"Access ID card" API
and QoS code of conduct

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Arcep's Data-driven regulation extensive toolbox

Co-construction
- Open data by design
- **« Access ID card » API**
- « mon réseau mobile » roadmap
- Exploration of data mutualisation

Mapping
- Monreseaumobile.fr
- Cartefibre.arcep.fr
- Coming next : monitoring service for fixed networks

Signalling
- Jalerte.arcep.fr
- Occasional surveys

Data-driven regulation

Crowdsourcing
- Wehe application
- **Code of conduct on Internet QoS**
- Integration of third party measurements into « monreseaumobile »

Partnership strategy on data
- Qosi
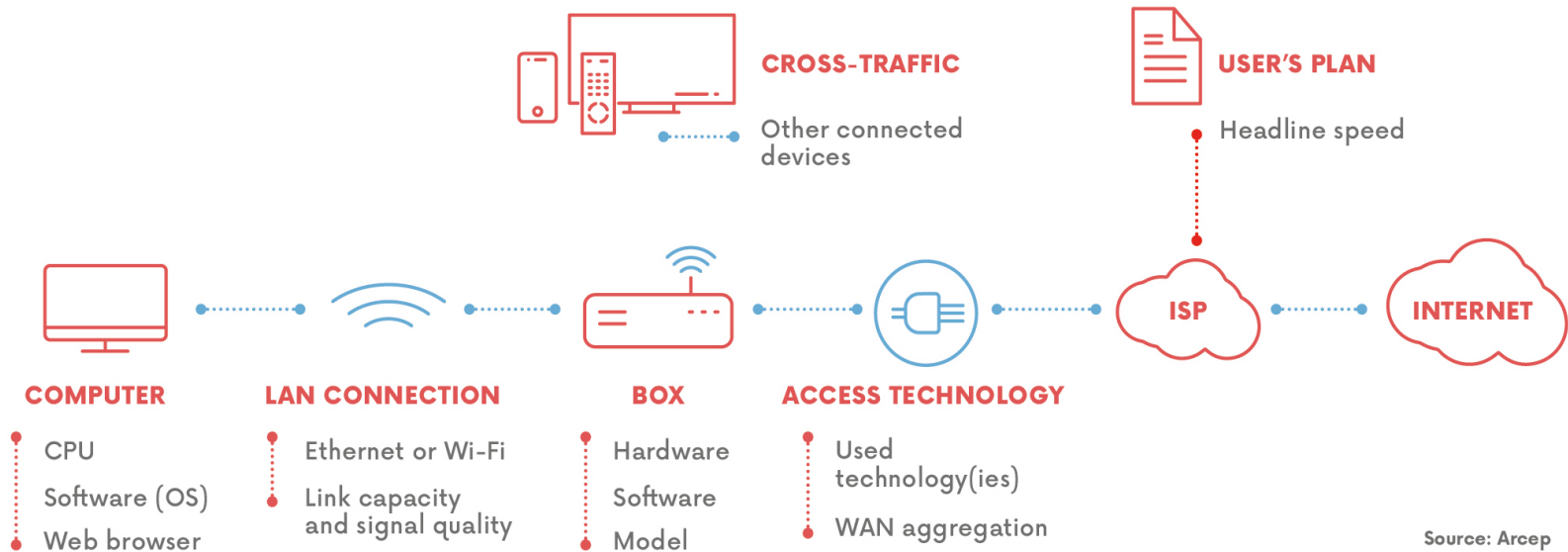- SNCF
- RATP

Regulatory actions
- Data unbundling
- *Name and shame*
- Formal investigations

User environment impact on QoS measurement

CHARACTERISTICS OF THE USER ENVIRONMENT

CROSS-TRAFFIC

Other connected devices

USER'S PLAN

Headline speed

ISP

INTERNET

COMPUTER
- CPU
- Software (OS)
- Web browser

LAN CONNECTION
- Ethernet or Wi-Fi
- Link capacity and signal quality

BOX
- Hardware
- Software
- Model

ACCESS TECHNOLOGY
- Used technology(ies)
- WAN aggregation

Source: Arcep

Other influencing factor

- ## QoS measurement:

