

ITU KALEIDOSCOPE
ATLANTA 2019

Operationalizing Data Justice in Health Informatics

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Atlanta, Georgia,
USA



“This report offers insights into the **risks** and **opportunities** of using Information and Communication Technologies to achieve the Sustainable Development Goals”

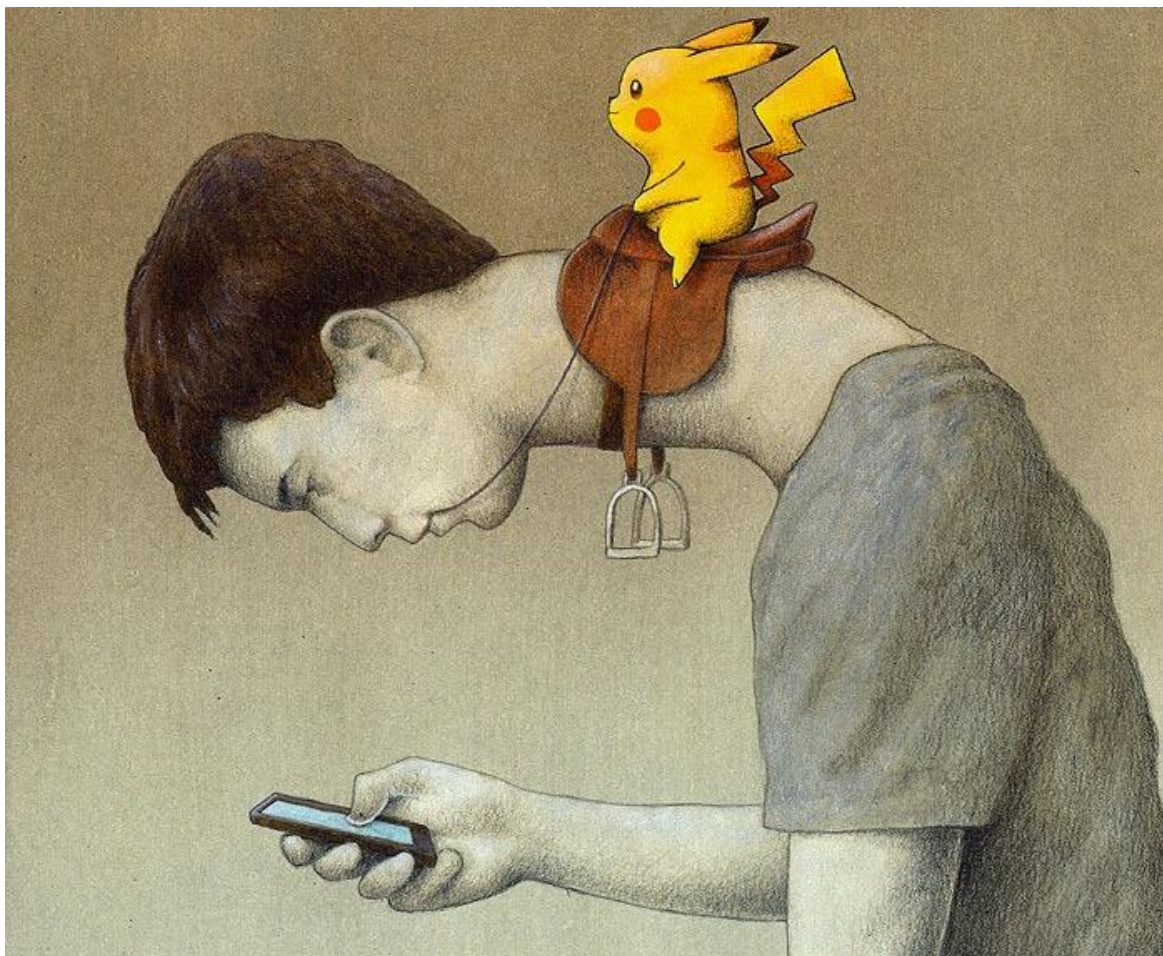
Antonio Guterres

Foreword to **Fast-forward progress: Leveraging tech to achieve the Global Goals**



