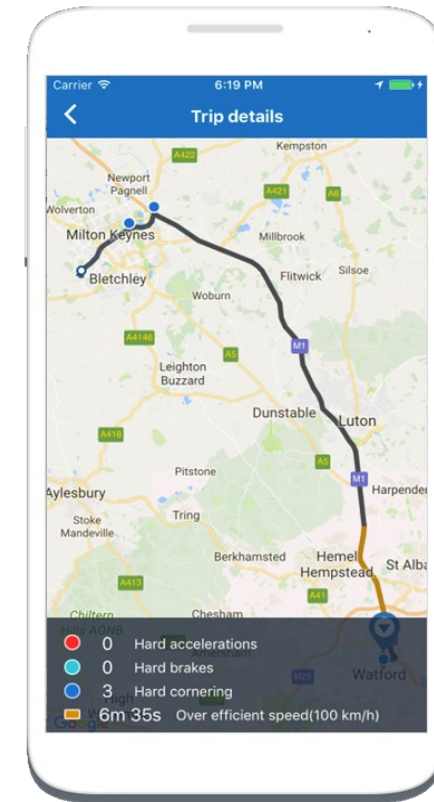
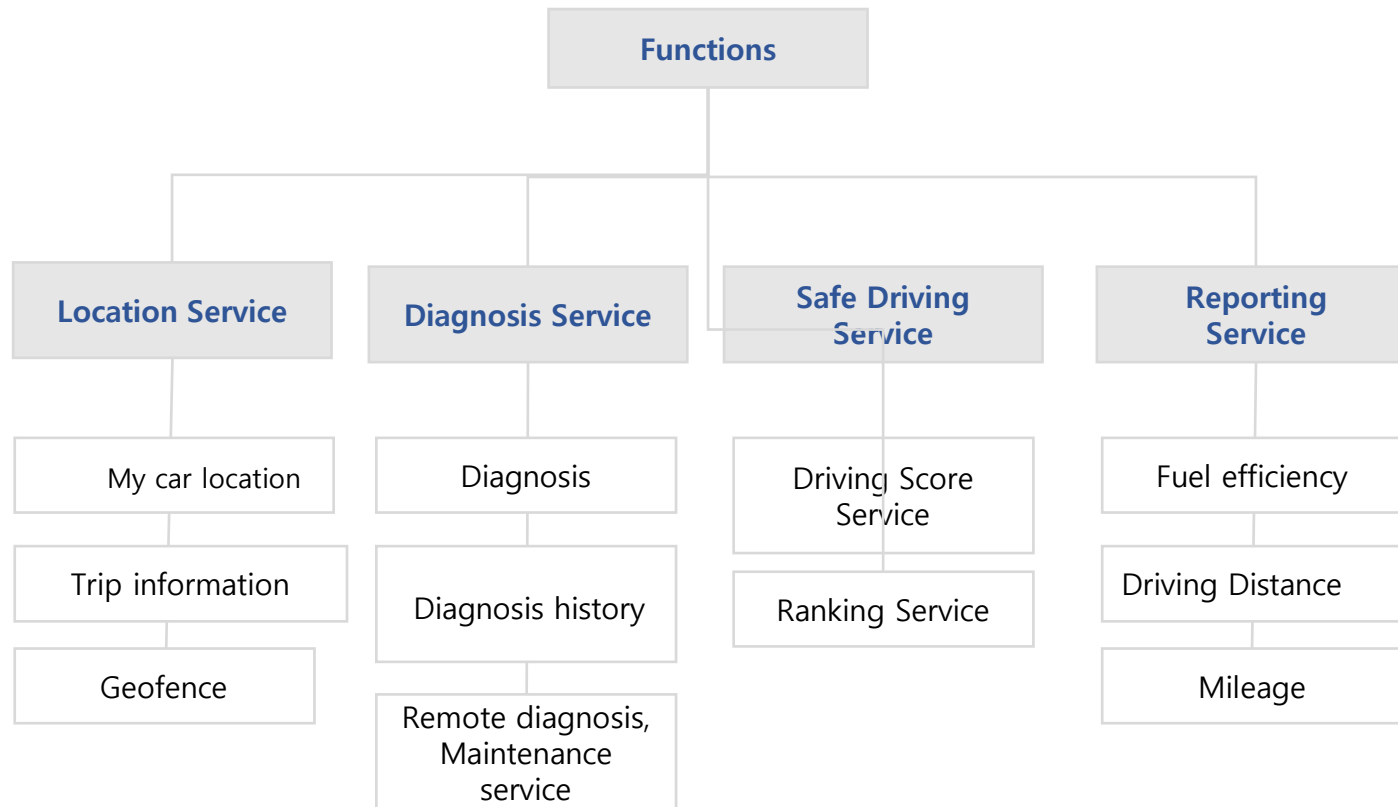