  - Measurement methodologies

  - Test servers location / configuration

Median download speed depending on tool

Configuration: fibre to the home, all operators combined, test server by default

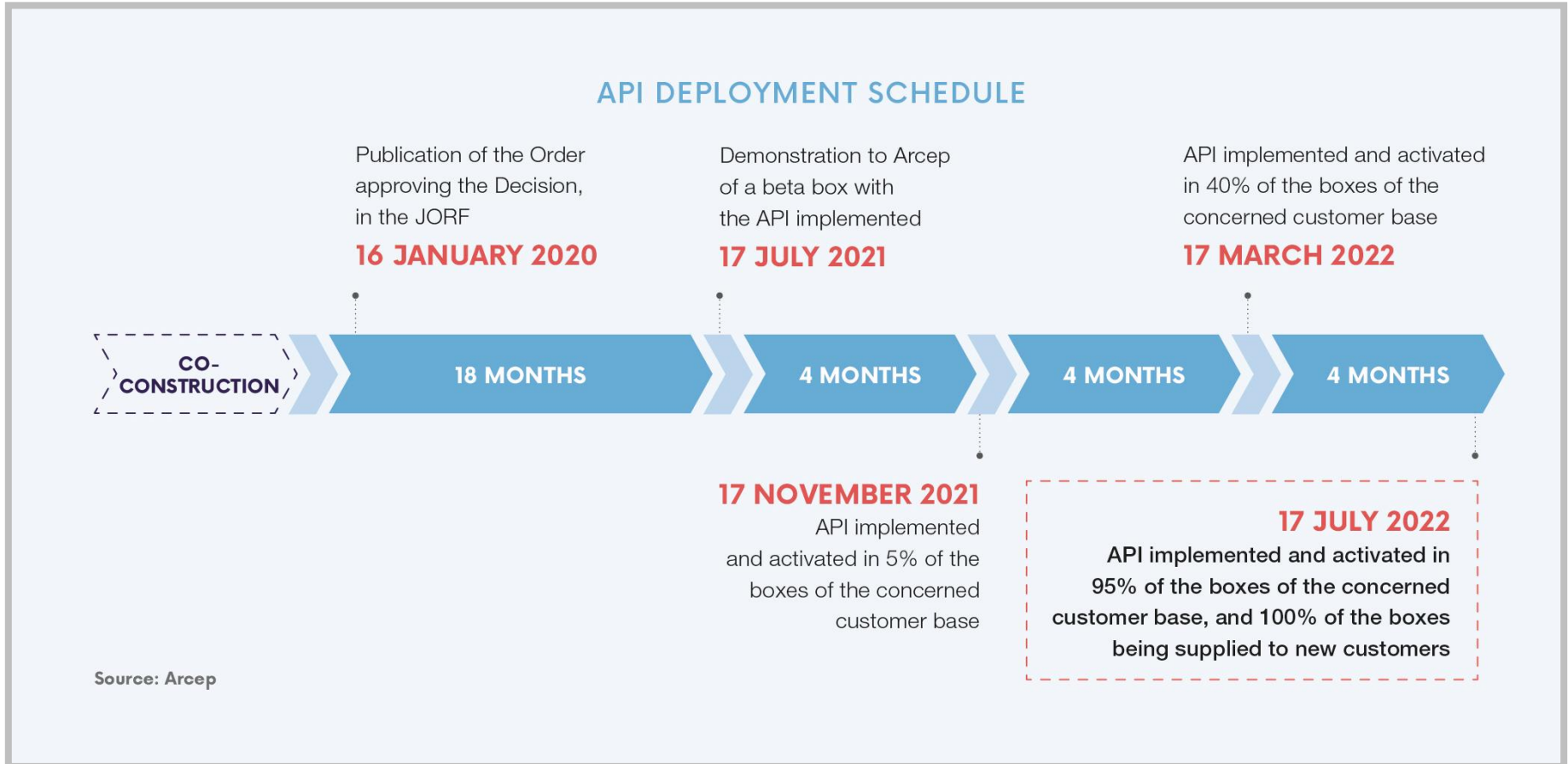|	Median speed
tool 1	665 Mbps
tool 2	390 Mbps
tool 3	165 Mbps
tool 4	360 Mbps
tool 5	400 Mbps
tool 6	774 Mbps
tool 7	901 Mbps