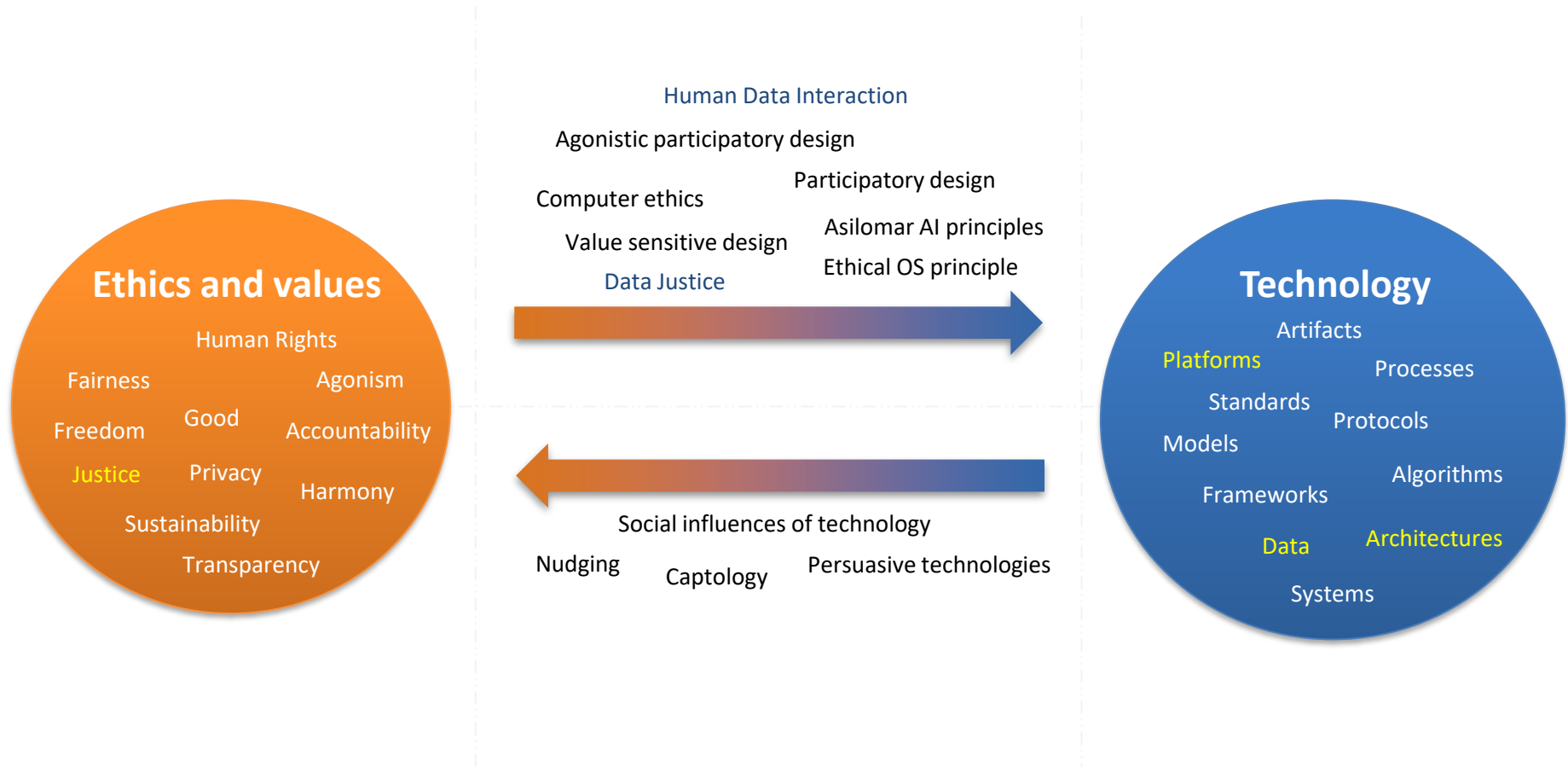
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Digital Health

