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Telecommunications and Postal Services
REPUBLIC OF SOUTH AFRICA



Southern Africa Telecommunications Association

34TH MEETING OF THE ITU-T STUDY GROUP 12 QUALITY OF SERVICE DEVELOPMENT GROUP (QSDG)

Sir/Madam,

It is with pleasure that I invite you to participate in the 34th meeting of the **Quality of Service Development Group (QSDG)** of ITU-T Study Group 12, which will take place at the “[Pivot Conference Venue, Southern Sun Montecasino](#)” in **Fourways, Johannesburg, South Africa, on 26 July and 27 July 2017 (morning)**.

The annual QSDG meeting will be preceded by a two-day **ITU Workshop on Performance, Quality of Service and Quality of Experience for Multimedia Services** on **24 and 25 July**, and succeeded by the meeting of **ITU-T Study Group 12 Regional Group on QoS for the Africa Region (SG12RG-AFR)** and its associated **Bridging the Standardization Gap Hands-on Training Session** on **27 July (afternoon) and 28 July (full day)**.

The events will be hosted by **InfoVista** with the kind support of the **Department of Telecommunications and Postal Services (DTPS), Republic of South Africa**, and the **Southern Africa Telecommunications Association (SATA)**.

We are expecting up to 100 delegates, including QoS and QoE policy makers and regulators, representatives of operators, service providers, and vendors from around the world.

Delegates who wish to **contribute** to workshop and QSDG are requested to contact the QSDG Chairperson at yvonne.umutoni@rura.rw; no later than 9 July 2017.

Please also consult the QSDG webpage <http://itu.int/go/QSDG> for practical information, registration form, and for the [SG12RG-AFR Collective Letter](#). I will be pleased to answer any further questions you may have, and thank you in advance for your presence and cooperation.

Sincerely,

Yvonne UMUTONI

Chairperson, Quality of Service Development Group (QSDG)

<http://itu.int/go/QSDG>