### Manager Web Service

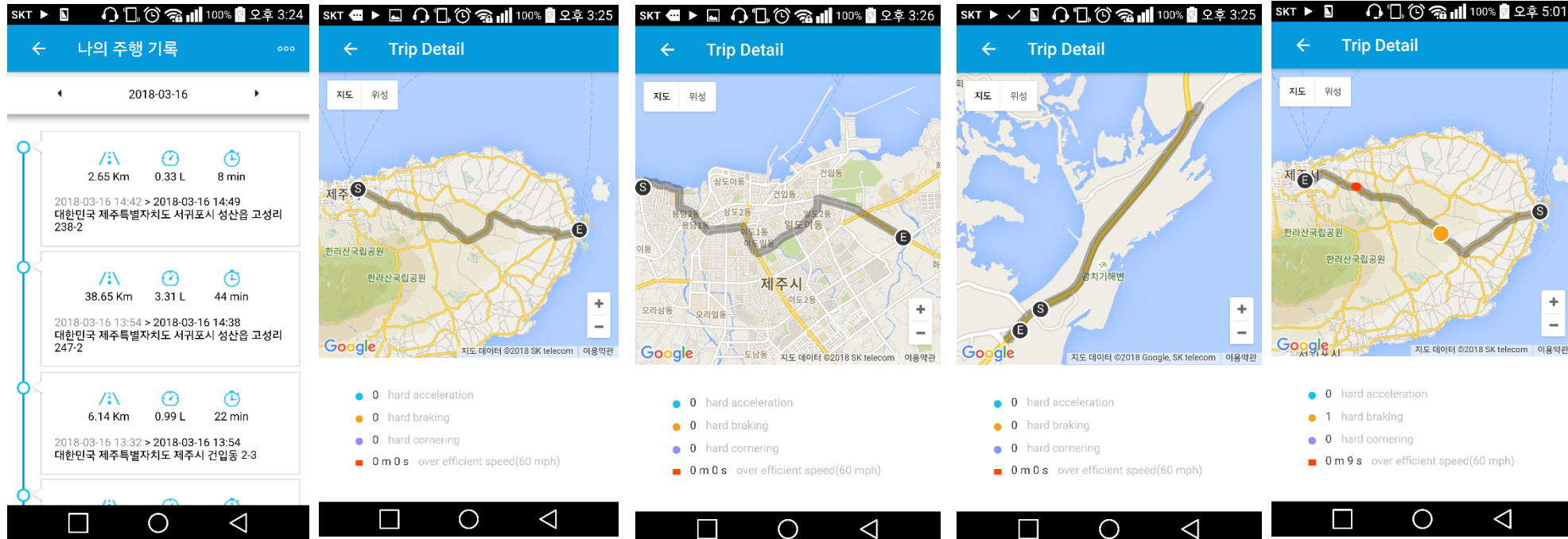
- Dashboard and Report
- Vehicle Travel Information and Summary