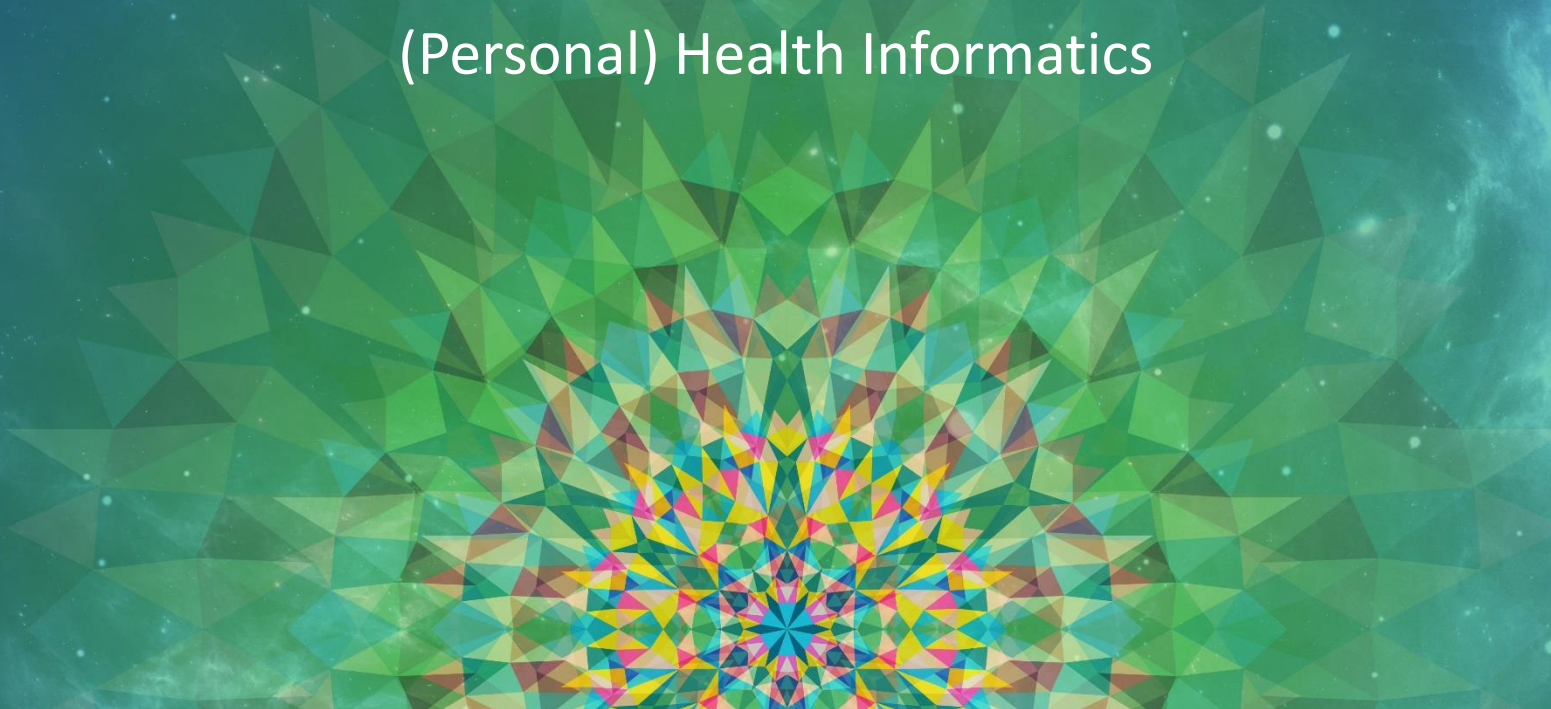
Need to “ensure that **digital health solutions** complement and enhance the existing health service delivery models, strengthen **integrated, people-centered** health services and contribute to **health, health equity** including **gender equality** and addressing the lack of evidence on the impact of digital health”

