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| ITU | **ITU-T Study Group 12 Regional Group for Africa (SG12RG-AFR) and Workshop on Telecommunication Service Quality** (4-7 March 2024)Maputo, Mozambique*(last updated on 12 January 2024)* |  |
| **INFORMATION FOR PARTICIPANTS** |

**Event Venue**

The events will be held at:

**Montebelo Indy Maputo Congress Hotel**

[**99 R. Dom Sebastião, Maputo 1750 - Sommerschield**](https://maps.app.goo.gl/wXgc7AJiRnsN6oi69) **(3.6 km from center)**

**Tel:** +258 21 36 03 60

**Passport and Visa Requirements**

All delegates entering the Republic of Mozambique must bear a valid national passport (valid for at least six months before the expiry date). The use of temporary passports or emergency travel documents will not be acceptable. Visas are required for certain countries while others do not require Visas to enter Mozambique. The visas should be obtained in advance at the nearest Mozambique Diplomatic Mission. Airlines and Travel Agents can assist with information regarding Visas but application responsibility rests with the applicant. For more information about visa requirements and application forms visit: <http://www.minec.gov.mz/index.php/viagens-e-negocios/vistos-de-entrada>.

The Visa application fee is 5.535.00 MT or in US Dollars $86. Diplomatic and Service Passports are exempt from paying for Visas.

Visa supporting letter/Invitation letter can be issued upon request to assist delegates to obtain necessary visa from their respective countries and on-arrival visa.

**Delegates who require this assistance and on-arrival visa support, should submit a copy of their passport, flight details and hotel booking by email to the INCM organizing committee indicated below.**

**Requests for letters of invitation for visa should be submitted before 15 February 2024.**

**Hotel Accommodation**

| **HOTEL** | **ROOM TYPE/PRICE** | **CONTACTS** |
| --- | --- | --- |
| Indy Village Congress Hotel & Spa **(Venue)** | Standard / $120Executive $150 | +258 21 48 31 00luisaabreu@visabeira.mz  |
| Radisson Blu Hotel | Standard / $120Executive / $145 | +258 21 24 24 00orisia.nhantumbo@radissonblu.commelza.dombo@radissonblu.com  |
| Montebelo Girassol | Standard / $117 | +258 21 36 03 60 reservasmontebelo@montebelohotels.com |
| Executive / $127 |
| StayEasy | Standard / $95Executive $105 | +258 20 60 70 30semaputo.reservations@southernsun.com |
| Palmeiras Guest House | Standard/ $75Garden Luxury/ $95Self-catering AP/ $110 | +258 846388813+258 843069200reservas@palmeiras-guesthouse.com |
| Hotel Cardoso | Standard / $170 | +258 21491071+258 82 93 62 899cbs@hotelcardoso.co.mz  |

**Guidelines for incoming international participants**

**Health Requirements**

ITU requests all participants to ensure medical and travel insurance covering the whole period of the event during their stay in Mozambique. Neither ITU nor the host INCM will be able to meet any expenses relating to injury, accident or medical treatment of the participant.

**COVID-19**

The Republic of Mozambique has lifted all COVID restrictions. However, we therefore encourage all travellers with COVID-19 vaccination certificates to carry them with them. Wearing of face masks is not required in Mozambique and is at the discretion of each delegate.

**Yellow fever certificates**

A yellow fever vaccination certificate may be required to enter the Republic of Mozambique for delegates coming from yellow fever endemic areas, from any country where yellow fever is being transmitted or for those who have travelled through these areas in the last 72 hours.

The following instructions will apply:

Entry will be granted to a delegate who, on arrival, presents the following documents:

* A valid yellow fever vaccination certificate
* No fever (less than 38.5° C)
* Consent to report any symptoms for six (6) days.

Guests are required to be vaccinated at least ten days before entering the Republic of Mozambique.

**OTHER INFORMATION**

SOME USEFUL INFORMATION ABOUT MAPUTO AND WEATHER

**Weather**

Mozambique 's climate is tropical humid. Though it is hot and dry for much of the year, there is a rainy season, which runs through the summer months. Rainfall tends to be erratic, unpredictable and highly regional. Showers are often followed by strong sunshine so that a good deal of the rainfall does not penetrate the ground but is lost to evaporation and transpiration.

The summer season begins in November and ends in March.  It usually brings very high temperatures.  However, summer is also the rainy season, and cloud coverage and rain can cool things down considerably, although only usually for a short period of time.  The winter season begins in May and ends in August.  This is also the dry season when virtually no rainfall occurs. Winter days are invariably sunny and cool to warm; however, evening and night temperatures can drop below freezing point in some areas, especially in the south-west.  The in-between periods - April/early May and September/October - still tend to be dry, but the days are cooler than in summer and the nights are warmer than in winter.

**Time zone**

The standard time zone in Mozambique is 2 hours ahead of Greenwich Mean Time (GMT +2).  There are no daylight-saving time arrangements.

**Banks & Currency**

The official currency is the Mozambique METICAlS. The currency is abbreviated in both domestic and international financial transactions as MT (exchange rate will fluctuate and may not be as reflected below):

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| --- | --- |
| USD 1 = | 64.51 Meticais |
| GBP 1 = | 79.47 Meticais |
| EUR 1 = | 69.95 Meticais |
| ZAR 1 = | * 1. Meticais
 |

Major international credit cards are widely accepted for transactions.

Most Banks are open from 9:00hrs to 15:00hrs Monday through Friday. Forex Bureaux located in different parts of the city are open from 9:00hrs to 16.30hrs Monday through Sunday.

**Electricity**

Mozambique uses 220/240Volts, but you will need adapters if you are using 110V equipment.  Most hotels have adapters available. But it is wise to bring your own, just in case. The most common sockets are:





**Transportation during Arrival and Departure**

Delegates are requested to provide all travel information, including flight number, arrival and departure dates and times.

The host will provide transport to Delegates as follows:

* On arrival and departure from Maputo International Airport; and
* From/to recommended hotels to/from the venue

**Contact points**

For any further information you may require or if you need a personal invitation letter or official document for your travel clearances, please contact:

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| **Nr.** | **Contact address** | **Entity** |
| **1** | Mr. Isaías Muanambane Tel: +258 82 3967213 / +258 84 1613081 Email:imuana@incm.gov.mz/imuana2@gmail.com  | Communications Regulatory Authority of Mozambique - INCM |
| **2** | Mr. Edmundo AlbertoTel: + 258 84 6333710Email: ealberto@incm.gov.mz  | Communications Regulatory Authority of Mozambique - INCM |
| **3** | Mr. Afonso Madivadua JuniorTel: +258 82 3064035Email: ajunior@incm.gov.mz  | Communications Regulatory Authority of Mozambique – INCM |
| **4** | Mr. Nsassa MastalaTel: +258 84 5733940Email: nmastala@incm.gov.mz | Communications Regulatory Authority of Mozambique – INCM |