## Service Functions



## Piolet Test : Car rental device mounting and data collection/monitoring



# Piolet Test : Driving event testing and monitoring

**ECO-UP Smart Driving**

- S Start Point
- B Braking
- C Cornering
- A Acceleration
- E End Point

제주점물자연휴양림

ECO POINT SMART DRIVING COFFEE FREE RETURN GUIDE

355576041567355 : 2 Trips [04-19] 43.65 km 1h 15m 30s 4.932 L 3 Hard Brakes 2 Hard Accels 0 Hard Corners 2m 3s Over Speed

**Trip List**

- 10:25 AM 1584-1 Wasan-ri, Jochon-eup, Cheju, J
- 17.8 km 22m 40s 2.215 L
- 10:48 AM 78-1 Bonggae-dong, Cheju, Jeju-do, So
- 9:08 AM 930 Nohyeong-dong, Cheju, Jeju-do, So
- 25.85 km 52m 50s 2.717 L
- 10:01 AM 1584-1 Wasan-ri, Jochon-eup, Cheju, J

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- 10:01 AM 1584-1 Wasan-ri, Jochon-eup, Cheju, J

Handysoft DASHBOARD Jejupass

Operational Vehicle: 58 / 98

Total Distance: 0 Km

Total Duration: 0s

Total Fuel Used: 0.0 L

**Analytics**

Distance Analytics (Bar Chart):

Time	Distance (Km)
4:27	350
4:28	450
4:29	450
4:30	400
5:1	350
5:2	350
5:3	0

FuelUsed Analytics (Line Chart):

Time	Fuel Used (L)
4:27	400
4:28	600
4:29	550
4:30	500
5:1	400
5:2	400
5:3	0

Duration Analytics (Bar Chart):

Time	Duration (m)
4:27	700
4:28	1100
4:29	1000
4:30	1000
5:1	700
5:2	700
5:3	0

Handysoft JOURNEYS

May 2018

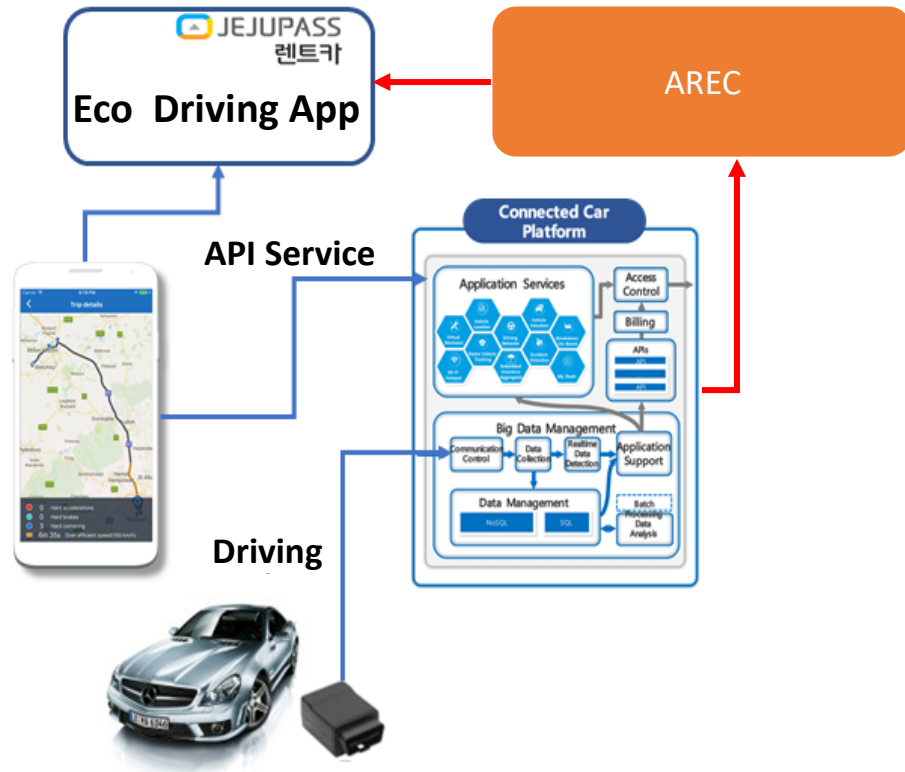
Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Jejupass - Vehicle Count : 98