71st World Health Assembly



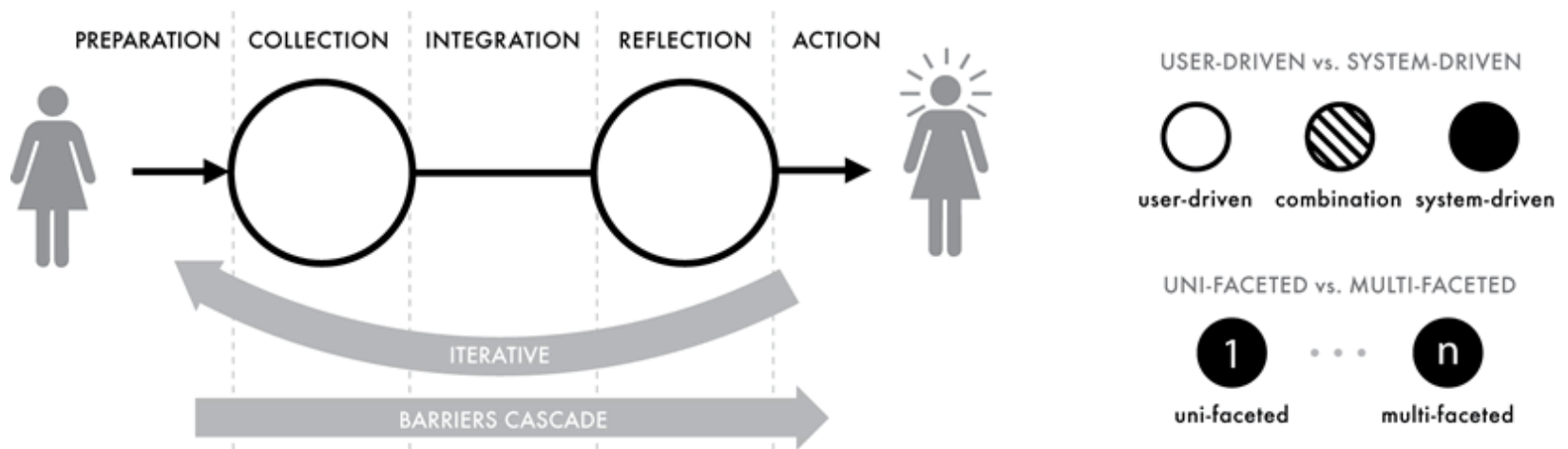
Health Informatics

(Personal) Health Informatics



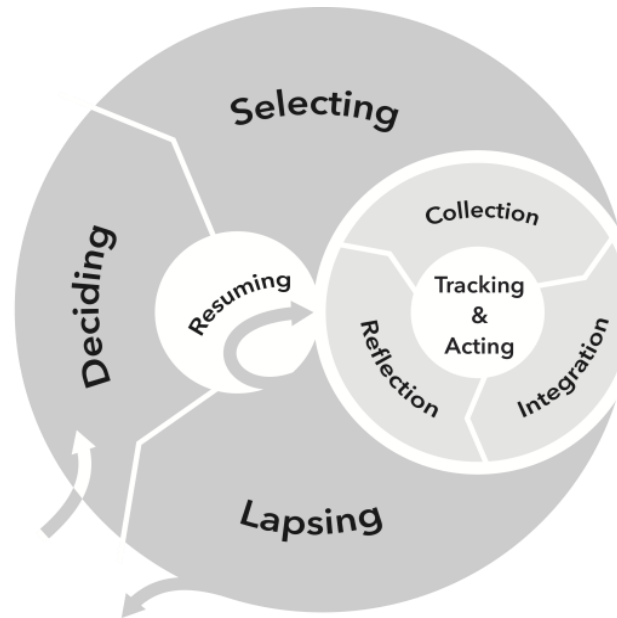
Personal Health Informatics

STAGE-BASED MODEL OF PERSONAL INFORMATICS SYSTEMS



Li, I., Dey, A., & Forlizzi, J. (2010). A stage-based model of personal informatics systems. In *Proceedings of the 28th international conference on Human factors in computing systems - CHI '10* (p. 557). New York, New York, USA: ACM Press. <https://doi.org/10.1145/1753326.1753409>

Lived Informatics model of Personal Health Informatics



Epstein, D. A., Ping, A., Fogarty, J., & Munson, S. A. (2015). A lived informatics model of personal informatics. In *Proceedings of the 2015 ACM International Joint Conference on Pervasive and Ubiquitous Computing - UbiComp '15* (pp. 731–742). New York, New York, USA: ACM Press. <https://doi.org/10.1145/2750858.2804250>