Source: Arcep
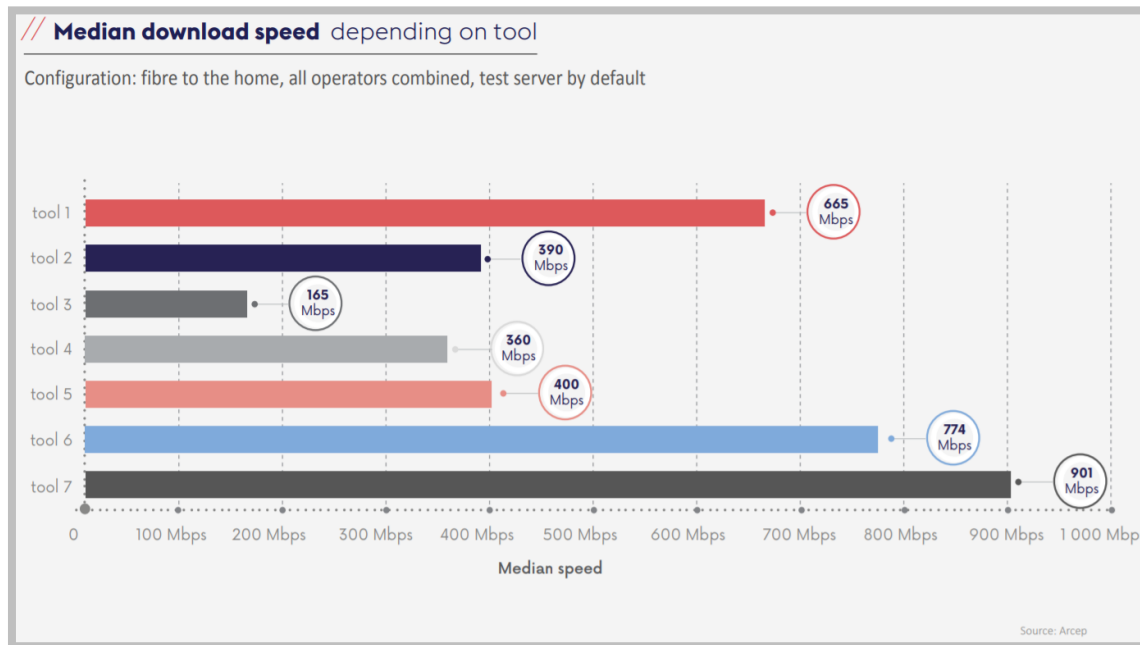
- ## Aggregated publication:

