





## Scope & Work

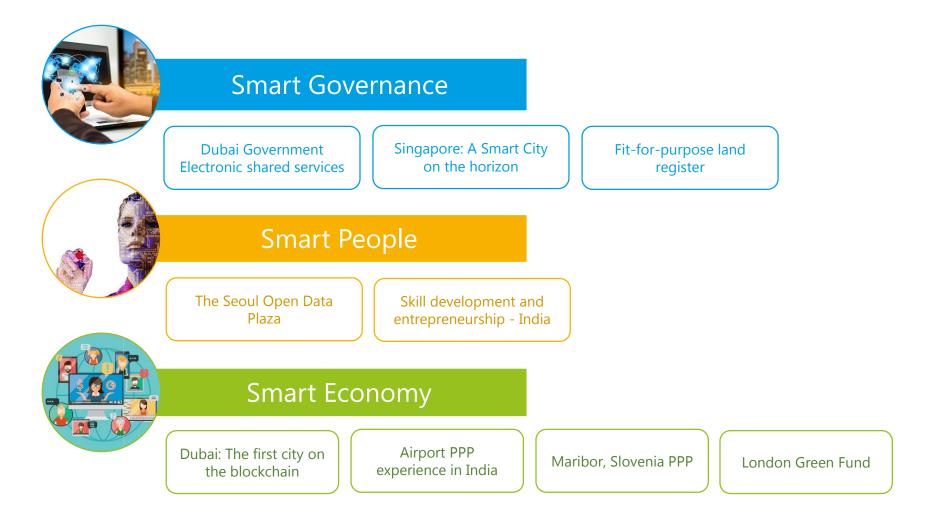
United 4 Smart Sustainable Cities Enhancing Innovation and Participation

- 3 Main Focus Areas
- Smart Governance,
- Smart Economy,
- Smart People.
- 21 E-Meetings were held to discuss the above 3 focus areas in considerable depth
- Representative sample case studies published in a flipbook





## **Overview**







## **Overview of Conclusions for Innovation and Participation**

1. Enhancements in innovation and participation have farreaching positive impacts on society, economy and the environment.

2. The diffusion and uptake of ICT-based digital technologies enable tremendous opportunities for changing the way that cities are governed.

3. Public services should be digitally provided in a convenient, easy-to-use manner.

4. Public services should be provided effectively and efficiently by digitizing, streamlining, simplifying and redesigning public sector processes.

5. Public services should target high levels of digital adoption (uptake) by realizing the potential of digital public services while boosting the return on investments for digital transformation.

6. SSC should consider providing shared services / solutions in order to create operational efficiencies through savings in public funds.

7. SSC should provide open data to enable easy and convenient access to city information; and to also encourage innovation and value creation by various constituents of the city, including public and private sectors, as well as academia and NGOs.

8. SSC should formulate and implement policies and initiatives to achieve high levels of inclusive and sustainable economic growth.

## **Overview of Conclusions for Innovation and Participation (cont.)**

9. Policies and regulations supporting innovation and entrepreneurship will be conducive to economic growth.

10. SSC should devise creative and alternative smart financing mechanisms.

11. SSC have an enormous opportunity to engage their citizens during the formulation, design and even implementation of urban projects.

12. SSC solutions ultimately address and meet the needs of people living in a city (as consumers of solutions).

13. SSC should aim to equip its people with the right skills and capabilities to ensure their wellbeing and economic prosperity as city residents.

14. Skills of people in cities are key enablers for smart sustainable cities.

15. SSC should aim sustainable and inclusive city solutions, services, policies and governance while ensuring high levels of stakeholder participation and engagement.

16. Enhancing people's skill sand ensuring their engagement and participation will contribute to innovation and also expedite societal adjustment to innovation in SSC.