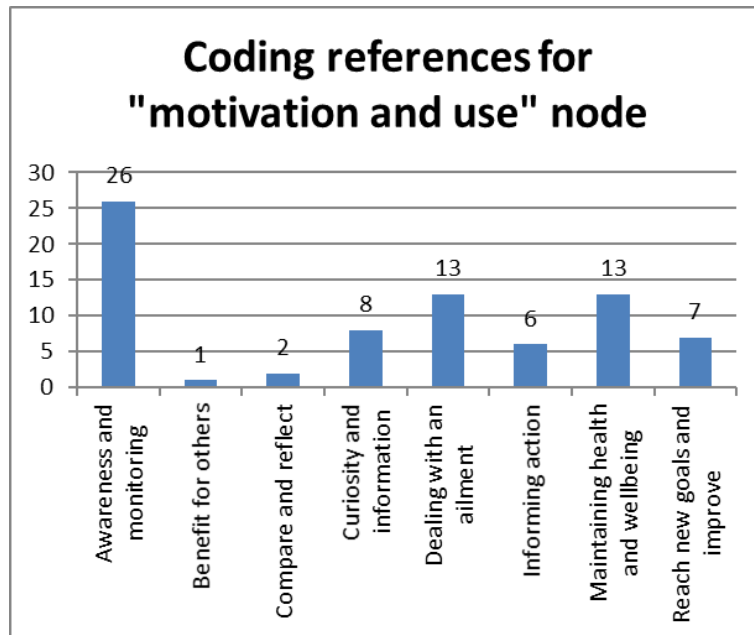
Motivations in personal informatics

“Styles” in personal informatics

- **Directive tracking**
 - Towards goal achievement e.g. number of steps a day
- **Documentary tracking**
 - Documenting their lives, journaling
- **Diagnostic tracking**
 - Identifying links between phenomena e.g. diet and ailments
- **Collecting rewards**
 - Specific rewards e.g. reduced insurance premium
- **Fetishized tracking**
 - Exciting technology

Rooksby, J., Rost, M., Morrison, A., Chalmers, M. C., Rooksby, J., Rost, M., ... Chalmers, M. C. (2014). Personal tracking as lived informatics. In *Proceedings of the 32nd annual ACM conference on Human factors in computing systems - CHI '14* (pp. 1163–1172). New York, New York, USA: ACM Press. <https://doi.org/10.1145/2556288.2557039>

Motivations and use in personal informatics



Motivation & use / Tracking style	Directive	Documentary	Diagnostic	Rewards	Fetishized
Awareness and monitoring					
Benefit for others					
Compare and reflect					
Curiosity and information					
Dealing with an ailment					
Informing action					
Maintaining health and wellbeing					
Reach new goals and improve					



INFORMED
PATIENTS



DIGITALLY
ENGAGED PATIENTS



EMPOWERED
PATIENTS

Yes, but...

Opinion
Privacy

I'm the Google whistleblower. The medical data of millions of Americans is at risk

Anonymous

Thu 14 Nov 2019 16:36 GMT

When I learned that Google was acquiring the intimate medical records of 50 million patients, I couldn't stay silent

TechRepublic

Five reasons healthcare data security is at Ebola crisis levels

Opinion Data mining

Our personal data needs protecting from Big Tech

As platforms expand their reach into healthcare, a new regulatory system is needed

RANA FOROOHAR [+ Add to myFT](#)

THE HILL

Could health data privacy kill you?

BY PERSI BASH, OPINION CONTRIBUTOR — 11/20/19 06:30 PM EST
THE VIEWS EXPRESSED BY CONTRIBUTORS ARE THEIR OWN AND NOT THE VIEW OF THE HILL

13 SHARES

NEWS

If you use health apps, your privacy is at risk

MARK JONES, KOMANDO.COM • NOVEMBER 18, 2019

Google bought Fitbit. What does that mean for your data privacy?

Making Sense Nov 1, 2019 7:03 PM EST

Home > Business > Policy & legislation

ICO concerned by mass health data-sharing with advertisers

The distribution of special category data has set data protection alarm bells ringing

by: Keumars Afifi-Sabet 13 Nov 2019

...Data Injustice!

Data Justice

“**fairness** in the way people are made visible, represented, and treated as a result of the production of digital data”

- (In)visibility
- (Dis)engagement with technology
- Anti-discrimination

Taylor, L. (2017). What is data justice? The case for connecting digital rights and freedoms globally. *Big Data & Society*, 4(2).

Data Justice

“the primary ethical standard by which data-related resources, processes, and structures are evaluated”

- Instrumental
- Procedural
- Distributive rights-based
- Structural data justice

Heeks, R., & Renken, J. (2018). Data justice for development: What would it mean?. *Information Development*, 34(1), 90-102.

Human Data Interaction > Data Justice

“the human **at the center** of the flows of data, and **providing mechanisms for citizens** to interact with these systems and data explicitly”

- Legibility
- Agency
- Negotiability

Mortier, R., Haddadi, H., Henderson, T., McAuley, D., & Crowcroft, J. (2014). Human-data interaction: The human face of the data-driven society. Available at SSRN 2508051.