  - Post-processing methodologies of measurements / statistical representativeness
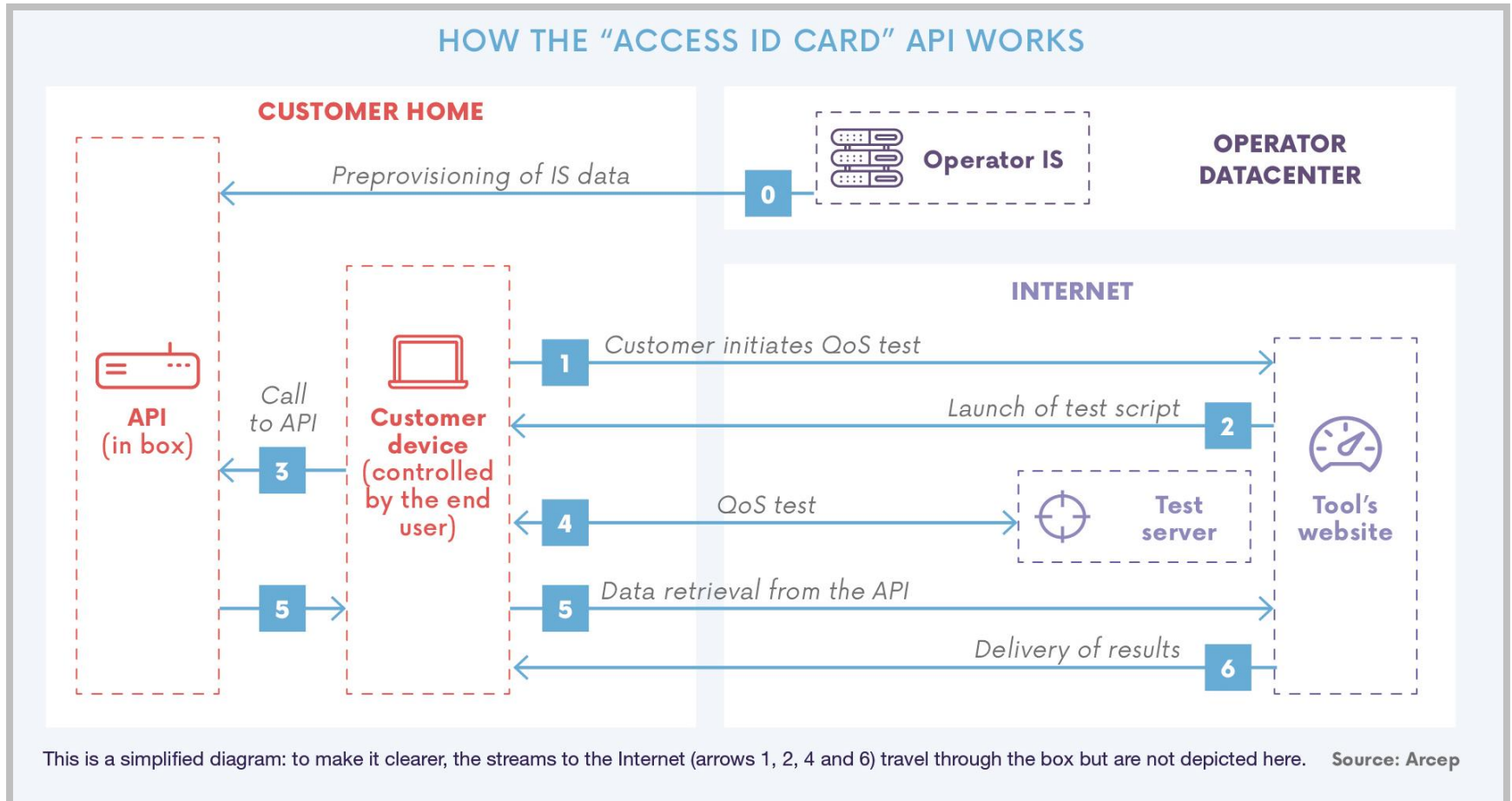
Co-construction approach

An API to characterize user environment

API DEPLOYMENT SCHEDULE

Publication of the Order
approving the Decision,
in the JORF
16 JANUARY 2020

Demonstration to Arcep
of a beta box with
the API implemented
17 JULY 2021

API implemented and activated
in 40% of the boxes of the
concerned customer base
17 MARCH 2022

CO-CONSTRUCTION

18 MONTHS

4 MONTHS

4 MONTHS

4 MONTHS

17 NOVEMBER 2021
API implemented
and activated in 5% of the
boxes of the concerned
customer base

17 JULY 2022
API implemented and activated in
95% of the boxes of the concerned
customer base, and 100% of the boxes
being supplied to new customers