3,495.78 km 131h 26m 4s 415.415 L

- Device No. 355576041566993: 180.78 km 5h 12m 25s 20.044 L
- Device No. 355576041567371: 163.76 km 4h 46m 28s 24.375 L
- Device No. 355576041567645: 159.04 km 5h 15m 0s 17.407 L
- Device No. 355576041567009: 143.56 km 5h 6m 8s 14.587 L

## Next Step: Rental car platform linkage



### Propose to JEJUPASS

- AERC and Connected Car platform functional linkage test
- Expansion of business opportunities through demonstration

### Benefits

- Korea's first AERC and Connected Car platform connection case
- Support rapid and accurate emergency response by linking AERC service and rental car dispatch service

# Case II. Car Insurance Service

## Background and Goal

Analyze **safe driving habits and secure driving information** using customers' smartphones

### Background

- ✓ To develop life-related products , services and to build a 'lifetime insurance platform
- ✓ Need to considering the proportion of car insurance sales and customers in the direct platform
- ✓ Securing driving habit data very related to car insurance and promoting service development

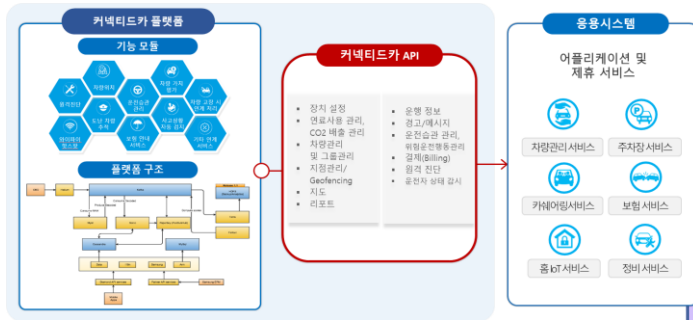
### Goal



## Strengths

1. Experience in building vehicle management/car sharing/insurance service based on connected car platform
2. Possesses mobile phone GPS/sensor data analysis technology and AERC technology