HDI Principles

Relevant features and functionality

Legibility: “being able to be understood by people they concern, as a precursor to exercising their agency”

- Accounting and auditing
- Feedback and notification
- Relevant insights

Agency: “the capacity for the humans to act in these data systems”

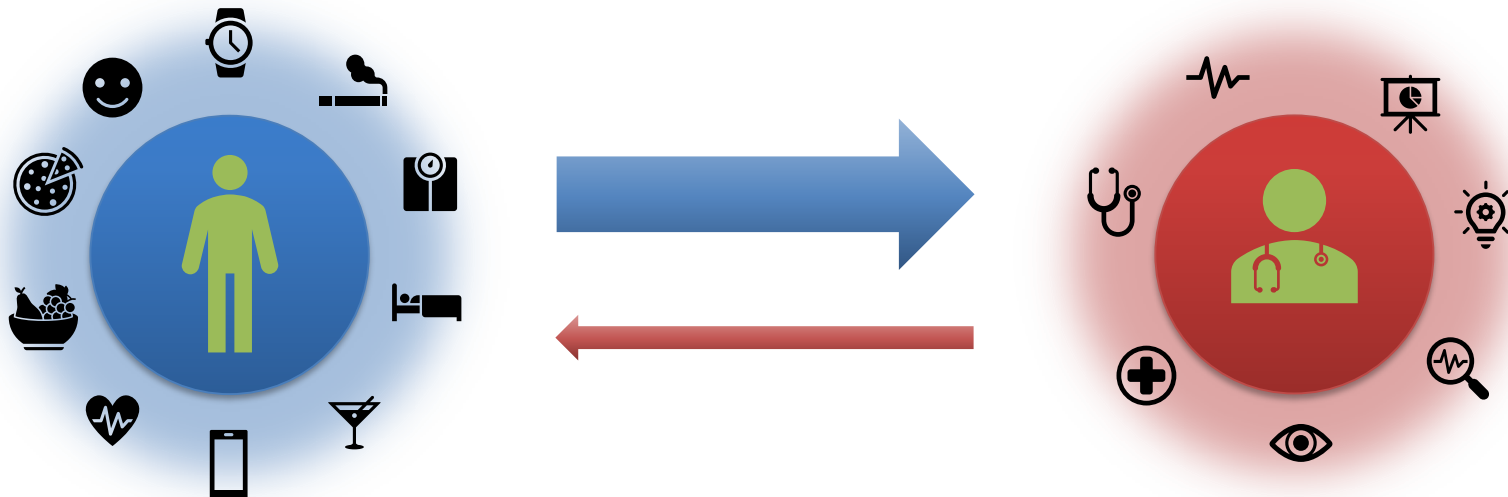
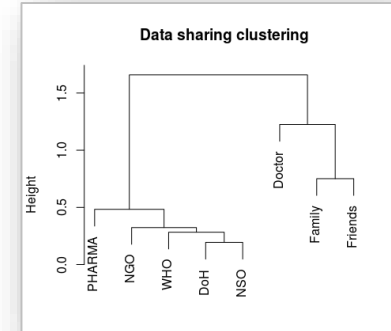
- **Permission and access control**
- Consent and withdrawal
- **Revocation of data**