Source: Arcep

Link to Arcep « Access ID card » API decision (in French)

arcep

« Access ID card » API

HOW THE "ACCESS ID CARD" API WORKS

CUSTOMER HOME

OPERATOR IS — OPERATOR DATACENTER

Preprovisioning of IS data — 0

API (in box)

Call to API — 3

Customer device (controlled by the end user)

INTERNET

Customer initiates QoS test — 1 — Tool's website

Launch of test script — 2

QoS test — 4 — Test server

Data retrieval from the API — 5 — 5

Delivery of results — 6

This is a simplified diagram: to make it clearer, the streams to the Internet (arrows 1, 2, 4 and 6) travel through the box but are not depicted here. Source: Arcep

« Access ID card » API specifications

Examples of provided information

- metadata: version of the API, timestamp;

- the advertised speed of the customer's Internet plan;

- type of Internet connection: FTTH, ADSL, VDSL, etc. and whether there is aggregation;

- speed of the connection between the box and the operator-side equipment, and the box and the terminal equipment;

- type of connection between the terminal equipment and the box: Wi-Fi, Ethernet, PLC;

- specifically for Wi-Fi: Wi-Fi version and Wi-Fi signal strength;

- information on cross-traffic: complete number of bytes used on the box between the beginning and end of the quality of service test.
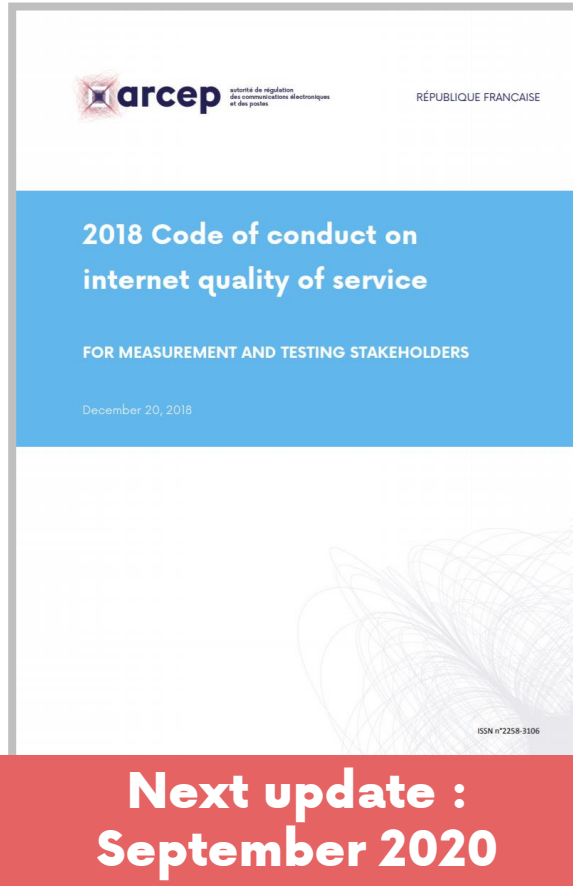
Secure access to the API

- API only listens to the LAN and does not respond to requests from the internet;

- Access restriction via CORS and Oauth 2.0 with 15 min validity token for authorized tools.

The publication of a Code of conduct

arcep autorité de régulation des communications électroniques et des postes   RÉPUBLIQUE FRANÇAISE

2018 Code of conduct on internet quality of service

FOR MEASUREMENT AND TESTING STAKEHOLDERS

December 20, 2018

ISSN n°2258-3106

TRANSPARENCY CRITERIA

Allow any third party to explain the obtained results

BEST PRACTICES ASSOCIATED

Collect the most robust possible results

Next update : September 2020

So far, 5 QoS measurement tools respecting the 2018 Code of conduct

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Thank you

for your

attention

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