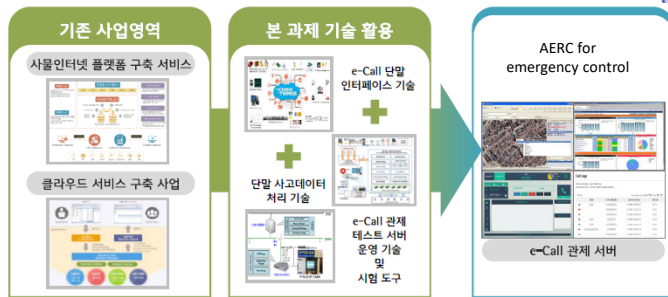
### Connected Car Platform



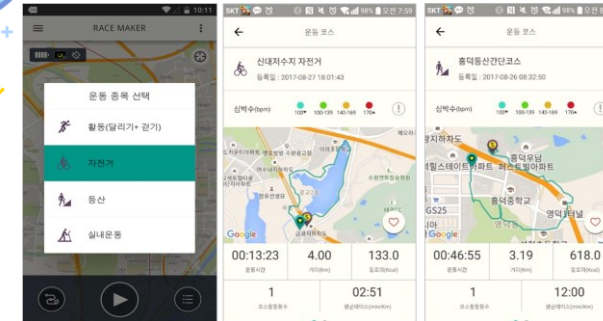
### Fleet Management System



### AERC Server Platform



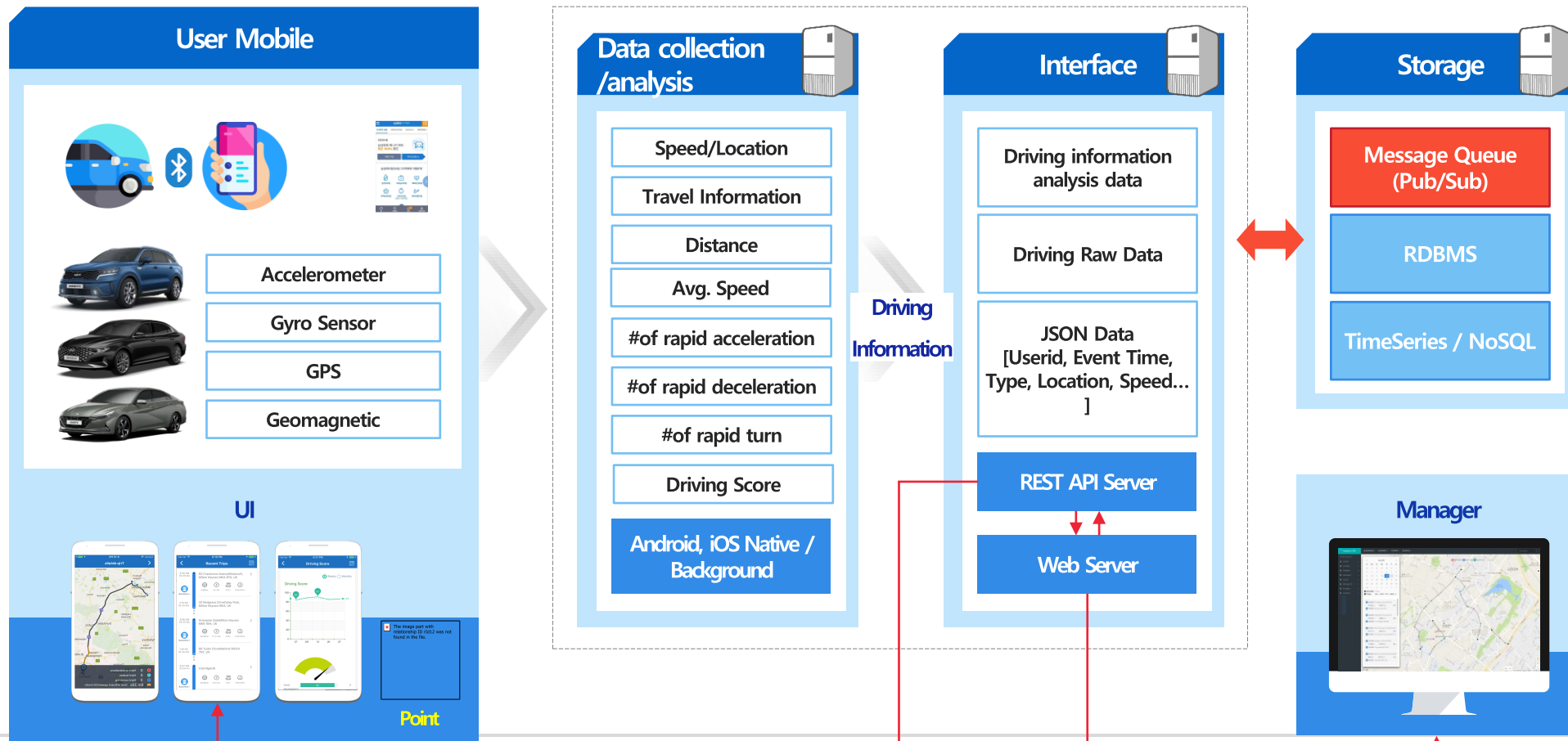
### Racemaker map-based exercise management service





