



OPENSIGNAL

QoS and QoE aspects of emerging satellite technologies

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D2D vs Satellite internet

Contrasting limitations and user experience - but conflated expectations



Satellite Internet

Starlink internet uses **specialized devices** to send and receive connectivity.

Starlink Mobile uses your existing smartphone, which has a much **smaller antenna** and much less power.



Service Scope

Current Starlink Mobile services support either **text messaging** only, or a **limited range of apps**.



D2D Integration

Current D2D services are designed to work **alongside mobile services**, rather than separately.

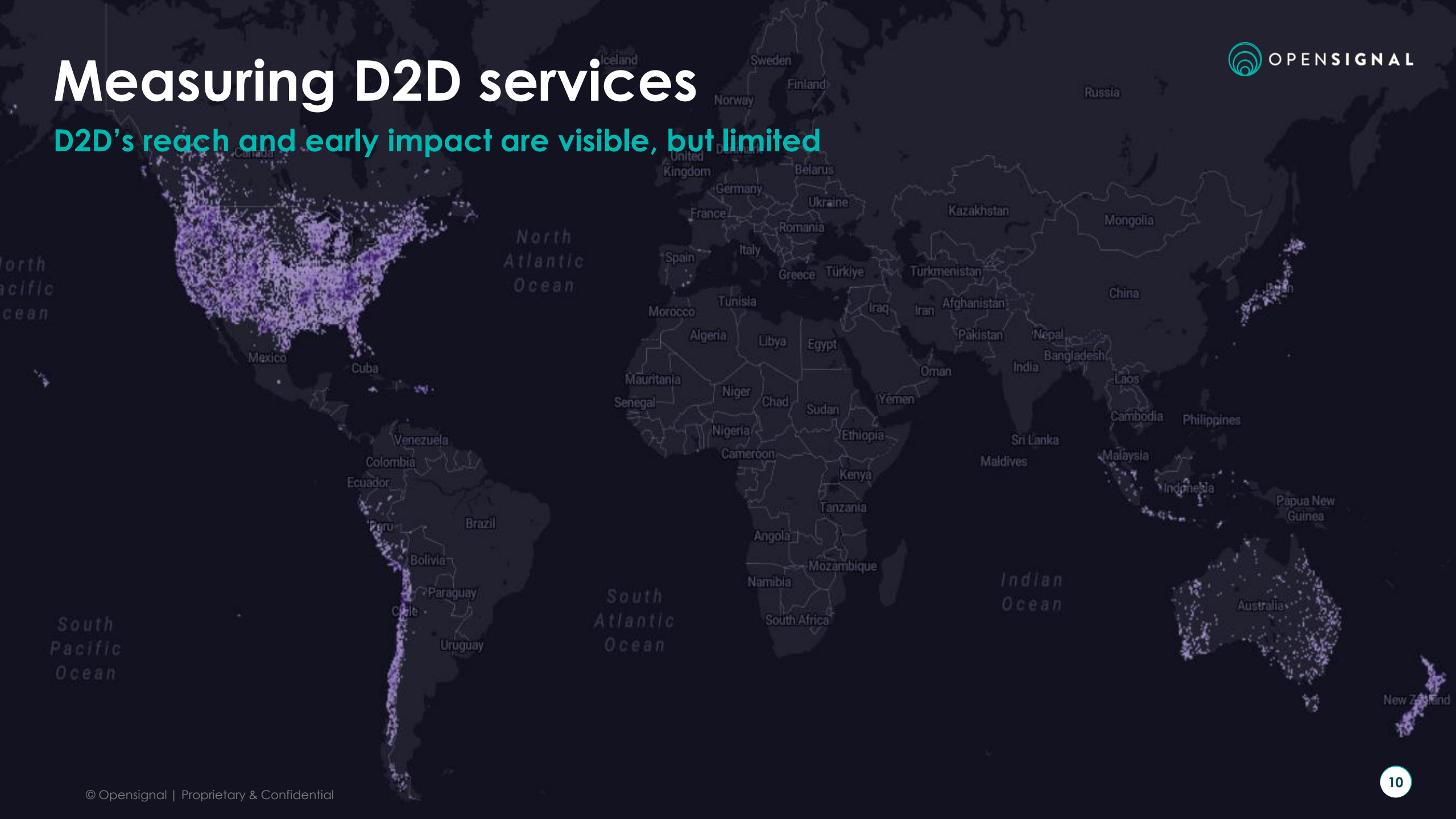
Aimed at users **on the go**, leading to more handoffs and complexity.

Scan the QR code to read our analysis of Starlink performance: **"From last resort to first choice: Why Starlink is gaining new customers worldwide"**



Measuring D2D services

D2D's reach and early impact are visible, but limited



Regional impacts vary significantly



D2D connectivity serves as a vital 'last resort' in rural and remote regions

However, these areas can sometimes be so remote, as in Australia, that current observed usage remains sparse.

Lessons learned from 5GSA

Impact and adoption can take time – even with early hype

Six years after initial launch, this is the 5GSA state of play:

95

operators

have commercially launched 5G SA, a growth of 42% since 1Q25. (GSA, April 2026)

-18%

reduction in latency

10 of 13 markets improved

Range: Japan -27% → Brazil +37%

+21%

increase in download

9 of 13 markets improved

Range: Singapore +79% → Brazil -14%

+4pp

CQ score improvement

8 of 13 improved; 3 flat;
2 declined

Range: Thailand +10pp → UAE -2pp)

Scan the QR code to read our full analysis: "5G Standalone State of Play: Architecture Deployed, Monetisation Pending"



Measuring D2D QoS/QoE should be:



Grounded in reality

- NTN constraints are not bugs - latency, link variability, and coverage gaps are physics, not failures
- Field conditions define the test - outdoor, rural, and in-motion are the use case, not edge cases
- The terrestrial baseline is the reference point - without it, D2D scores have no meaning



Consumer-centric measures

- Reliability is the metric that matters — not peak throughput, not ideal latency, not lab conditions
- Availability and task completion are the benchmarks, not theoretical maximums
- If it sends, it works — connection success rate is the only score that counts for consumers

Measuring what users actually experience, not what the technology is capable of needs to be baked into the D2D standards process from the outset – not retrofitted



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