



Letter of Intent

Collaboration between ITU and the Ministry of Health of the Republic of Tunisia

THE INTERNATIONAL TELECOMMUNICATION UNION ("ITU"), an intergovernmental organization and the specialized agency of the United Nations for information and communication technologies (ICTs), headquartered at Place des Nations 1211 Geneva 20 Switzerland, and represented by its Secretary-General Ms. Doreen Bogdan-Martin; and

THE MINISTRY OF HEALTH OF THE REPUBLIC OF TUNISIA, Ministry of Health represented by Pr Walid Naija; director General of Health;

(hereinafter collectively referred to as "the Signatories" and individually as a "Signatory").

WHEREAS

ITU is seeking to cooperate with the Ministry of Health in digital health, cybersecurity, artificial intelligence and capacity building.

The Ministry of Health is seeking to collaborate with ITU to advance in digital health, cybersecurity, artificial intelligence and capacity building.

Now, therefore, the Signatories declare their intention as follows:

1 Purpose of this Letter of Intent (LoI)

Through the present LoI, the Signatories express their intent to initiate discussions regarding the conditions and modalities according to which ITU and the Ministry of Health, through joint and concerted cooperation, shall carry out common initiatives, activities, and projects, in particular in order to:

- a. Strengthen cooperation in cybersecurity and the protection of health information systems and digital health infrastructure;
- b. Advance Artificial Intelligence and its responsible, ethical and secure application in the health sector;
- c. Further capacity building and professional development;
- d. Strengthen technical and strategic expertise in support of digital-health transformation;
- e. Enable access to international standards, knowledge, tools and training resources;
- f. Advance knowledge-sharing, innovation and the exchange of best practices.
- g. Strengthen the resilience, security, interoperability and sustainability of Tunisia's digital-health ecosystem, while supporting the development of human capacities and institutional expertise.

WN

BNJ

2 Areas of Cooperation

In this context, the Signatories will seek to collaborate on the following areas:

- a. Strengthening Cybersecurity capacities within the health sector and enhancing protection of Health Information Systems
 - Organization of specialized training programmes, workshops and capacity-building activities;
 - Awareness-raising programmes for healthcare professionals, technical staff and decision-makers;
 - Training in relevant international standards, frameworks and ITU Recommendations, including the **X-Series Recommendations**, where applicable;
 - Exchange of expertise and best practices relating to the protection of health information systems and hospital infrastructure;
 - Support for the development and strengthening of cybersecurity governance and risk-management capacities.
- b. Strengthening national capacities for the adoption and use of Artificial Intelligence in Healthcare
 - Training programmes for medical, paramedical, managerial and technical personnel;
 - Knowledge exchange on the evaluation, adoption and responsible use of AI-based technologies;
 - Capacity building relating to ethical, secure and responsible AI;
 - Exchange of expertise on AI applications in healthcare, including decision-support tools, health-data management and other relevant applications;
 - Sharing international experiences, methodologies and best practices.
- c. Technical and Strategic Assistance
 - Intended exchange of technical and strategic expertise with a view to supporting the implementation of Tunisia's digital-health priorities and facilitating their alignment, where appropriate, with relevant international standards and good practices promoted by ITU and other competent international organizations.
 - Intended technical consultations, expert missions, assessments, workshops, knowledge-sharing activities and other forms of technical assistance.
- d. Training and Professional Development
 - Intended facilitation of access for Tunisian health-sector professionals, engineers, information-technology specialists and other relevant stakeholders to appropriate ITU training programmes, including resources and learning opportunities available through the **ITU Academy**, subject to applicable procedures and availability.
- e. Knowledge Exchange and Innovation
 - Promote the exchange of experiences, lessons learned, technical knowledge and best practices in digital health, cybersecurity and Artificial Intelligence.
 - Intended exploration of opportunities to support innovation, pilot initiatives, research and knowledge-development activities in areas of mutual interest.

To achieve the goals of this collaboration, the Signatories shall agree to jointly plan, implement, and evaluate related activities.

The implementation of such activities shall be subject to the conclusion of a separate agreement as required by each Signatory, will be undertaken in accordance with the mandates, rules, regulations, and procedures of each Signatory, and shall be subject to the availability of funds and resources.

3 Status of this Lol

This Lol serves only as a record of the Signatories' intentions and is not intended as, and will not be deemed or construed as, a legally binding agreement between the Signatories. Nothing contained in this Lol shall give rise to any form of fiduciary or legal obligation or responsibility by any Signatory under national or international law.

4 Prior forms of cooperation between the Signatories

This Lol does not supersede, nor prejudice, other forms of cooperation between the Signatories on other subject matters.

5 Privileges and immunities of ITU

Nothing in or relating to this Lol shall constitute a waiver of the privileges, immunities, and facilities which ITU enjoys by virtue of the international and national laws applicable to it.

6 Signatures

This Lol may be signed using electronic signatures, in one or more counterparts, each of which (including signature pages) shall be deemed an original, but all of which together will constitute one and the same instrument.

Acknowledgement of this Lol is made by each of the duly authorized representatives of the above Signatories, in the English language, as follows:

For the:

Signatures:

Date:

Name & Title:

International
Telecommunication
Union

 29 / 9 / 2026

Dr Bilel Jamoussi
Deputy Director of
Telecommunication
Standardization Bureau

Ministry of Health,
Tunisia



29/09/2026

Dr. Walid Naija
Director General of Health

wn

BoJ