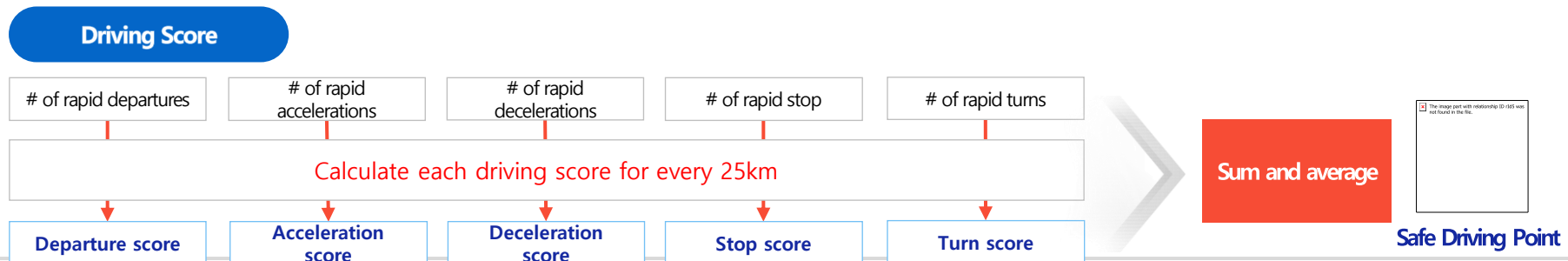
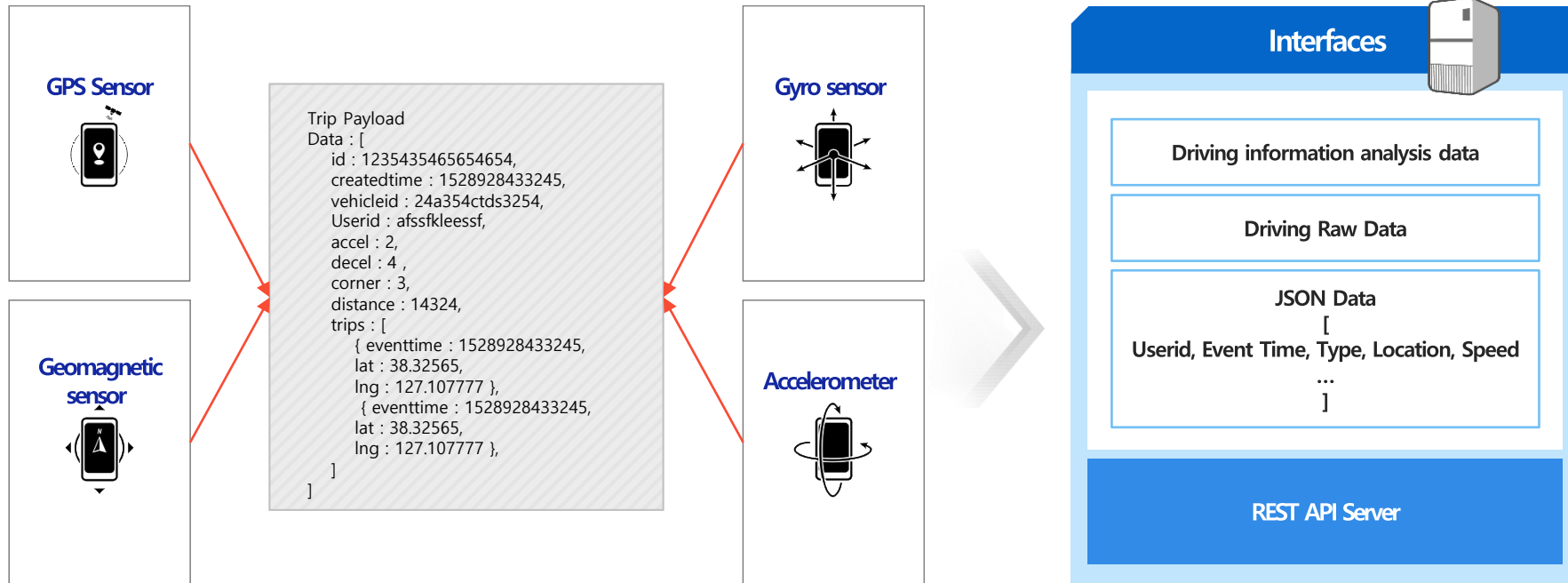
# System Architecture

Collects location and driving information through the smartphone's GPS, 4G/5G, and sensors to monitor location information, movement route, driving habits, etc.



