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|  | INTERNATIONAL TELECOMMUNICATION UNION  **TELECOMMUNICATION STANDARDIZATION SECTOR**  STUDY PERIOD 2022-2024 | | | | | SCV-LS19 |
| **SCV** |
| **Original: English** |
| **Question(s):** | | --- | | | | Geneva, 11 October 2023 |
| **(Ref.:)** | | | | | | |
| **Source:** | | Standardization Committee for Vocabulary/Coordination Committee for Terminology | | | | |
| **Title:** | | LS/r on the definition of 'maintenance support service' contained in M.RMNOC-AI (SG2-LS67) | | | | |
| **LIAISON STATEMENT** | | | | | | |
| **For action to:** | | | | ITU-T SG2 | | |
| **For information to:** | | | |  | | |
| **Approval:** | | | | CCT meeting (26 September 2023) | | |
| **Deadline:** | | | | --- | | |
| **Contact:** | | | Rim Belhaj ITU-T SCV Chairman | | Tel:  E-mail: [rym.belhaj@edu.isetcom.tn](mailto:rym.belhaj@edu.isetcom.tn) | |
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| **Abstract:** | Through this document, the CCT advises ITU-T SG2 on the definition of term 'maintenance support service'. |

At their 26 September 2023 meeting, the Coordination Committee for Terminology (CCT), which is composed by the SCV, the CCV and ITU-D representatives, addressed [CCT/34](https://extranet.itu.int/rsg-meetings/ccv/Share/CCT%20meeting%202023-09-26/Input%20contributions/034e.docx) (your SG2-LS67).

The CCT suggests that definition for 'maintenance support service' be simplified by moving to a note the sentence that provides additional information. The modified definition would read as follows:

**maintenance support service**: Service provided by the original equipment manufacturer or provider in order to support the operator's maintenance work according to the maintenance contract.

NOTE - Maintenance support service includes technical support in case of operational failures, regular inspection and repairing of the device, etc.

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