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| **Document Title:** | **Proposal to Withdraw RESOLUTION GSC-15/09: (Plenary)ICT Management and Operations (M&O) (Revised)** |
| **Source:** | GSC-16 Chair and GSC-16 Opening Plenary |
| **Contacts:** | Jim MacFie (ISACC) |
| **GSC Session:** | Closing Plenary |
| **Agenda Item:** | 3.7 |

The 16th Global Standards Collaboration meeting (Halifax, 31 October – 3 November 2011) determined to withdraw RESOLUTION GSC-15/09.

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| **~~RESOLUTION GSC-15/09: (Plenary)~~~~ICT Management and operations (M&O)~~** ~~(~~**~~revised~~**~~)~~  |

~~The 15~~~~th~~ ~~Global Standards Collaboration meeting (Beijing, 30 August – 2 September 2010)~~

**~~Recognizing:~~**

1. ~~that ICT has been used in almost all social and business sectors;~~
2. ~~ICT management and operation has been deployed or is to be deployed in many regions and countries represented by the GSC Participating Standards Organizations;~~
3. ~~that the integration of ICT service management and operation and telecommunication management will offer benefits with enhanced value to the public;~~
4. ~~that efficient and effective ICT management and operations are essential to the economically viable deployment and functioning of ICT;~~
5. ~~that Telecom Operators, Service Providers (SP) and Network Operators (NO) are evolving to ICT businesses, making ICT management and operation requirements a high priority;~~
6. ~~that managing and operating a large number of services are challenges for the development of ICT management and operations;~~
7. ~~that ICT M&O must adapt to the evolution of new services, such as IPTV or online gaming; and~~
8. ~~that the scope of ICT management & operation standardization will include ICT M&O for infrastructure, business and services.~~
9. ~~that ICT management & operation can be implemented where an ICT service provider may be a client to an ICT M&O specific service provider~~

**~~Considering:~~**

1. ~~that many GSC Participating Standards Organizations have begun work in the area of ICT management and operation;~~
2. ~~that there has been successful collaboration among many GSC Participating Standards Organizations and ITU-T;~~
3. ~~that SP/NO requirements and priorities for telecom management are being studied in the ITU-T; and~~
4. ~~that ICT M&O common architecture standards will reduce differences in the approaches among the PSOs and enhance the traditional management framework.~~

**~~Resolves:~~**

1. ~~that the Participating Standards Organizations of GSC continue to support ICT management and operation standardization as a High Interest Subject;~~
2. ~~to continue to bring a spirit of collaboration and mutual support to the development of ICT management and operation standards;~~
3. ~~to work to identify and present areas of standardization that relate ICT management and operation with other High Interest Subjects, such as new SP/NO management & operation requirements, IPTV, Home Networking, etc.; and~~
4. ~~that the Participating Standards Organizations of GSC actively seek on going tactical coordination and collaboration of management and operations work programs (e.g. via the ITU-T JCA on Management and ITU-T SG2).~~
5. ~~to study and develop ICT M&O service performance measurements appropriate for the case when an ICT service provider may be a client to an ICT M&O specific service provider.~~

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