# Combating counterfeit ICT devices: a demo using Digital Object Architecture

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## **Agenda**

- Framework for Presentation
- DOA Overview & DOA Applications in ITU
- Overview of anti-counterfeiting solution
- Features of anti-counterfeit solution
- Demonstration and detailed explanation
- Handle ID, Handle record and Digital fingerprint generation
- Supply chain traceability
- ICT device authentication process
- Handle ID ICT device metadata



## Framework for Presentation

 Combating counterfeit telecommunication/information and communication technology devices (Resolution 188) adopted by ITU Member States at the ITU Plenipotentiary Conference 2014 (PP-14) in Busan, Korea

#### ... "recognizing

- e) that Recommendation ITU-T X.1255, which is based on the digital object architecture, provides a framework for discovery of identity management information;" ...
- "resolves to instruct the Directors of the three Bureaux
  - to assist Member States in addressing their concerns with respect to counterfeit telecommunication/ICT devices, through **information sharing** at regional or global level, including conformity assessment systems;
  - to assist all the membership, considering relevant ITU-T recommendations, in taking the necessary actions to prevent or detect the tampering with and/or duplication of unique device identifiers, interacting with other telecommunication standards-development organizations related to these matters,"



## DOA - Overview

## A digital object comprises of a Unique persistent identifier associated with a structured record or state information (e.g., meta-data)

"Imagine a large document or blog post with a lot of embedded URLs. After a certain amount of time those URLs will most likely become non-operational. If you replace those URLs with unique persistent digital object identifiers then, if properly administered, the links will never be lost – because the identifier is now associated with a digital object rather than a port on a machine." - Robert E. Kahn

#### **Global presence**

- Over 1,000 services built on DOA, in 75 countries, on 6 continents
- Today top-level DOA global root servers receive avg. 200 million resolution requests per month
- More than 16,000 assigned namespaces ("prefix")

## Applications and uses in diverse domains

- Libraries and Archives
- Intellectual Property
- Distance Learning & Academic Research
- Big Data, IoT, RFID, Cloud Computing
- Entertainment Industry
- Anti-Counterfeit, Supply Chain etc.

#### **Some Key Features**

- Open architecture, Open source and cost effective to implement and use.
- Enhanced security based on built-in PKI with digital signature for authentication, data integrity and non-repudiation of transactions and information management.
- Powerful and sophisticated (e.g., recursive, dynamic state info) built-in resolution system
- Secure record update and access record can be administered or seen only by the owner
- Distributed autonomous technical management
- Globally interoperable uses Unicode 3.0 character set and UTF-8 encoding for name space. Accommodate various identifiers in all languages and scripts. Works seamlessly with existing IP-based infrastructure and applications



## DOA - ITU activities and initiatives

#### DOA supporting ITU Products and Services

- ITU-T Recs in 6 languages and various format, +84 000 digital objects
- Patent statements database, +2 000 digital objects
- ITU-T active working groups
- ITU Library persistent identifiers for digital docs and ITU History Portal web pages
- ITU Publications on DVD with DOA permanent links for enhanced client experience
- ITU-T SGs permanent links for liaison statements, work programme, meeting results

#### Ongoing DOA initiatives to address global challenges

- Combatting proliferation of counterfeit devices
- Food Security & traceability
- Reconciling E-Waste and IoT through DOA
- Advanced information management solutions for **UN System** in the publication domain



## Overview of anti-counterfeiting solution

Create & register ICT device

Distribute ICT device



- Manufacturer generates a Handle ID for each manufactured ICT device
- Digital fingerprint generated and assigned per ICT device
- Shipping information is added from the time the device leaves the manufacturer's plant to warehouse to distributor to retailer
- During purchase, customer retrieves the data about the device
- The customer compares the information and is able to confirm the authenticity of the device



### Features of the anti-counterfeit solution

# **Customer verification interfaces**

- Web interface
- QR code, barcode
- RFID
- IoT unit
- SMS
- Call centre
- etc.

## 3 distinct but combined authentication methods

#### 1. Verification code

- Digital fingerprint of the device generated from the properties of the device.
- Identification mechanism of particular IoT unit

#### 2. Unique identifiers of the device

- IMEI number (GSMA)
- MAC address (IEEE)
- Product Code (GS1)
- Serial Number (Manufacturer)

#### 3. Supply chain traceability

Complete path that the device has taken from the manufacturer's plant to the retailer's store.



