



**31ST MEETING OF QUALITY OF SERVICE DEVELOPMENT GROUP
(QSDG) - ITU-T SG 12**

4th – 6th November, 2014 Dubai, United Arab Emirates

Dear QSDG Members and Participants,

Ref: Invitation to the 31st Meeting of Quality of Service Development Group ITU-T SG12

ASCOM is kindly pleased to host and invite you to the 31st meeting of ITU-T SG12 Quality of Service Development Group (QSDG) to be held in Dubai, United Arab Emirates from 4th to 6th November 2014.

We would like to take this opportunity to inform you that QSDG will conduct an ITU workshop on “*Quality of Service (QoS) of Regulatory and Operational Issues*”, which will take place during the same week, from 2nd to 3rd of November, 2014.

We are expecting over 100 delegates from service providers, vendors and regulators from worldwide to attend and contribute in this year’s ITU-T QSDG meeting.

To confirm your attendance and participation to this annual prestigious QoS meeting, please complete the registration form online at <http://www.itu.int/en/ITU-T/studygroups/2013-2016/12/Pages/QSDG.aspx> .

The agenda for the meeting is attached and all presentations/contributions must be received by 24th of October, 2014 with an abstract and should be directly addressed to the Chairperson via email yvonne.umutoni@rura.rw / umutonyvonne@gmail.com and copied to mahel.abaab@ascom.com.

We will be happy to clarify all questions that you may have, and we thank you in advance for your cooperation.

Sincerely,

Yvonne UMUTONI
Chairperson of Quality of Service Development Group (QSDG)