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**35TH MEETING OF THE
QUALITY OF SERVICE DEVELOPMENT GROUP (QSDG)
OF ITU-T STUDY GROUP 12**

Dear Participants,

Ref: Invitation to the 35th Meeting of the Quality of Service Development Group (QSDG), Istanbul, 5-6 September 2018

Türk Telekom is pleased to host and invite you to the 35th meeting of Quality of Service Development Group (QSDG) to be held in Istanbul, Turkey at Türk Telekom Atakoy Guest House from **5th to 6th (Morning) September 2018**.

We would like to take this opportunity to inform you that the 35th meeting of QSDG will be preceded by the ITU workshop on Telecommunications Service Quality on **3rd to 4th September 2018** and succeeded by a Question 12/12 Rapporteur Meeting from **6th (Afternoon) to 7th September 2018**.

We are expecting over 100 delegates from service providers, vendors and regulators from worldwide to attend and contribute to this year's events.

Delegates who wish to contribute to QSDG meeting and workshop are requested to contact the organisers by email (yvonne.umutoni@rura.rw, mehmet.ozdem@turktelekom.com.tr, martin.adolph@itu.int) and submit their presentations no later than 22nd August 2018.

To confirm your attendance and participation in the three events please complete the online registration at <http://itu.int/reg/tmisc/3001092>

We will be happy to clarify all questions that you may have, and we thank you in advance for your cooperation.

Yvonne UMUTONI
Chairperson of the ITU Quality of Service Development Group (QSDG)

For practical information, please see <https://www.itu.int/en/ITU-T/studygroups/2017-2020/12/Pages/QSDG.aspx>