## Data Connection

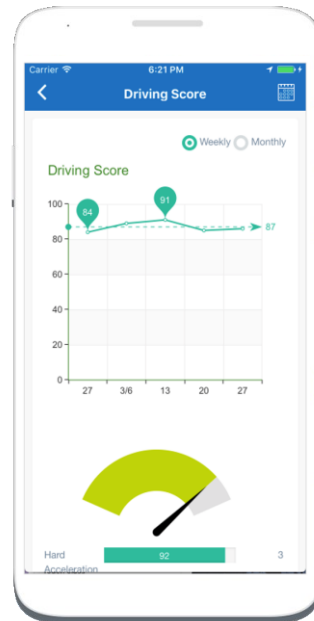
Location, driving log, driving distance, and dangerous driving factors using various sensors of the smartphone.



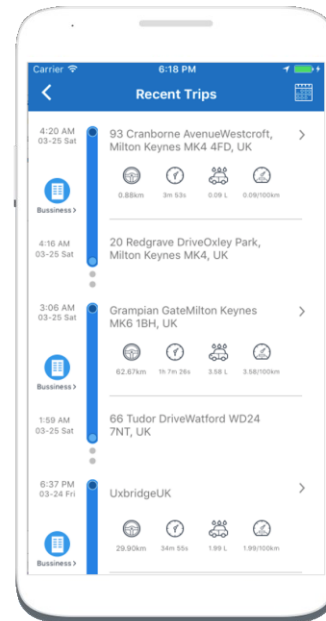
## User Application

App UI express the driving Score and driving Information

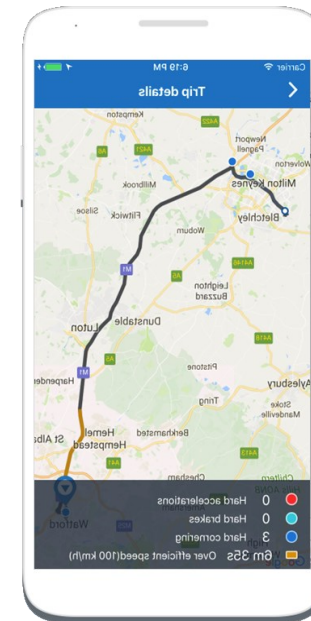
Driving Score



Driving Information(History)