### Demonstration

# **Customer verification interface**

- QR code per ICT device
- QR code is visible on the ICT device's packaging



## 3 distinct authentication methods combined

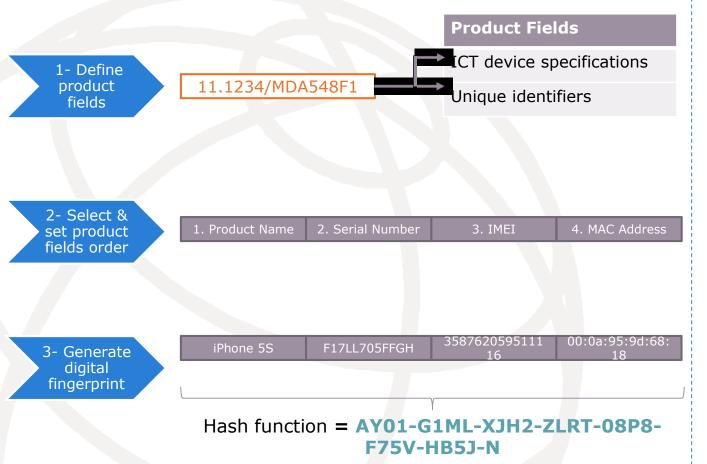
- 1. Verification code
  - Digital fingerprint9H5N-IWQ6-BFOK-4W48-8WSG-0GC8-8
- 2. Unique device identifiers
  - IMEI number : **863846020122778**
  - MAC address : n/a
  - Product Code : 6 91443 004256
  - Serial Number: Y3Z7N143060000785
- 3. Supply chain traceability
  - Complete path taken by ICT device from manufacturer's plant to retailer's store



## Demonstration

This demonstration focuses on smartphones and tablets but the solution is designed to work for a wide range of ICT devices including IoT devices

# Handle ID, Handle record and Digital fingerprint generation



#### **Manufacturer**

Bulk registration of ICT devices

Define for each product line:

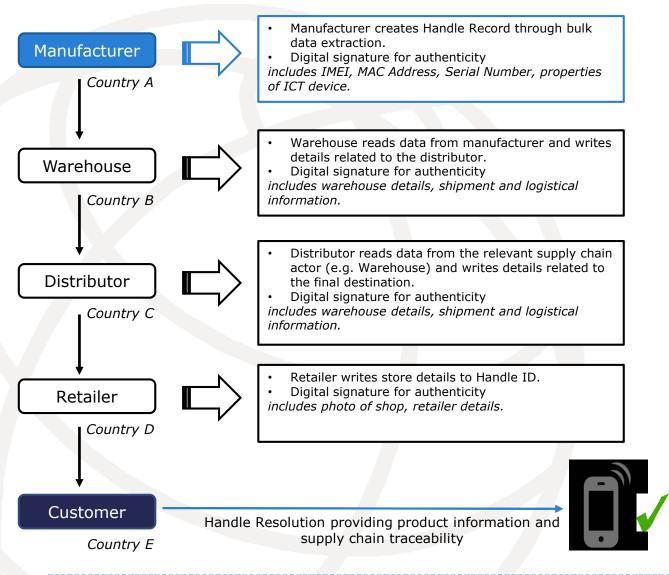
Product field values to be taken into account in Digital fingerprint generation

Product fields order

Generate for each device:

- Handle ID
- Digital fingerprint

## Supply chain traceability



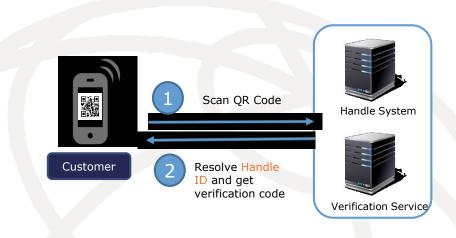
## Supply chain actors

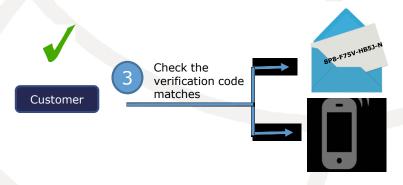
Update tracking information of the Handle ID when the product leaves the plant until it reaches the retailer's store

Built-in PKI uses digital signature for data integrity, authentication and non-repudiation



## ICT device authentication process





Digital fingerprint in sealed envelope

Digital fingerprint generated on-the-fly from DOA server

For security reasons, the digital fingerprint is not stored on any servers.

#### Customer

Scans a code, or sends an SMS, or enters a code on a web interface to retrieve information about device.

Customer compares the information in the following order:

- Digital fingerprint 1.
- Unique identifiers 2. of the ICT device: IMEI, MAC address, Serial Number and **Product Code**
- ICT device tracking information: retail store where this ICT device is supposed to be sold



#### Handle ID device metadata

#### **Device specifications** Brand: Apple Model: IPad 2 A MC916FD/A Manufacture Date: 01/04/2014 Color: black IMEI: No information Serial Number: DN6GQ8LBDFJ0 **Product Code**: 8 85909 46497 5 MAC Address: 70:DE:E2:96:68:77 Processor: Dual-core 1 GHz Cortex-A9 **RAM**: 512 MB **Other** Wi-Fi 802.11 a/b/g/n, Specifications: dual-band Internal Storage: 64 GB Operating System: iOS 4, upgradable to iOS 8.3 Retail Price: 330 EUR Message: OS upgradable to iOS 8.3. Device available. Released 2014, April



#### Regulators

Access to ICT
devices "whitelist"
based on sub-set
of full device
metadata and
enhanced security
for product ID
using the
verification process



# Thank You

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