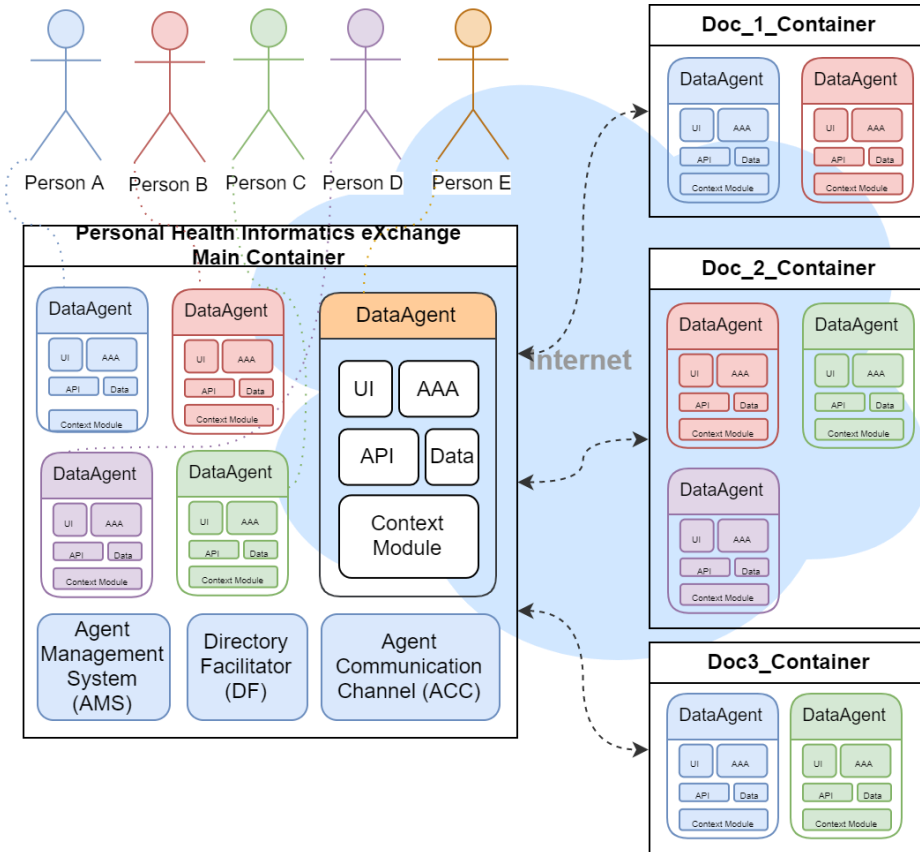
Negotiability: “active and engaged interaction with data as contexts change”

- **(Perpetual) Control**
- Data provenance
- **Contextual integrity**
- Anonymization and delinking
- Contribution to data commons

Specific Context & Scenario

Sharing of personal health data with health service providers in a manner that is consistent with the Data Justice principles e.g. users in (perpetual) control of their data and the sharing thereof, data provenance, context integrity.





Informed by JADE MAS platform

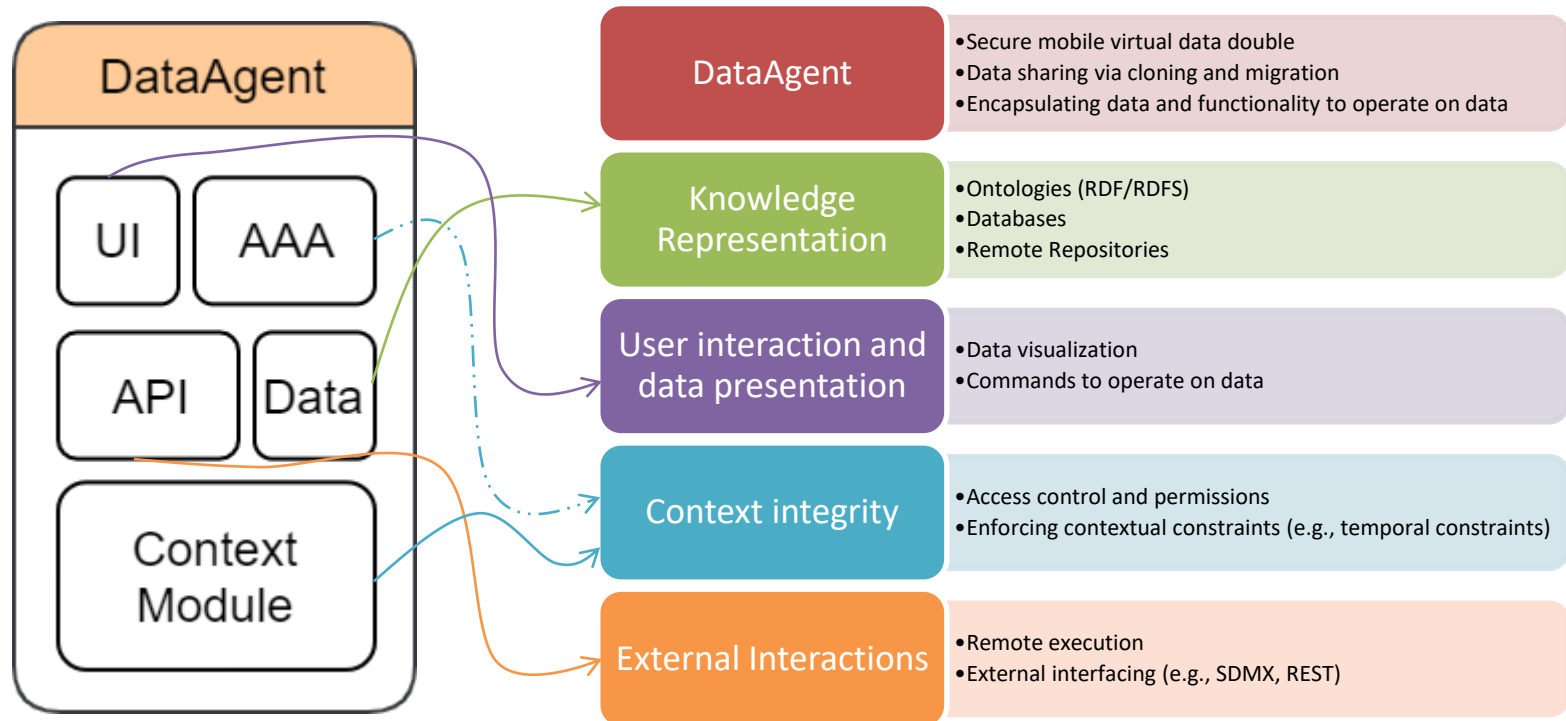
- FIPA compliant
- Interoperable complex agent systems
- Platform agents: AMS, RMA, DF, Sniffer, Clone, Migrate