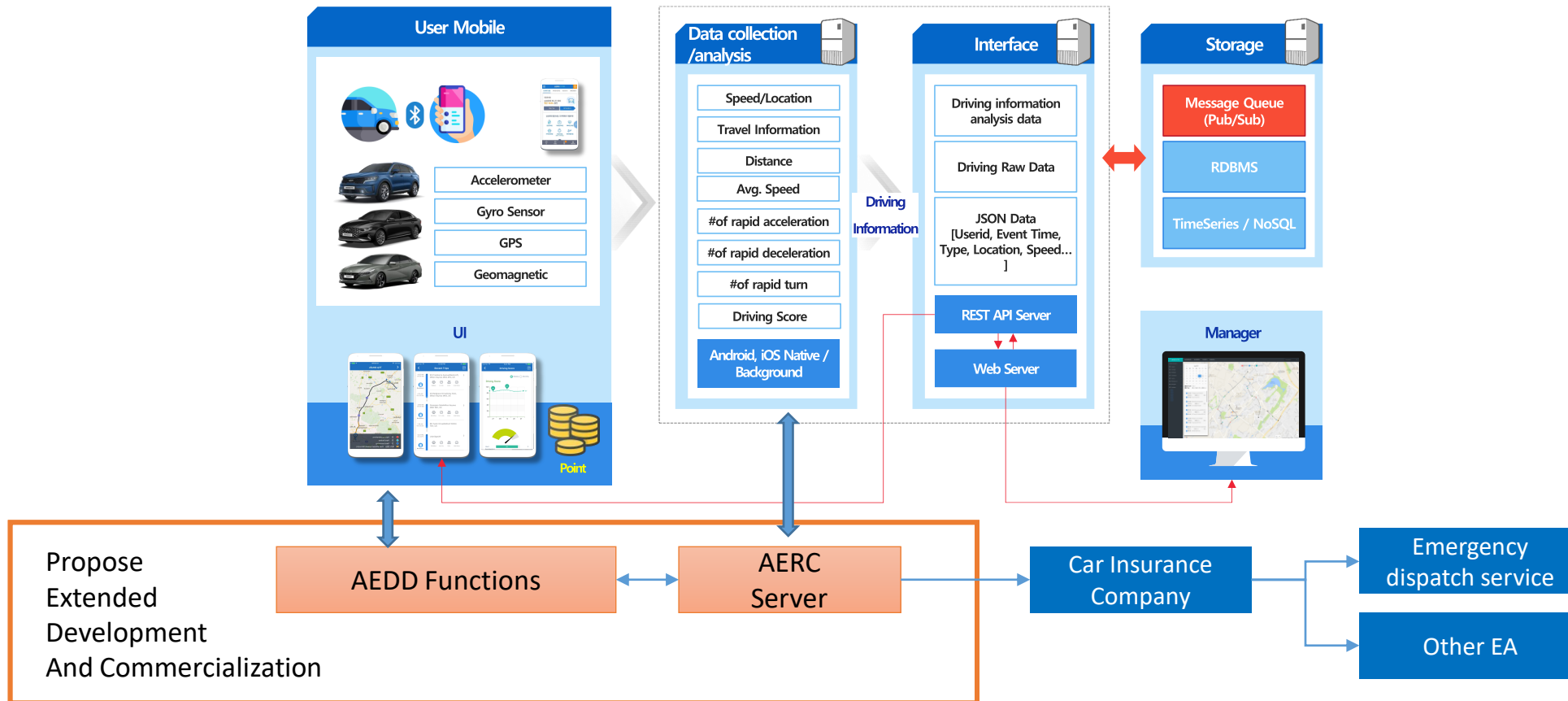


Driving Information(Travel)



## Next Improvement

Improving the support system for quick response to customer accidents in connection with the emergency response service of insurance companies



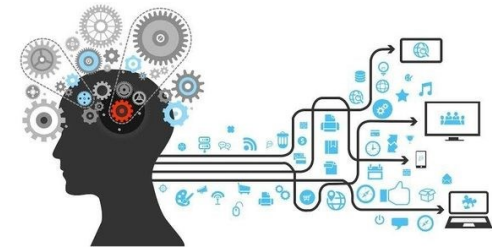
## Benefits

Enhance customer satisfaction by analyzing smartphone-based safe driving habits and providing points accordingly

Improve customer service	Provide data driven service	Acquisition of driving information	Improvement in accidents	Securing technical competency	365 days non-stop service
Provide points based on driving habit information	Securing data-based service capabilities	Real-time driving information of insurant	Improvement of safe driving compensation system	Securing real-time data collection and analysis technology capabilities	Increased availability due to system stabilization

## Future directions

- ✓ Various additional services based on the insurant's driving information
- ✓ Improve customer satisfaction by applying AI analysis services based on accumulated data
- ✓ Improve emergence service by applying AERC system





# Thank You

Start with AIBLab AI & IoT Platform!