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# Role of the Post in digital financial inclusion

ITU DFS Webinar Series

Interoperability and resiliency requirements of Digital Payments System



# Over 90% of posts offer financial services



1 billion people hold an account at a Post (19% of the world's adults)



# Posts are an Essential Service during a Pandemic

- Posts across the world are being recognized as **an essential service provider** as people are forced to stay home to prevent the spread of the virus.
- Posts around the world are **offering a lifeline** to those stuck at home.
- Their **physical reach** and **trust with communities** make Posts an obvious partner to support the broader government response to the pandemic.
- Posts are providing **social payments** including **pensions, remittances, access to cash** and **savings**, and full banking services where allowed.
- One of the best examples of a coherent response is **India Post**.



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Learn more about what Posts  
around the world are doing  
in response to COVID-19:

<http://tiny.cc/4wmksz>



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