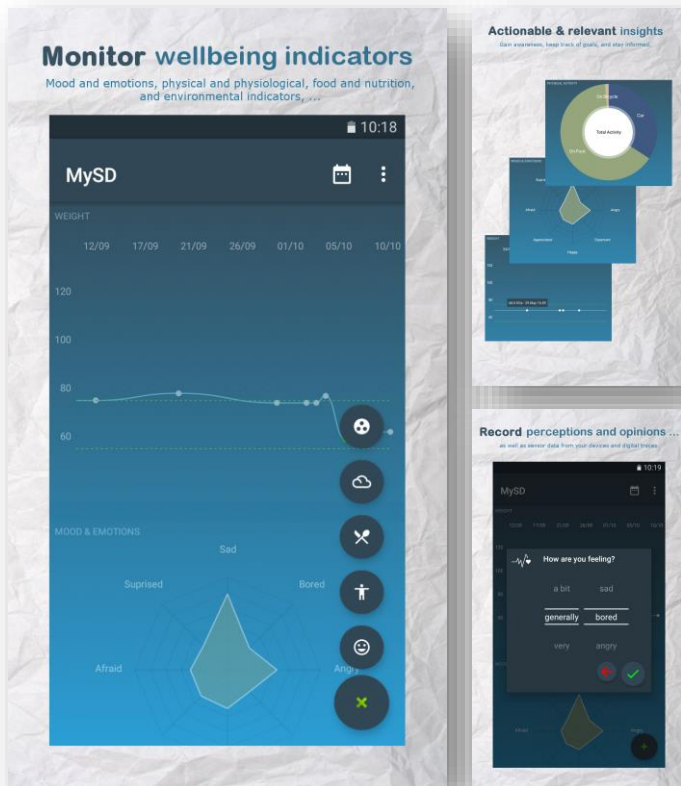
Distributed agent containers

- Hosted at health providers
- Redundant Main Container

Community of DataAgents controlled by users

DataAgents





rma@PHIX - JADE Remote Agent Management GUI

File Actions Tools Remote Platforms Help

AgentPlatforms

- "PHIX"
 - PHIX Main Container
 - Person_A_DataAgent@PHIX
 - Person_B_DataAgent@PHIX
 - Person_C_DataAgent@PHIX
 - ams@PHIX
 - df@PHIX
 - rma@PHIX
 - Doc_1_Container
 - Doc_2_Container
 - Doc_3_Container

name	address	state	owner
NAME	ADD...	STATE	OWN...

MeD-lights

(Adams et al, *MeD-lights: a usable metaphor for patient-controlled access to electronic health records*, 2010)

Traffic light metaphor to label sensitivity of personal health data

Intuitive specification of privacy and confidentiality requirements

Databox

(Mortier et al, *Human-Data Interaction: The human face of the data-driven society*, 2014)

Federation of personal health data with APIs to the data

Moving processing to the data



DataAgent

Mobile – data sharing via cloning and migration

Virtual “data double”
DataAgent – data plus functionality

Puts the individual in control of their data

Ensures contextual integrity

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Thank you
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